

I have direct experience of attempting to use the Skymuster satellite nbn service as an alternative to my landline telephone. I used a Skype phone number that I purchased. I did this because my telephone cable was broken and there was a wait of 3 weeks until it could be repaired.

There was no comparison between the two services. The quality of conversations with using the satellite service were highly variable, there were drop-outs, at times I simply could not make a call and at other times the satellite was not functioning.

I do not have mobile phone reception and rely on my landline as the only reliable means of communication. I run a business from my home location. Removal of the copper landline service would be devastating to me on both a personal and business basis.

I submit that the enquiry reject any notion of replacing the existing copper landline with a satellite service for people in my situation. I also submit that suggestions in this direction made by anyone without any direct experience, and thus direct evidence, of living in this situation be considered only in the light of submissions by those who directly represent us, such as the BIRRR group.

Peter Donecker