6 Police services

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Attachment tables

Attachment tables are identified in references throughout this chapter by an 'A' suffix (for example, table 6A.3). A full list of attachment tables is provided at the end of this chapter, and the attachment tables themselves are available on the CD-ROM enclosed with the Report or from the Review website at <<u>www.pc.gov.au/gsp</u>>.

This chapter reports on the performance of police services. These services comprise the operations of the police agencies of each State and Territory government. The national policing function of the Australian Federal Police (AFP) and other national non-police law enforcement bodies (such as the Australian Crime Commission) are not included in the report.

Performance is reported against four activity areas (community safety, crime, road safety and judicial services). The main efficiency indicator, expenditure on police services per person, combines all the activity areas.

It should be noted that the use of the term 'offender' in this chapter refers to a person who is alleged to have committed an offence and is not the same as the definition used in chapter 8 ('Corrective services'), where the term 'offender' refers to a person who has been convicted of an offence and is subject to a correctional sentence.

The major improvements to reporting on police services this year include:

- the addition of data for operational, and non-operational, police staff per 100 000 people, in the profile section
- comparable and complete data for 'Proportion of lower court cases resulting in a guilty plea or finding' indicator, in the Judicial services outcomes section.

6.1 Profile of police services

Service overview

Police services are the principal means through which State and Territory governments pursue the achievement of a safe and secure environment for the community. This is through the investigation of criminal offences, response to life threatening situations, provision of services to the judicial process and provision of road safety and traffic management. Police services also respond to more general needs in the community — for example, assisting emergency management, mediating family and neighbourhood disputes, delivering messages regarding death or serious illness, and advising on general policing and crime issues. Additionally, police are involved in various activities which aim to improve public safety and prevent crime.

Roles and responsibilities

Policing services are predominantly the responsibility of State and Territory government agencies. They include the ACT community policing function

performed by the AFP under an arrangement between the Minister for Justice and Customs of the Commonwealth and the ACT for the provision of police services to the ACT. This occurs through a strategic partnership with the ACT Government, underpinned by a detailed purchaser/provider agreement. The Australian Government is responsible for the AFP.

While each jurisdiction's police service is autonomous, there is significant cooperation through bilateral arrangements, common national police services and the *Ministerial Council for Police and Emergency Management* — *Police* (formerly the *Australasian Police Ministers' Council*). The majority of common police services are grouped under the Australia and New Zealand Police Advisory Agency (ANZPAA), the Australian Institute of Police Management and CrimTrac.

Size and scope of sector

Client groups

Broadly, the whole community is a 'client' of the police. Police services aim to provide individuals with protection, help and reassurance, and everyone is required to comply with the law. Some members of the community, who have more direct dealings with the police, can be considered a specific client group, for example:

- victims of crime
- those suspected of committing offences
- those reporting criminal incidents
- those involved in traffic-related incidents
- third parties (such as witnesses to crime and people reporting accidents)
- those requiring police services for non-crime-related matters.

The *National Survey of Community Satisfaction with Policing* (NSCSP) indicated that, in 2007-08, 59.5 per cent of respondents nationally had experienced some form of 'business' contact with police in the previous 12 months (figure 6.1).

 □ Contact with police No contact with police 100 80 Per cent 60 40 20 0 WA NSW Vic Qld SA Tas ACT NT Aust

Figure 6.1 Police contact in the past 12 months, 2007-08^a

Source: Australia and New Zealand Police Advisory Agency (ANZPAA) (unpublished); table 6A.13.

Staffing

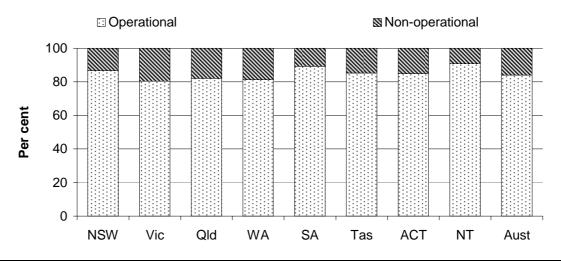
Police officers exercise police powers, including the power to arrest, summons, caution, detain, fingerprint and search. Specialised activities may be outsourced or undertaken by administrative (unsworn) staff. This 'civilianisation' of police services has three key objectives:

- to reduce the involvement of sworn police staff in duties that do not require police powers (for example, administrative work, investigation support and intelligence analysis)
- to manage the increasing need for specialist skills more effectively
- to reduce costs.

An operational police staff member is any member of the police force whose primary duty is the delivery of police or police-related services to an external client (where an external client predominately refers to members of the public but may also include law enforcement outputs delivered to other government departments). Approximately 83.9 per cent of staff were operational in Australia in 2007-08 (figure 6.2).

^a Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Figure 6.2 Police staff, by operational status, 2007-08^{a, b}

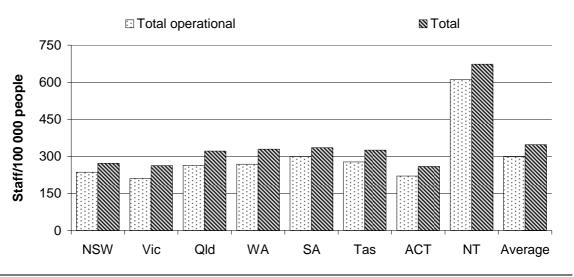


^a Data are FTE staff except for the NT where data are based on a head count at 30 June. ^b For the NT, sworn police officers include police auxiliaries and Aboriginal community police officers.

Source: State and Territory governments (unpublished); table 6A.11.

Nationally, there was a total of 62 455 operational and non-operational staff in 2007-08 (table 6.1). Nationally, on average, there was 298 total operational police staff per 100 000 people (figure 6.3).

Figure 6.3 Police staff per 100 000 people, 2007-08a, b



^a Police staff attributed to the national policing function of the AFP are excluded from these data. ^b Data are FTE staff except for the NT where data are based on a head count at 30 June.

Source: State and Territory governments (unpublished); table 6.1 and AA.2.

Table 6.1 Police staff per 100 000 population, 2007-08^{a, b}

	NSW	Vic	Qld	WA	SA	Tas	ACT I	VT Total			
Police staff numbers											
Total operational	16 316	11 052	11 136	5 710	4 761	1 375	750 1 32	29 52 429			
Total	18 822	13 755	13 570	7 016	5 333	1 613	882 1 46	62 455			
Population numbers											
Estimates at 31 December 2007 (100 000s)	69.27	52.46	42.28	21.31	15.92	4.96	3.41 2.	18 211.81			
Police staff numbers per 100 000 population											
Total operational	236	211	263	268	299	277	220 6°	11 248			
Total	272	262	321	329	335	325	259 67	73 295			

a Police staff attributed to the national policing function of the AFP are excluded from these data.
b Data are FTE staff except for the NT where data are based on a head count at 30 June.

Source: State and Territory governments (unpublished); tables 6A.1 to 6A.8 and AA.2.

6.2 Framework of performance indicators

Performance can be defined in terms of how well a service meets its objectives, given its operating environment. Performance indicators focus on outcomes and/or outputs aimed at meeting common, agreed objectives. The Steering Committee has identified four objectives of police services for the purposes of this Report (box 6.1).

Box 6.1 **Objectives for police services**

The key objectives for police services are:

- to allow people to undertake their lawful pursuits confidently and safely (reported in section 6.4, community safety)
- to bring to justice those people responsible for committing an offence (reported in section 6.5, crime)
- to promote safer behaviour on roads (reported in section 6.6, road safety)
- to support the judicial process to achieve efficient and effective court case management and judicial processing, providing safe custody for alleged offenders, and ensuring fair and equitable treatment of both victims and alleged offenders (reported in section 6.7, judicial services).

These objectives are to be met through the provision of services in an equitable and efficient manner.

The general performance framework for police services illustrates the content of the police services chapter (figure 6.4). The results reported in this chapter need to be considered in conjunction with data on demographic and geographic differences (see appendix A) and with other available information on jurisdiction-specific characteristics.

This chapter reports on indicators relevant to all police services (section 6.3) and also on principal police activity areas ('Community safety', 'Crime', 'Road safety' and 'Judicial services'). These are discussed in sections 6.4, 6.5, 6.6 and 6.7, respectively.

'Equity' is currently represented through two output indicators ('Indigenous staffing' and 'Police staff by gender'). As these two output indicators are relevant to all police services, they are discussed in section 6.3.

Under the 'effectiveness' measure, the output indicator 'Complaints' is discussed in section 6.3 as this indicator is relevant to all police services. The output indicator 'Proportion of juvenile diversions' is discussed in section 6.7.

As mentioned in the introduction of this chapter, the 'efficiency' measure ('dollars per person') is reported for all police services in section 6.3. An additional efficiency indicator for the 'Judicial services' activity 'costs awarded against the police in criminal actions' is reported in section 6.7.

Satisfaction with Equity Indigenous staffing police services Perceptions of police Staffing by gender integrity Objectives Access for people with Perceptions of safety special needs Perceptions of crime problems PERFORMANCE Effectiveness Complaints Crime victimisation Proportion of juvenile diversions Reporting rates Dollars per person Outcomes of investigations Efficiency Costs awarded against the police in Road safety criminal actions performance Road death Land transport hospitalisations per registered vehicle Perceptions of road safety problems Death in police custody Indigenous deaths in custody Proportion of lower court cases resulting in a guilty plea or finding Proportion of higher court cases resulting in a guilty plea or finding Outcomes Outputs Key to indicators Data for these indicators comparable, subject to caveats to each chart or table Data for these indicators not complete or not directly comparable Text

Figure 6.4 General performance framework for the police services sector

Text These indicators yet to be developed or data not collected for this Report: chapter contains explanatory text

6.3 Indicators relevant to all police services

The performance indicator framework identifies the core areas of police work. Within this context, certain indicators of police performance are not specific to any one particular area, but are relevant for all. These indicators include 'dollars per person', 'satisfaction with police services', 'perceptions of police integrity', 'complaints', 'Indigenous staffing' and 'police staff by gender'.

Outputs

Outputs are the actual services delivered (while outcomes are the impact of these services on the status of an individual or group) (see chapter 1, section 1.5).

Efficiency

Dollars per person

'Dollars per person' is an indicator of governments' objective to undertake activities associated with policing in an efficient and effective manner (box 6.2). Variations in policies, socioeconomic factors and geographic/demographic characteristics have an impact on expenditure per person for police services in each jurisdiction. The scope of activities undertaken by police services also varies across jurisdictions.

Box 6.2 **Dollars per person**

'Dollars per person' is defined as expenditure (adjusted for inflation) on policing per person.

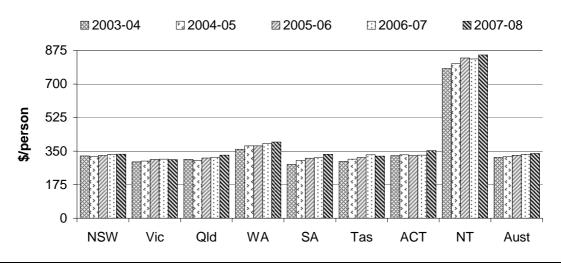
All else being equal, a decrease in expenditure per person represents an improvement in efficiency. However, care must be taken because efficiency data are difficult to interpret. Although high or increasing expenditure per person might reflect deteriorating efficiency, it might also reflect aspects of the service or characteristics of the policing environment (such as more effective policing or more challenging crime and safety situations). Similarly, low expenditure per person may reflect more desirable efficiency outcomes or lower quality (less intensive policing) or less challenging crime and safety situations.

Efficiency indicators thus need to be interpreted within the context of the effectiveness and equity indicators, to derive an holistic view of performance.

Data reported for this indicator are comparable.

Funding for police services comes almost exclusively from State and Territory government budgets, with some limited specific purpose Australian Government grants. Real recurrent expenditure (less revenue from own sources and payroll tax) on police services across Australia was approximately \$7.15 billion (or \$338 per person) in 2007-08 (figure 6.5).

Figure 6.5 Real recurrent expenditure per person (less revenue from own sources and payroll tax) on police services (2007-08 dollars)^{a, b, c}



^a Revenue from own sources includes user charges and other types of revenue (for example, revenue from sale of stores and plant). It excludes fine revenue, money received as a result of warrant execution, and revenue from the issuing of firearm licences. ^b Real expenditure based on the ABS gross domestic product price deflator (2007-08 = 100) (table AA.26). ^c Historical rates in this figure may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005). Population data relate to 31 December, so that ERP at 31 December 2007 is used as the denominator for 2007-08.

Source: State and Territory governments (unpublished); tables 6A.10 and AA.2.

Most jurisdictions increased their real expenditure in absolute terms over the past 12 months. In that time, most jurisdictions also increased their expenditure per head of population (figure 6.5). Nationally, real recurrent expenditure on police services per person has increased by 1.5 per cent each year between 2003-04 and 2007-08 (table 6A.10).

Capital costs (including depreciation and the user cost of capital) (box 6.3) for each jurisdiction are contained in tables 6A.1–8.

Box 6.3 Capital in the costing of police services

Capital costs are costs associated with non-current physical assets (such as depreciation and the user cost of capital) are potentially important components of the total costs of many services delivered by government agencies. Differences in the techniques for measuring non-current physical assets (such as valuation methods) may reduce the comparability of cost estimates across jurisdictions. In response to concerns regarding data comparability, the Steering Committee initiated a study, Asset Measurement in the Costing of Government Services (SCRCSSP 2001). The aim of the study was to examine the extent to which differences in asset measurement techniques applied by participating agencies affect the comparability of reported unit costs.

In police services, the results reported in the study indicate that different methods of asset measurement could lead to quite large variations in reported capital costs. However, considered in the context of total unit costs, the differences created by these asset measurement effects are relatively small, because capital costs represent a relatively small proportion of total cost. A key message from the study is that the adoption of nationally uniform accounting standards across all service areas would be a desirable outcome from the perspective of the Review. (The study results are discussed in more detail in chapter 2.)

Equity — access

This section focuses on the performance of mainstream police services in relation to Indigenous Australians and females.

Indigenous staffing

'Indigenous staffing' is an indicator of governments' objective to provide police services in an equitable manner. Indigenous people may feel more comfortable in 'accessing' police services when they are able to deal with Indigenous police staff (box 6.4).

Box 6.4 **Indigenous staffing**

'Indigenous staffing' is defined as the proportion of police staff from Indigenous backgrounds compared to the proportion of the general population aged 20–64 years who are from Indigenous backgrounds. These data are used because a significantly larger proportion of the Indigenous population falls within the younger non-working age groupings compared with the non-Indigenous population. Readily available ABS population projections of people aged 20–64 years at 30 June 2006 provide a proxy for the estimated working population.

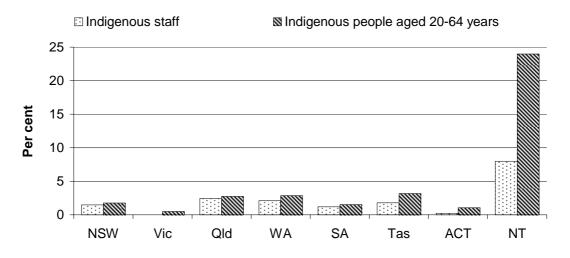
A proportion of police staff from Indigenous backgrounds closer to the proportion of the general population aged 20–64 years who are from Indigenous backgrounds represents a more equitable outcome.

The process of identifying Indigenous staff members generally relies on self-identification as being Aboriginal and/or Torres Strait Islander. Where Indigenous people are asked to identify themselves, the accuracy of the data will partly depend on how they perceive the advantages (or disadvantages) of identification and whether these perceptions change over time. In addition, many factors will influence the willingness of Indigenous people to access police services, including familiarity with procedures for dealing with police and confidence in the effectiveness of police services.

Data reported for this indicator are not complete and not directly comparable.

The proportion of Indigenous police staff in 2007-08 was similar to the representation of Indigenous people in the population aged 20–64 years for most jurisdictions (figure 6.6).

Figure 6.6 **Proportions of Indigenous staff in 2007-08 and Indigenous** population aged 20–64 years^{a, b, c}



a Indigenous staff numbers relate to those staff who self-identify as being of Aboriginal and/or Torres Strait Islander descent. Indigenous staff are reported as the sum of both the operational and non-operational categories.
b Information on Indigenous status is collected only at the time of recruitment.
c Indigenous and non-Indigenous staff data were unable to be separated in Victoria.

Source: ABS (2004) Indigenous population projections aged 20–64 years Cat. no. 3238.0 (Low Series); State and Territory governments (unpublished); table 6A.19.

Staffing by gender

'Staffing by gender' is an indicator of governments' objective to provide police services in an equitable manner (box 6.5). Women may feel more comfortable in 'accessing' police services in certain situations when they are able to deal with female police staff.

Box 6.5 **Staffing by gender**

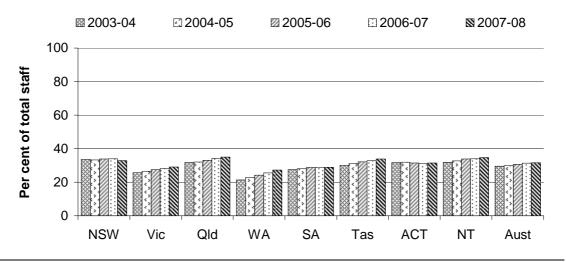
'Police staffing by gender' is defined as the number of (sworn and unsworn) female police staff divided by the total number of police staff.

A proportion of female police staff commensurate with the proportion of females in the general population is generally more equitable.

Data reported for this indicator are comparable.

Nationally, 31.6 per cent of police staff were female in 2007-08 (figure 6.7). The proportion of female police staff increased from 2003-04 to 2007-08 (from 29.6 per cent to 31.6 per cent of staff). The proportion of female police staff increased over this period in most jurisdictions (figure 6.7).

Figure 6.7 Female police staffa



^a Data are FTE staff except for NSW (in 2003-04 to 2006-07) and the NT (in 2007-08) where data are based on a head count at 30 June.

Source: State and Territory governments (unpublished); table 6A.20.

Effectiveness

Complaints

'Complaints' is an indicator of governments' objective for police to perform their duties in a professional manner (box 6.6). Police services across Australia encourage and foster a code of customer service that provides for openness and accountability. Complaints made against police increasingly reflect a range of issues relating to service delivery. Complaints of a more serious nature are overseen by relevant external review bodies, such as the ombudsman, the director of public prosecutions or integrity boards in each jurisdiction.

Box 6.6 **Complaints**

'Complaints' is defined as the number of complaints per 100 000 people. It comprises complaints made by members of the public against members of the police force.

An increase in complaints does not necessarily indicate a lack of confidence in police. Rather, it may indicate greater confidence in complaints resolution. It is desirable to monitor changes in the reported rate of complaints against police to identify reasons for such changes and use this information to improve the manner in which police services are delivered. The complaints trend is presented using a base value of 100 for a three year average for the period 2003-04 to 2005-06 and displaying the variation up or down thereafter.

Rates of complaints against police will be influenced by factors such as familiarity with, effectiveness of and confidence in complaint handling procedures, as well as the definition of 'complaint' applicable to that jurisdiction.

Data reported for this indicator are not directly comparable.

Definitions of what constitutes a 'complaint against police' can differ between jurisdictions. Therefore, complaints data are presented as an index in figure 6.6 to provide a picture of trends over time for each jurisdiction.

Nationally, the number of complaints against the police per 100 000 people was on a downward trend from the base period (2003-04 to 2005-06) to 2007-08, but this trend varied across jurisdictions (figure 6.8).

Figure 6.8 Complaints per 100 000 people^{a, b, c, d}

WA

SA

Tas

NT

ACT

Source: State and Territory governments (unpublished); table 6A.18.

Vic

Qld

Outcomes

30

0

NSW

Outcomes are the impact of services on the status of an individual or group (while outputs are the actual services delivered) (see chapter 1, section 1.5).

This section provides information from the NSCSP (box 6.7) amongst other sources.

Box 6.7 National Survey of Community Satisfaction with Policing

The NSCSP collects information on community perceptions of police in terms of services provided and personal experiences of contact with the police. It also elicits public perceptions of crime and safety problems in the community and local area, and reviews aspects of driving behaviour.

Care needs to be taken in interpreting any survey data. The statistical reliability of survey data is highly dependent on key elements of the survey method, including the survey instrument, the collection method and the sample size and design. In addition, attitudinal data may be influenced in the short term by rare, but significantly adverse or highly publicised events (such as a mass murder or a police corruption incident). Point-in-time responses may thus vary from people's true underlying (or longer term) satisfaction with police and perceptions of safety and crime levels.

 $^{^{}f a}$ Data are not comparable across jurisdictions. Data can be used only to view trends over time within jurisdictions. $^{f b}$ For WA, the number of complaints recorded can vary due to the retrospective capture of previously unreported complaints of a minor nature that are resolved at the local level. $^{f c}$ Data for 2007-08 are not comparable to previous years due to changes in Queensland Police Service statistical collection methods. $^{f d}$ Base three-year average: 2003-04 to 2005-06 = 100.

Satisfaction with police services

'Satisfaction with police services' is an indicator of governments' objective for police to perform their duties in a professional manner (box 6.8).

Box 6.8 Satisfaction with police services

'Satisfaction with police services' is defined as the proportion of people who were 'satisfied' or 'very satisfied' with police services.

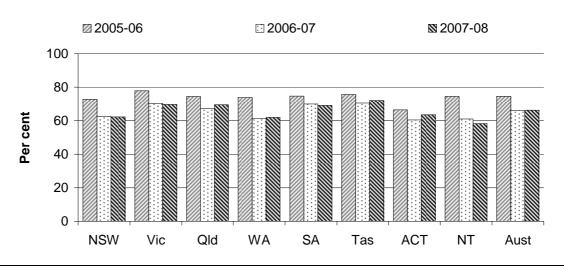
A high or increasing proportion of people who were 'satisfied' or 'very satisfied' is desirable.

Client satisfaction is a widely accepted measure of service quality. Public perceptions may not reflect actual levels of police performance, because many factors — including individual experiences, hearsay and media reporting — may influence people's satisfaction with police services.

Data reported for this indicator are comparable.

In terms of general satisfaction, nationally, the majority of people surveyed (66.3 per cent) were 'satisfied' or 'very satisfied' with the services provided by police in 2007-08, remaining relatively steady from 2006-07 (figure 6.9).

Figure 6.9 People who were 'satisfied' or 'very satisfied' with police services^{a, b}

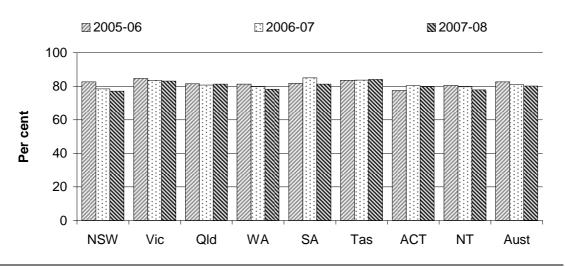


a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.12.

