Appendix A

AUSTRALIAN PORT SHIP CALLS 1997 - 2001

SHIP CALLS FOR 7 AUSTRALIAN PORTS 1996/7 - 2000/1 (Port Data)

Year	Container Ships	Car Carriers	Ro-Ro	Cruise/ Pax	Multi Purpose	Dry Bulk	Liquid Bulk	Other	Total	Growth %	Compound Average
ADELAIDE	-										
1996/7									991	n/a	
1997/8	266	107	21	3	58		32	. 83	991	nil	
1998/9	265	124	23	4	37	401	30	40	924	-6.8%	
1999/0	215	125	13	4	39	455	38	26	915	-1.0%	
2000/1	233	126	7	6	26	504	53	42	997	9.0%	0.2%
BRISBANE											
1996/7	687	169				281	440	473	2050	n/a	
1997/8	839	218				263	455	332	2107	2.8%	
1998/9	679	231		12		330	480	455	2187	3.8%	
1999/0	786	235		13		3 <i>7</i> 1	478	472	2355	7.7%	
2000/1	699	254		18		359	451	490	2271	-3.6%	2.6%
FREMANTLE											
1996/7	574	69	35	14	230	376	246	133	1677	n/a	•
199 <i>7</i> /8	620	62	54	3	243	385	239	100	1706	1.7%	
1998/9	674	62	54	10	267	419	216	107	1809	6.0%	
1999/0	518	77	53	7	244	413	215	123	1650	-8.8%	
2000/1	562	98	32	6	247	373	215	11 <i>7</i>	1650	nil	-0.4%
MELBOURNE											
1996/7	987	· 1 <i>7</i> 1	816	169	268	181	256	34	2882	n/a	
1997/8	1017	204	790	240	203	190	234	34	2912	1.0%	
1998/9	1127	207	<i>77</i> 1	282	154	199	277	33	3050	4.7%	
1999/0	1061	237	731	260	158	200	268	31	2946	-3.4%	
2000/1	1047	223	728	261	147	203	235	24	2868	-2.6%	-0.1%
NEWCASTLE											
1996/7	3		13	1	97	1391	30	25	1560	n/a	
1997/8	1		12	5	124	1472	54	42	1710	9.6%	
1998/9	1	1	13	5	108	1426	59	36	1649	-3.6%	
1999/0	6		5	3	154	1361	48	16	1593	-3.4%	
2000/1	6		5	3	144	1261	62	30	1514	-5.0%	-0.7%

Year	Container Ships	Car Carriers	Ro-Ro	Cruise/ Pax	Multi Purpose	Dry Bulk	Liquid Bulk	Other	Total	Growth %	Compound Average
PORT											
BOTANY										,	
1996/7	944	15	17		10	40	237	*	1263	n/a	
1997/8	958	7	4		. 8	54	225	8	1264	0.1%	
1998/9	929		1		20	60	229	3	1242	-1.7%	
1999/0	946		3		7	59	234	8	125 <i>7</i>	1.2%	
2000/1	881				6	49	268	3	1207	-4.0%	-1.1%
PORT											
JACKSON											
1996/7	191	1 <i>7</i> 1	129	73	229	111	94	100	1098	n/a	
1997/8	163	231	117	53	199	108	109	95	1075	-2.1%	
1998/9	165	244	82	82	180	185	104	47	1089	1.3%	
1999/0	231	247	64	84	163	242	116	37	1184	8.7%	
2000/1	257	228	63	73	121	215	115	64	1136	-4.1%	0.9%
TOTAL 7											
PORTS											
1996/7	3386	595	1010	257	834	2380	1303	<i>7</i> 65	11521	n/a	
1997/8	3864	829	998	304	835	2893	1348	694	11765	2.1%	
1998/9	3840	869	944	395	766	3020	1395	721	11950	1.6%	
1999/0	3763	921	869	3 <i>7</i> 1	<i>7</i> 65	3101	1397	713	11900	-0.4%	
2000/1	3688	929	835	367	691	2964	1399	770	11643	-2.2%	0.3%

Source: Port Corporations

N.B. Different ports statistical data base vary in data subsets. Where a port does not report for five years any vessel calls under a particular category of ship it does not mean there were none – they are likely to have been relatively small in number and recorded under other.

