From: Margaret & Graham Day

To: rail@pc.gov.au

Subject: attn: carol tremberth

Date: Saturday, 19 September 1998 5:45PM

Submission into Progress in Rail Reform.

HELLO CAROLE

Here are some more points for you to consider re bicycle s and trains:

Public transport is a natural partner to the bicycle. In the Netherlands there are bicycle shops under all major train stations where people can store their bicycles securely, have them fixed, buy bits and pieces, or even rent bicycles for a day or for a week.

Stations should provide safe and cheap parking for bicycles to encourage people to cycle to the transport hub and them continue their journey by train/bus.

Cyclists and trains can be powerful allies in moving toward sustainable transport. An improved standard of of service for cyclists is needed:

- * to improve customer satisfaction
- * to increase the number of customers arriving at stations by bicycle
- * to increase the number of bicycles carried by trains
- * to provide a competitive alternative to the private car (with all its problems)

This can help 2 kinds of rail travellers, those who wish to travel to the station by bicycle for dual mode transport and those who wish to travel with their bicycles.

Stations need to have:

- * safe convenient well-signed routes into stations
- * display of guides and leaflets
- * sufficient convenient secure cycle parking under surveillance of station staff
- * signs to parking facilities
- * staff who are prepared and trained to assist passengers with bicycles and transfers

As indicated before, bicycle tourism is a growing market. Cyclists want to ride in different parts of the country but because of the large size of this country, assistance is needed to get from one place to another. Train travel is the obvious choice. European and USA cyclists in particular see Australia as a wonderful destination because of our climate and life style.

I shall be very interested to hear more of how these submissions are received and acted upon. With best wishes, Margaret Day 9 Church Rd Mitcham SA 5062. Phone 08 8271 5824.