                                                                   26th September 2018

To: The Chairman,

The Productivity Commission

From: Ashok Tulpule

Subject: Economic Regulation of Airports

Dear Sirs,

                             Re: Canberra Airport

I live in Canberra and often visit Canberra Airport either to take an outbound flight, or to receive visitors to Canberra.

Canberra Airport management has closed access to the Arrivals area for private motor vehicles. Only taxis, service vehicles and some designated vehicles are allowed to enter the semi-circular access road to the exit doors on the ground level.

I have visited many major airports in Australia. At these Australian airports, they have designated ‘pick up’ areas where private vehicles can pick up passengers arriving at those airports.

At Canberra Airport however, private vehicles coming to pick up incoming passengers are required to enter a (paid) car park and pay a parking fee before leaving the car park.

The main purpose of this arrangement is to force the people who come to receive incoming passengers a minimum fee. The last time I went to receive interstate visitors the minimum fee was $3.00. If Canberra airport is allowed to continue this practice, they can easily increase these charges.

This is a monopolistic behaviour on the part of Canberra Airport Management. In my opinion, Canberra Airport should be required to allow private vehicle access on road approaching the exit doors in the Arrival area.

Please note that all vehicles are allowed access to the departure entrance doors on the first level. Obviously, access to these areas is not a security or safety issue.

I hope that this inquiry will be able to compare the ‘pick up’ facilities at other Australian Airports and curb this aspect of their monopolistic behaviour.

Yours faithfully,

Ashok Tulpule