Of those respondents who had contact with police in 2007-08, 80.1 per cent nationally were 'satisfied' or 'very satisfied' with the service they received during their most recent contact, remaining relatively steady from 2006-07 (figure 6.10).

Figure 6.10 People who were 'satisfied' or 'very satisfied' with police in their most recent contact^{a, b}



 $^{^{\}mathbf{a}}$ Data are based on responses from people aged 15 years or over. $^{\mathbf{b}}$ Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.14.

Perceptions of police integrity

Public 'perceptions of police integrity' is an indicator of governments' objective for police to perform their duties with integrity and professionalism (box 6.9).

Box 6.9 **Perceptions of police integrity**

'Perceptions of police integrity' is defined by three separate measures:

- the proportion of people who 'agreed' or 'strongly agreed' that police treat people fairly and equally
- the proportion of people who 'agreed' or 'strongly agreed' that police perform the job professionally
- the proportion of people who 'agreed' or 'strongly agreed' that most police are honest.

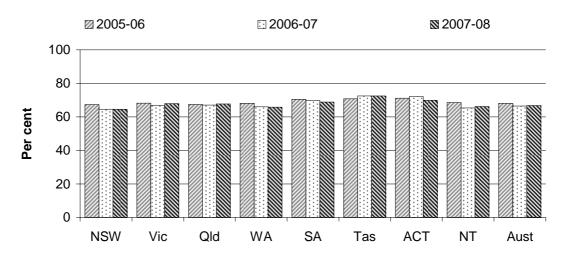
A higher proportion of people who 'agreed' or 'strongly agreed' that — police treat people fairly and equally, police perform the job professionally, and most police are honest — is desirable.

Public perceptions might not reflect actual levels of police integrity, because many factors, including hearsay and media reporting, might influence people's perceptions of police integrity.

Data reported for this indicator are comparable.

In 2007-08, 66.8 per cent of people nationally 'agreed' or 'strongly agreed' that police treat people 'fairly and equally', remaining relatively steady from 2006-07 (figure 6.11).

Figure 6.11 People who 'agreed' or 'strongly agreed' that police treat people fairly and equally^{a, b}

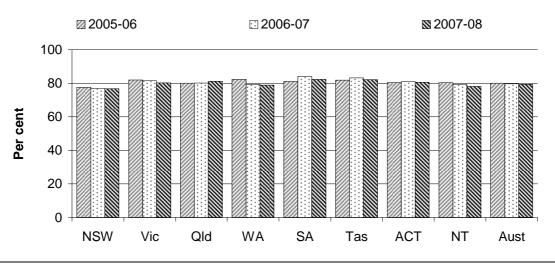


a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.16.

Nationally, 79.4 per cent of people 'agreed' or 'strongly agreed' in 2007-08 that police perform the job 'professionally', remaining relatively stable from the 2006-07 result of 79.7 per cent (figure 6.12).

Figure 6.12 People who 'agreed' or 'strongly agreed' that police perform the job professionally^{a, b}



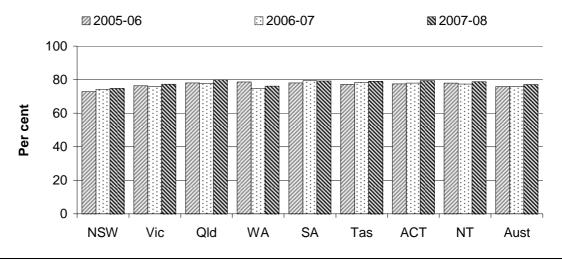
a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.15.

Police integrity is another important element of police services' performance. This can be judged to some extent by the public perception of police honesty.

Nationally, 77.1 per cent of people 'agreed' or 'strongly agreed' in 2007-08 that most police are 'honest', remaining relatively stable from the 2006-07 result of 76.0 per cent (figure 6.13).

Figure 6.13 People who 'agreed' or 'strongly agreed' that most police are honest^{a, b}



^a Data are based on responses from people aged 15 years or over. ^b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.17

6.4 Community safety

This section reviews the role of police in preserving public order and promoting a safer community. Activities typically include:

- undertaking crime prevention and community support programs
- responding to, managing and coordinating major incidents and emergencies
- responding to calls for assistance.

Police performance in undertaking these activities is measured using a suite of indicators that incorporates information on community perceptions data. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary. Chapter 1 discusses data comparability from a Report-wide perspective (see section 1.6).

Key community safety performance indicator results

Outputs

Outputs are the actual services delivered (while outcomes are the impact of these services on the status of an individual or group) (see chapter 1, section 1.5).

Equity — access

An indicator of governments' objective to facilitate equitable access for people with special needs for community safety has yet to be developed (box 6.10).

Box 6.10 Performance indicator — access

Equity and access for community safety has been identified as an area for development in future reports.

Outcomes

Outcomes are the impact of services on the status of an individual or group (while outputs are the actual services delivered) (see chapter 1, section 1.5).

Perceptions of safety

'Perceptions of safety' is an indicator of governments' objective to reassure the public by ensuring the community feels safe (within themselves and regarding their property) in public and private (box 6.11).

Box 6.11 **Perceptions of safety**

'Perceptions of safety' is defined by two separate measures:

- the proportion of people who felt 'safe or very safe' at home
- the proportion of people who felt 'safe or very safe' in public places.

A higher proportion of people who felt 'safe' or 'very safe' for either measure is a desirable outcome.

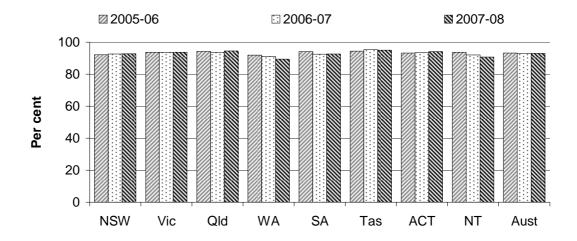
Perceptions of safety might not reflect reported crime, as reported crime might understate actual crime, and many factors (including media reporting and hearsay) might affect public perceptions of crime levels and safety.

Data reported for this indicator are comparable.

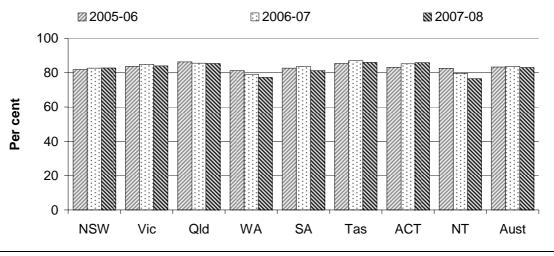
Nationally, 93.0 per cent of people surveyed felt 'safe' or 'very safe' at home alone during the day in 2007-08. Nationally, 83.1 per cent of people felt 'safe' or 'very safe' at home alone after dark in 2007-08 (figure 6.14).

Figure 6.14 Perceptions of safety at home alone^a

(a) Proportion who felt 'safe' or 'very safe' at home alone during the day



(b) Proportion who felt 'safe' or 'very safe' at home alone after dark



a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.21.

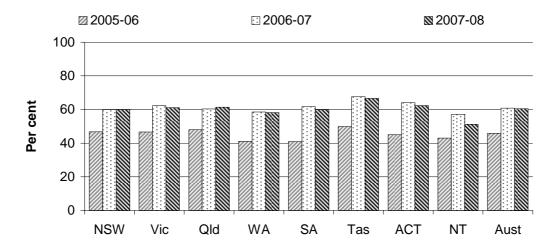
Nationally, 89.3 per cent of respondents felt 'safe' or 'very safe' when walking or jogging locally during the day in 2007-08 (table 6A.22) and 60.4 per cent of people felt 'safe' or 'very safe' when walking or jogging locally after dark in 2007-08. These results are relatively stable from 2006-07 (figure 6.15).

Nationally, 64.8 per cent of respondents felt 'safe' or 'very safe' when travelling on public transport during the day (remaining relatively stable from 2007-08) (table 6A.23) and 32.2 per cent of people surveyed felt 'safe' or 'very safe' when

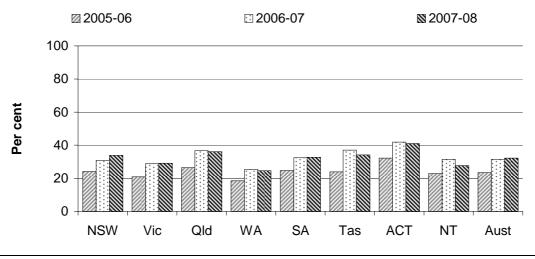
travelling on public transport after dark in 2007-08 (remaining relatively stable from 2007-08) (figure 6.15).

Figure 6.15 Perceptions of safety in public places^{a, b, c, d}

Proportion who felt 'safe' or 'very safe' walking or jogging locally after dark



Proportion who felt 'safe' or 'very safe' travelling on public transport after dark



^a Data are based on responses from people aged 15 years or over. ^b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8. ^c For this survey question, the response 'not applicable' was very large and varied significantly across jurisdictions in line with the availability of public transport. ^d Unlike other jurisdictions, Tasmania, the NT and the ACT do not operate a suburban train network and rely on buses as the primary means of public transportation.

Source: ANZPAA (unpublished); tables 6A.22 and 6A.23.

These results might be influenced by the mix (that is, trains, buses, ferries and trams) of public transport in each jurisdiction.

Perceptions of crime problems

'Perceptions of crime problems' is an indicator of governments' objective to reassure the public by ensuring the community feels safe (within themselves and regarding their property) in public and private (box 6.12).

Box 6.12 **Perceptions of crime problems**

'Perceptions of crime problems' is defined by two separate measures:

- the proportion of people who considered that various types of crime were a 'major problem' or 'somewhat of a problem' in their State or Territory
- the proportion of people who considered that various types of crime were a 'major problem' or 'somewhat of a problem' in their neighbourhood.

A lower proportion of people who felt the selected types of crime were a 'major problem' or 'somewhat of a problem' in their State or Territory and/or neighbourhood, is a desirable outcome.

Care needs to be taken in interpreting data on perceptions of crime, because reducing people's concerns about crime and reducing the actual level of crime are two separate, but related challenges for police. Comparisons between perceptions of crime problems and the level of crime raise questions about the factors that affect perceptions. More generally, such comparisons highlight the importance of considering the full suite of performance indicators rather than assessing performance on the basis of specific measures in isolation.

Data reported for this indicator are comparable.

Nationally, when people were asked in 2007-08 about crime problems in their State or Territory, the proportion of people who perceived a particular crime as a 'major problem' or 'somewhat of a problem' was: 91.3 per cent for illegal drugs; 90.5 per cent for poor driver behaviour (speeding cars, dangerous or noisy driving); 87.8 per cent for housebreaking; 84.0 per cent for vehicle theft; 85.0 per cent for graffiti or other vandalism; 83.9 per cent for physical assault in a public place; 82.6 per cent for sexual assault; 85.8 per cent for drunken and disorderly behaviour; 81.3 per cent for louts and gangs and 78.3 per cent for family violence (tables 6A.27–6A.29).

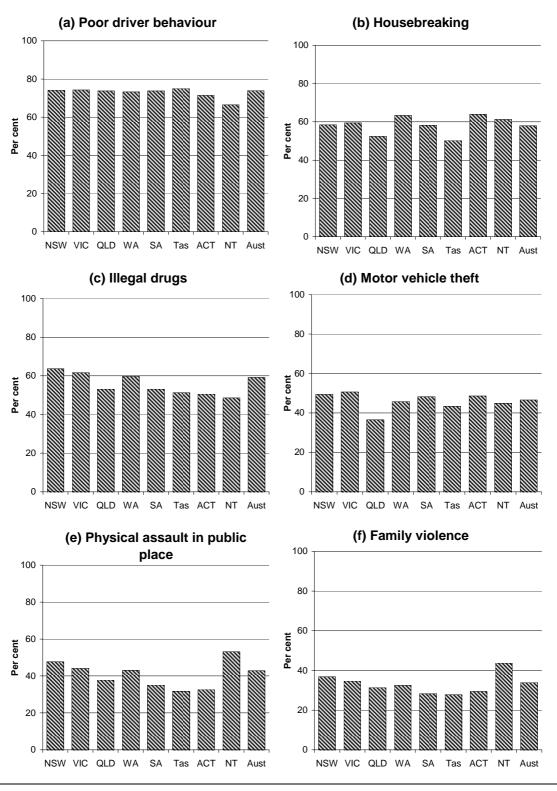
The following major areas of concern were identified by people in relation to crime problems in their neighbourhood:

• Poor driver behaviour — nationally, 73.9 per cent of people believed poor driver behaviour to be a 'major problem' or 'somewhat a problem' in 2007-08 (little changed from 72.4 in 2006-07) (figure 6.16a, table 6A.26).

- Housebreaking nationally, 57.9 per cent of people believed housebreaking to be a 'major problem' or 'somewhat a problem' in 2007-08 (little changed from 58.9 per cent in 2006-07) (figure 6.16b, table 6A.25).
- Illegal drugs nationally, 59.2 per cent of people believed illegal drugs to be a 'major problem' or 'somewhat a problem' in 2007-08 (up from 57.4 per cent in 2006-07) (figure 6.16c, table 6A.25).
- Motor vehicle theft nationally, 46.5 per cent of people believed motor vehicle theft to be a 'major problem' or 'somewhat a problem' in 2007-08 (little changed from 46.6 per cent in 2006–07) (figure 6.16d, table 6A.25).
- Physical assault in a public place nationally, 42.8 per cent of people believed physical assault to be a 'major problem' or 'somewhat a problem' in 2007-08 (up from 38.5 per cent in 2006-07) (figure 6.16e, table 6A.24).
- Family violence nationally, 33.9 per cent of people believed family violence to be a 'major problem' or 'somewhat a problem' in their neighbourhood in 2007-08 (little changed from 32.2 per cent in 2006-07) (figure 6.16f, table 6A.24).

Comparisons between perceptions of crime problems and the level of crime raise questions about the factors that affect perceptions. The preceding NSCSP results indicate that perceptions of crime fall significantly as respondents focus on their local neighbourhood rather than the State or Territory in which they live.

Figure 6.16 Proportion of people who consider the identified issues to be either a 'major problem' or 'somewhat of a problem' in their neighbourhood, 2007-08^a



^a Data are based on survey results and subject to sampling error. Confidence intervals are in section 6.8. Source: ANZPAA (unpublished); tables 6A.24–6A.26.

6.5 Crime

This section reviews the role of police in investigating crime and identifying and apprehending offenders. It also measures the extent of crime in the community and assesses the number of crimes reported to the police.

Framework of performance indicators

Police performance in undertaking these activities is measured using a suite of indicators that incorporates information on recorded crime levels. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary. Chapter 1 discusses data comparability from a Report-wide perspective (see section 1.6).

Key crime performance indicator results

Outcomes

Outcomes are the impact of services on the status of an individual or group (while outputs are the actual services delivered) (see chapter 1, section 1.5).

'Crime victimisation', 'Reporting rates' and 'Outcomes of investigations' are outcome indicators of governments' objective to bring to justice those people responsible for committing an offence.

Victims of crime data in Australia

Information on the level of selected crimes against the person and crimes against property is obtained from three sources for this chapter. The first source, the Crime and Safety Survey, was most recently conducted in 2005. The second source, the ABS Recorded Crime Victims series, was most recently published in 2008 (for the 2007 calendar year). The third source of data is provided on an annual basis by the Australian Institute of Criminology (AIC), with the most recent data for 2006-07 (unpublished).

Crime and Safety Survey

The Crime and Safety Survey is a national survey, conducted periodically by the ABS. Previous surveys were conducted in 1983, 1993, 1998 and 2002. Information is collected from individuals and households, and focuses on those categories of

more serious crime, occurring in the 12 months prior to the survey, generally that affect the largest number of people.

The survey provides information on crime victimisation for selected personal and household crimes, including the number of crimes reported to police. Personal crimes include robbery, assault and sexual assault. Household crimes include break-in, attempted break-in and motor vehicle theft.

Trends in Recorded Crime in Australia

The Recorded Crime Victims collection provides details of selected offences reported to, or detected by, police, the details of which are subsequently recorded on police administrative systems. Victims in this collection can be people, premises or motor vehicles. Selected offences include homicide and related offences; kidnapping and abduction; robbery; blackmail and extortion; unlawful entry with intent; motor vehicle theft and other theft.

Crime and Safety Survey data are considered to be more comparable across jurisdictions than the Recorded Crime collection, given differences in the way in which recorded crime data are compiled (box 6.13). Neither of these sources will provide a definitive measure of crime victimisation but, together, they provide a more comprehensive picture of victimisation than either measure alone.

This chapter reports the level of crime using the more comparable Crime and Safety Survey data, and the annual trends using the Recorded Crime Victims data.

Box 6.13 ABS crime victimisation statistics

When an incident of crime victimisation occurs, it can be measured in a number of ways and at different stages; from the time a person perceives that they have been a victim, through to the reporting to police and the laying of charges. From among a range of possible ways of measuring crime, the ABS produces two major sources of data that can inform the user about crime victimisation. The first of these is a measure of crimes reported to and recorded by police, sourced from administrative records obtained from State and Territory police agencies. The second is direct reports from members of the public about their experiences of crime as collected in ABS household surveys. In some instances, the results may provide different pictures of crime in the community, with administrative data indicating a trend in one direction and personal experience indicating the opposite.

The full extent of crime is unlikely ever to be captured — Recorded Crime Victims data understate the true level of crime in Australia as a result of the behaviour of victims and the limitations of the data. Data relate to recorded crimes, but not all offences are reported to, or become known by, police. The victim's confidence in the judicial process, the nature of the offence and the relationship between the victim and perpetrator are among the key factors that influence the propensity to report an offence. Similarly, with survey data, it may be difficult to obtain information about some crimes such as sexual assault and assaults that have been committed by members of the same household.

Comparing recorded crime statistics across jurisdictions

A number of standards, classifications and counting rules are applied to Recorded Crime statistics, but care needs to be taken when comparing these statistics across states and territories, given the different business rules, procedures, systems, policies, legislation and recording of police agencies.

Findings from the Differences in Recorded Crime Statistics (DiRCS) project, released in 2005, indicated that data for assault and sexual assault were not comparable across all jurisdictions, but that information for other offence types were satisfactory for the level of comparison presented in the ABS National Recorded Crime — Victims publication. The ABS has worked with police agencies to develop a National Crime Recording Standard, to improve further the national comparability of the recorded crime victims' collection. The standard contains a uniform set of guidelines and scenarios, to enable consistency in recording to complement the already established national counting rules and classifications. All jurisdictions have implemented, or are in the process of implementing, the Standard.

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Box 6.13 (Continued)

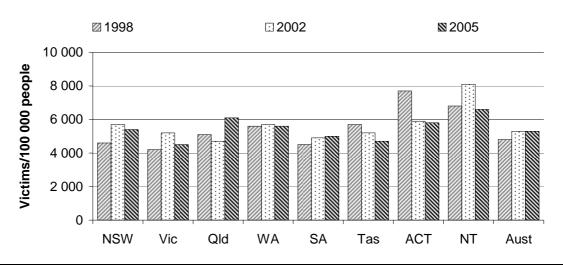
Comparing recorded crime statistics with jurisdiction-specific data

Care needs to be taken if attempting to compare ABS Recorded Crime Statistics with data reported by police agencies. The former are victim based (that is, based on the number of victims for each individual Australian Standard Offence Classification (ASOC) division offence category), whereas some State and Territory data are commonly offence or incident based (that is, based on the total number of offences or incidents recorded). To illustrate the difference, if multiple offences per victim of the same incident fall within the same ASOC division the victim is only counted once according to the most serious offence within that division, whereas police agencies may count separately each offence committed against the same victim.

Rate of crime victimisation in Australia (from ABS Crime and Safety survey)

There were 5300 victims of personal crime per 100 000 people in Australia in 2005, which is consistent with the findings of the previous survey conducted in 2002. The rate in 2005 varied across jurisdictions (figure 6.17).

Figure 6.17 Estimated victims of selected personal crimes^a



^a Data report only the prevalence of crime, not the incidence. A victim is defined as a person reporting at least one of the offences surveyed. Victims were counted once only for each type of offence, regardless of the number of incidents of that type.

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.34.

There were 6200 household victims of property crime per 100 000 households in Australia in 2005, a fall from 8900 in 2002, when the previous survey was held.

There was a fall in the rate of household victims of property crime in all jurisdictions between 2002 and 2005 (figure 6.18).

2 1998 □ 2002 **2005** Victims/100 000 households 25 000 20 000 15 000 10 000 5 000 0 Qld SA NSW Vic WA Tas ACT NT Aust

Figure 6.18 Estimated household victims of selected property crimes^a

Data source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.35.

Trends in crime victimisation

As noted previously, two ABS collections are the sources of the majority of crime victimisation data in this report: the Crime and Safety Survey and the Recorded Crime Victims Collection. Trend data are also drawn from a third data source, the AIC (box 6.14).

^a Data report only the prevalence of crime, not the incidence. A victim is defined as a person reporting at least one of the offences surveyed. Victims were counted once only for each type of offence, regardless of the number of incidents of that type.

Box 6.14 Australian Institute of Criminology homicide data

The AIC undertakes research in the field of criminal justice ranging from high-tech crime, transnational and organised crime issues to the monitoring and analysis of patterns in major crimes including homicide, sexual assault, armed robbery and firearms traffic.

The AIC provides data on homicide through its National Homicide Monitoring Program (NHMP), which has been operating within the AIC since 1989. The NHMP was established by the National Committee on Violence and has continued since, with support from all State and Territory police services. The program uses two main data sources:

- police reports (supplemented by information from investigating officers)
- coronial files (namely toxicology reports).

Crime victimisation — crimes against the person

'Crime victimisation' is an indicator of governments' objective to enforce the law and improve community safety (box 6.15).

Box 6.15 Crime victimisation — crimes against the person

'Crime victimisation' is defined (in part) by three separate measures of the level of crime against the person:

- victims of homicide per 100 000 people
- · estimated victims of assault per 100 000 people
- estimated victims of robbery per 100 000 people.

A lower rate of crime victimisation is a desirable outcome.

'Crime victimisation' is also defined by a measure of trends in crime against the person, presented in index form:

victims of armed robbery (index 2003 = 100).

A fall in the index number is a more desirable outcome.

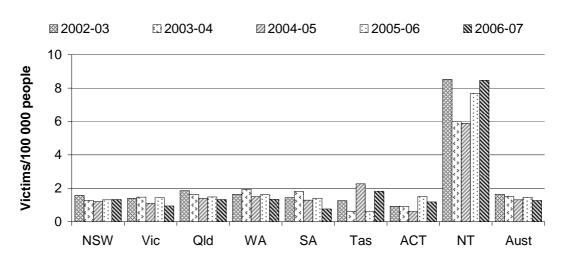
The recorded number of victims might vary from the actual incidence of crimes against the person for a number of reasons, including confidence in the judicial system as a whole.