Appendix B

AUSTRALIAN PORT TOWAGE SHIP CALLS 1997 - 2001

Year	Container Ships	Car Carriers	Cruise/ Pax	Multi Purpose	Dry Bulk	Liquid Bulk	Other	Total	% of Port Calls	% + /-v. last year	Comp. Av %
ADELAIDE	Simps									,	
1996/7	294	93		169	124	14		694	70	n/a	
1997/8	286	115		189	88	8		686	69.2	-1.2%	
1998/9	279	141		1 <i>7</i> 1	91	17		699	75.6	1.9%	
1999/0	231	125		177	105	20		658	71.9	-5.9%	
2000/1	231	132		195	112	29		699	<i>7</i> 0.1	6.2%	0.2%
BRISBANE											
1996/7	599	186			134	327	324	15 <i>7</i> 0	76.5	N/a	
1997/8	623	237	1		94	352	320	1627	77.2	3.6%	
1998/9	747	249	11		106	297	3 <i>7</i> 1	1 <i>7</i> 81	81.4	9.5%	
1999/0	907	238	17		133	321	363	1979	84	11.1%	
2000/1	843	247	15		108	335	370	1918	84.5	-3.1%	5.1%
FREMANTLE											
1996/7	555	66	12	37		8	234	912	54.4	N/a	
1997/8	601	64	2	53		8	195	923	54.1	1.2%	
1998/9	660	59	7	52		5	224	1007	55.7	9.1%	
1999/0	530	78	7	48		5	199	867	52.5	-13.9%	
2000/1	560	72	7	53		3	185	880	53.3	1.5%	-0.9%
MELBOURNE											
1996/7	973	167	17	285	134	240	20	1836	63.7	N/a	
1997/8	1014	173	16	191	154	224	11	1 <i>7</i> 83	61.2	-2.9%	
1998/9	1047	46	. 17	310	226		39	1954	64.1	9.6%	
1999/0	1017	51	8	296	224	243	37	1876	63.7	-4.0%	
2000/1	975	56	8	288	217	216	26	1 <i>7</i> 86	62.4	-4.8%	-0.7%
NEWCASTLE						·					
1996/7	11				1159		14	1223	<i>7</i> 8.3	N/a .	
1997/8	12	1			1256		14	1335		9.2%	
1998/9	12				1174	56	11	1253	77.6	-6.1%	
1999/0					1135		18	1197	<i>7</i> 5.1	-4.5%	
2000/1					1162	5 <i>7</i>	12	1231	76.3	2.8%	0.2%

Year	Container	Car	Cruise/	Multi	Dry Bulk	Liquid Bulk	Other	Total	% of Port	Growth %	Comp. Av
- Cui	Ships	Carriers	Pax	Purpose		.			Calls	v. last year	%
PORT											
BOTANY											
1996/7	890			16		266		1172	92.8		
1997/8	917			12		271		1200	94.9	2.4%	
1998/9	919			3		274		1196	96.3	-0.3%	
1999/0	954			. 8		268		1230	97.8	2.8%	
2000/1	874			5		294		1173	97.2	-4.6%	0.0%
PORT											
JACKSON											
1996/7	197	165	72	191	30	117	58	830	75.6	n/a	
1997/8	142	236	52	230	34	121	35	850	79.1	2.4%	
1998/9	147	251	80	194	47	119	27	865	79.4	1.8%	
1999/0	177	245	66	166	52	140	37	883	74.6	2.1%	
2000/1	180	223	61	138	53	124	44	823	72.4	-6.8%	-0.2%
TOTAL 7											
TOTAL 7 PORTS											
1996/7	3519	677	101	698	1581	1011	650	8237	71.5	n/a	
1997/8	3595	825	<i>7</i> 1	675	1626	1037	5 <i>7</i> 5	8404	71.4	2.0%	
1998/9	3811	746	115	730	1644	1037	672	8 <i>7</i> 55	73.3	4.2%	
1999/0	3816		98	695	1649	1041	654	8690	73	-0.7%	
2000/1	3663			679		1058	637	8510	73.1	-2.1%	0.8%

Source: Adsteam Marine

Appendix C

AUSTRALIAN HARBOUR TOWAGE PERFORMANCE 1997 - 2001

Year	1. Ship Calls	2. Tug	3. Harbour	4. Crew	5. Tug	6. Jobs per	7. Jobs / Tug
	•	Jobs	Tugs		Days	Call	Day
ADELAIDE							
1996/7	694	2472	4	33	1320	3.56	1.87
1997/8	686	2348	4	33	1333	3.42	1.76
1998/9	699	2421	4	33	1299	3.46	1.86
1999/0	658	2272	4	33	1349	3.45	1.68
2000/1	699	2384	4	29	1304	3.41	1.83
BRISBANE							
1996/7	1570	4890	4	45	1 <i>7</i> 83	3.11	2.74
1997/8	1627	4905	4	48	1 <i>7</i> 46	3.01	2.81
1998/9	1781	5401	4	48	168 <i>7</i>	3.03	3.20
1999/0	1979	5986	4	50	1822	3.02	3.29
2000/1	1918	5869	4	50	1933	3.06	3.04
FREMANTLE							
1996/7	912	3145	2	24	1010	3.45	3.11
1997/8	923	3044	2	32	1057	3.30	2.88
1998/9	1007	3066	2	32	1080	3.04	2.84
1999/0	867	2545	2	32	1082	2.94	2.35
2000/1	880	2645	2	32	1086	3.01	2.44
MELBOURNE							
1996/7	1836	5436	5	48	1737	2.96	3.13
1997/8	1783	4909	5	48	1 <i>7</i> 61	2.75	2.79
1998/9	1954	4817	4	48	1 <i>7</i> 65	2.47	2.73
1999/0	1876	4532	4	48	1 <i>7</i> 59	2.42	2.58
2000/1	1786	4189	4	48	1653	2.35	2.53
NEWCASTLE							
1996/7	1223	7125	8	100	2920	5.83	2.44
1997/8	1335	7975	8	100	2920	5.97	2.73
1998/9	1253	7594	8	100	2920	6.06	2.60
1999/0	1197	6904	6		2214	5.77	3.12
2000/1	1231	6978	6	54	2190	5.67	3.19

