

Chapter 1: [REDACTED] has been developing a youth friendliness accreditation. It contains standards about youth participation, inclusivity, service delivery, evaluation, and physical space. These standards have been created by consumers and young people. It highlights items that are particularly important and/or unique to young people, as well as some that are universally important. Consumers need to be involved in changes to regulations and the regulations themselves. There should be support to ensure standards, created by consumers and other local organisations, can be used alongside other, larger standards. Technology could help to match items from standard to another as well as integrate standards and practical actions.

Recommendation 2 and 3 are very important and should be retained.