Data reported for this indicator are comparable.

Differences in the way in which crimes are recorded on jurisdictions' police administrative systems (due to legislation, recording systems and recording practices) mean that comparing the level of recorded crime across jurisdictions is problematic.

Nationally, there were 1.3 recorded victims of homicide per 100 000 people in 2006-07 (down from 1.5 in 2005-06) (figure 6.19).

Figure 6.19 Victims of homicide^{a, b, c}

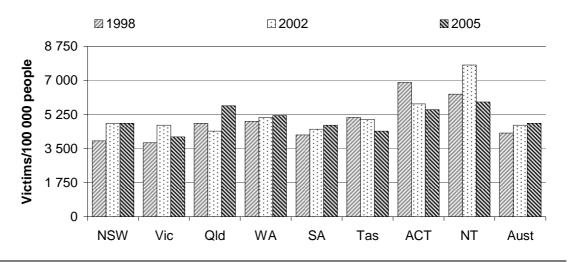


^a Homicide is defined by the criminal law of each State and Territory. The specific wording of the definition varies between states and territories in terms of degree and culpability. ^b The AIC victims of homicide data for 2006-07 are preliminary (unpublished) and final data in other publications might differ. ^c Historical rates in this figure may differ from those in previous Reports, as historical population data have been revised using Final Rebased ERP data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005).

Source: AIC Homicide in Australia: National Homicide Monitoring Program (various years, unpublished); tables 6A.30 and AA.2.

Based on ABS Crime and Safety Survey data, there were 4800 victims of assault per 100 000 people in Australia in 2005 (up from 4700 per 100 000 people in 2002 and 4300 per 100 000 people in 1998) (figure 6.20).



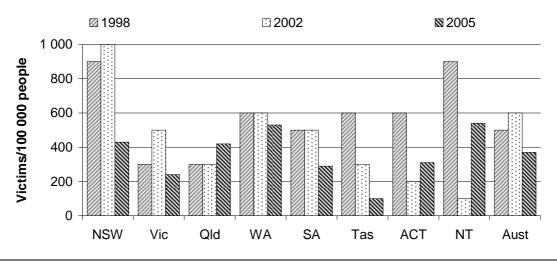


^a A victim is defined as a person reporting at least one assault. Victims were counted once only, regardless of the number of incidents of assault. Assault is defined as an incident, other than a robbery, where the respondent was threatened with force or violence or physically attacked.

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.34.

Based on ABS Crime and Safety Survey data, there were 370 victims of robbery per 100 000 people in Australia in 2005 (down from 600 victims per 100 000 people in 2002 and 500 in 1998) (figure 6.21).

Figure 6.21 Estimated victims of robbery^a



^a A victim is defined as a person reporting at least one robbery. Victims were counted once only, regardless of the number of incidents of robbery. Robbery is defined as an incident, where someone has stolen (or tried to steal) property from a respondent by physically attacking them or threatening them with violence.

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.34.

Based on the ABS Recorded Crime Victims collection, the rate of victims of armed robbery remained relatively stable at a national level between 2003 and 2007 (figure 6.22).

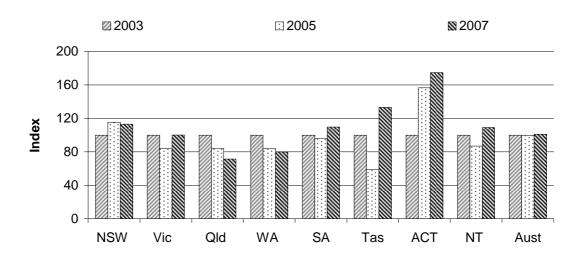


Figure 6.22 Trends in recorded crime — victims of armed robberya, b, c, d, e

a Data are based on crimes recorded by police. **b** Index 2003 = 100. Data are reported in index form because the variations in the rate of recorded victims across jurisdictions are influenced by different legislation, reporting systems, practices and reporting rates in jurisdictions. Index calculations are based on ABS unrounded data and may differ from those published by the ABS and others. **c** Historical rates in this figure may differ from those in previous Reports, as historical population data have been revised using Final Rebased ERP data following the 2006 Census of Population and Housing (for 30 June 2003 and 2005). Population data relate to 30 June, so that ERP at 30 June 2007 is used as the denominator for 2007. **d** NSW robbery counts prior to 2005 are understated and therefore not comparable to later years. Improved quality assurance procedures have identified further victims of offences that are now included as part of the offence of robbery. Given the magnitude of the contribution of NSW to the Australian estimate, national data are also understated prior to 2005. **e** ACT data for 2007 are not comparable to previous years for the categories of armed robbery and unarmed robbery due to information technology and quality assurance changes to improve the capture of victim data.

Source: ABS Recorded Crime — Victims, Australia (various years), Cat. no. 4510.0; tables 6A.31 and AA.2.

Crime victimisation — *crimes against property*

'Crime victimisation' is an indicator of governments' objective to enforce the law (and improve community safety) (box 6.16). The prevalence and trends in crimes against property in the community are important measures of the effectiveness of police services.

Box 6.16 Crime victimisation — crimes against property

'Crime victimisation' is defined (in part) by two separate measures of the level of crime against property:

- estimated household victims of break-in/attempted break-in per 100 000 households
- estimated household victims of motor vehicle theft per 100 000 households.

A lower rate of crime victimisation is a more desirable outcome.

'Crime victimisation' is also defined by two separate measures of the trend in property crime in the community, presented in index form:

- victims of unlawful entry with intent (index 2003 = 100)
- victims of motor vehicle theft (index 2003 = 100).

A fall in the index number is a more desirable outcome.

The recorded number of crimes might vary from the actual incidence of crimes against property for a number of reasons, including confidence in the judicial system as a whole.

Data reported for this indicator are comparable.

Differences in the way in which crimes are recorded on jurisdictions' police administrative systems (due to legislation, recording systems and recording practices) mean that comparing the level of recorded crime across jurisdictions is problematic.

Based on ABS Crime and Safety Survey data, there were 5400 break-ins or attempted break-ins per 100 000 households in Australia in 2005 (down from 7400 victims per 100 000 households in 2002 and 7600 in 1998) (figure 6.23).

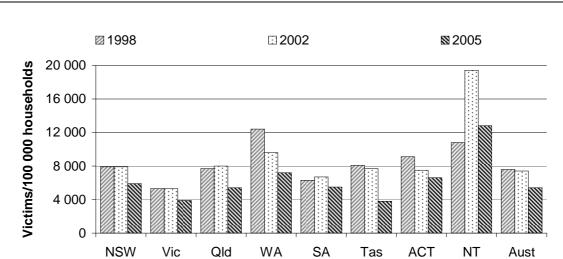


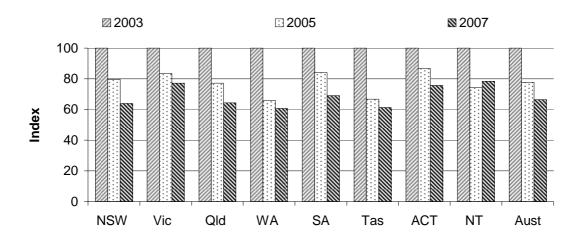
Figure 6.23 Estimated victims of break-in/attempted break-in^{a, b}

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.35.

Based on the ABS Recorded Crime collection, the number of victims of unlawful entry with intent per 100 000 people fell, nationally, between 2003 and 2007. There has been a general downward trend in the victimisation rate in all jurisdictions since the base period of 2003 (figure 6.24). Table 6A.32 reports numbers per 100 000 people.

^a A victim is defined as a household reporting at least one break-in/attempted break-in. Victims were counted once only, regardless of the number of incidents of break-in/attempted break-in. Therefore, the addition of the 'break and enter' and, the 'attempted break and enter', data in table 6A.35 is greater than the category 'break and enter or attempted break and enter'. b Break-in is defined as an incident where the respondent's home had been broken into. Break-in offences relating to respondents' cars or gardens are excluded.

Figure 6.24 Trends in recorded crime — victims of unlawful entry with intent index^{a, b, c, d}



^a Data are based on crimes recorded by police. ^b Index 2003 = 100. Data are reported in index form because the variations in the rate of recorded victims across jurisdictions are influenced by different legislation, reporting systems and practices and reporting rates in jurisdictions. Index calculations are based on ABS unrounded data and may differ from those published by the ABS and others. ^c Historical rates in this figure may differ from those in previous Reports, as historical population data have been revised using Final Rebased ERP data following the 2006 Census of Population and Housing (for 30 June 2003 and 2005). Population data relate to 30 June, so that ERP at 30 June 2007 is used as the denominator for 2007. ^d NSW unlawful entry with intent counts prior to 2006 are overstated and therefore not comparable to later years. Given the magnitude of the contribution of NSW to the Australian estimate, national data are also overstated prior to 2006.

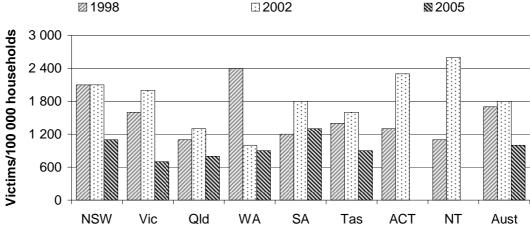
Source: ABS Recorded Crime — Victims (various years), Cat. no. 4510.0; tables 6A.32 and AA.2.

Based on ABS Crime and Safety Survey data, 1000 motor vehicles were stolen per 100 000 households in 2005 in Australia (down from 1800 per 100 000 households in 2002 and 1700 in 1998) (figure 6.25).

2 1998 **2002 2005** 3 000

Estimated victims of motor vehicle thefta, b

Figure 6.25

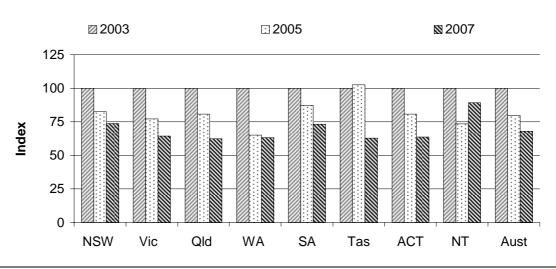


^a A victim is defined as a household reporting at least one motor vehicle theft. Victims were counted once only, regardless of the number of incidents of motor vehicle theft. Motor vehicle theft is defined as an incident where a motor vehicle was stolen from any member of the respondent's household. It includes privately owned vehicles, as well as business/company vehicles used exclusively by members of the household. b Data not available for some jurisdictions for all years.

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.35.

Based on the ABS Recorded Crime collection, the number of victims of motor vehicle theft per 100 000 people fell 32.0 per cent in Australia between 2003 and 2007 (figure 6.26). Table 6A.32 reports numbers per 100 000 people.

Trends in recorded crime — victims of motor vehicle thefta, b Figure 6.26



a Data are based on crimes recorded by police. b Index 2003 = 100. Data are reported in index form because the variations in the rate of recorded victims across jurisdictions are influenced by different legislation, reporting systems and practices and reporting rates in jurisdictions. Index calculations are based on ABS unrounded data and may differ from those published by the ABS and others.

Source: ABS Recorded Crime - Victims (various years), Cat. no. 4510.0; table 6A.32.

Reporting rates

'Reporting rates' is an indicator of governments' objective to enforce the law (and improve community safety by engendering public confidence in the police and judicial system) (box 6.17).

Box 6.17 Reporting rates

'Reporting rates' is defined as the total number of the most recent incidents of a particular offence that were reported to police, as a percentage of the total victims of that offence. It is reported separately for:

- · break and enter
- · attempted break and enter
- · motor vehicle theft
- robbery
- assault
- · sexual assault
- · total victims of crimes against the person
- · total victims of crimes against property.

A higher reporting rate is desirable.

Reporting rates vary across different crime types (evident in table 6A.33). This indicator does not provide information on why some people choose not to report particular offences to the police.

Data reported for this indicator are comparable.

Nationally, the reporting rates in 2005 (for selected offences) were as follows:

- for break and enter offences, 74.2 per cent (compared with 75.1 per cent in 2002 and 77.5 per cent in 1998) (figure 6.27)
- for attempted break and enter offences, 30.7 per cent in 2005 (similar to that in 2002 and 1998, with 31.1 and 31.7 per cent respectively)
- for motor vehicle theft, 90.3 per cent in 2005 (compared with 95.0 per cent in 2002 and 95.1 per cent in 1998)
- for robbery offences, 38.5 per cent (compared with 50.2 per cent in 2002 and 49.8 per cent in 1998) (table 6A.33).

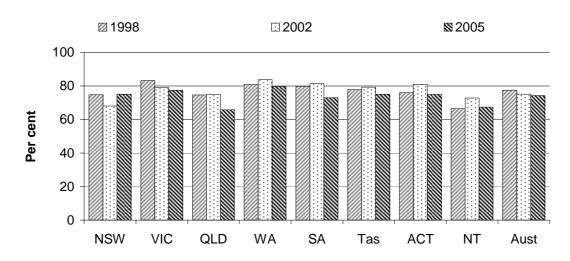


Figure 6.27 Reporting rate for break and entera

Source: ABS Crime and Safety, Australia (various years), Cat. no. 4509.0; table 6A.33.

Outcomes of investigations — personal crimes

'Outcomes of investigations — personal crimes' is an indicator of governments' objective to bring to justice those people responsible for committing an offence (box 6.18).

Box 6.18 Outcomes of investigations — personal crimes

'Outcomes of investigations' is defined by two separate measures:

- the proportion of investigations finalised within 30 days of the offence becoming known to police
- the proportion of the investigations finalised within 30 days (as above) where proceedings were instituted against the offender.

Measures are reported for a range of offences against the person including murder and armed robbery. Data on assault and sexual assault are no longer available nationally in recorded crime statistics.

A higher proportion of investigations finalised within 30 days of the offence becoming known to police is a desirable outcome. Similarly, a higher proportion of finalised investigations where proceedings had started against the alleged offender within 30 days of the offence becoming known to police, is a desirable outcome.

Data reported for this indicator are not directly comparable.

^a The 2005 break and enter estimate for the NT has a relative standard error between 25 and 50 per cent and should be used with caution.

Activities associated with outcomes of investigations — personal crimes include gathering intelligence on suspects and locations to assist with investigations and collecting and securing evidence in relation to both the offence and the suspect.

The ABS collects data on the 30 days status of investigations — that is, the stage that a police investigation has reached 30 days after the recording of the incident by the police.

Outcomes of investigations — personal crimes are not directly comparable across jurisdictions because of differences in the way data are compiled.

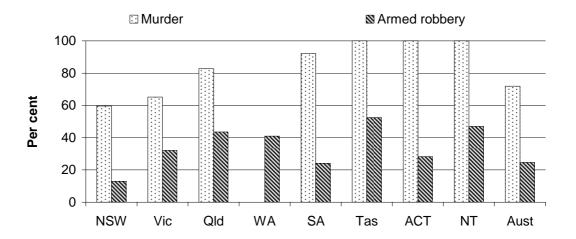
Nationally, 71.9 per cent of murder investigations and 24.7 per cent of armed robbery investigations were finalised within 30 days, in 2007 (figure 6.28). Of those finalised investigations, proceedings commenced against an alleged offender within 30 days of the offence becoming known to police for 94.5 per cent of murder investigations and 85.5 per cent of armed robbery investigations (figure 6.28).

Figure 6.29 presents, for each jurisdiction in 2007, the proportion of recorded unarmed robbery investigations, kidnapping/abduction investigations and blackmail/extortion investigations that were finalised within 30 days of the offence becoming known to police.

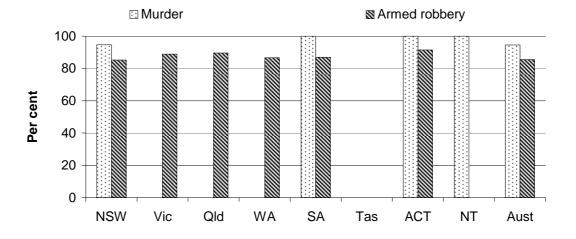
For these finalised investigations, figure 6.29 also presents the proportion of proceedings that had started against an alleged offender within 30 days of the offence becoming known to police.

Figure 6.28 Crimes against the person: outcomes of investigations, 30 day status, 2007^{a, b, c}

Proportion of investigations finalised within 30 days of the offence becoming known to police



Proportion of finalised investigations for which proceedings had begun within 30 days of the offence becoming known to police

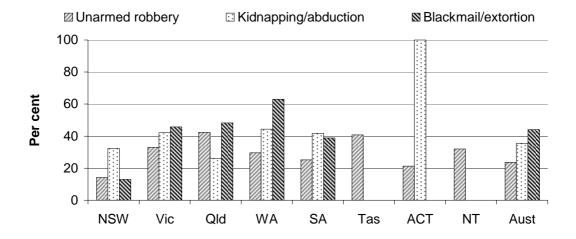


^a Data on murder investigations finalised within 30 days of the offence becoming known to police are not published for WA and Tasmania. Data on finalised investigations for which proceedings had begun within 30 days of the offence becoming known to police are not published for Victoria, Queensland, WA, SA and Tasmania for murder nor, for Tasmania and the NT for armed robbery. ^b Caution should be used in making comparisons across states and territories. There are significant differences in business rules, procedures, systems, policies and recording practices of police agencies across Australia. ^c In SA, SAPOL formally adopted the national crime reporting standard from September 2007. Offence outcome and clearance codes changed, and accordingly the ABS incorporated those changes into its mapping of offence outcome and clearance codes within the 'Investigation finalised — offender proceeded against/no offender proceeded against' categories significantly altering the calculations reported in Recorded Crime - Victims, Australia 2007. SAPOL has therefore provided replacement data based on SAPOL analysis of the same data set provided to the ABS, that is consistent with the previous approach.

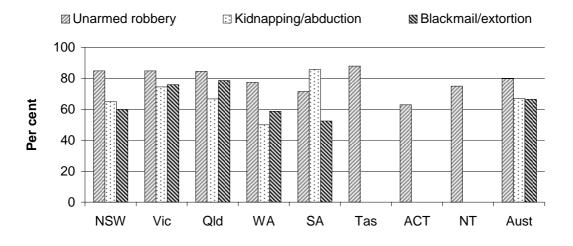
Source: ABS Recorded Crime – Victims, Cat. no. 4510.0 (2008 and unpublished); SA Government (unpublished); table 6A.36.

Figure 6.29 Crimes against the person: outcomes of investigations, 30 day status, 2007^{a, b, c}

Proportion of investigations finalised within 30 days of the offence becoming known to police



Proportion of finalised investigations for which proceedings had begun within 30 days of the offence becoming known to police



^a Data on blackmail/extortion investigations finalised within 30 days of the offence becoming known to police are zero for Tasmania and the NT and not published for the ACT. Data on finalised investigations for which proceedings had begun within 30 days of the offence becoming known to police are zero for Tasmania and not published for the ACT and the NT for kidnapping/abduction and for Tasmania, ACT and the NT for blackmail/extortion. ^b Caution should be used in making comparisons across states and territories. There are significant differences in business rules, procedures, systems, policies and recording practices of police agencies across Australia. ^c In SA, SAPOL formally adopted the national crime reporting standard from September 2007. Offence outcome and clearance codes changed, and accordingly the ABS incorporated those changes into its mapping of offence outcome and clearance codes within the 'Investigation finalised — offender proceeded against/no offender proceeded against' categories significantly altering the calculations reported in Recorded Crime - Victims, Australia 2007. SAPOL has therefore provided replacement data based on SAPOL analysis of the same data set provided to the ABS, that is consistent with the previous approach.

Source: ABS (2008 and unpublished), Recorded Crime – Victims, Cat. no. 4510.0; SA Government (unpublished); table 6A.36.

Outcomes of investigations — property crimes

'Outcomes of investigations — property crimes' is an indicator of governments' objective to bring to justice those people responsible for committing an offence (box 6.19).

Box 6.19 Outcomes of investigations — property crimes

'Outcomes of investigations — property crimes' is defined by two separate measures:

- the proportion of investigations finalised within 30 days of the offence becoming known to police
- the proportion of the investigations finalised within 30 days (as above) where proceedings were instituted against the offender.

Outcomes of investigations measures are reported for three property offences: unlawful entry with intent, motor vehicle theft and other theft.

A higher proportion of investigations finalised within 30 days of the offence becoming known to police is a desirable outcome. Similarly, a higher proportion of finalised investigations where proceedings had started against the alleged offender within 30 days of the offence becoming known to police, is a desirable outcome.

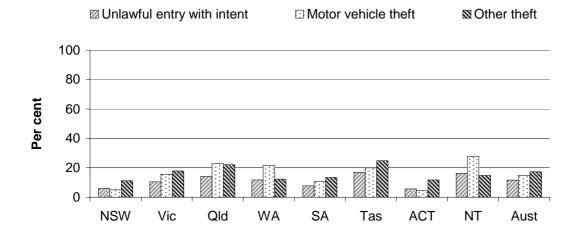
Data reported for this indicator are not directly comparable.

Figure 6.30 reports for each jurisdiction in 2007, the proportion of recorded unlawful entry with intent investigations, motor vehicle theft investigations and other theft investigations that were finalised within 30 days of the offence becoming known to police.

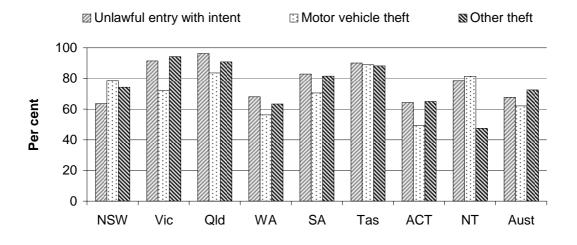
For these finalised investigations, figure 6.30 also presents the proportion of proceedings that had started against an alleged offender within 30 days of the offence becoming known to police.

Figure 6.30 Property crime: outcomes of investigations, 30 day status, 2007^{a, b}

Proportion of investigations finalised within 30 days of the offence becoming known to police



Proportion of finalised investigations for which proceedings had begun within 30 days of the offence becoming known to police



a Caution should be used in making comparisons across states and territories. There are significant differences in business rules, procedures, systems, policies and recording practices of police agencies across Australia. b SAPOL formally adopted the national crime reporting standard from September 2007. Offence outcome and clearance codes changed, and accordingly the ABS incorporated those changes into its mapping of offence outcome and clearance codes within the 'Investigation finalised — offender proceeded against/no offender proceeded against' categories significantly altering the calculations reported in Recorded Crime - Victims, Australia 2007. SAPOL has therefore provided replacement data based on SAPOL analysis of the same data set provided to the ABS, that is consistent with the previous approach.

Source: ABS (2008) Recorded Crime - Victims, Cat. no. 4510.0; SA Government (unpublished); table 6A.37.

6.6 Road safety

This section reviews the role of police in maximising road safety through targeted operations to reduce the incidence of traffic offences and through attendance at, and investigation of, road traffic collisions and incidents.