Year	1. Ship Calls	2. Tug	3. Harbour	4. Crew	5. Tug	6. Jobs per	7. Jobs / Tug
	-	Jobs	Tugs		Days	Call	Day
PORT BOTANY							
1996/7	1172	4237	3	42	1132	3.62	3.74
1997/8	1200	4302	3	42	1132	3.59	3.80
1998/9	1196	4287	3	42	1132	3.58	3.79
1999/0	1230	4180	3	42	1132	3.40	3.69
2000/1	1173	3931	3	32	1132	3.35	3.47
PORT JACKSON							
1996/7	830	2854	4	34	1122	3.44	2.54
1997/8	850	2971	4	34	1122	3.50	2.65
1998/9	865	2959	4	34	1122	3.42	2.64
1999/0	883	3000	4	34	1125	3.40	2.67
2000/1	823	2717	4	28	1122	3.30	2.42
TOTAL 7 PORTS							
1996/7	8237	30159	30	326	11024	3.66	2.74
1997/8	8404	30454	30	337	11071	3.62	2.75
1998/9	8 <i>7</i> 55	30545	29	337	11005	3.49	2.78
1999/0	8690	29419	27	293	10483	3.39	2.81
2000/1	8510	28713	27	273	10420	3.37	2.76

Source: Appendices 1 & 2, and Adsteam

Appendix D

AUSTRALIAN HARBOUR TOWAGE CAPACITY AND PRODUCTIVITY 1997 - 2001

HARBOUR TOWAGE INDUSTRY STRUCTURE – AUSTRALIA

ITEM	ADEL	AIDE	BRISE	BANE	FREMA	ANTLE	MELBC	URNE	NEWC	CASTLE	PORT B	OTANY	PO JACK		TOT	AL
1. TOWAGE PROFILE	E *															
a)Total Fleet 01	4		5	;		3	5	;	•	6	3			5	31	
Harbour	4	.	4	<u>ا</u>	2	2	4	۱	•	5	3	;	4	1	27	'
Salvage		2		2		1		2		-		1		1		9
Firefight		2		2		1		3		3	l i	1		1		13
Back up	-		1		1		1	.		-	-		1	-	4	
Total Fleet 97	4	,	5	;	3	3	. 5	•	{	В	3	,		5	33	
b) No of Crew	8		1			}		2		8	10		8.		77	II.
Crewmen	29	9	5	0	3	2	4			4	3:			8	28	
% Change	(12	.0)	(11	.0)	33	.3	n	il	(4	6)	(23	.8)	(17		(19.	-
Crew per tug	3 -	-	3 -	1	4		4	ļ į	_	3	3		3 -		3 –	
Casuals	av.	2	av	.3	av	.2	av	3	av.3	3 - 4	av	.2	av	. 3	av. 18	- 19
c) Fleet sharing	No	ne	Relief to Queer			o other ports	Geel	ef to ong/ rnport	N	lo	Z	o :		f to P bla & castle	N/,	4
2. MARKET PROFILE	*															
Z. MARKET TROTTEE	00/01	% +/-	00/01	%+/-	00/01	%+/-	00/01	%+/-	00/01	%+/-	00/01	% +/-	00/01	%+/-	00/01	% + /-
1	00,01	96/97	00/01	96/97	00/01	96/7	00/01	96/7	00/01	96/7	00,0.	96/7	00,01	96/7	00.01	96/7
a) Calls Handled	699	0.7	1918	22.1	880	(3.5)	1786	(2.7)	1231	0.6	1173	nil	823	(0.8)	8,510	3.3
b) Tug Jobs	2384	(3.5)	5869	20.0	2645	(15.9)	4189	(23.0)	6978	(2.1)	3931	(7.2)	2717	(4.8)	28713	(4.8)
c) Tug days	1304	(1.2)	1933	8.4	1086	7.5	1653	(4.8)	2190	(25.0)	1132	nil	1122	Nil	10420	(5.5)
d) Jobs per call	3.41	(4.2)	3.06	(1.6)	3.01	(12.7)	2.35	(20.6)	5 . 67	(2.7)	3,35	(7.5)	3.30	(4.1)	3.37	(7.9)
e) Jobs tug/day	1.83	(2.1)	3.04	10.9	2.44	(21.6)	2.53	(19.2)	3.19	30.1	3.47	(7.2)	2.42	(4.7)	2.76	0.7
f) On Time %	10		99	0.0	10	00	9	9	10	00	10	00	10	00	99.	5
h) Delay causes	-		Late	cargo		-	Ship	clash		•		•		-	n/a	1

Notes.

