D List of tribunals and ombudsmen

This appendix contains a list of tribunals (table D.1) and a list of ombudsmen and complaint bodies (table D.2) that were identified for this report.

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| Table D.1 Tribunals |
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| Cth | Administrative Appeals Tribunal |
| Cth | Australian Competition Tribunal |
| Cth | Copyright Tribunal of Australia |
| Cth | Defence Force Discipline Appeal Tribunal |
| Cth | Fair Work Commission |
| Cth | Migration Review Tribunal |
| Cth | National Native Title Tribunal |
| Cth | Refugee Review Tribunal  |
| Cth | Social Security Appeals Tribunal |
| Cth | Superannuation Complaints Tribunal |
| Cth | Veterans’ Review Board |
| NSW | Consumer, Trader and Tenancy Tribunala |
| NSW | Administrative Decisions Tribunala |
| NSW | Dust Diseases Tribunal of New South Wales |
| NSW | Guardianship Tribunala |
| NSW | Industrial Court of New South Walesb |
| NSW | Industrial Relations Commissionb |
| NSW | Mental Health Review Tribunal |
| NSW | NSW Civil and Administrative Tribunalc |
| NSW | Transport Appeal Boardsa |
| NSW | Workers Compensation Commission |
| Vic | Accident Compensation Conciliation Service |
| Vic | Mental Health Review Board |
| Vic | Victorian Civil and Administrative Tribunal |
| Vic | Victorian Mining Warden |
| Qld | Mental Health Review Tribunal |
| Qld | Queensland Civil and Administrative Tribunal |
| Qld | Residential Tenancies Authority |
| WA | Mental Health Review Board |
| WA | State Administrative Tribunal |
| WA | Warden’s Court |

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| Table D.1 (continued) |
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| SA | Administrative and Disciplinary Division of the District Court |
| SA | Dust Diseases list mattersd |
| SA | Equal Opportunity Tribunal |
| SA | Guardianship Board |
| SA | Licensing Courtd |
| SA | Pastoral Land Appeal Tribunal |
| SA | Police Disciplinary Tribunal |
| SA | Protective Security Officers Disciplinary Tribunal |
| SA | Residential Tenancies Tribunal |
| SA | Skills and Training Commission |
| SA | Health Practitioners Tribunald |
| SA | Industrial Relations Commissiond |
| SA | Industrial Relations Courtd |
| SA | Workers Compensation Tribunald |
| SA | Wardens Court |
| Tas | Administrative Appeals Division, Magistrates Court of Tasmania |
| Tas | Anti‑Discrimination Tribunal, Magistrates Court of Tasmania |
| Tas | Asbestos Compensation Tribunal |
| Tas | Guardianship and Administration Board |
| Tas | Health Practitioners Tribunal |
| Tas | Mental Health Tribunal |
| Tas | Mining Tribunal, Magistrates Court of Tasmania |
| Tas | Motor Accidents Compensation Tribunal, Magistrates Court of Tasmania |
| Tas | Resource Management and Planning Appeal Tribunal |
| Tas | Workers Rehabilitation and Compensation Tribunal |
| ACT | ACT Civil and Administrative Tribunal |
| NT | Lands, Planning and Mining Tribunal |
| NT | Mental Health Review Tribunal |

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| a This tribunal existed in 2011‑12 and has been included in caseload estimates, but has since ceased operation. b The Industrial Court of New South Wales is collectively administered with the Industrial Relations Commission and has therefore been included in this list. c This tribunal did not exist in 2011‑12 and has been excluded from caseload estimates. d These bodies are collectively administered, therefore the Licensing Court and South Australian Industrial Relations Court have been included here. |
| *Source*: Commission research. |
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| Table D.2 Ombudsmen and complaints bodies |
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| National | Aged Care Commissioner |
| National | Aged Care Complaints Scheme |
| National | Airline Customer Advocateab |
| National | Aircraft Noise Ombudsman |
| National | Australian Human Rights Commission |
| National | Australian Information Commissioner |
| National | Commonwealth Ombudsman |
| National | Credit Ombudsman Servicea |
| National | Fair Work Ombudsman |
| National | Financial Ombudsman Servicea |
| National | Franchising Mediation Adviser |
| National | Horticulture Mediation Adviser |
| National | Immigration Ombudsman |
| National | Law Enforcement Ombudsman |
| National | National Health Practitioner Ombudsman; National Health Practitioner Privacy Commissioner |
| National | Oilcode Dispute Resolution Adviser |
| National | Overseas Students Ombudsman |
| National | Postal Industry Ombudsman |
| National | Private Health Insurance Ombudsmana |
| National | Produce and Grocery Industry Ombudsman |
| National | Taxation Ombudsman |
| National | Telecommunications Industry Ombudsmana |
| NSW | Anti‑Discrimination Board of New South Wales |
| NSW | Energy and Water Ombudsman New South Walesa |
| NSW | Health Care Complaints Commission |
| NSW | Information and Privacy Commission |
| NSW | NSW Fair Trading |
| NSW | NSW Ombudsman |
| Vic | Consumer Affairs Victoria |
| Vic | Disability Services Commissioner |
| Vic | Energy & Water Ombudsman Victoriaa |
| Vic | Freedom of Information Commissionerb |
| Vic | Health Services Commissioner |
| Vic | Local government Investigations and Compliance Inspectorate |
| Vic | Mental Health Complaints Commissioner |
| Vic | Public Transport Ombudsmana |
| Vic | Victorian Equal Opportunity and Human Rights Commission  |
| Vic | Victorian Ombudsman |
| Vic | Victorian Privacy Commissioner |

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| Table D.2 (continued) |
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| Qld | Anti‑Discrimination Commission Queensland |
| Qld | Energy and Water Ombudsman Queenslanda |
| Qld | Health Quality and Complaints Commission |
| Qld | Fair Trading |
| Qld | Information Commissioner |
| Qld | Queensland Ombudsman |
| WA | Consumer Protection |
| WA | Energy and Water Ombudsman Western Australiaa |
| WA | Equal Opportunity Commission of Western Australia |
| WA | Health and Disability Services Complaints Office |
| WA | Information Commissioner |
| WA | Ombudsman Western Australia |
| SA | Consumer and Business Services |
| SA | Employee Ombudsman |
| SA | Energy and Water Ombudsman South Australia a |
| SA | Equal Opportunity Commission |
| SA | Ombudsman South Australia |
| SA | Health and Community Services Complaints Commissioner |
| SA | WorkCover Ombudsman |
| Tas | Anti‑Discrimination Commissioner |
| Tas | Consumer Affairs and Fair Trading |
| Tas | Energy Ombudsman of Tasmaniaa |
| Tas | Health Complaints Commissioner |
| Tas | Ombudsman Tasmania |
| ACT | ACT Human Rights Commission |
| ACT | ACT Ombudsman |
| ACT | Regulatory Services |
| NT | Consumer Affairs |
| NT | Health and Community Services Complaints Commission  |
| NT | Information Commissioner; Commissioner for Public Interest Disclosures |
| NT | NT Anti‑Discrimination Commission |
| NT | Ombudsman Northern Territory |

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| a Industry funded ombudsman. b This body did not exist in 2011‑12 and has been excluded from caseload estimates. |
| *Source*: Commission research. |
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