Activities typically include:

- monitoring road user behaviour, including speed- and alcohol-related traffic operations
- undertaking general traffic management functions
- attending and investigating road traffic collisions and incidents
- improving public education and awareness of traffic and road safety issues.

Police performance in undertaking road safety activities is measured using a suite of indicators that includes people's behaviour on the roads and the number of land transport hospitalisations and road fatalities. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary. Chapter 1 discusses data comparability from a Report-wide perspective (see section 1.6).

Key road safety performance indicator results

Outputs

Outputs are the actual services delivered (while outcomes are the impact of these services on the status of an individual or group) (see chapter 1, section 1.5).

Equity — access

The Steering Committee has identified equity and access for road safety as an area for development in future reports (box 6.20).

Box 6.20 Performance indicator — access

An indicator of governments' objective to facilitate equitable access for people with special needs for road safety services has yet to be developed.

Outcomes

Outcomes are the impact of services on the status of an individual or group (while outputs are the actual services delivered) (see chapter 1, section 1.5).

The objective of police road safety programs is to promote safer behaviour on roads and influence road user behaviour so as to reduce the incidence of road collisions and the severity of road trauma. Many of these programs target the non-wearing of seat belts, excessive speed and drink driving.

This section reports data from the NSCSP about respondents' road use habits. For contextual purposes, 86.5 per cent of NSCSP respondents in 2007-08 stated that they had driven a motor vehicle in the past 6 months.

Road safety performance

'Road safety performance' is an indicator of governments' objective to promote safer behaviour on the road through police programs that aim to influence road user behaviour (box 6.21).

Box 6.21 Road safety performance

'Road safety performance' is defined by three separate measures:

- use of seatbelts, defined as the proportion of people who had driven in the past 6 months and, in that time, had driven a car without wearing a seatbelt
- driving under the influence, defined as the proportion of people who had driven in the previous 6 months who indicated that they had driven when possibly over the alcohol limit in the previous 6 months
- degree of speeding, defined as the proportion of people who had driven in the last 6 months who indicated that they driven more than 10 kilometres per hour or more above the speed limit in the previous 6 months.

A lower proportion of people who stated that they had driven a car without wearing a seatbelt, driven when possibly over the alcohol limit and/or driven 10 kilometres per hour or more above the speed limit is desirable.

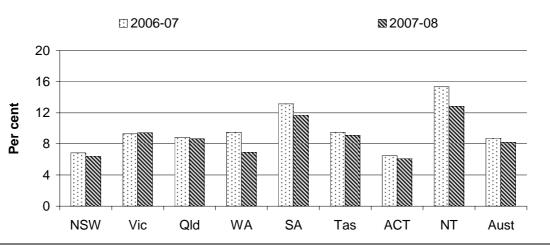
The use of seatbelts, the prevalence of driving under the influence of alcohol and speeding in the population is affected by a number of factors in addition to activities undertaken by police services, such as driver education and media campaigns.

Data reported for this indicator are comparable.

Nationally, 8.2 per cent of people surveyed in 2007-08, who had driven in the previous 6 months, said they had 'rarely' or more often ('sometimes', 'most of the

time' or 'always') driven a car without wearing a seat belt (little changed from 8.7 per cent in 2006-07) (figure 6.31).

Figure 6.31 People who had driven in the previous 6 months without wearing a seat belt^{a, b}

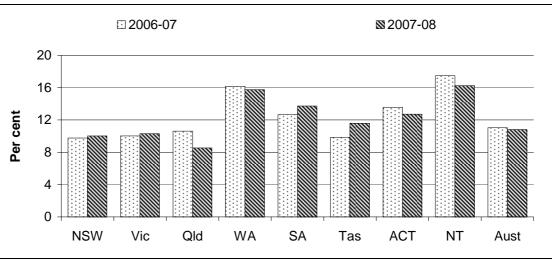


 $^{^{}f a}$ Data are based on responses from people aged 15 years or over. $^{f b}$ Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.38.

Nationally in 2007-08, 10.8 per cent of people surveyed, who had driven in the previous 6 months, indicated that they had 'rarely' or more often ('sometimes', 'most of the time' or 'always') driven when possibly over the blood alcohol limit (little changed from 11.0 per cent in 2006-07) (figure 6.32).

Figure 6.32 **People who had driven in the previous 6 months when possibly over the alcohol limit 'rarely' or more often**^{a, b}

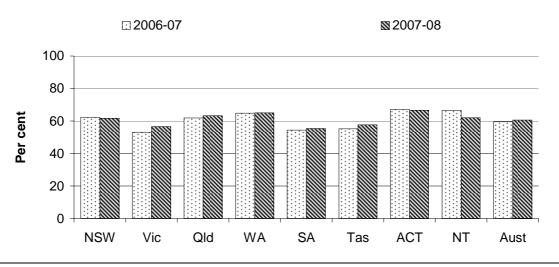


a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.39.

Nationally in 2007-08, 60.6 per cent of people surveyed who had driven in the previous 6 months reported travelling more than 10 kilometres per hour or more above the speed limit 'rarely' or more often ('sometimes', 'most of the time' or 'always') (little changed from 59.5 per cent in 2006-07) (figure 6.33).

Figure 6.33 People who had driven more than 10 kilometres per hour or more above the speed limit 'rarely' or more often in the previous 6 months^{a, b}



^a Data years are based on responses from people aged 15 years or over. ^b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.40.

Road death

'Road death' is an indicator of governments' objective to promote safer behaviour on the road (box 6.22). One aim of policing is to contribute to a reduction in road crashes and related road deaths and hospitalisations.

Box 6.22 Road death

'Road death' is defined as the number of road deaths per 100 000 registered vehicles.

A lower rate of road deaths per 100 000 registered vehicles is a desirable outcome.

The rate of road deaths per 100 000 registered vehicles is affected by a number of factors in addition to activities undertaken by police services, such as the condition of roads, driver education and media campaigns.

Data reported for this indicator are comparable.

Nationally, there were 1510 road deaths in 2007-08 (down from 1597 in 2006-07). Road fatalities for all jurisdictions from 2003-04 to 2007-08 are reported in table 6A.41.

There were 10 road deaths per 100 000 registered vehicles in Australia in 2007-08, (down from 11 in 2006-07) (figure 6.34).

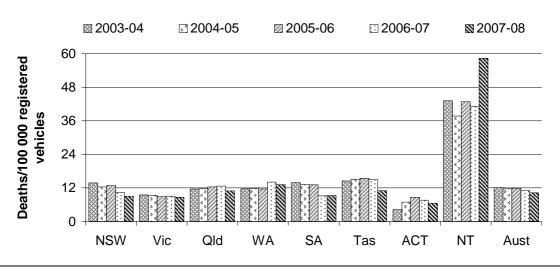


Figure 6.34 Road deaths per 100 000 registered vehicles

Source: ATSB, Fatal Road Crash Database (accessed 26 September 2008); ABS Motor Vehicle Census (various years), Australia Cat. no. 9309.0; table 6A.41.

Land transport hospitalisations per registered vehicle

'Land transport hospitalisations per registered vehicle' is an indicator of governments' objective to promote safer behaviour on the road (box 6.23).

Box 6.23 Land transport hospitalisations per registered vehicle

'Land transport hospitalisations per registered vehicle' is defined as the number of hospitalisations from traffic accidents per 100 000 registered vehicles.

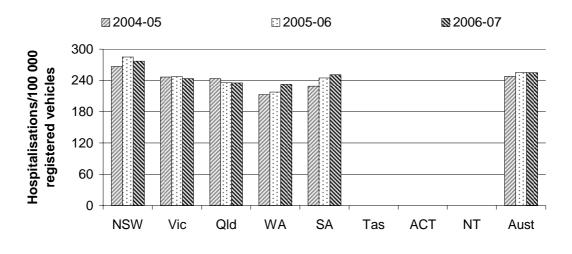
A lower number of hospitalisations from traffic accidents per 100 000 registered vehicles is a desirable outcome.

Hospitalisations from traffic accidents per 100 000 registered vehicles is affected by a number of factors in addition to activities undertaken by police services, such as the condition of roads, driver education and media campaigns.

Data reported for this indicator are comparable.

There were 255 land transport hospitalisations per 100 000 registered vehicles in 2006-07, based on the five jurisdictions where data were available (figure 6.35).

Figure 6.35 Land transport hospitalisations per 100 000 registered vehicles^a



a Data are not published for Tasmania, the ACT and the NT.

Source: ABS Motor Vehicle Census (various years), Australia Cat. no. 9309.0; AIHW (unpublished); table 6A.42.

Perceptions of road safety problems

'Perceptions of road safety problems' is an indicator of governments' objective to promote safer behaviour on the road, along with improving the neighbourhood quality of life, to reassure the public by ensuring the community feels safe in driving and using the roads (box 6.24).

Box 6.24 Perceptions of road safety problems

'Perceptions of road safety problems' is defined by two separate measures:

- the proportion of people who believed speeding cars or dangerous, noisy driving to be a 'major problem' or 'somewhat of a problem' in their State or Territory
- the proportion of people who believed speeding cars or dangerous, noisy driving to be 'major problem' or 'somewhat of a problem' in their neighbourhood.

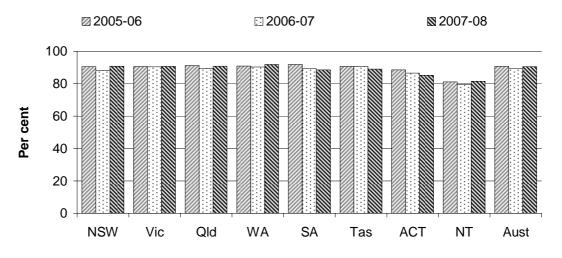
A smaller proportion of people who felt that speeding cars or dangerous, noisy driving was a 'major problem' or 'somewhat of a problem', is a desirable outcome.

Perceptions of road safety might not reflect actual levels of road safety, and many factors (including individual experiences and media reporting) might influence people's perceptions of road safety.

Data reported for this indicator are comparable.

Nationally in 2007-08, 90.5 per cent of people surveyed believed speeding cars or dangerous, noisy driving to be a 'major problem' or 'somewhat of a problem' in their State or Territory (little changed from 89.3 per cent in 2006-07) (figure 6.36).

Figure 6.36 Proportion of people who felt that speeding cars or dangerous, noisy driving was a 'major problem' or 'somewhat of a problem' in their State or Territory^{a, b}

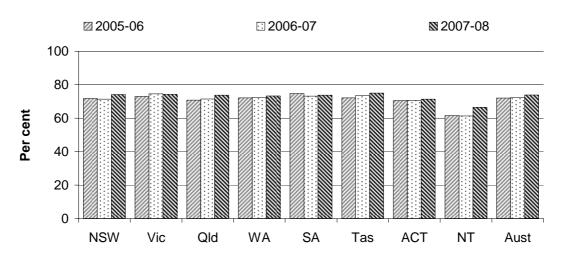


a Data are based on responses from people aged 15 years or over. b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.29.

Nationally in 2007-08, 73.9 per cent of people surveyed believed speeding cars or dangerous, noisy driving to be a 'major problem' or 'somewhat of a problem' in their neighbourhood (little changed from 72.4 per cent in 2006-07) (figure 6.37).

Figure 6.37 Proportion of people who felt that speeding cars or dangerous, noisy driving was a 'major problem' or 'somewhat of a problem' in their neighbourhood^{a, b}



^a Data are based on responses from people aged 15 years or over. ^b Data are based on survey results and subject to sampling error. Confidence intervals are included in section 6.8.

Source: ANZPAA (unpublished); table 6A.26.

6.7 Judicial services

This section reviews the role of police in providing effective and efficient support to the judicial process, including the provision of safe custody for alleged offenders and fair and equitable treatment of both victims and alleged offenders.

Activities typically include:

- preparing briefs
- presenting evidence at court
- conducting court and prisoner security.

The role of police services in conducting court and prisoner security differs across jurisdictions.

Police performance in undertaking these activities is measured using a suite of indicators that include the proportion of court cases resulting in guilty pleas or

guilty findings, and the effectiveness of police in diverting offenders from the criminal justice system. For data that are not considered directly comparable, the text includes relevant caveats and supporting commentary. Chapter 1 discusses data comparability from a Report-wide perspective (see section 1.6).

Key judicial services performance indicator results

Outputs

Outputs are the actual services delivered (while outcomes are the impact of these services on the status of an individual or group) (see chapter 1, section 1.5).

Equity — access

An access indicator to measure governments' objective to facilitate equitable access for people with special needs for services to the judicial process has yet to be developed (box 6.25).

Box 6.25 **Performance indicator — access**

Equity and access for services to the judicial process has been identified as a key area for development in future reports.

Efficiency

Costs awarded against police in criminal actions

'Costs awarded against police in criminal actions' is an indicator of governments' objective to undertake activities associated with police services to the judicial process in an efficient manner (box 6.26).

Box 6.26 Costs awarded against police in criminal actions

'Costs awarded against police in criminal actions' is defined as the costs awarded against police in criminal actions, reported both as total dollars and per person in the jurisdiction.

Lower costs awarded against police in criminal actions are desirable.

Court costs are generally awarded when a criminal action against an offender has failed; in this respect, it represents at least some of the resources expended when a prosecution fails.

Data reported for this indicator are not directly comparable.

The process by which costs are awarded differs between jurisdictions.

Real costs awarded against police, for those jurisdictions providing data in 2007-08, are presented in table 6.2 and provide a picture of trends over time for each jurisdiction. Data are presented for total dollar amounts and costs per person.

Table 6.2 Real costs awarded against the police in criminal actions (2007-08 dollars)^{a, b}

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT
Total costs									
2003-04	\$'000	693	1 926	124	1 250	566	na	254	na
2004-05	\$'000	761	2 236	186	1 603	787	na	256	na
2005-06	\$'000	1 035	2 413	158	2 256	778	23	149	na
2006-07	\$'000	900	1 932	131	3 047	862	34	149	na
2007-08	\$'000	1 060	1 601	245	3 100	1 209	16	71	22
Total costs p	er perso	on c							
2003-04	\$	0.10	0.39	0.03	0.64	0.37	na	0.78	na
2004-05	\$	0.11	0.45	0.05	0.80	0.51	na	0.78	na
2005-06	\$	0.15	0.47	0.04	1.11	0.50	0.05	0.45	na
2006-07	\$	0.13	0.37	0.03	1.46	0.55	0.07	0.44	na
2007-08	\$	0.15	0.31	0.06	1.45	0.76	0.03	0.21	0.10

a Total costs awarded against the police resulting from summary offences and indictable offences tried summarily before a court of law, including ex gratia payments in some jurisdictions. b The process by which costs are awarded differs between jurisdictions. Therefore, 'costs awarded against police in criminal actions' data are not comparable across jurisdictions. C Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased ERP data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005). Population data relate to 31 December, so that ERP at 31 December 2007 is used as the denominator for 2007-08. na Not available.

Source: State and Territory governments (unpublished); tables 6A.46 and AA.2.

Effectiveness

Proportion of juvenile diversions

'Proportion of juvenile diversions' is an indicator of governments' objective to support the judicial process to achieve efficient and effective court case management for judicial processing (box 6.27).

Box 6.27 **Proportion of juvenile diversions**

'Proportion of juvenile diversions' is defined as the number of juveniles who would otherwise be proceeded against (that is, taken to court) but who are diverted by police, as a proportion of all juvenile offenders formally dealt with by police.

A high or increasing proportion of juvenile diversions represents a desirable outcome.

This indicator does not provide information on the relative success or failure of diversionary mechanisms.

When police apprehend offenders, they have a variety of options available. They can charge the offender, in which case criminal proceedings occur through the traditional court processes, or they can use their discretion to divert the offender away from this potentially costly, time consuming and stressful situation (for both the offender and victim). Diversionary mechanisms include cautions and attendances at community and family conferences. These options can be beneficial because they allow the offender to be admonished, without the necessity of traditional court processes. They are particularly useful mechanisms for dealing with juvenile offenders. Not all options are available or subject to police discretion in all jurisdictions.

The term 'diverted' includes diversions of offenders away from the courts by way of community conference, diversionary conference, formal cautioning by police, family conferences, and other programs (for example, drug assessment/treatment). Excluded are offenders who would not normally be sent to court for the offence detected and who are treated by police in a less formal manner (for example, those issued with warnings or infringement notices).

Data reported for this indicator are not directly comparable.

The proportion of juvenile offenders undergoing diversionary programs varied across jurisdictions in 2007-08. Within most jurisdictions, proportions of juvenile offenders undergoing diversionary programs were relatively consistent over time (table 6.3).

Table 6.3 **Juvenile diversions as a proportion of juvenile offenders** (per cent)

	NSW	Vic ^a	Qld	$WA^{\mathbf{b}}$	SA	Tas	ACT	NT
2003-04	58	30	45	67	55	56	42	na
2004-05	57	41	45	62	55	66	41	47
2005-06	55	35	47	61	55	64	36	38
2006-07	56	40	48	57	52	71	43	39
2007-08	55	41	49	56	49	67	49	42

^a Victoria's results reflect only those instances where a juvenile is taken into police custody and subsequently issued with a formal caution. Instances where a juvenile is released into non-police care or involving a safe-custody application are not included. ^b WA data for 2003–07 have been revised to reflect financial years. Juvenile diversions include juvenile cautions and referrals to 'Juvenile Justice Teams'. The proportion of juvenile diversions has been calculated on total recorded police contacts with juvenile offenders comprising juvenile cautions, referrals to 'Juvenile Justice Teams' and arrests involving juveniles.

Source: State and Territory governments (unpublished); table 6A.45.

Outcomes

Outcomes are the impact of services on the status of an individual or group (while outputs are the actual services delivered) (see chapter 1, section 1.5).

Deaths in police custody and custody-related operations, and Indigenous deaths in custody and custody-related operations

'Deaths in custody and custody-related operations', and 'Indigenous deaths in custody and custody-related operations' are indicators of governments' objective to provide safe custody for alleged offenders, and ensure fair and equitable treatment for both victims and alleged offenders (box 6.28).

Box 6.28 **Deaths in police custody and custody-related operations, and Indigenous deaths in custody and custody related operations**

'Deaths in police custody and custody-related operations' and 'Indigenous deaths in custody and custody-related operations' are defined as the number of non-Indigenous and Indigenous deaths in police custody and custody-related operations.

A lower number of deaths in custody and custody-related operations is a better outcome.

Data reported for these indicators are comparable.

Nationally, there were 30 deaths in police custody and custody-related operations in 2007 (up from 22 in 2006). This total comprised 26 non-Indigenous deaths and 4 Indigenous deaths (table 6.4).

Table 6.4 Deaths in police custody and custody-related operations^{a, b}

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Non-Indigenous dea	iths								
2003	11	4	7	3	2	_	1	_	28
2004	9	4	5	2	2	_	1	_	23
2005	3	5	6	_	1	_	_	_	15
2006	8	3	1	2	1	_	1	_	16
2007	5	7	3	4	4	_	_	2	26
Indigenous deaths									
2003	1	_	2	4	_	_	_	1	8
2004	2	1	2	1	1	_	_	1	8
2005	1	_	1	6	_	_	_	_	8
2006	_	1	1	2	1	_	_	1	6
2007	_	_	2	_	2	_	_	_	4
Total									
Indigenous deaths 2003-07 ^c	4	2	8	13	4	-	_	3	34
Total deaths									
2003	12	4	9	7	2	_	1	1	36
2004	11	5	7	3	3	_	1	1	31
2005	4	5	7	6	1	_	_	_	23
2006	8	4	2	4	2	_	1	1	22
2007	5	7	5	4	6	_	_	2	30
Total 2003-07	40	25	30	24	14		3	5	142

^a Deaths in police custody include: deaths in institutional settings (for example, police stations/lockups and police vehicles, or during transfer to or from such an institution, or in hospitals following transfer from an institution); and other deaths in police operations where officers were in close contact with the deceased (for example, most raids and shootings by police). Deaths in custody-related operations cover situations where officers did not have such close contact with the person as to be able to significantly influence or control the person's behaviour (for example, most sieges and most cases where officers were attempting to detain a person, such as pursuits). ^b The AIC Deaths in police custody and custody-related operations for 2006-07 are preliminary (unpublished) and final data in other publications might differ. ^c In 2006, two deaths occurred in NSW for which Indigenous status has not been determined. – Nil or rounded to zero.

Source: AIC (various years, unpublished), Deaths in Custody, Australia; table 6A.43.

Outcomes of court cases

The police assist the judicial process in a variety of ways, including collecting evidence and providing testimony in court. Police work in this area can be measured to some extent by the success of court cases in achieving a guilty plea or finding.

Proportion of lower court cases resulting in a guilty plea or finding

'Proportion of lower court cases resulting in a guilty plea or finding' is an indicator of governments' objective for police to support the judicial process to achieve efficient and effective court case management for judicial processing (box 6.29).

Box 6.29 Proportion of lower court cases resulting in a guilty plea or finding

'Proportion of lower court cases resulting in a guilty plea or finding' is defined as the number of lower courts finalised defendants who either submitted a guilty plea or were found guilty, as a proportion of the total number of lower courts adjudicated defendants.

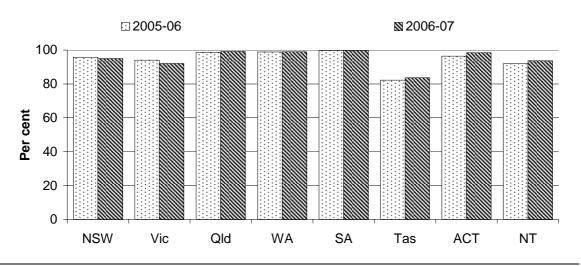
A higher proportion of lower courts adjudicated defendants submitting a guilty plea or being the subject of a guilty finding represents a better outcome.

This indicator does not provide information on the number of cases where police have identified a likely offender but choose not to bring the case to trial due to a number of factors.

Data reported for this indicator are comparable.

The proportion of lower courts adjudicated defendants who either submitted a guilty plea or were found guilty was stable between 2005-06 and 2006-07 (figure 6.38).

Figure 6.38 Proportion of lower courts adjudicated defendants who submitted a guilty plea or were found guilty^a



^a A defendant can be either a person or organisation against whom one or more criminal charges have been laid

Source: ABS Criminal Courts, Australia (various years) Cat. no. 4513.0; table 6A.44.

Proportion of higher court cases resulting in a guilty plea or finding

'Proportion of higher court cases resulting in a guilty plea or finding' is another indicator of governments' objective for police to support the judicial process to

achieve efficient and effective court case management for judicial processing (box 6.30).

Box 6.30 Proportion of higher court cases resulting in a guilty plea or finding

'Proportion of higher court cases resulting in a guilty plea or finding' is defined as the number of higher courts finalised defendants who either submitted a guilty plea or were found guilty, as a proportion of the total number of higher courts adjudicated defendants.