Sections 1 and 2 – where brackets are shown in % change figures, this means a reduction over the period of review, and is not necessarily an adverse variance.

Towage Profile;

- 1 a) * Total fleet 01 is total number of hulls 2000/01 in each port including back up tug where applicable.
 - * Harbour is the number of operational hulls in each port
 - * Salvage and Fire fight are the number of harbour tugs also with those capabilities.
 - * Back up shows which ports have a back up tug (not crewed until operational). Back up tugs are used to cover for other tugs docking in home port or when home port tugs are on other deployment (e.g. salvage work), and to cover shortages through docking etc in other ports, not necessarily declared ports.
 - * Total Fleet 97 is the number of hulls in each port including back up tugs in 1996/97.
- * Number of crews is those required to provide the 2000/01 level of service. Note the number of crews between Port Botany and Port Jackson is 19 which includes a roving crew to cover shortfalls and in this table is notionally split between the two ports.
 - * Total crewmen is the number of permanent and permanent/casual personnel making up the number of crews. Permanent/casual are part time personnel on the payroll hence in the numbers.
 - * % change is the reduction or increase in crewmen employed since 1996/97 through 2000/01. It is important to note that since 2000/01 in the current year 2001/02 there have been subsequent reductions in total crewmen in Brisbane (now 40), and Melbourne (now 37).
 - * Crewmen per tug is the range employed per tug in each port. Tugs with a main towage winch have 3 crewmen, other tugs 4. In the period under review ports previously service by Howard Smith Towage (Brisbane & Melbourne) had not negotiated the AM initiative of a reduction to 3 crew on main towage winch equipped tugs by the end of 2000/01. These are included as 4 crewmen per tug, but it should be noted that the number has been subsequently reduced to 3 in the 2001/02 year.
 - * Casuals is an estimate of the number of casuals used expressed on a man/year basis to provide consistency in expression with that for total crewmen. Precise assessment is difficult because of the fluctuating need to engage casuals caused by illness/sick leave, accumulated leave, long service leave etc., and some ongoing constraints to be able to freely interchange permanent crew between Port Jackson and Port Botany. AM port management strives to minimise the use of casuals through best possible use of permanent and permanent/casual personnel within the scope and conditions of the relevant EBAs. When tugs go off station for other port relief, personnel are provided from relief port numbers i.e. from the tug which the relief tug is replacing. But when tugs go off station for deep sea e.g. salvage work, they normally take a large % of their port crew with them so casuals are needed to ensure full manning of the relief tug in same port.

Appendix E

AUSTRALIAN HARBOUR TOWAGE FLEET AND SERVICE PROVISION 2001

AUSTRALIAN TOWAGE FLEET AND SERVICE 2001

ITEM	ADELAIDE	BRISBANE	FREMANTLE	MELBOURNE	NEWCASTLE	Pt BOTANY	Pt JACKSON
1. HARBOUR TUGS							
Number	4	4	2	4	6	3	4
		+ 1 back up	+ 1 back up	+ 1 back up			+ 1 back up
Propulsion	3Z, 1SN	4 Z	2 Z	3Z, 1SN	3Z, 3V	3 Z	4Z
-		+ 1 SN	+ 1 Z	+ 1 SN			+ 1 SN
Bollard Pull tons	60, 2 x 47, 41	3 x 60, 47	2 x 60	2 x 60, 46, 42	6 x 47 – 48	60, 2 x 47	60, 2 x 47, 40
		+ 41	+ 47	+ 41			+ 28
Horse Power	4800, 2 x 3600,	3 x 4800, 3600	2 x 4800,	2 x 4800, 3600,	3 x 4800	4800, 2 x 3600	4800, 2 x 3600,
	2440	+ 2440	+ 3600	2440 + 2440	3 x 3600		2440 + 1900
Capability	2 x SF	2 x SF	1 x SF	2 x SF,1 F	4 x F	1 x SF	1 x SF
2. SERVICE PROVISI	ON						
a) Service	Limited 24 –	365 days	365 days	365 days	365 days	365 days	365 days
Available	25/12 & 31/12						
b) Service	Port Authority	Ship Agent	Ship Agent	Harbour	Ship Agent	Port Corp	Port Corp
Adviser				Control			
c) Bookings							
Central	Yes	No	No	Yes	No	Yes	Yes
Party	Port Authority	Ship Agent	Ship Agent	Harb Control	Ship Agent	Port Corp	Port Corp
Lead Time	2 hours	Nil	2 hours	None	15 mins-2 hrs	2 hours	2 hours
Change L/T	2 hours	Nil	2 hours	None	2 hours	nil – 2 hrs	nil-2 hours
FOC Cancel	Prior tug move	No charge	No charge	Prior tug move	Prior tug move	Prior tug move	Prior tug move
Priority	Ad hoc	Pax, Tanker	Ad hoc	Informal	Ad hoc	Tidal Tankers	Tankers/Pax
d) QA	No	ISO 9002	ISOQAR9002	ISO 9002	No	No	No
e) Port Guidelines	Rigid	Flexible	Flexible	Flexible	Rigid	Rigid	Rigid
f) Consultation	Irregular	Regular – Port	Quarterly –	Nothing Formal	Regular – Port	3 p.a. – Port	3 p.a. – Port
		Users Group	FPA with all		Users Group	Users Group	User Group
			users				

