



Name: Anonymous

Submission date: 19/05/2025

Participant background

1. For the purposes of this consultation, which of the following best describes you:

I am a carer of someone who uses care services (carer)

2. Which of the following care sectors will your feedback relate to? Please select all that apply.

Aged care

3. What kind of care supports, services and programs do you have experience with, and in what jurisdictions?

The participant did not respond to this question.

1. Reform of quality and safety regulation to support a more cohesive care economy

1. To what extent do differences in quality and safety regulation make it costly or complex to provide or access care services?

To a great extent

2. What are the reasons for your answer?

I currently self manage my mother's aged care package at home. So I find and screen her carers and induct and supervise them as required. Despite this we are still charged 17% (on the lower end) to have an aged care provider oversee the account. They are often slow in payments to workers and reimbursements. This is another level of administration that eats away the aged care package that could be spent on direct care. I also urge the PC to compare the aged care package with the NDIS. It appears that people on the NDIS have greater agency and arguably respect than those on the aged care package. The NDIS has less administration. For example the NDIS allows friends or non credentialed workers to undertake things such as taking a child to an appointment. Under the aged care package we would have to pay for credentialed worker to merely take my mum to a medical appointment or sit in the house with her while she is alone. This raises the cost of aged care significantly and must be addressed.

3. To what extent should quality and safety regulations be more aligned across the different care service sectors and jurisdictions?

To a great extent

4. What are the reasons for your answer?

Patronising that older people are treated with less respect than those on the NDIS - should be the same.

2. Embed collaborative commissioning to increase the integration of care services

1. What is your experience with collaborative commissioning

The participant did not respond to this question.

2. What are the benefits of pursuing greater collaborative commissioning?

The participant did not respond to this question.

3. What are the barriers to collaborative commissioning, and do you have any suggestions for solutions that would lead to better collaboration in the commissioning of care services?

The participant did not respond to this question.

3. A national framework to support government investment in prevention

1. What are the main barriers to governments investing in evidence-based prevention programs across the care economy?

The participant did not respond to this question.

2. What are some examples of successful prevention programs (this could include discontinued programs)?

The participant did not respond to this question.

3. How can governments better support investment in prevention activities that have broad and long-term benefits for the Australian community?

The participant did not respond to this question.