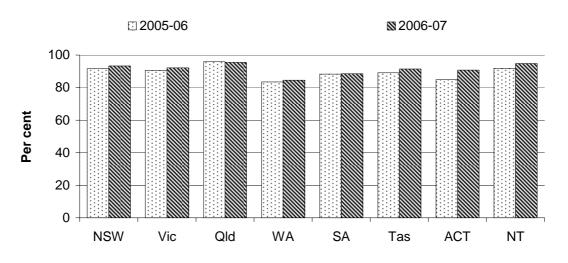
A higher proportion of higher courts adjudicated defendants submitting a guilty plea or being the subject of a guilty finding represents a better outcome.

This indicator does not provide information on the number of cases where police have identified a likely offender, but choose not bring the case to trial due to a variety of factors nor to cases that have been finalised by a non-adjudicated method.

Data reported for this indicator are comparable.

The proportion of higher courts adjudicated defendants who either submitted a guilty plea or were found guilty was stable between 2005-06 and 2006-07 (figure 6.39).

Figure 6.39 Proportion of higher courts adjudicated defendants who submitted a guilty plea or were found guilty^a



^a A defendant can be either a person or organisation against whom one or more criminal charges have been laid

Source: ABS Criminal Courts, Australia (various years) Cat. no. 4513.0; table 6A.44.

6.8 Information on sample data

Some of the results reported are estimates obtained by conducting surveys with samples of the group or population in question. Results, therefore, are subject to sampling error. The data obtained from a sample may be different from the 'value' that would have been obtained from the entire group or population. Consequently, care needs to be taken when using survey results (see appendix A).

Table 6.5 indicates the confidence intervals for sample estimates reported in this chapter. For example, a point estimate of 50 per cent for NSW has a 95 per cent confidence interval of ± 2.5 percentage points (that is, there is 95 per cent confidence that the estimate lies between 47.5 per cent to 52.5 per cent). When comparing jurisdictions, estimates are statistically different only when confidence intervals do not overlap. A similar situation applies when comparing estimates between years.

Table 6.5 95% Confidence bound to be applied to estimates from National Community Satisfaction with Policing Survey^a

Estimate %	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
1 to 3	+/- 0.5	+/- 0.5	+/- 0.5	+/- 1.0	+/- 1.0	+/- 1.0	+/- 0.5	+/- 1.0	+/- 0.2
4 to 5	+/- 1.0	+/- 1.0	+/- 0.5	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.5	+/- 0.4
6 to 8	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.5	+/- 1.5	+/- 1.5	+/- 1.5	+/- 2.0	+/- 0.4
9 to 14	+/- 1.5	+/- 1.0	+/- 1.0	+/- 2.0	+/-2.0	+/- 2.0	+/- 2.0	+/- 2.5	+/- 0.5
15 to 25	+/- 2.0	+/- 1.5	+/- 1.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 3.0	+/- 0.7
26 to 30	+/- 2.0	+/- 1.5	+/- 1.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 3.5	+/- 0.7
31 to 46	+/- 2.0	+/- 2.0	+/- 1.5	+/- 3.0	+/- 3.0	+/- 3.0	+/- 2.5	+/- 4.0	+/- 0.8
47 to 53	+/- 2.5	+/- 2.0	+/- 1.5	+/- 3.0	+/- 3.0	+/- 3.0	+/- 2.5	+/- 4.0	+/- 0.8
54 to 69	+/- 2.0	+/- 2.0	+/- 1.5	+/- 3.0	+/- 3.0	+/- 3.0	+/- 2.5	+/- 4.0	+/- 0.8
70 to 74	+/- 2.0	+/- 1.5	+/- 1.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 3.5	+/- 0.7
75 to 85	+/- 2.0	+/- 1.5	+/- 1.5	+/- 2.5	+/- 2.5	+/- 2.5	+/- 2.0	+/- 3.0	+/- 0.7
86 to 91	+/- 1.5	+/- 1.0	+/- 1.0	+/- 2.0	+/- 2.0	+/- 2.0	+/- 2.0	+/- 2.5	+/- 0.5
92 to 94	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.5	+/- 1.5	+/- 1.5	+/- 1.5	+/- 2.0	+/- 0.4
95 to 96	+/- 1.0	+/- 1.0	+/- 0.5	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.0	+/- 1.5	+/- 0.4
97 to 99	+/- 0.5	+/- 0.5	+/- 0.5	+/- 1.0	+/- 1.0	+/- 1.0	+/- 0.5	+/- 1.0	+/- 0.2
Comparing									
years	+/- 2.5	+/- 2.0	+/- 1.5	+/- 3.0	+/- 3.0	+/- 3.0	+/- 2.5	+/- 4.0	+/- 0.8

^a The ABS considers that only estimates with relative standard errors of 25 per cent or less are sufficiently reliable for most purposes. Estimates greater than 25 per cent are subject to sampling variability too high for most practical purposes and need to be treated with caution and viewed as merely indicative of the magnitude involved.

Source: ANZPAA (unpublished).

6.9 Future directions in performance reporting

The Review continues to examine alternative indicators of performance, consistent with the ongoing development of performance evaluation and reporting frameworks in individual jurisdictions.

The development of additional efficiency indicators for police services is a challenging and complex process. There are significantly different costing methodologies in each jurisdiction that affect the availability of comparative data. Research is ongoing into efficiency indicators used by police services overseas and other areas of government service delivery.

Two particular directions currently present challenges to performance evaluation and reporting.

Police are increasingly required to work in close partnership with other sectors of government, including health and community services, corrections, courts, other emergency service providers and transport. These partnerships address the need to deliver agreed whole-of-government outcomes at the State and Territory and national level. Police services are also working more frequently with Australian government agencies on crime data issues, to combat the threat and impact of terrorism, and to manage environmental issues such as the policing response to emergencies and natural disasters. Measuring the efficiency and effectiveness of police contributions to these outcomes is particularly challenging.

Additionally, a number of police jurisdictions are moving towards using more locally focused service delivery models, recognising that communities and the people who live in them demand more direct participation in service delivery priorities and approaches. This accords with the now well established policing emphasis on performance planning, measurement and accountability for internal and external performance reporting purposes. However, the indicators used in this report, which generally represent state and territory and national results, are difficult to disaggregate for reflection on performance at the local community level.

6.10 Jurisdictions' comments

This section provides comments from each jurisdiction on the services covered in this chapter. Appendix A contains data that may assist in interpreting the performance indicators presented in this chapter. These data cover a range of demographic and geographic characteristics, including age profile, geographic distribution of the population, income levels, education levels, tenure of dwellings and cultural heritage (such as Indigenous and ethnic status).

New South Wales Government comments



The NSW Police Force is committed to assisting, in partnership with emergency services and other government agencies and members of the general public, in driving down crime and keeping the people of NSW safe and secure. It is worth noting that despite increases in traffic numbers 2007 saw the lowest road toll since 1945, a success due not only to the efforts of the NSW Police Force but a range of agencies and most of all NSW drivers.

The last 12 months has been a busy time for our organisation. There is little that can surpass the work of the APEC Security Command and the individuals, commands and organisations who contributed to Operation Contego. Two years of planning were involved to protect 21 heads of State and more than 6000 delegates over 100 days of meetings around Australia, culminating in the APEC Economic Leaders' Meeting in Sydney from 2–9 September 2007. We played a central role in ensuring the safety and security of Sydney with minimal disruption to city life and all whilst maintaining regular policing services across the State.

The NSW Government State Plan has set specific crime reduction targets for the NSW Police Force, being a 10 per cent reduction in violent crime and a 15 per cent reduction in property crime against households and individuals by 2016. These are tough targets that we are progressing well through a range of measures including proactive intelligence based policing, including high-visibility policing operations, strategic resource allocation and an enhanced focus on customer service.

NSW, in keeping with other states, has experienced a decrease in crime in 2007-08 to its lowest level in a decade. Community survey results point to a growing appreciation of police and a reduced fear of crime. It would therefore appear that NSW Police Force is achieving the right balance between curbing opportunities for criminality and upholding the rights of individuals.

Interstate comparison of the indicators used in this Report shows little difference between states. Information on recorded crime is shown as trend over years (indexed against base year) rather than the actual number or rate per head of population. This is due to differences in legislation, processes or recording practices, which render direct comparison invalid. All police jurisdictions are collaborating with the ABS to implement a National Crime Recording Standard, which is expected to give more comparable information in future years. The ABS has also undertaken a review of its household survey program and commenced a continuous household survey in 2008-09 relating to victimisation, perceptions of safety and problems in neighbourhoods. This survey is expected to provide interstate comparable information for national headline indicators.



Victorian Government comments



In 2007-08, Victoria's overall crime rate decreased by 1.9 per cent from the rate reported at the end of 2006-07, marking the fifth consecutive year that the crime rate has dropped. However, it must be acknowledged that this year police have faced well publicised challenges in relation to public safety and order, particularly around licensed premises. Victoria Police, working with government, responded to these challenges by targeting anti-social behaviour in and around licensed premises through operational activities and legislative measures. Victoria Police has also responded to challenges in major crime areas and has enhanced its focus and capacity for dealing with illicit drugs, fraud and e-crime. We also continued to see achievements resulting from our ongoing operations targeting organised crime.

Safety on Victoria's roads continues to be a significant area of focus for Victoria Police and we have continued to invest significant resources in road policing operations that tackle the identified causes of road deaths and road trauma, such as excessive speed and alcohol and drug impaired driving. The success of the Vehicle Impoundment Enforcement Program, which enables police to take direct action against certain road safety offences and 'hoon' type driving, also contributed to our ongoing commitment to road safety.

How safe Victorians feel in their community is also essential to our overall success. In 2007-08, 91.8 per cent of Victorian respondents to the independently conducted National Survey of Community Satisfaction with Policing (NSCSP) felt 'safe' or 'very safe' out and about in their own neighbourhood. It is also important to know if the community thinks we are doing our job well, and importantly, where we might not be meeting service standards. The NSCSP results tell us that 83 per cent of Victorians who had direct, professional contact with police were 'satisfied' or 'very satisfied' with the service they received and that confidence in police remained very high.

In 2008 we launched our new five year strategic plan, The Way Ahead 2008–2013. Over the next five years Victoria Police will focus on three key priorities: a safer Victoria, connecting the community and valuing our people. To contribute to a safer Victoria, we will focus on further reducing crime and improving public safety and road safety. To connect with the community, Victoria Police will focus on engaging with and enhancing organisational capacity for policing diverse communities, including youth, multicultural and Indigenous groups, as well as other marginalised groups, including those with mental health issues. A commitment to valuing our people is fundamental to meeting our operational objectives. In the next twelve months we will continue to work on improving the health, safety and wellbeing of our people.



Queensland Government comments



The resident population of Queensland currently exceeds four million people and continues to grow faster than any other state. Queensland also attracts around 18 million visitors a year across its 1.7 million square kilometre area.

The south east corner of the state is Australia's fastest growing region yet Queensland remains Australia's most decentralised state. Policing across the spectrum from rapid urban growth to remote and rural areas presents many unique challenges and requires a range of service delivery models and strategies.

In 2008, the Priority Policing Policy was developed to enhance first response policing. Under this initiative, existing police resources are directed into frontline duties to address peaks in calls for service and maximise police response capacity. The Service remains committed to working in partnership with the community, business and other government agencies to build and deliver policing programs that target crime and enhance community safety.

Road safety remains a key priority for the Service. A Random Roadside Drug Testing Unit was established to address the harm caused by people driving under the influence of illicit drugs. Road safety initiatives developed by the Queensland Road Safety Summit 2007, together with the National Road Safety Strategy 2001–2010, are also supported by the Service.

During 2007-08 Queensland recorded a 5 per cent reduction in the rate of reported crime. The National Survey of Community Satisfaction with Policing found 90 per cent of Queenslanders felt safe in situations where they were alone and 82.9 per cent of Queenslanders had confidence in police. Eighty one point three per cent of people who had contact with Queensland police in the last 12 months were satisfied with the service they received. While these results are encouraging, the Service remains committed to continuous improvement in delivering its four outputs of Community Safety and Engagement, Crime Management, Traffic Management and Professional Standards and Ethical Practice.



Western Australian Government comments



Through the continued integration of the Frontline First strategy as our primary policing platform many notable results were achieved during 2007-08. In essence, Frontline First provides a focus for the efforts of our police officers and police staff in providing policing services to the community.

In conjunction with our project partner, a world-class technological solution for police communications was successfully implemented across the metropolitan area. Through the use of the Tasking and Dispatch Information System (TADIS) in-vehicle data system, officers on patrol are now performing in excess of 16 000 person, location and vehicle enquiries per day (compared to 800 per day on the old analogue network). Since its initial implementation in 2007, TADIS has been continually enhanced to further improve operational capacity and effectiveness. The adoption of TADIS has been one contributor to a reduction in police response times across the metropolitan area, and resulted in a ten per cent improvement in patrol time per vehicle.

The quality of intelligence has been improved through standardisation and enhancement of Tasking and Coordination Group processes to coordinate policing effort; implementing a defined training, development and succession plan for Intelligence Analysts; and improving the quality and quantity of surveillance capacity.

The role, structure and function of activities to combat alcohol- and drug-related offences were reviewed. This resulted in the centralisation of licensing and control responsibility for policing and enforcement activities associated with licensed premises, commercial agents, firearms licensing and drug education and prevention.

In a climate of strong economic growth with a very competitive job market and higher than usual attrition rates, the WA Police Strategic People Plan 2008–2012 was developed as part of building and retaining the right number and mix of skills to meet future policing needs. The agency has implemented innovative recruitment strategies which included school traineeships, the re-introduction of the cadet scheme and international recruitment. These efforts resulted in the induction and training of 720 new police officers in 2007-08.

The agency is committed to enhancing our professionalism. Service Delivery Standards were implemented as a guide to how police officers and police staff are expected to carry out their day-to-day business when responding to incidents and interacting with the community. The Standards support the WA Police Frontline First commitment to deliver quality policing services to the community of Western Australia through call-taking, and responding to and attending incidents.



South Australian Government comments



The key indicators of police service delivery — victim reported crime reduction and improved road safety, showed good outcomes in 2007-08. These outcomes address important targets to be achieved over time in South Australia's Strategic Plan 2007.

South Australia Police (SAPOL) continued to strive to reduce victim reported crimes, those that directly affect victims, through a planned approach. By setting clear priorities, problem solving strategies and benchmarking results at local and corporate levels, this focus was maintained and results achieved. Overall, victim reported crime fell by 6.2 per cent. Some categories, such as property crime breakings (into residences and other premises) fell by 37.1 per cent on last year's figures.

In 2007-08 police continued to coordinate resources and operations in a lower tolerance approach to driver behaviour under the SAPOL Road Safety Strategy introduced in 2006. The number of road fatalities is reducing and serious injuries on the roads fell by 12.2 per cent in the first part of the 2008 calendar year. As well as a significant policing commitment, close working partnerships between police and key community groups, other government agencies, and the media, were an important part in achieving these results.

To continue to ensure a safe community at the broader and local level where people can go about their daily lives and the community can function, grow and prosper, police must provide effective services. SAPOL has made significant changes over the last decade to strategy and operations to provide better service with the available resources.

The high community rating for confidence in police (84.5 per cent) and professionalism of policing service delivery (82.4 per cent) reflects the success of the planned and structured approach and aspirations for excellence that underpin the delivery of police services.



Tasmanian Government comments



Crime in Tasmania is at its lowest for 11 years with total offences having reduced by a further seven per cent during 2007-08. Contributing to this figure was a reduction in property offences of 8 per cent with substantial reductions in burglary of motor vehicles, motor vehicle stealing and burglary of buildings. The number of assaults and robberies, including armed robberies also declined. The national crime statistics also indicate that Tasmania's rate in 2007 was below the national rate for the majority of offence categories. Tasmania Police officers continue to focus on solving crime with a corresponding improvement in the clearance rate.

These results are also reflected in the National Survey of Community Satisfaction with Policing: Tasmanians continue to feel safe at home alone, and when walking or jogging in their neighbourhood. Tasmania Police and its services continue to rate higher than the national average with results from the National Survey showing that 72 per cent of Tasmanians were 'satisfied' or 'very satisfied' with services provided by police. Eighty three point five per cent of Tasmanians surveyed have confidence in police and 82.2 per cent believe that Tasmania Police perform their job professionally. This satisfaction is also reflected in the lowest number of complaints against police since 1994, when recording commenced.

Tasmania Police continues to implement innovative whole-of-government strategies to prevent and reduce crime including:

- the Safe at Home Program, a pro-intervention, pro-arrest and pro-prosecution approach applied by Police to the handling and resolution of family violence matters. The Safe at Home Program predicted a medium to long-term reduction in the level of family violence, and this pattern is starting to be realised
- the Inter-Agency Support Team Program in which Police provide leadership in working collaboratively with State and local government service providers to develop practical multi-agency responses to support children, young people and their families with multiple and complex problems. In 2007-08, 24 Inter-Agency Support Teams supported nearly 300 children and young people throughout Tasmania.

The Tasmanian Government remains committed to providing contemporary resources for the Department of Police and Emergency Management to be at the forefront of modern policing and emergency management. Extra funding of \$18.888 million was secured to modernise a number of police buildings. Other funding has been provided for the upgrading of the Tasmanian Government Radio Network for improved radio services for Tasmania Police and other Government users.

To improve its service delivery, Tasmania Police continues to review its planning 77 processes, service delivery and management of its human resources.

Australian Capital Territory Government comments



ACT Policing continued to enhance its performance against the requirements of the Purchase Agreement and the Ministerial Direction. The primary outcome of the Purchase Agreement is, in partnership with the community, to create a safer and more secure ACT in the areas of crime and safety management; traffic law enforcement and road safety; prosecution and judicial support; and crime prevention.

Throughout 2007-08, ACT Policing recorded decreases in a number of offence types. In particular, reductions were seen for homicide offences, robbery offences, burglary offences and drug offences. There was also significant improvement in police response times and levels of public confidence in police. The majority of people in the ACT continued to feel safe in their homes and in public places.

ACT Policing was a key contributor to the ACT Property Crime Reduction Strategy 2004–2007. The strategy concluded in December 2007 with reduction targets (10 per cent reduction in burglaries and 25 per cent reduction in motor vehicle thefts) being met. Actual results saw a 26 per cent reduction in burglaries and a 38 per cent reduction in motor vehicle theft. The lower levels of these types of offences have continued to be maintained for the first half of 2008.

In 2008, the ACT Policing Strategic Plan 2008–2011 was released, outlining strategies to enable ACT Policing to provide quality and effective policing services to the community. The Strategic Plan aims to promote closer ties to the community; to proactively prevent crime and address perceptions of crime in the community; and to maintain the highest ethical standards while striving for excellence in customer service. Among the challenges ahead for ACT Policing are changes in technology and science, shifting demographics within the ACT and heightened community expectations.

During 2007-08, ACT Policing undertook an evaluation of the first twelve months of the Suburban Policing Strategy (SPS), an initiative designed to improve community satisfaction with police and reduce the fear of crime. Overall, the evaluation concluded that the SPS has been well implemented, is operating successfully and is making progress towards achieving its broad aims. ACT Policing continues to focus on increasing visibility and accessibility of police and enhancing engagement with community members.

ACT Policing continues to improve road safety in the ACT. In 2008, ACT Policing trialled an improved Recognition and Analysis of Plates Identified (RAPID) number plate recognition system, designed to increase efficiencies for traffic patrols and maximise police visibility on ACT roads. ACT Policing also undertakes joint jurisdictional operations such as Operation RAID (Remove All Impaired Drivers), driver awareness and high visibility targeted and random breath testing.



Northern Territory Government comments



The Commonwealth announced the *Northern Territory Emergency Response* (NTER) into Remote Communities in June 2007. The Northern Territory (NT) Police took a leading role training Australian Federal Police for deployment and assisting with the survey of 75 remote Indigenous communities. Taskforce Themis was established and by February 2008, NT Police had established 18 new police stations across the NT with 51 additional police on the ground in these stations. Members in these stations have worked tirelessly to build relationships with residents, and the ongoing community engagement evidences our commitment to deliver policing services to all Territorians. These police stations alone account for 4.4 per cent of all offences against the person and 2 per cent of all offences against property.

The Child Abuse Taskforce, established 12 months prior to the announcement of the NTER, continues to have a positive impact. Along with additional Australian Federal Police and the Department of Health and Families personnel, more than 207 investigations resulting in 16 apprehensions have been pursued.

The NT Police continues to rigorously investigate domestic violence reports and proactively monitor recidivist offenders. Almost half of all assaults reported to NT Police are domestic violence related, with the majority involving Indigenous victims and perpetrators. Since the implementation of the Violent Crime Reduction Strategy (VCRS) in 2004, police initiated Domestic Violence Orders to protect victims from violence has increased by 150 per cent. The VCRS has led to increased reports of offences against the person.

The Drug Enforcement Section and Special Operations Section have coordinated successful operations including an operation focussing on Alice Springs and the Anangu Pitjantjatjara Yankunytjatjara Lands of Central Australia.

NT Police established a Mounted Police Unit in Alice Springs. The Unit comprises five riders and their horses and they provide a high profile police presence in Alice Springs.

This year marked the inaugural graduation of 13 Constables from the Transitional Aboriginal Community Police Officer Program aimed at developing and transitioning current Aboriginal Community Police Officers to fully sworn members of the NT Police at the rank of Constable.

This is a significant milestone in the history of the NT, the NT Police and for Indigenous people in Australia. It is the first time an Indigenous squad has graduated as Constables.



6.11 Definitions of key terms and indicators

Adjudicated defendant

A defendant is a person or organisation against whom one or more criminal charges have been laid and which are heard by a court level. An adjudicated finalisation is a method of finalisation based on a judgement or decision by the court as to whether or not the defendant is guilty of the charge(s) laid against them.

Armed robbery

Robbery conducted with the use (actual or implied) of a weapon, where a weapon can include, but is not restricted to:

- firearms pistol, revolver, rifle, automatic/semi-automatic rifle, shotgun, military firearm, airgun, nail gun, cannon, imitation firearm and implied firearm
- other weapons knife, sharp instrument, blunt instrument, hammer, axe, club, iron bar, piece of wood, syringe/hypodermic needle, bow and arrow, crossbow, spear gun, blowgun, rope, wire, chemical, acid, explosive, vehicle, bottle/glass, other dangerous article and imitation weapons.

Assault

The direct (and immediate/confrontational) infliction of force, injury or violence on a person(s) or the direct (and immediate/confrontational) threat of force, injury or violence where there is an apprehension that the threat could be enacted.

Available full time equivalent staff

Any full time equivalent category where the individual is on duty performing a function. To be measured using average staffing level for the whole reporting period.

Average non-police staff salaries

Salaries and payments in the nature of salary paid to civilian and other employees, divided by the total number of such employees.

Average police salaries

Salaries and payments in the nature of salary paid to sworn police officers, divided by the number of sworn officers.