N.B. Z = Z-Pellar; V = Voith; SN = Steering Nozzle; S = Salvage tug; F = Firefighting tug.

Back up tug data preceded by +.

Appendix F

SELECTED ASIA PACIFIC HARBOUR TOWAGE PROFILE

HARBOUR TOWAGE INDUSTRY STRUCTURE – ASIA PACIFIC

Item	Auckland	Hong Kong	Port Klang	Singapore	Yokohama
1) TOWAGE PROFILE					
a) Number Operators	1	3	2	4	3
b) Other ports	Marsden	PRC Tug &	Nil	Regional	Tokyo Bay
	Point	Barge		Charter	
c) Total Tug Fleet	10	34	13	94	34
Local Harbour	5	30	13	52	
including Salvage	3	4	-	80%	
Firefighting	2	-	all	all	Yes
Pollution Resp.	M'dn Pt	-	-	all	Yes
Offshore	-	-	_	-	
d) Tug Crew (number)	2 – 3	4	3 - 4	3	5?
Crews per tug	3	4	2	2	1.5?
e) Fleet Pooling/	N/A	Organised	Nil	Ad hoc &	
cooperation		- 14"-		Time charter	
f) Other Services					
- terminal operations	Yes	-	Yes	Yes	
- pilotage	Yes	-	Yes	Yes	Yes
- ship repair	-	Yes	-	Yes	
- offshore oil & gas	-	-	-	Yes	
- cargo handling	Yes	-	Yes	Yes	
- salvage	Yes	Yes	-	Yes	Yes
- tug & barge	Yes	Yes	Yes	-	Yes
- mooring	Yes	-	Yes	-	-
- other		-	_	-	Ferries.
2) MARKET PROFILE	1				
a) Ship Calls 2001	1805	36,700*	13,091	62,000+	30,000~
b) Tug Jobs 2001	N/A	65,000 est	37,500 est	110,000 est	
c) % Inc 96 – 01	N/A			Stable	Stable?
d) Tug Days 2001	1,800	10,800	4,680	18,720	
e) Jobs per call	N/A	1.77	2.87	1.77	
f) Jobs/tug day	N/A	6.02	8.02	5.88	N-stee
g) On time %	98%	Nearly all	95%	95% < 15	
				mins	
h) Delay Causes	Client issues		Vessel	High tide	
***************************************			bunching	peak	

Thompson Clarke Shinning Ptv I td

Item	Auckland	Hong Kong	Port Klang	Singapore	Yokohama
3) SERVICE PROVISION					
a) Service Provided	365 days	365 days	365 days	365 days	365 days
b) Arrival Data		Agent	Agent	MPA	
c) Bookings					
Central	Port system	HK VTMS	WCC	MPA central	Yes
Ship Priorities	Bulk lowest	Not formal	Box/Pax	Passenger	No
Booking lead time	2 hours	1.5 – 3 hrs	1 – 2	2 hours	
Booking Party	Agent	Agent	Agent	Agent ·	•
Change lead time	Flexible	15 minutes	1 – 2	2 hours	
FOC Cancellation	No Penalty	Not formal	1- 2	2 hours	
d) QA	ISO 9001	ISO 9002	ISO9002(1)	ISO 9002	7447
e) Port Guidelines	Master/Pilot	Master/Pilot	PKA	MPA	
f) Industry Consultation	Series	Bilateral	Bilateral	Singapore	
	master		with lines	Shipowners	
	contracts			Association	
	with lines			·	
4) COMPETITION					
a) New Entrants since	Nil	AP Moller	Nil	6 MPA	
1996		Entry		licences '97	
b) Rationalised since	Took over	AP Moller	Nil	2 acquired	
1996?	Navy	operation		since 1999	,
	contract	acquired			
c) ROI potential	Bundled	No price	Prices	Softening	
	services	rise in 12	effectively		
		years	same as		
* aval 116 200 DDC viv.a			1966		

^{*} excl. 116,200 PRC river traffic calls, mainly tug & barge; + excl. 84,200 regional ferry, tug & barge movements ~ 75% of port calls of 48,000 are coastal; this statistic assumes 50% of coastal traffic never requires harbour towage.

