

## **ANGUS PLACE COLLIERY INJURY MANAGEMENT**

**25 June 2003**

- **Lodge secretary since 1991**
- **involved in the model since this time**
- **Tripartite Consensus Model**
  - **Patient**
  - **Management**
  - **Occupational Specialist/Treating Doctor**
  - **Unions**
- **Gains the confidence and respect of the workforce and management**
- **Success not money driven**
- **The patient recovery is the most important**
- **Personalities not entered Into**
- **No ultimatums by those involved**
- **Every case is treated on its merits and same guidelines used in every case**
- **Transparent / Confidentiality respected**
- **Treatment period Is fixed but always flexible**
- **Each party has a role to play in the model**
- **Simple to more complex injuries and illnesses**
- **The secret is to provide a complete service to the patient**
  - **Treatment / time**
  - **Advice**
  - **Friendship**
  - **Counseling / mediation**
  - **Vocational Assessment**
- **Wont always provide the outcomes of those involved**
- **The document is always an open document allowing for improvement**
- **Simple flow chart that is followed**
- **System followed benefits are gained by the employee and the employer**
- **With this the saving in money follows**
- **This system has worked at Angus Place and the facts support**
- **Only works if the people involved are committed to the system**