



Riverview Cattle Co
"Riverview"

Clermont QLD 4721

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Friday 27 January, 2017

To: Telecommunications Universal Services Obligation Inquiry
Productivity Commission
G.P.O. 1428
CANBERRA CITY ACT 2601

SUBMISSION:

Telecommunications Universal Service Obligation Draft Inquiry Report

I, Mrs Cathie Fernie, reside at: "Riverview"

Clermont QLD 4721

From there, my husband & I conduct our business of beef production. It is one of the three properties we own in Central Queensland – two located 140km west of Clermont and the third 190km north west of Clermont.

All three of our properties have no access to any mobile phone coverage.

There are four residences over the three properties, each having at least one fixed landline which provides largely the only means of communication. Not all these residences are occupied all year round, and therefore do not have an NBN Satellite connection. This being the intended mode by which a VOIP service would be provided to us in replacement of fixed landline services, its absence would leave us without a means of communication for these locations.

The dwelling within which we reside, does have an NBN Satellite connection however it is plagued with flaws and is far from being satisfactory. The problematic internet availability in its own right creates sufficient difficulties in running of our business; further reliance on the inadequate service to become the sole means of communication is simply not viable.

For the rural and remote population of Australia who live and endeavour to conduct successful businesses we require the standard telephone service USO Module to remain in place until an especially suitable, tried and tested replacement becomes available.

Our enterprises, despite all of our best efforts are already disadvantaged by our geographic location. Please do not take away our only reliable provision of communication, being the fixed landline system, to introduce a system that will hinder our enterprises productivity by further limiting the methods of communication available to us.