Appendix G

SELECTED EUROPEAN HARBOUR TOWAGE PROFILE

HARBOUR TOWAGE INDUSTRY STRUCTURE – EUROPE

Item	Hamburg	Rotterdam	Tilbury	Zeebrugge
1) TOWAGE PROFILE				
a) Number Operators	3	3	1	1
b) Other Ports	Rotterdam,	Holland,	Felixstowe,	6 Benelux
	Rostock,	Belgium,	Hull, Medway,	ports
	Bremerhaven	N Germany	Liverpool,	
			Southampton	
c) Total Tug Fleet	57	344	48	43
Local Harbour	16	30	8	6
Including Salvage	-	yes	all	yes
Firefighting		yes	all	yes
Pollution Resp.	-	yes	-	yes
Offshore	-	_	-	yes
d) Tug Crew (number)	3	3	4	
Crews per tug	<13 men	2.5	3	
e) Fleet Pooling/	Ad hoc	Ad hoc	N/A	Ex Smit
cooperation				Rotterdam
f) Other Services				
- terminal operations	- .	-	-	-
- pilotage	-	-	-	-
- ship repair	yes	-	-	yes
- offshore oil & gas	yes	yes	-	yes
- cargo handling	-	. -	-	-
- salvage	yes	yes	-	yes
- tug and barge	yes	yes	-	yes
- mooring	yes	<u>-</u>	-	-
- other	-	dredging	**	pollution
2) MARKET PROFILE	face the same and the first the face of th	,		
a) Ship Calls 2001	11,678*	19,000	701^	5,222*
b) Tug Jobs 2001	15,000 est	. 23,000 est	6,150	N/A
c) % Inc 96 – 01	Declining	Stable	Stable	Stable
d) Tug Days 2001	5,840	10,800	2,880	2160
e) Jobs per call	1.28	1.21	5.28^	N/A
f) Jobs/tug day	2.60	2.13	2.14	2.41
g) On time %	99%	>95%	98%	95% est
h) Delay Causes	Weather/tide	Weather	Fog, Cargo	Weather,
				Cargo

Item	Hamburg	Rotterdam	Tilbury	Zeebrugge
3) SERVICE PROVISION				
a) Service Provided	365 days	365 days	365 days	365 days
b) Arrival Data	SMD#	VTS	PLA Database	Port VHF
c) Bookings				
Central	No	No	In – house	
Ship Priorities	Deep draft	No	Nil	
Booking lead time	ships	N/A	6 hours	
Booking Party	2 hours	Agent/ex VTS	Agent	
Change lead time	Agent	Nil	Varies	
FOC Cancellation	Flexible	Prior tug	4 hours	
	2 hours	mobile		
d) QA	ISO 9002	ISO 9002	Nil	ISO 9002
e) Port Guidelines	Pilot/Master –	Only Tankers	Voluntary PLA	
	Altenwerder	& HNS	Code	
	rules			
f) Industry Consultation	AdS on pricing	Service	Association of	
	only ~	Providers	London	
		Committee	S'owners	
4) COMPETITION				
a) New Entrants since	1996 Kotug in	1998 Fairplay	nil	Nil
1996	1998 Smit in	in		
b) Rationalised since	2001 Smit out		1997 acquired	Smit acquired
1996			in-dock towage	URS 49.9%
				shareholding
c) ROI Potential	3 x 4800	Prices as 1988		
	3 x 3600			

^{*}data for 2000; in the case of Zeebrugge this figure is after deducting ferry and ro-ro calls;

[^] Tilbury only, whereas calls are for Thames region as a whole;

[#] Schiffmeldungdienst (Ship reporting service)

[~] Arbeitsgemeinschaft der Seeschiffsassistenzredeerei (Hamburg Towage Working Group)