Blackmail and extortion

Unlawful demanding with intent to gain money, property or any other benefit from, or with intent to cause detriment to, another person, accompanied by the use of coercive measures, to be carried out at some point in the future if the demand is not met. This may also include the use and/or threatened use of face-to-face force or violence, provided there is a threat of continued violence if the demand is not met.

Cautioning

A formal method of dealing with young offenders without taking court proceedings. Police officers may caution young offenders instead of charging them if the offence or the circumstance of the offence is not serious.

Civilian staff

Unsworn staff, including specialists (civilian training and teaching medical and other specialists) and civilian administrative and management staff.

Complaints

Number of statements of complaint by members of the public regarding police conduct.

Death in police custody and custody-related incident

Death of a person who was in police custody; death caused or contributed to by traumatic injuries while in custody; death of a person who was fatally injured when police officers attempted to detain that person; or death of a person who was fatally injured when escaping or attempting to escape from police custody.

Depreciation Executive staff

Where possible, based on current asset valuation.

Number of sworn and unsworn staff at the rank of chief superintendent or equivalent grade to assistant commissioner grade.

Full time equivalent (FTE)

The equivalent number of full time staff required to provide the same hours of work as performed by staff actually employed. A full time staff member is equivalent to a full time equivalent of one, while a part time staff member is greater than zero but less than one.

Indigenous staff

Number of staff who are identified as being of Aboriginal or Torres Strait Islander descent.

Land transport hospitalisations

Hospitalisations due to traffic accidents that are likely to have required police attendance; these may include accidents involving trains, bicycles and so on.

Management full time equivalent staff
Motor vehicle theft

Number of management full time equivalent staff, including civilian (managers) and sworn (inspector to superintendent) staff.

The taking of another person's motor vehicle illegally and without permission.

Murder

The wilful killing of a person either intentionally or with reckless indifference to life.

Non-Indigenous full time equivalent staff Non-operational full time equivalent staff Number of full time equivalent staff who do not satisfy the Indigenous staff criteria.

Any person who does not satisfy the operational staff criteria, including functional support staff only. Functional support full time equivalent staff include any person (sworn or unsworn) not satisfying the operational or operational support staff criteria (for example, finance, policy, research, personnel services, building and property services, transport services, and management above the level of station and shift supervisors).

Offender

In the Police Services chapter, the term 'offender' refers to a person who is alleged to have committed an offence. This definition is not the same as the definition used in chapter 8 ('Corrective services').

Operational staff

An operational police staff member (sworn or unsworn) is any member of the police force whose primarily duty is the delivery of police or police related services to an external customer (where an external customer predominately refers to members of the public but may also include law enforcement outputs delivered to other government departments).

Operational staff include: general duties officers, investigators, traffic operatives, tactical officers, station counter staff, communication officers, crime scene staff, disaster victim identification, and prosecution and judicial support officers.

Other recurrent expenditure

Maintenance and working expenses; expenditure incurred by other departments on behalf of police; expenditure on contracted police services; and other recurrent costs not elsewhere classified. Expenditure is disaggregated by service delivery area.

Other theft

The taking of another person's property with the intention of depriving the owner of the property illegally and without permission, but without force, threat of force, use of coercive measures, deceit or having gained unlawful entry to any structure, even if the intent was to commit theft.

Outcome of investigations Practitioner staff The stage reached by a police investigation after a period of 30 days has elapsed since the recording of the incident.

Number of practitioner staff, including civilian (administration) and sworn (constable to senior constable) staff.

Property crimes

Total recorded crimes against property, including:

- · unlawful entry with intent
- · motor vehicle theft
- · other theft.

Proportion of higher court cases resulting in a guilty plea or finding

Total number of higher courts finalised defendants resulting in a guilty plea or finding, as a proportion of the total number of higher courts finalised defendants. A defendant can be either a person or organisation against whom one or more criminal charges have been laid.

A higher court is either:

- an intermediate court (known either as the district court or county court) that has legal powers between those of a court of summary jurisdiction (lower level courts) and a supreme court, and that deals with the majority of cases involving serious criminal charges
- a supreme court (a higher court level which deals with the most serious criminal charges and has the greatest legal powers of all the State and Territory court levels).

Guilty finding is an outcome of a trial in which a court determines that the criminal charge against a defendant has been proven.

Proportion of juvenile diversions

Total number of juvenile offenders who are diverted by police (for example, through the use of cautions, official warnings or other diversionary programs) away from the criminal justice system, as a proportion of the total number of juvenile offenders either diverted from or dealt with by the criminal justice system (that is, those who are either diverted or prosecuted).

Proportion of lower court cases resulting in guilty plea or finding

Total number of cases (excluding committal hearings) heard before lower courts of law only, for which there was a plea of guilty, as a proportion of the total number of cases (excluding committal hearings) heard before lower courts of law only.

A lower court is a court of summary jurisdiction (commonly referred to as magistrates' court, local court or court of petty sessions) that deals with relatively less serious charges and has the most limited legal powers of all State and Territory court levels. Such courts are presided over by a magistrate and have jurisdiction to hear trial and sentence matters relating to summary offences. Under some circumstances, this court level may also deal with the less serious indictable offences known as 'minor indictable' or 'triable either way' offences.

A guilty plea is the formal statement by a defendant admitting culpability in relation to a criminal charge. A not guilty plea is the formal statement by a defendant denying culpability in relation to a charge. For this data collection, a plea of 'not guilty' should also include 'no plea', 'plea reserved' and 'other defended plea'.

Further, these definitions:

- exclude preliminary (committal) hearings for indictable offences dealt with by a lower court
- count cases that involve multiple charges as a 'lower court case resulting in a plea of guilty' if a plea of guilty has resulted for at least one of those charges.

Real expenditure

Recorded crime

Reporting rate

Registered vehicles

Actual expenditure adjusted for changes in prices, using the GDP price deflator, and expressed in terms of final year prices.

Crimes reported to (or detected) and recorded by police.

Total registered motor vehicles, including motorcycles.

The proportion of crime victims who told police about the last crime incident of which they were the victim, as measured by a crime victimisation survey.

Revenue from own sources

Revenue from activities undertaken by police, including revenue from the sale of stores, plant and vehicles; donations and industry contributions; user charges; and other revenue (excluding fine revenue and revenue from the issuing of firearm licenses).

Fatal road injury accidents as defined by the Australian Transport

Safety Bureau.

RobberyThe unlawful taking of property from the immediate possession, control, custody or care of a person, with the intent to permanently deprive the owner of the property accompanied by the use, and/or threatened use

of immediate force or violence.

Salaries and payments in the nature of salary

Road deaths

Includes:

- base salary packagemotor vehicle expenses that are part of employer fringe benefits
- superannuation, early retirement schemes and payments to pension
- schemes (employer contributions)
 workers compensation (full cost) including premiums, levies, bills,
- legal fees
- higher duty allowances (actual amounts paid)
- overtime (actual amounts paid)
- actual termination and long service leave
- · actual annual leave
- · actual sick leave
- actual maternity/paternity leave
- · fringe benefits tax paid
- fringe benefits provided (for example, school fee salary sacrifice at
 cost to the government, car parking, duress alarms, telephone
 account reimbursements, 'gold passes', other salary sacrifice
 benefits, frequent flyer benefits, overtime meals provided and any
 other components that are not part of a salary package)
- payroll tax

Senior executive staff

Number of senior executive staff, including civilian (top senior executive service) and sworn (commissioner, deputy commissioner and equivalent civilian executives) staff.

Sexual assault

Physical contact of a sexual nature directed towards another person where that person does not give consent, that person gives consent as a result of intimidation or fraud, or consent is proscribed (that is, the person is legally deemed incapable of giving consent as a result of youth, temporary/permanent (mental) incapacity or a familial relationship).

Includes rape, attempted rape, indecent assault and assault with intent to commit sexual assault. Excludes sexual harassment not leading to assault.

Supervisory full time equivalent staff Sworn staff Total capital expenditure Number of supervisory full time equivalent staff, including civilian (team leaders) and sworn (sergeant to senior sergeant) staff.

Sworn police staff recognised under each jurisdiction's Police Act. Total expenditure on the purchase of new or second hand capital assets, and expenditure on significant repairs or additions to assets that add to the assets' service potential or service life.

Total expenditure

Total capital expenditure plus total recurrent expenditure (less revenue

from own sources).

Total FTE staff

Operational staff and non-operational staff, including full time equivalent staff on paid leave or absence from duty (including secondment and training), as measured using absolute numbers for the

whole reporting period.

Total number of staff

Full time equivalent staff directly employed on an annual basis (excluding labour contracted out).

Total recurrent expenditure

Includes

- salaries and payments in the nature of salary
- other recurrent expenditure
- · depreciation
- · less revenue from own sources.

Unarmed robbery Unavailable full time equivalent staff Robbery conducted without the use (actual or implied) of a weapon Any full time equivalent category where the individual is on paid leave or absent from duty (including secondment and training), as measured using the average staffing level for the whole reporting period.

Unlawful entry with intent — involving the taking of property

The unlawful entry of a structure (whether forced or unforced) with intent to commit an offence, resulting in the taking of property from the structure. Includes burglary and break and enter offences. Excludes trespass or lawful entry with intent.

Unlawful entry with intent — other

The unlawful entry of a structure (whether forced or unforced) with intent to commit an offence, but which does not result in the taking of property from the structure. Excludes trespass or lawful entry with intent.

User cost of capital

The opportunity cost of funds tied up in the capital used to deliver services. Calculated as 8 per cent of the current value of non-current physical assets (excluding land).

Value of physical assets — buildings and fittings

The value of buildings and fittings under the direct control of police.

Value of physical assets — land

The value of land under the direct control of police.

Value of physical assets — other

The value of motor vehicles, computer equipment, and general plant and equipment under the direct control of police.

6.12 Attachment tables

Attachment tables are identified in references throughout this chapter by an '6A' suffix (for example, table 6A.3 is table 3). Attachment tables are provided on the CD-ROM enclosed with the Report and on the Review website (www.pc.gov.au/gsp). Users without access to the CD-ROM or the website can contact the Secretariat to obtain the attachment tables (see contact details on the inside front cover of the Report).

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6.13 References

SCRCSSP 2001, Asset Measurement in the Costing of Government Services, Canberra.

6A Police services — attachment

Definitions for the indicators and descriptors in this attachment are in section 6.11 of the chapter. Data in this Report are examined by the Police Services Working Group, but have not been formally audited by the Secretariat. A peer review process is also undertaken by the Police Practitioners' Group in the development of the data definitions. Unsourced information was obtained from the Australian, State and Territory governments.

This file is available in Adobe PDF format on the Review web page (www.pc.gov.au/gsp). Users without Internet access can contact the Secretariat to obtain these tables (see details on the inside front cover of the Report).

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Table 6A.1 Police service expenditure, staff and asset descriptors, NSW

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	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure (a)						
Salaries and payments in the nature	e of sala	aries				
Salaries and related payments	\$m	1 237.5	1 285.6	1 368.8	1 494.0	1 616.0
Superannuation	\$m	120.2	128.4	153.7	164.2	194.6
Payroll tax	\$m	79.5	81.0	85.7	90.1	99.9
Total salaries and payments	\$m	1 437.2	1 494.9	1 608.2	1 748.4	1 910.5
Other recurrent expenditure	\$m	378.4	369.8	397.9	435.6	432.7
Depreciation	\$m	69.7	76.2	86.3	98.9	105.1
Total recurrent expenditure	\$m	1 885.3	1 940.9	2 092.4	2 282.9	2 448.3
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	40.0	36.6	46.6	84.8	118.8
Total recurrent expenditure less ROS and payroll tax	\$m	1 765.8	1 823.3	1 960.2	2 108.0	2 229.6
Capital expenditure						
User cost of capital (b)	\$m	67.7	72.4	77.3	81.3	85.9
Capital expenditure	\$m	77.4	109.3	110.8	137.2	142.2
Expenditure aggregates						
Total cash expenditure (c)	\$m	1 893.0	1 974.0	2 116.9	2 321.2	2 485.4
Total accrual costs (d)	\$m	1 953.0	2 013.3	2 169.8	2 364.1	2 534.1
Staffing costs						
Average police staff costs	\$	78 539	84 241	91 487	94 418	105 575
Average non-police staff costs	\$	66 063	67 717	68 439	75 577	85 417
Staff by Indigenous and operational status	s (e)					
Operational FTE staff						
Sworn	FTE	14 141	13 796	14 011	14 691	14 560
Civilian	FTE	1 512	1 477	1 253	1 247	1 617
Other	FTE	_	119	125	124	140
Operational FTE staff	FTE	15 653	15 392	15 389	16 062	16 316
Non-operational FTE staff						
Sworn	FTE	868	847	623	642	460
Civilian	FTE	2 400	2 229	2 531	2 580	2 017
Other	FTE	_	35	27	27	29
Non-operational FTE staff	FTE	3 268	3 111	3 181	3 249	2 506
Total staff	FTE	18 921	18 503	18 570	19 311	18 822
Indigenous FTE staff						
Operational	FTE	191	222	246	270	219
Non-operational	FTE	na	na	na	na	61
Indigenous FTE staff	FTE	191	222	246	270	280

Table 6A.1 Police service expenditure, staff and asset descriptors, NSW

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	266 924	270 636	292 328	363 824	358 536
Buildings and fittings	\$'000	409 225	439 204	478 733	513 345	553 628
Other	\$'000	437 038	465 771	488 092	502 327	519 508
Total value of assets	\$'000	1 113 187	1 175 611	1 259 153	1 379 496	1 431 672

- (a) Salaries and payments in the nature of salaries include long service leave, workers' compensation insurance and fringe benefits tax.
- (b) User cost of capital on value of assets (excluding land).
- (c) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (d) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (e) Headcounts at 30 June for all years except 2007-08 (which are FTE as at 30 June). Indigenous staff for all years cannot be split between operational and non-operational, numbers listed as 'Operational Indigenous FTE staff' are in fact total Indigenous staff numbers.

na Not available. - Nil or rounded to zero.

Source: NSW Government (unpublished).

Table 6A.2 Police service expenditure, staff and asset descriptors, Victoria

Police service ex	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure	0.111	2000 0 7	200,00	2000 00	2000 07	
Recurrent expenditure						
Salaries and payments in the nature	e of sala	aries				
Salaries and related payments	\$m	794.2	867.7	906.4	931.3	981.4
Superannuation	\$m	86.9	94.5	101.0	114.3	116.1
Payroll tax	\$m	43.6	46.7	49.7	50.7	53.0
Total salaries and payments	\$m	924.8	1 008.9	1 057.1	1 096.3	1 150.5
Other recurrent expenditure	\$m	305.7	296.2	376.5	403.5	414.2
Depreciation	\$m	21.1	27.8	35.5	44.1	54.6
Total recurrent expenditure	\$m	1 251.6	1 332.9	1 469.1	1 543.9	1 619.2
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	11.1	10.5	34.3	17.4	15.8
Total recurrent expenditure less ROS and payroll tax	\$m	1 196.8	1 275.6	1 385.2	1 475.8	1 550.4
Capital expenditure						
User cost of capital (a)	\$m	32.9	33.2	45.2	53.6	50.5
Capital expenditure	\$m	69.5	61.0	119.3	101.3	62.6
Expenditure aggregates						
Total cash expenditure (b)	\$m	1 300.0	1 366.1	1 552.9	1 601.1	1 627.2
Total accrual costs (c)	\$m	1 284.5	1 366.1	1 514.3	1 597.5	1 669.7
Staffing costs						
Average police staff costs	\$	78 965	84 779	86 190	87 008	90 234
Average non-police staff costs	\$	45 237	47 624	48 270	51 931	57 052
Staff by Indigenous and operational status	s (d)					
Operational FTE staff						
Sworn	FTE	9 981	10 097	10 420	10 657	10 554
Civilian	FTE	247	296	330	323	354
Other	FTE	145	146	145	146	144
Operational FTE staff	FTE	10 373	10 539	10 895	11 126	11 052
Non-operational FTE staff						
Sworn	FTE	319	349	342	336	467
Civilian	FTE	1 912	1 936	1 962	2 015	2 079
Other	FTE	160	211	246	209	157
Non-operational FTE staff	FTE	2 391	2 496	2 550	2 560	2 703
Total staff	FTE	12 764	13 035	13 445	13 686	13 755
Indigenous FTE staff						
Operational	FTE	9	na	na	na	na
Non-operational	FTE	na	na	na	na	na
Indigenous FTE staff	FTE	na	na	na	na	na

Table 6A.2 Police service expenditure, staff and asset descriptors, Victoria

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	175 694	179 810	177 671	219 770	227 912
Buildings and fittings	\$'000	340 622	322 275	444 069	541 576	522 449
Other	\$'000	70 658	93 327	121 129	128 556	108 883
Total value of assets	\$'000	586 974	595 412	742 869	889 902	859 244

- (a) User cost of capital on value of assets (excluding land).
- (b) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (c) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (d) Decrease in operational, and increase in non-operational, sworn staff is due to re-categorisation of training positions from operational to non-operational.

na Not available.

Source: Victorian Government (unpublished).

Table 6A.3 Police service expenditure, staff and asset descriptors, Queensland

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure						
Salaries and payments in the nature	e of sala	aries				
Salaries and related payments	\$m	664.7	711.9	776.6	838.9	917.9
Superannuation	\$m	87.5	94.2	102.4	109.7	119.9
Payroll tax	\$m	34.8	37.6	40.7	44.2	48.3
Total salaries and payments	\$m	787.0	843.8	919.8	992.7	1 086.0
Other recurrent expenditure	\$m	183.9	164.4	222.6	231.9	267.6
Depreciation (a)	\$m	38.9	45.1	41.6	54.9	62.6
Total recurrent expenditure	\$m	1 009.8	1 053.3	1 183.9	1 279.6	1 416.2
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	29.3	37.5	50.9	55.9	67.6
Total recurrent expenditure less ROS and payroll tax	\$m	945.7	978.2	1 092.3	1 179.5	1 300.3
Capital expenditure						
User cost of capital (b)	\$m	56.5	67.0	72.4	83.0	89.5
Capital expenditure	\$m	88.0	110.8	106.9	104.6	163.4
Expenditure aggregates						
Total cash expenditure (c)	\$m	1 059.0	1 118.9	1 249.2	1 329.3	1 517.0
Total accrual costs (d)	\$m	1 066.3	1 120.3	1 256.4	1 362.5	1 505.7
Staffing costs						
Average police staff costs	\$	75 564	79 285	83 544	86 038	90 481
Average non-police staff costs	\$	45 246	46 731	49 542	53 308	53 878
Staff by Indigenous and operational status	;					
Operational FTE staff						
Sworn (e)	FTE	7 701	7 967	8 206	8 467	9 129
Civilian	FTE	1 291	1 295	1 408	1 480	1 548
Other (f)	FTE	143	148	153	296	459
Operational FTE staff (e)	FTE	9 135	9 410	9 767	10 243	11 136
Non-operational FTE staff						
Sworn (e)	FTE	795	798	821	853	566
Civilian	FTE	1 486	1 443	1 452	1 376	1 368
Other (f)	FTE	285	299	330	428	500
Non-operational FTE staff	FTE	2 566	2 540	2 603	2 657	2 434
Total staff	FTE	11 701	11 950	12 370	12 900	13 570
Indigenous FTE staff						
Operational	FTE	na	na	na	286	310
Non-operational	FTE	na	na	na	19	20
Indigenous FTE staff (g)	FTE	na	na	na	305	330

Table 6A.3 Police service expenditure, staff and asset descriptors, Queensland

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	160 575	229 196	274 214	416 561	500 749
Buildings and fittings	\$'000	557 026	664 477	788 025	917 442	897 933
Other	\$'000	149 215	173 499	117 246	119 658	220 486
Total value of assets	\$'000	866 816	1 067 172	1 179 485	1 453 661	1 619 168

- (a) Depreciation is calculated on a straight-line basis so as to write off net cost or revalued amount of each depreciable asset, less its estimated residual value, progressively over its estimated useful life.
- (b) User cost of capital is calculated at an opportunity cost of 8 per cent per annum on total value of asset holdings (excluding land).
- (c) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (d) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (e) The Queensland Police's definitions of operational and non-operational status for sworn members vary slightly from the national data dictionary.
- (f) Operational other includes police liaison officers, assistant watchhouse officers, and Aboriginal and Torres Strait Islander police. Non-operational other includes police recruits and Aboriginal and Torres Strait Islander trainees.
- (g) Indigenous staff numbers relate to those staff who self identify as being of Aboriginal or Torres Strait Islander descent. Queensland Police Service was unable to validate Indigenous staff by operational status prior to 2006-07.

na Not available.

Source: Queensland Government (unpublished).

Table 6A.4 Police service expenditure, staff and asset descriptors, WA

<u> </u>	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure						
Salaries and payments in the nature of	salarie	es				
Salaries and related payments	\$m	396.8	428.0	457.5	491.1	558.0
Superannuation	\$m	36.1	45.0	44.4	47.7	53.2
Payroll tax (a)	\$m	22.5	24.4	25.7	27.6	31.2
Total salaries and payments	\$m	455.4	497.4	527.6	566.4	642.3
Other recurrent expenditure (b)	\$m	144.5	162.6	170.4	197.4	181.1
Depreciation (c)	\$m	16.8	17.0	20.3	28.1	37.8
Total recurrent expenditure	\$m	616.7	676.9	718.3	791.9	861.2
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	19.2	19.4	18.9	24.1	25.1
Total recurrent expenditure less ROS and payroll tax	\$m	575.0	633.2	673.8	740.2	804.9
Capital expenditure						
User cost of capital (d)	\$m	23.5	27.0	31.2	37.0	41.8
Capital expenditure	\$m	57.3	43.4	82.9	80.0	65.0
Expenditure aggregates						
Total cash expenditure (e)	\$m	657.2	703.4	780.9	843.8	888.4
Total accrual costs (f)	\$m	640.2	703.9	749.5	828.9	903.0
Staffing costs						
Average police staff costs	\$	80 462	86 480	89 766	94 024	99 659
Average non-police staff costs	\$	56 483	58 105	58 735	61 742	64 857
Staff by Indigenous and operational status						
Operational FTE staff						
Sworn	FTE	4 449	4 507	4 555	4 597	4 813
Civilian	FTE	664	692	726	761	866
Other	FTE	123	128	113	76	31
Operational FTE staff	FTE	5 236	5 327	5 394	5 434	5 710
Non-operational FTE staff						
Sworn	FTE	378	383	424	474	569
Civilian	FTE	376	436	503	580	704
Other	FTE	23	26	32	35	33
Non-operational FTE staff	FTE	777	845	959	1 089	1 306
Total staff	FTE	6 013	6 172	6 353	6 523	7 016
Indigenous FTE staff						
Operational	FTE	158	170	169	152	141
Non-operational	FTE	17	20	14	14	7
Indigenous FTE staff (g)	FTE	175	190	183	166	148

Table 6A.4 Police service expenditure, staff and asset descriptors, WA

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	91 777	100 633	97 235	130 803	169 936
Buildings and fittings	\$'000	200 868	215 112	233 685	288 689	340 759
Other (h)	\$'000	93 128	122 361	156 116	173 268	181 612
Total value of assets	\$'000	385 773	438 106	487 036	592 760	692 307

- (a) WA does not pay payroll tax, however the 'notional' payroll tax rate for WA has been estimated based on 5.5 per cent of payroll costs.
- (b) Includes training costs (previously reported under salaries).
- (c) Depreciation based on the straight-line method of calculation. Data for 2007-08 include \$3.1 million in impairment expense.
- (d) User cost of capital on value of assets (excluding land).
- (e) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (f) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (g) Employees Indigenous status is provided on a voluntary basis.