Appendix H

SELECTED NORTH AMERICAN HARBOUR TOWAGE PROFILE

HARBOUR TOWAGE INDUSTRY STRUCTURE - NORTH AMERICA

Item	LA/Long Beach	Philadelphia/	Seattle/Tacoma				
		Camden					
1) TOWAGE PROFILE							
a) Number Operators	3	2	2				
b) Other Ports	S Diego/Bay Area/PNW	USEC	USWC				
c) Total Tug Fleet	>80	150	>80				
Local Harbour	16	15	14				
Including Salvage	All	-	4				
Firefighting	All	-	7				
Pollution Response	-	-	-				
Offshore	-	-	-				
d) Tug Crew (number)	2 – 6	4 – 7	4 – 6				
Crews per tug	2	3	2				
e) Fleet Pooling/	Ad hoc	Nil	As Required				
cooperation							
f) Other Services							
- terminal operations	-	-	Yes - Yes Yes				
- pilotage	-	-					
- ship repair	. -	-					
- offshore oil & gas	-						
- cargo handling	-	-	-				
- salvage	yes	Yes	Yes				
- tug and barge	yes	Yes	-				
- mooring	-	- Environmental	-				
- other	Environmental	-					
2) MARKET PROFILE							
a) Ship Calls 2001	6,000 est	2,792	2,000 est				
b) Tug Jobs 2001	18,000 est.	6,074	7,746				
c) % Inc 96 – 01	Stable	Stable	Stable				
d) Tug Days 2001	5,760	5,400	5,040				
e) Jobs per call	3.00	2.18	3.87				
f) Jobs/tug day	3.12	1.13	1.53				
g) On time %	95%	95%	99%?				
h) Delay Causes	Fog, pilot shortage	Vessel peaking &	Cargo work				
		river					

Item	LA/Long Beach	Philadelphia/	Seattle/Tacoma			
		Camden				
3) SERVICE PROVISION						
a) Service Provided	365 days	365 days	365 days			
b) Arrival Data	Ex Agent Marine	Ex Agent	Ex Agent			
	Exch.					
c) Bookings						
Central	None	None	None			
Ship Priorities	None	None	None			
Booking lead time	2 hours	Nil	24 hours			
Booking Party	Agent	Agent	Agent			
Change lead time	1 hour	Nil	2 hours			
FOC Cancellation	1 hour	4 hours	2 hours			
d) QA	ISO 9002?					
e) Port Guidelines	Nil – Master/Pilot	Port Captain & Agent	Master & Agent			
	decide	decide	decide (oil terminals			
			excepted)			
f) Industry Consultation	None – anti trust	e – anti trust Bilateral with clients Only on c				
	laws		issues			
4) COMPETITION						
a) New Entrants since	2001 Millennium	nil	Nil			
1996						
b) Rationalised since	1998 Foss buy	8 Foss buy 1999 Moran buy Nil				
1996	Wilmington Towing	<u> </u>				
c) ROI Potential		Under pressure				

Appendix I

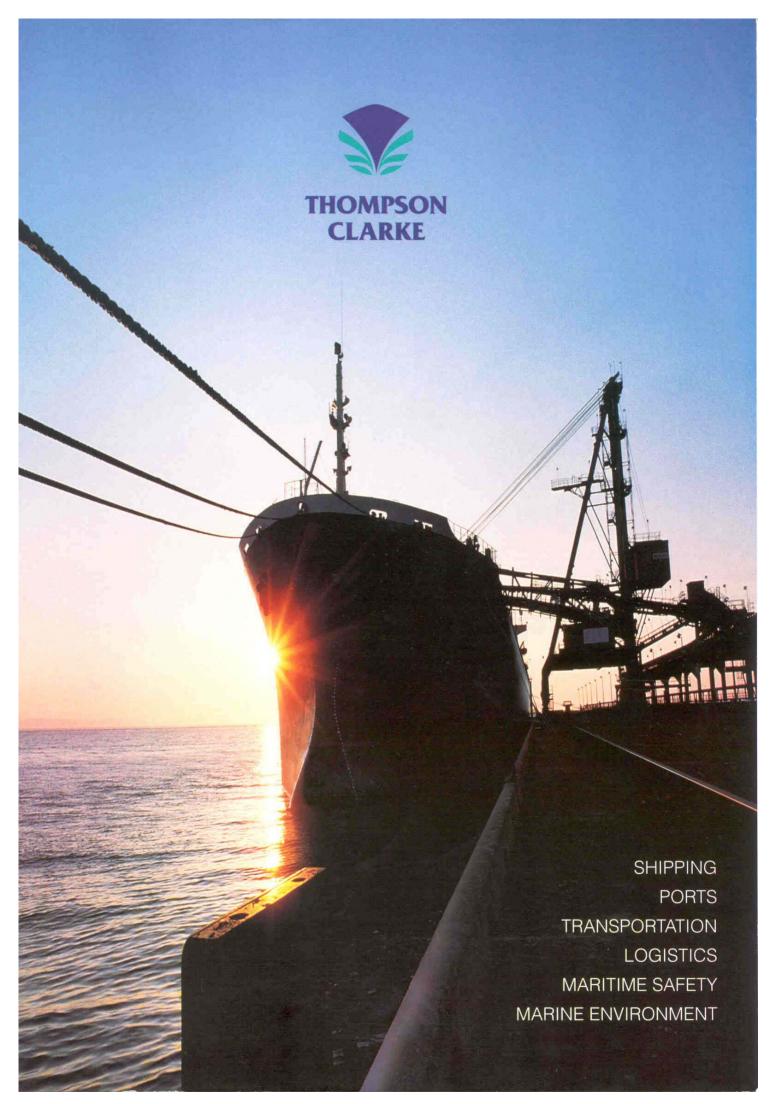
INTERNATIONAL COMPARATIVE HARBOUR TOWAGE REGULATION

INTERNATIONAL COMPARATIVE HARBOUR TOWAGE REGULATION

		Singa- pore	Klang	HK	Yoko- hama	Auck- land	UK	Ham- burg	Zee- brugge	Rotter- dam	Seattle	LA	Phila- delphia
	Regulatory (non IMO)												
1.	Government licence required	Yes	Yes	No	No	No	No	No	No	No	No	No	No
2.	Government price controls	Yes	Yes	No	No	No	No	No	No	No	No	No	No
3.	Government control of manning levels	Yes	Yes	No	No	Yes	No	No		Yes	No	No	No
4.	Mandatory provision of fire or environmental services	Yes	Yes	No		No	No	No		No	No	No	No
5.	Tax surcharge invoicing regulations	No	No	No		Yes	No	No		No	No	No	No
6.	Fuel subsidies	No	No	No	No	No	No	No		No	No	No	No
7.	Anti-competition regulations	No	No	No	No	No	No	No		No	No	No	No
8.	Fiscal support (eg building bounties)	Yes	No	No		No	Yes	Yes		No	Yes	Yes	Yes
•	Port Authority (and other where specific	ed)	I	<u> </u>		<u> </u>	L		1		· · · · · · · · · · · · · · · · · · ·		
1.	Tendering or other constraints	Yes	No	No		No	No	No	Yes	No	Union	No	No
2.	Tug specification	Yes	No	No		No	Yes	No	No	No	No	No	No
3.	Towage pricing	Yes	Yes	No		No	No	No	No	No	No	No	No
4.	General tug manning levels	Yes	No	No	Union	No	Yes	Union	No	No	No	No	No
5.	Towage work practices	No	Yes	No	Union	No	Yes	No	No	No	Yes	Yes	Yes
6.	Service standards	Yes	Yes	Yes		No	No	No	No	No	No	No	No
7.	Customer satisfaction	No	Yes	No		No	No	No	No	No	No	No	No

Appendix J

THOMPSON CLARKE SHIPPING PTY LTD COMPANY BROCHURE





Independent shipping and transportation consultancy services.

Thompson Clarke Shipping Pty Ltd was formed in 1981 to provide independent consultancy services to the shipping and ports industry and associated organisations whose interests lie in maritime transportation.

The company specialises in providing operational and commercial advice for all aspects of shipping; our commercial clients therefore include transport operators, port authorities and cargo interests. Substantial reports have also been prepared for State and Commonwealth Governments in subjects as diverse as ballast water management and land bridging opportunities for container traffic.

Our international business has steadily grown and we now advise clients in the U.K., U.S.A., New Zealand, South East Asia and the Pacific Islands.

SHIPPING - PORTS - TRANSPORTAT

Investment Analysis

The ship management, finance and chartering experience of our consultants enables us to produce detailed financial analyses for new maritime projects such as the shipping component of mining ventures or port infrastructure development. This is combined with practical advice on the ship operating issues that impact on investments of this type.



Market Surveys and Feasibility Studies

TCS is able to undertake market surveys and analyse trade flows to assist a client's own internal strategic review of vessel operations, cargo logistics or



port development. Often this will be carried out as part of a more comprehensive feasibility study involving computer modelling and our own strategic analysis of the market sector under consideration.

Market Representation

TCS provides Australian representation for ports and general commercial services by arranging trade missions and business development programmes. The company also acts as commercial correspondents for P & I Clubs.



- LOGISTICS - MARITIME SAFETY - MARINE ENVIRONMENT

Maritime Safety and Marine Pollution

With the increasing attention being paid to ship safety and marine pollution prevention, TCS has undertaken major reviews and audits for statutory authorities concerned with maritime safety and marine



pollution. TCS has also surveyed ship's waste reception facilities at ports around Australia. The company has completed a number of ballast water related research projects for Australian government authorities and has a detailed knowledge of contemporary operational, management and regulatory issues.

Executive Search for the Shipping Industry

TCS is in regular contact with shipowners, operators and agents in the major centres and has long standing associations with many of the major bulk shippers. We are therefore well placed to assist companies in recruiting shipping executives with the correct professional background, either on an advertised or confidential basis.

Management Consulting

Because of our breadth of consulting expertise in all aspects of shipping operation



and management we have been retained over the years to provide management assistance in the task of commercial, operational and financial reorganisation.

Ferries

We have considerable expertise in conventional and high-speed passenger and cargo ferry services. We provide strategic advice for existing and new ferry services with commercial analysis and recommendations for the design and modification of ships and terminals.







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