Source: WA Government (unpublished).

Table 6A.5 Police service expenditure, staff and asset descriptors, SA

Table OA.5 Police service expe	nuitui	e, stair a		uescript	515, 3A	
	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure						
Salaries and payments in the nature of	salarie	es .				
Salaries and related payments (a)	\$m	281.4	325.9	342.0	361.2	400.7
Superannuation	\$m	34.4	40.2	47.8	48.1	51.3
Payroll tax	\$m	17.0	18.8	20.3	21.0	22.1
Total salaries and payments	\$m	332.8	384.9	410.2	430.3	474.1
Other recurrent expenditure (b)	\$m	86.3	86.2	95.4	101.2	106.7
Depreciation (c)	\$m	9.4	9.7	12.2	12.4	15.0
Total recurrent expenditure	\$m	428.5	480.8	517.7	543.9	595.8
Net recurrent expenditure						
Revenue from own sources (ROS) (d)	\$m	59.4	63.9	60.1	56.7	57.0
Total recurrent expenditure less ROS and payroll tax	\$m	352.0	398.1	437.3	466.2	516.7
Capital expenditure						
User cost of capital (e)	\$m	12.1	11.0	10.8	11.1	13.9
Capital expenditure (f)	\$m	9.7	11.5	9.0	15.5	13.7
Expenditure aggregates						
Total cash expenditure (g)	\$m	428.8	482.6	514.6	547.0	594.4
Total accrual costs	\$m	440.6	491.8	528.5	555.0	609.6
Staffing costs (h)						
Average police staff costs	\$	77 220	88 610	88 869	92 649	100 564
Average non-police staff costs	\$	46 838	45 346	51 121	53 433	49 412
Staff by Indigenous and operational status						
Operational FTE staff						
Sworn	FTE	3 641	3 725	3 862	3 842	3 986
Civilian	FTE	647	665	720	730	748
Other	FTE	30	26	30	28	27
Operational FTE staff	FTE	4 318	4 416	4 612	4 600	4 761
Non-operational FTE staff						
Sworn	FTE	69	76	113	127	130
Civilian	FTE	225	228	280	260	282
Other	FTE	86	141	83	153	160
Non-operational FTE staff	FTE	380	445	476	540	572
Total staff	FTE	4 698	4 861	5 088	5 140	5 333
Indigenous FTE staff						
Operational	FTE	57	55	59	59	58
Non-operational	FTE	6	2	_	3	5
Indigenous FTE staff	FTE	63	57	59	62	63

Table 6A.5 Police service expenditure, staff and asset descriptors, SA

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land (i)	\$'000	23 002	36 705	33 260	33 574	54 334
Buildings and fittings (i)	\$'000	130 274	103 299	98 990	100 149	139 237
Other (j)	\$'000	20 820	34 228	35 564	38 633	34 046
Total value of assets	\$'000	174 096	174 232	167 814	172 356	227 617

- (a) The salary increase mainly reflects the Enterprise Bargaining Agreement, and higher employee benefits.
- (b) The increase in 2006-07 mainly reflects a \$2.4m increase due to the first full year impact of the Public Private Partnership agreement, and an increase in Computing expenses of \$3.8m from the previous year.
- (c) Depreciation based on the straight-line method of calculation.
- (d) Revenue from own sources for 2003-04 includes \$11.5 million Commonwealth revenue being reimbursement of the compensation and administrative expenses attributable to the South Australian handgun buyback program, which operated between 1 October 2003 and 31 March 2004, and \$14.9 million increase in funding from the Community Road Safety Fund. In 2004-05, the decrease in revenue mainly reflects one-off cost recovery from the Commonwealth (\$1.425 million) and contributed assets (Audio Management System \$6.061 million and Microsoft Core Licences \$1.015 million). This is partly offset by increased interest revenue (\$0.694 million), grants and cost recoveries. The decrease in 2006-07 is mainly due to a change in policy (DTF no longer pay interest on balances held in Agencies bank accounts). In 2005-06, the interest received was \$3.4m.
- (e) User cost of capital on value of assets (excluding land).
- (f) For 2003-04, increased capital expenditure mainly reflects higher expenditure on major projects including \$1.5 million on Mobile Data Terminals, Counter Terrorism \$1.0 million, Police Call Centre \$0.3 million and Road Safety Project \$1.0 million.
- (g) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure. The net cash flows used in investing activities for 2006-07 is mainly associated with the purchase of an aircraft and the Golden Grove and Aldinga police stations.
- (h) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (i) Land revalued in 2005 resulting in a \$14.1million increment. For 2005-06, the decrease mainly reflects the transfer of land and buildings as part of the Public Private Partnership (PPP) transaction that occurred in 2004-05. Five police stations were built as part of this transaction. The transfer has been reflected in the 2005-06 financial statements as a prior adjustment to 2004-05. A revaluation of land, buildings and improvements was conducted during 2007-08.
- (j) The increase in 2006-07 is mainly associated with the purchase of the aircraft and donated assets (speed detection cameras).

Source: SA Government (unpublished).

Table 6A.6 Police service expenditure, staff and asset descriptors, Tasmania

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure						
Salaries and payments in the nature	of sala	ries				
Salaries and related payments	\$m	80.2	89.3	99.8	107.6	114.2
Superannuation	\$m	8.9	9.0	10.5	11.6	12.3
Payroll tax	\$m	4.9	6.3	6.5	7.2	7.4
Total salaries and payments	\$m	93.9	104.6	116.8	126.4	133.9
Other recurrent expenditure	\$m	32.8	31.9	31.1	33.5	39.0
Depreciation	\$m	1.4	2.3	2.6	2.6	4.3
Total recurrent expenditure	\$m	128.1	138.8	150.5	162.5	177.2
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	8.7	8.4	9.0	9.1	19.3
Total recurrent expenditure less ROS and payroll tax	\$m	114.5	124.0	134.9	146.3	150.5
Capital expenditure						
User cost of capital (a)	\$m	6.0	6.7	6.7	9.9	10.1
Capital expenditure	\$m	3.0	1.0	2.5	1.1	1.0
Expenditure aggregates						
Total cash expenditure (b)	\$m	129.7	137.5	150.4	161.0	173.8
Total accrual costs (c)	\$m	134.1	145.4	157.1	172.4	187.2
Staffing costs						
Average police staff costs	\$	66 439	73 369	77 536	85 469	91 531
Average non-police staff costs	\$	53 992	57 843	66 441	60 969	59 644
Staff by Indigenous and operational status						
Operational FTE staff (d)						
Sworn	FTE	1 001	1 008	1 052	1 134	1 135
Civilian	FTE	216	218	221	241	240
Other	FTE	_	na	_	na	_
Operational FTE staff	FTE	1 217	1 226	1 273	1 375	1 375
Non-operational FTE staff						
Sworn	FTE	116	126	132	48	46
Civilian	FTE	149	152	155	141	146
Other	FTE	_	_	_	34	46
Non-operational FTE staff	FTE	265	278	287	223	238
Total staff	FTE	1 482	1 504	1 560	1 598	1 613
Indigenous FTE staff						
Operational	FTE	20	22	24	27	27
Non-operational	FTE	2	2	3	1	2
Indigenous FTE staff	FTE	22	24	27	28	29

Table 6A.6 Police service expenditure, staff and asset descriptors, Tasmania

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	13 819	13 837	13 948	26 668	26 992
Buildings and fittings	\$'000	69 686	77 750	77 566	108 891	109 185
Other	\$'000	5 173	5 471	5 559	15 317	16 485
Total value of assets	\$'000	88 678	97 058	97 073	150 876	152 662

- (a) User cost of capital on value of assets (excluding land). Capital expenditure includes only capital appropriations.
- (b) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (c) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (d) The large increase in police numbers in 2006-07 is mainly due to two extra recruit (trainee) courses funded by the Government of Tasmania (in addition to the normal two courses) graduating during reporting period.

na Not available. - Nil or rounded to zero.

Source: Tasmanian Government (unpublished).

Table 6A.7 Police service expenditure, staff and asset descriptors, ACT

Table of the Tollee Sci vice CA	penai	ture, starr	and asse	descript	013, 701	
	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Expenditure						
Recurrent expenditure						
Salaries and payments in the natur	e of sala	aries				
Salaries and related payments	\$m	56.0	60.8	62.9	68.8	79.2
Superannuation	\$m	7.7	8.4	9.7	9.0	9.9
Payroll tax (a)	\$m	_	_	_	_	_
Total salaries and payments	\$m	63.7	69.3	72.6	77.8	89.0
Other recurrent expenditure	\$m	21.3	21.0	22.0	23.4	26.7
Depreciation	\$m	2.7	2.3	2.3	2.4	2.4
Total recurrent expenditure	\$m	87.7	92.6	96.9	103.6	118.1
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	0.4	0.5	0.3	0.5	1.4
Total recurrent expenditure less ROS and payroll tax (b)	\$m	87.3	92.1	96.6	103.1	116.7
Capital expenditure						
User cost of capital (c)	\$m	2.7	2.9	3.0	3.1	3.5
Capital expenditure	\$m	1.4	6.4	5.6	1.8	2.0
Expenditure aggregates						
Total cash expenditure (d)	\$m	86.4	96.7	100.2	103.0	117.6
Total accrual costs (e)	\$m	90.4	95.6	99.9	106.7	121.7
Staffing costs						
Average police staff costs	\$	78 680	86 434	89 192	93 261	101 108
Average non-police staff costs	\$	78 785	86 189	88 728	93 922	100 373
Staff by Indigenous and operational statu	s					
Operational FTE staff						
Sworn	FTE	607	596	605	619	652
Civilian	FTE	122	110	93	92	98
Other	FTE	_	_	_	_	_
Operational FTE staff	FTE	729	706	698	711	750
Non-operational FTE staff						
Sworn	FTE	11	10	15	21	26
Civilian	FTE	69	86	102	101	106
Other	FTE	_	_	_	_	_
Non-operational FTE staff	FTE	80	96	117	122	132
Total staff	FTE	809	802	815	833	882
Indigenous FTE staff						
Operational						
Operational	FTE	10	9	8	4	1
Non-operational	FTE FTE	10 -	9 2	8	2	1 1

Table 6A.7 Police service expenditure, staff and asset descriptors, ACT

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08
Assets by value						
Land	\$'000	6 630	8 539	7 889	7 751	25 850
Buildings and fittings	\$'000	33 097	35 814	36 613	36 908	40 857
Other	\$'000	1 001	856	1 096	2 407	3 396
Total value of assets	\$'000	40 728	45 209	45 598	47 066	70 103

- (a) The Australian Federal Police (AFP) is exempt from paying payroll tax.
- (b) The ACT does not pay payroll tax, however a 'notional' payroll tax rate for the ACT has been estimated.
- (c) User cost of capital on value of assets (excluding land).
- (d) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (e) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
 - Nil or rounded to zero.

Source: ACT Government (unpublished).

Table 6A.8 Police service expenditure, staff and asset descriptors, NT

Table 6A.8 Police service ex	<u>penai</u>	ture, Stan	and ass	et descri	ptors, N	<u> </u>
	Unit	2003-04	2004-05	2005-06	2006-07	2007-08 (a)
Expenditure (b)						
Recurrent expenditure						
Salaries and payments in the nature	e of sala	aries				
Salaries and related payments	\$m	90.2	102.4	115.1	123.3	136.3
Superannuation (c)	\$m	9.7	10.7	11.8	12.6	13.3
Payroll tax	\$m	5.7	6.2	7.2	7.6	8.4
Total salaries and payments	\$m	105.6	119.4	134.1	143.5	157.9
Other recurrent expenditure	\$m	36.2	33.5	34.6	37.4	46.6
Depreciation (d)	\$m	4.6	5.8	5.9	6.4	7.0
Total recurrent expenditure	\$m	146.4	158.7	174.6	187.2	211.6
Net recurrent expenditure						
Revenue from own sources (ROS)	\$m	16.5	17.4	16.0	18.7	27.0
Total recurrent expenditure less ROS and payroll tax	\$m	124.2	135.1	151.4	160.9	176.2
Capital expenditure						
User cost of capital	\$m	8.2	8.8	8.3	8.6	9.1
Capital expenditure (e)	\$m	16.3	14.6	9.9	12.7	18.9
Expenditure aggregates						
Total cash expenditure (f)	\$m	158.1	167.5	178.6	193.6	223.4
Total accrual costs	\$m	154.6	167.5	182.9	195.8	220.7
Staffing costs						
Average police staff costs	\$	109 371	114 099	134 095	141 242	146 943
Average non-police staff costs	\$	33 328	35 000	32 356	34 584	39 614
Staff by Indigenous and operational status	s (g)					
Operational FTE staff						
Sworn	FTE	809	756	833	856	904
Civilian	FTE	141	51	144	161	209
Other (h)	FTE	175	169	194	203	216
Operational FTE staff	FTE	1 125	976	1 171	1 220	1 329
Non-operational FTE staff						
Sworn	FTE	37	160	44	38	27
Civilian	FTE	77	183	91	77	50
Other (h)	FTE	_	21	80	56	58
Non-operational FTE staff	FTE	114	364	215	171	135
Total staff	FTE	1 239	1 340	1 386	1 391	1 464
Indigenous FTE staff						
Operational	FTE	57	66	71	84	115
Non-operational	FTE	7	10	10	12	2
Indigenous FTE staff	FTE	64	76	81	96	117

Table 6A.8 Police service expenditure, staff and asset descriptors, NT

	Unit	2003-04	2004-05	2005-06	2006-07	2007-08 (a)
Assets by value						
Land	\$'000	5 506	5 503	6 192	6 202	6 202
Buildings and fittings	\$'000	80 322	82 466	79 968	79 605	83 075
Other	\$'000	21 728	27 314	24 377	28 043	30 947
Total value of assets	\$'000	107 556	115 283	110 537	113 850	120 224

- (a) The NT Police are part of a tri-service agency incorporating the NT Fire and Rescue Service and the NT Emergency Service. Where possible, all expenditure directly relating to the non-police arms of the department has been excluded.
- (b) Based on actuarial advice on the cost of the schemes, not actuals.
- (c) Depreciation is calculated using a straight-line method.
- (d) 2004-05 and 2005-06 figures have been revised since the 2007 Report to exclude non capitalised repairs and maintenance expenditure, which is captured in recurrent expenditure.
- (e) Comprises salaries and payments in the nature of salary, other recurrent expenditure, and capital expenditure.
- (f) Comprises salaries and payments in the nature of salary, other recurrent expenditure, depreciation, and the user cost of capital.
- (g) Prior to 2006-07 constable recruits were counted as sworn. From 2006-07 constable recruits are counted as other staff. Staff data for 2007-08 have been calculated on a headcount basis not FTE. Staff data for earlier years are FTE.
- (h) Includes police auxiliaries and Aboriginal community police officers.
 - Nil or rounded to zero.

Source: NT Government (unpublished).

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Table 6A.9	Treatment of assets by police	ssets by police	e agencie	agencies, 2007-08					
		MSN	Vic	DID	WA	SA	Tas	ACT	IN
Revaluation method (a)	Land	Market value	Fair value	Market value Current use	Current use	Deprival	Fair Value	Market	Market
	Buildings	Written down replacement value	Fair value	Police stations /establishment – written down replacement value; residential buildings and commercial style - market value.	Current use	Deprival	Fair Value	Market	Market
	Other assets	Straight-line depreciation over useful life	na	Cost (aircraft are at market valuation)	Cost	na	Cost	Deprival (Deprival Cost – only land & buildings revalued
Frequency of revaluations	Land	3 yrs	3 yrs	3 yrs Annual valuations over 5 year rolling plan	Annual	3 yrs	3 yrs	5 yrs	5yrs
	Buildings	3 yrs	na	Annual valuations over 5 year rolling plan	Annual	3 yrs	3 yrs	na	5yrs
	Other assets	Annual capitalisation of group	na	na No other asset classes are revalued (except aircraft which are done annually)	na	n	na	3 yrs	5yrs

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Table 6A.9	Treatment of assets by police	ets by police		agencies, 2007-08					
		MSN	Vic	PIO	WA	SA	Tas	ACT	IN
Useful asset lives (years) (b), (c)	Buildings	Useful life/Lease term, determined individually	1–95yrs	10–50 yrs is standard	50 yrs	15–60 yrs	7–112 yrs	25–59 yrs	20–50yrs
	Plant & equip.	6.5-10 yrs	5-20yrs	5-40 yrs	5-20 yrs	10 yrs	1–40 yrs	3–25 yrs	1–10yrs
	IT equip.	4 yrs	3-5yrs	5 yrs	4 yrs	3 yrs	5 yrs	3 yrs	3-6yrs
	Office equip. (d)	10 yrs	5-40yrs	3–40 yrs	7 yrs	10 yrs	1-40 yrs	5 yrs	5-10yrs
	Motor vehicles (e)	Owned vehicles 6.5 yrs	6–16yrs	1.5–10yrs	5 yrs	3–10 yrs	5 yrs	5 yrs	1–10yrs
Threshold capitalisation	Buildings	2 000	na	10 000	2 000	10 000	2 000	na	5 000
levels	IT equip.	I	1 000	2 000	2 000	10 000	2 000	2 000	2 000
	Other assets (f)	2 000	1 000	2 000	5 000	10 000	2 000	2 000	2 000
Current asset value as	Land	358 536	227 912	500 749	169 936	54 334	26 992	25 850	6 202
at 30 June 2008 (\$'000)	Buildings	553 628	522 449	897 933	340 759	139 237	109 185	40 857	83 075
	Other Assets	519 508	108 883	220 486	181 612	34 046	16 485	3 396	30 947

Treatment of assets by police agencies, 2007-08 Table 6A.9

NT	/ be	
	alue may	
ACT	market value = current (net) value, market selling price or exchange value; and deprival value may be	
Tas	e; and d	
	inge valu	
SA	or excha	
١٨	ng price	
/	rket selli	fits.
Qld	alue, ma	he stream of its future economic benefits.
	nt (net) v	e econol
	e = curre	of its futur
Vic	rket valu	stream c
/SW	ne:	Ξ
Z	surrent va	e potenti
	t; CV = 0	ar servic
	ment cos	of a simil
	l replace	an asset
	(a) DRC = depreciated replacement cost; CV = current vall	either the DRC of an asset of a similar service potential or
	RC = de	ther the
	(a) D	Φ

- Estimated as (1/depreciation rate). **(**q)
- (c) Asset lives for some assets have been grouped with other classifications.
- (d) For NSW office equipment includes computer software, furniture & fittings, firearms, and musical instruments.

 (e) Includes all transport equipment. However, marine equipment is amortised over 20 years and Livestock over 8 years. Leased vehicles, including aircraft and vessels are amortised over the lease term.
- For WA, other assets include aircraft, vessels and livestock; buildings include leased buildings; and plant and equipment include aircraft, vessels, livestock, artwork and leased equipment. €

na Not available. - Nil or rounded to zero.

Source: State and Territory governments (unpublished).

Table 6A.10 Real recurrent expenditure (less revenue from own sources and payroll tax) on police services per person (2007-08 dollars) (a), (b), (c), (d)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Real recurrent e	xpenditui	re								
2003-04	\$m	2 170	1 455	1 186	708	431	143	107	157	6 356
2004-05	\$m	2 164	1 494	1 193	754	467	149	108	164	6 494
2005-06	\$m	2 222	1 560	1 270	769	489	154	109	174	6 747
2006-07	\$m	2 280	1 593	1 315	810	497	163	111	177	6 945
2007-08	\$m	2 315	1 601	1 390	847	531	161	120	185	7 150
Real recurrent e	xpenditui	re on polic	e service	es per hea	d of popu	ulation				
2003-04	\$	324	294	308	360	280	297	327	781	318
2004-05	\$	322	298	302	377	302	308	331	806	321
2005-06	\$	327	307	314	377	313	316	327	836	328
2006-07	\$	333	308	318	389	316	331	329	831	333
2007-08	\$	334	305	329	397	333	324	353	852	338
Average annual	percenta	ge chang	e in real ı	ecurrent e	expenditu	ire per pe	rson			
2003-04 to 2	2007-08	8.0	0.9	1.7	2.5	4.4	2.2	1.9	2.2	1.5

- (a) Real recurrent expenditure is recurrent expenditure, including user cost of capital, less revenue from own sources and payroll tax.
- (b) Revenue from own sources includes user charges and other types of revenue (for example, from sale of stores and plant). It excludes fine revenue, money received as a result of warrant execution, and revenue from the issuing of firearm licences.
- (c) Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005). Population data relate to 31 December, so that ERP at 31 December 2007 is used as the denominator for 2007-08.
- (d) Data have been adjusted to 2007-08 dollars using the gross domestic product (GDP) price deflator (2007-08 = 100) (table AA.26).

Source: ABS (various years) Australian Demographic Statistics, Cat. no. 3101.0; State and Territory governments (unpublished).

Table 6A.11 Police staff, by operational status (per cent) (a), (b)

	•				\ •	, , ,, ,	,		
	NSW (c)	Vic	Qld (d)	WA	SA	Tas	ACT	NT (e)	Aust
Operational staff									
2003-04	82.7	81.3	78.1	87.1	91.9	82.1	90.1	90.8	83.0
2004-05	83.2	80.9	78.7	86.3	90.8	81.5	88.0	72.8	82.5
2005-06	82.9	81.0	79.0	84.9	90.6	81.6	85.6	84.5	82.6
2006-07	83.2	81.3	79.4	83.3	89.5	86.0	86.0	87.7	82.7
2007-08	86.7	80.3	82.1	81.4	89.3	85.2	85.0	90.8	83.9
Non-operational stat	ff								
2003-04	17.3	18.7	21.9	12.9	8.1	17.9	9.9	9.2	17.0
2004-05	16.8	19.1	21.3	13.7	9.2	18.5	12.0	27.2	17.5
2005-06	17.1	19.0	21.0	15.1	9.4	18.4	14.4	15.5	17.4
2006-07	16.8	18.7	20.6	16.7	10.5	14.0	14.0	12.3	17.3
2007-08	13.3	19.7	17.9	18.6	10.7	14.8	15.0	9.2	16.1

⁽a) Comprises all FTE staff.

- (c) For NSW, data are headcounts at 30 June for all years except 2007-08 (which are FTE as at 30 June).
- (d) For Queensland, the definitions of operational and non-operational status vary slightly from the national data dictionary.
- (e) For the NT, data are headcounts at 30 June 2007-08 (which are FTE as at 30 June) and FTE for all other years. In the NT, police auxiliaries and Aboriginal community police officers are counted in operational staff and non-operational staff under the 'other' category.

Source: State and Territory governments (unpublished).

⁽b) The definition of operational status is quite broad and may be interpreted differently across jurisdictions.

Table 6A.12 General satisfaction with services provided by the police (a)

NSW Vic Qld WA SA Tas ACT NT Aust	Table 6A.12 General satisfaction with services provided by the police (a)										
Very satisfied % 21.9 25.6 22.7 17.7 22.2 24.7 16.1 20.5 22.5 Satisfied % 50.9 52.2 51.8 56.1 52.5 50.9 50.4 50.0 52.1 Neither % 16.9 15.3 17.7 17.9 18.1 16.1 23.4 16.1 16.9 Dissatisfied % 6.1 3.9 4.4 5.3 4.8 5.8 7.2 6.2 5.1 Pont know % 1.9 1.7 1.8 1.7 1.4 1.3 1.5 1.0 1.7 Total dissatisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 74.5 74.6 Sample size no. 250 4572 5769 1799 1801 1794 1933 999 21677 Likert index (b) Index 3.8 3.91 3.85 3.91 3.93 3.74		Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Satisfied % 50.9 52.2 51.8 56.1 52.5 50.9 50.4 54.0 52.1 Neither % 16.9 15.3 17.7 17.9 18.1 16.1 23.4 16.1 16.9 Dissatisfied % 6.1 3.9 4.4 5.3 4.8 5.8 7.2 6.2 5.1 Very dissatisfied % 1.9 1.7 1.8 1.7 1.4 1.0 1.2 1.4 2.1 1.7 Total satisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 8.3 6.8 Sample size no. 2950 4572 5769 1799 1801 1794 1993 999 21677 Likert index (b) Index 3.86 3.98 3.91 3.93 3.74 3.85 3.90 2006-07 Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3	2005-06										
Neither % 16.9 15.3 17.7 17.9 18.1 16.1 23.4 16.9 Dissatisfied % 6.1 3.9 4.4 5.3 4.8 5.8 7.2 6.2 5.1 Very dissatisfied % 2.3 1.3 1.6 1.4 1.0 1.2 1.4 2.1 1.7 Total satisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 74.5 74.6 Sample size no. 2950 4572 5769 1799 1801 1794 1993 999 21677 Likert index (b) Index 3.0 3.9 3.85 3.91 3.93 3.74 3.85 3.90 216.7 Very satisfied mon 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 <td>Very satisfied</td> <td>%</td> <td>21.9</td> <td>25.6</td> <td>22.7</td> <td>17.7</td> <td>22.2</td> <td>24.7</td> <td>16.1</td> <td>20.5</td> <td>22.5</td>	Very satisfied	%	21.9	25.6	22.7	17.7	22.2	24.7	16.1	20.5	22.5
Dissatisfied % 6.1 3.9 4.4 5.3 4.8 5.8 7.2 6.2 1.7	Satisfied	%	50.9	52.2	51.8	56.1	52.5	50.9	50.4	54.0	52.1
Very dissatisfied Don't know % 2.3 1.3 1.6 1.4 1.0 1.2 1.4 2.1 1.7 Don't know % 1.9 1.7 1.8 1.7 1.4 1.3 1.5 1.0 1.7 Total satisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 74.5 74.6 Sample size no. 2950 4572 5769 1799 1801 1794 1993 999 21677 Likert index (b) Index 3.86 3.98 3.91 3.85 3.91 3.93 3.74 3.85 3.90 2006-07 Likert index (b) Index 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 22.8 23.3 14.4 17.3 22.6 22.1 Dissatisfied % 18.2 24.2 24.5 5.7 5.7	Neither	%	16.9	15.3	17.7	17.9	18.1	16.1	23.4	16.1	16.9
Don't know % 1.9 1.7 1.8 1.7 1.4 1.3 1.5 1.0 1.7 Total satisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 74.5 74.6 Sample size no. 2 950 4 572 5 769 1 799 1 801 1 794 1 993 999 2 1677 Likert index (b) Index 3.86 3.98 3.91 3.85 3.91 3.93 3.74 3.85 3.90 2006-07 Uvery satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 14.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.7 27.6 27.7 27.1 70.0 8.4 71.1 40.2 9.0 <th< td=""><td>Dissatisfied</td><td>%</td><td>6.1</td><td>3.9</td><td>4.4</td><td>5.3</td><td>4.8</td><td>5.8</td><td>7.2</td><td>6.2</td><td>5.1</td></th<>	Dissatisfied	%	6.1	3.9	4.4	5.3	4.8	5.8	7.2	6.2	5.1
Total satisfied % 72.8 77.8 74.5 73.8 74.7 75.6 66.5 74.5 76.6 Sample size no. 2950 4572 5769 1799 1801 1794 1993 999 21677 Likert index (b) Index 3.86 3.98 3.91 3.85 3.91 3.93 3.74 3.85 3.90 2006-07 Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 62.7 70.4 67.3 61.3 <	Very dissatisfied	%	2.3	1.3	1.6	1.4	1.0	1.2	1.4	2.1	1.7
Total dissatisfied % 8.4 5.2 6.0 6.7 5.8 7.0 8.6 8.3 6.8 Sample size no. 2950 4572 5769 1799 1801 1794 1993 999 21677 Likert index (b) Index 3.86 3.98 3.91 3.85 3.93 3.74 3.85 3.90 2006-07 Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 62.7 70.4 67.3 61.3	Don't know	%	1.9	1.7	1.8	1.7	1.4	1.3	1.5	1.0	1.7
Sample size no. 2 950 4 572 5 769 1 799 1 801 1 933 999 2 1 677 Likert index (b) Index 3.86 3.98 3.91 3.85 3.93 3.74 3.85 3.90 2006-07 Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 6.2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 61.7 70.4 67.3 61.3 70.0 70.6	Total satisfied	%	72.8	77.8	74.5	73.8	74.7	75.6	66.5	74.5	74.6
Likert index (b) Index (b) 3.86 3.98 3.91 3.85 3.91 3.93 3.74 3.85 3.90 2006-07 Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 11.4 9.1 9.1 9.7 7.6	Total dissatisfied	%	8.4	5.2	6.0	6.7	5.8	7.0	8.6	8.3	6.8
Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 6.27 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total dissatisfied no. 6.80 6.75 5.743 3.310 2.439 2.520	Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Very satisfied % 17.9 23.9 20.9 16.9 22.8 23.3 14.4 17.3 20.3 Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total satisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6 800 6735 6157 5743 3310 2439 25	Likert index (b)	Index	3.86	3.98	3.91	3.85	3.91	3.93	3.74	3.85	3.90
Satisfied % 44.8 46.5 46.5 44.4 47.2 47.3 46.1 43.7 45.8 Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 6.2.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total satisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6800 6735 6157 5743 3310 2439 2520 1530 3523 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 <td< td=""><td>2006-07</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	2006-07										
Neither % 23.6 18.3 22.0 25.8 20.8 18.7 27.6 25.6 21.9 Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total dissatisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6800 6735 6157 5743 3310 2439 2520 1530 3523 Likert index (b) Index 3.67 3.85 3.79 3.68 3.85 3.83 <	Very satisfied	%	17.9	23.9	20.9	16.9	22.8	23.3	14.4	17.3	20.3
Dissatisfied % 8.0 6.8 6.2 7.5 5.7 7.1 7.0 8.4 7.1 Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 3.0 2.8 Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total dissatisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6 800 6735 6 157 5 743 3 310 24 39 2 520 1 530 3 5234 Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9	Satisfied	%	44.8	46.5	46.5	44.4	47.2	47.3	46.1	43.7	45.8
Very dissatisfied % 3.4 2.4 2.4 3.2 2.0 2.3 2.0 1.9 2.2 Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total dissatisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6800 6735 6157 5743 3310 2439 2520 1530 35234 Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47	Neither	%	23.6	18.3	22.0	25.8	20.8	18.7	27.6	25.6	21.9
Don't know % 2.3 2.2 2.1 2.3 1.6 1.4 2.9 1.9 2.2 Total satisfied % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Sample size no. 6800 6735 6157 5743 3310 2439 2520 1530 35234 Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 <td>Dissatisfied</td> <td>%</td> <td>8.0</td> <td>6.8</td> <td>6.2</td> <td>7.5</td> <td>5.7</td> <td>7.1</td> <td>7.0</td> <td>8.4</td> <td>7.1</td>	Dissatisfied	%	8.0	6.8	6.2	7.5	5.7	7.1	7.0	8.4	7.1
Total satisfied % 62.7 70.4 67.3 61.3 70.0 70.6 60.5 61.1 66.1 Total dissatisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6 800 6 735 6 157 5 743 3 310 2 439 2 520 1530 35 234 Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1	Very dissatisfied	%	3.4	2.4	2.4	3.2	2.0	2.3	2.0	3.0	2.8
Total dissatisfied % 11.4 9.1 8.6 10.7 7.6 9.4 9.1 11.5 9.9 Sample size no. 6 800 6 735 6 157 5 743 3 310 2 439 2 520 1 530 35 234 Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 1.8 1.7 1.7 1.9	Don't know	%	2.3	2.2	2.1	2.3	1.6	1.4	2.9	1.9	2.2
Sample size no. 6 800 6 735 6 157 5 743 3 310 2 439 2 520 1 530 35 234 2007-08 2007-08 2007-08 3.85 3.89 21.8 23.0 16.5 14.2 20.0 Satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 <	Total satisfied	%	62.7	70.4	67.3	61.3	70.0	70.6	60.5	61.1	66.1
Likert index (b) Index 3.67 3.85 3.79 3.66 3.85 3.83 3.66 3.65 3.75 2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1	Total dissatisfied	%	11.4	9.1	8.6	10.7	7.6	9.4	9.1	11.5	9.9
2007-08 Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. <td>Sample size</td> <td>no.</td> <td>6 800</td> <td>6 735</td> <td>6 157</td> <td>5 743</td> <td>3 310</td> <td>2 439</td> <td>2 520</td> <td>1 530</td> <td>35 234</td>	Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Very satisfied % 18.2 22.1 22.0 15.9 21.8 23.0 16.5 14.2 20.0 Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508	Likert index (b)	Index	3.67	3.85	3.79	3.66	3.85	3.83	3.66	3.65	3.75
Satisfied % 44.1 47.6 47.5 46.2 47.4 49.0 47.0 44.1 46.3 Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	2007-08										
Neither % 24.2 19.5 20.2 24.1 20.2 18.5 24.5 23.4 21.8 Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Very satisfied	%	18.2	22.1	22.0	15.9	21.8	23.0	16.5	14.2	20.0
Dissatisfied % 8.3 6.8 6.2 9.1 5.9 6.3 7.5 12.3 7.4 Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Satisfied	%	44.1	47.6	47.5	46.2	47.4	49.0	47.0	44.1	46.3
Very dissatisfied % 3.4 2.1 2.3 3.1 2.8 2.1 2.3 3.9 2.8 Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Neither	%	24.2	19.5	20.2	24.1	20.2	18.5	24.5	23.4	21.8
Don't know % 1.8 1.8 1.7 1.7 1.9 1.0 2.2 2.2 1.8 Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Dissatisfied	%	8.3	6.8	6.2	9.1	5.9	6.3	7.5	12.3	7.4
Total satisfied % 62.2 69.7 69.5 62.0 69.1 72.0 63.6 58.3 66.3 Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Very dissatisfied	%	3.4	2.1	2.3	3.1	2.8	2.1	2.3	3.9	2.8
Total dissatisfied % 11.7 8.9 8.6 12.2 8.8 8.4 9.8 16.2 10.2 Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Don't know	%	1.8	1.8	1.7	1.7	1.9	1.0	2.2	2.2	1.8
Sample size no. 6 620 8 508 6 097 5 698 3 208 2 424 2 420 1 514 36 489	Total satisfied	%	62.2	69.7	69.5	62.0	69.1	72.0	63.6	58.3	66.3
•	Total dissatisfied	%	11.7	8.9	8.6	12.2	8.8	8.4	9.8	16.2	10.2
Likert index (b) Index 3.66 3.82 3.82 3.64 3.81 3.85 3.70 3.54 3.75	Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
	Likert index (b)	Index	3.66	3.82	3.82	3.64	3.81	3.85	3.70	3.54	3.75

Table 6A.12 General satisfaction with services provided by the police (a)

Unit	NSW	Vic	Old	WA	SA	Tas	ACT	NT	Aust
Orne	11000	V 1C	QIU	V V / \	\circ	1 43	ΛOI	1 1 1	Ausi

- (a) Totals may not add up to 100 per cent as a result of rounding.
- (b) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Each response category is allocated a weight. The number of responses for the category are multiplied by the weight to give a total score for the category. The total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Very satisfied = 5; satisfied = 4; neither = 3; dissatisfied = 2; and very dissatisfied = 1.

Source: ANZPAA (various years) National Survey of Community Satisfaction with Policing (unpublished).

Table 6A.13 Contact with police in the past 12 months (a)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Contact with police	%	55.5	60.6	59.5	60.2	55.2	60.3	56.9	72.0	58.2
No contact with police	%	44.5	39.8	40.5	39.8	44.8	39.7	43.1	28.0	41.8
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
2006-07										
Contact with police	%	54.1	58.3	60.0	62.0	58.0	58.5	61.1	69.0	57.7
No contact with police	%	45.9	41.7	40.1	38.1	42.0	41.5	38.9	31.0	42.3
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
2007-08										
Contact with police	%	56.0	61.5	60.7	61.5	60.1	60.1	61.7	71.6	59.5
No contact with police	%	44.0	38.5	39.3	38.5	39.9	39.9	38.3	28.4	40.5
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489

⁽a) Totals may not add up to 100 per cent as a result of rounding.

Source: ANZPAA (various years) National Survey of Community Satisfaction with Policing (unpublished).

Table 6A.14 People who had contact with police in the past 12 months: satisfaction with police in most recent contact (a), (b)

					iost rec		•	, ,		
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Very satisfied	%	51.7	56.1	49.4	48.5	54.9	55.7	48.4	52.0	52.3
Satisfied	%	30.9	28.5	32.1	32.8	26.9	27.9	29.1	28.5	30.3
Neither	%	6.0	6.1	6.4	8.6	7.4	5.6	9.0	7.3	6.5
Dissatisfied	%	6.2	5.4	5.8	4.6	5.4	5.4	6.8	7.7	5.7
Very dissatisfied	%	5.0	3.7	6.0	5.3	4.6	5.3	6.0	4.1	4.9
Don't know	%	0.2	0.2	0.3	0.2	0.9	0.1	0.7	0.4	0.3
Total satisfied	%	82.6	84.6	81.5	81.3	81.8	83.6	77.5	80.5	82.6
Total dissatisfied	%	11.2	9.1	11.8	9.9	10.0	10.7	12.8	11.8	10.6
Sample size	no.	1 628	2 807	3 489	1 115	961	1 068	1 089	720	12 877
Likert index (c)	Index	4.18	4.28	4.13	4.15	4.23	4.24	4.08	4.17	4.20
2006-07										
Very satisfied	%	48.4	56.5	51.1	50.2	55.9	55.5	46.9	50.2	51.9
Satisfied	%	30.1	27.1	29.7	29.6	29.2	28.2	33.4	29.5	29.1
Neither	%	7.0	5.5	5.9	7.0	4.1	4.9	7.8	6.1	6.1
Dissatisfied	%	7.1	5.5	5.9	6.2	5.6	5.8	6.0	8.4	6.2
Very dissatisfied	%	7.0	4.8	6.5	6.7	5.2	4.6	5.2	5.5	6.1
Don't know	%	0.4	0.6	0.9	0.3	0.2	0.9	0.6	0.3	0.5
Total satisfied	%	78.5	83.6	80.8	79.8	85.0	83.7	80.3	79.7	81.0
Total dissatisfied	%	14.2	10.4	12.4	12.9	10.7	10.5	11.2	13.9	12.3
Sample size	no.	3 847	4 127	3 785	3 728	1 945	1 415	1 508	1 089	21 444
Likert index (c)	Index	4.06	4.26	4.14	4.11	4.25	4.25	4.11	4.11	4.15
2007-08										
Very satisfied	%	46.7	54.2	52.3	47.5	51.6	53.4	47.0	48.0	50.4
Satisfied	%	30.4	28.8	29.0	30.8	29.7	30.6	32.8	29.8	29.8
Neither	%	6.9	5.8	6.3	6.9	5.2	5.0	7.4	5.7	6.3
Dissatisfied	%	7.6	5.5	5.7	7.6	7.2	5.4	6.4	8.3	6.6
Very dissatisfied	%	8.1	5.3	6.3	6.7	5.7	5.2	5.9	7.4	6.6
Don't know	%	0.3	0.5	0.5	0.6	0.5	0.4	0.5	0.7	0.4
Total satisfied	%	77.1	83.1	81.3	78.3	81.3	84.1	79.8	77.8	80.1
Total dissatisfied	%	15.8	10.7	11.9	14.3	13.0	10.6	12.3	15.7	13.1
Sample size	no.	3 847	5 421	3 814	3 667	1 930	1 430	1 450	1 123	22 682
Likert index (c)	Index	4.00	4.22	4.16	4.05	4.15	4.22	4.09	4.03	4.11

Table 6A.14 People who had contact with police in the past 12 months: satisfaction with police in most recent contact (a), (b)

Unit NSW Vic Qld WA SA Tas ACT NT Aust

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Each response category is allocated a weight. The number of responses for the category are multiplied by the weight to give a total score for the category. The total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Very satisfied = 5; satisfied = 4; neither = 3; dissatisfied = 2; and very dissatisfied = 1.

Table 6A.15 Opinions on statement 'police perform job professionally' (a), (b)

		011 010		. рошо	- р	,	p. 0.00		., (4),	(1-7)
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Strongly agree	%	27.3	27.0	25.6	24.1	28.5	30.3	25.7	27.0	26.7
Agree	%	50.3	55.0	54.5	58.2	52.6	51.6	54.7	53.3	53.4
Neither	%	14.6	12.0	13.1	11.8	13.8	12.1	13.4	12.1	13.2
Disagree	%	5.3	4.3	4.8	4.2	3.3	4.5	4.1	5.7	4.6
Strongly disagree	%	2.0	1.3	1.2	1.1	1.3	1.3	1.5	1.2	1.5
Don't know	%	0.5	0.6	0.7	0.7	0.6	0.2	0.7	0.7	0.6
Total agree	%	77.6	82.0	80.1	82.3	81.1	81.9	80.4	80.3	80.1
Total disagree	%	7.3	5.6	6.0	5.3	4.6	5.8	5.6	6.9	6.1
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	3.96	4.03	3.99	4.01	4.04	4.05	4.00	4.00	4.00
2006-07										
Strongly agree	%	19.7	23.5	21.8	21.8	26.7	25.3	22.7	23.3	22.0
Agree	%	57.1	58.0	58.4	57.5	57.5	57.9	58.3	55.9	57.7
Neither	%	13.5	10.6	11.6	12.6	9.6	9.7	12.0	13.0	11.9
Disagree	%	6.5	5.8	6.0	5.7	4.0	5.1	4.4	5.3	5.9
Strongly disagree	%	2.6	1.5	1.5	1.9	1.7	1.3	1.8	1.7	1.9
Don't know	%	0.7	0.7	0.7	0.5	0.5	0.6	0.9	0.7	0.6
Total agree	%	76.9	81.5	80.2	79.3	84.2	83.2	80.9	79.2	79.7
Total disagree	%	9.0	7.2	7.5	7.6	5.7	6.5	6.2	7.0	7.8
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	3.86	3.97	3.94	3.92	4.04	4.01	3.96	3.94	3.93
2007-08										
Strongly agree	%	20.4	22.3	24.6	21.5	25.0	24.2	23.2	23.3	22.3
Agree	%	56.4	58.0	56.6	57.4	57.4	58.0	57.5	54.8	57.1
Neither	%	13.3	11.5	11.6	12.6	11.2	9.5	12.4	12.7	12.2
Disagree	%	7.3	5.6	5.2	6.4	4.2	5.4	4.9	6.5	6.0
Strongly disagree	%	2.3	2.0	1.4	1.7	1.7	2.0	1.5	2.2	1.9
Don't know	%	0.4	0.6	0.7	0.4	0.5	0.9	0.7	0.4	0.5
Total agree	%	76.7	80.3	81.2	78.9	82.4	82.2	80.6	78.2	79.4
Total disagree	%	9.6	7.6	6.5	8.1	5.9	7.4	6.4	8.8	7.9
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	3.86	3.94	3.99	3.91	4.00	3.98	3.97	3.91	3.92

Table 6A.15 Opinions on statement 'police perform job professionally' (a), (b)

Unit NSW Vic QId WA SA Tas ACT NT .	Aust
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- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Strongly agree = 5; agree = 4; neither = 3; disagree = 2; and strongly disagree = 1.

Table 6A.16 Opinions on statement 'police treat people fairly and equally' (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Strongly agree	%	19.4	18.6	18.9	17.4	21.8	21.9	19.8	21.9	19.2
Agree	%	47.9	49.6	48.5	50.7	48.7	48.9	51.4	46.7	48.9
Neither	%	16.1	16.6	16.7	15.2	15.7	15.6	16.5	15.6	16.2
Disagree	%	10.6	10.4	10.6	12.6	9.2	9.6	8.0	11.8	10.6
Strongly disagree	%	4.4	3.0	3.6	3.0	3.2	2.7	1.9	3.2	3.6
Don't know	%	1.5	1.9	1.7	1.0	1.4	1.2	2.3	0.9	1.6
Total agree	%	67.3	68.2	67.4	68.1	70.5	70.8	71.2	68.6	68.1
Total disagree	%	15.0	13.4	14.2	15.6	12.4	12.3	9.9	15.0	14.2
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	3.68	3.72	3.70	3.68	3.78	3.79	3.81	3.73	3.71
2006-07										
Strongly agree	%	14.1	15.9	15.5	15.7	17.8	19.7	17.4	16.5	15.5
Agree	%	50.5	51.0	51.6	50.4	52.1	52.8	54.7	48.8	51.1
Neither	%	14.6	14.2	13.6	14.3	12.5	11.9	13.6	12.8	14.0
Disagree	%	14.3	13.5	13.9	14.1	12.6	11.1	9.2	15.1	13.7
Strongly disagree	%	4.6	3.3	3.8	4.3	3.1	2.8	2.7	5.2	3.9
Don't know	%	1.8	2.2	1.7	1.3	2.0	1.8	2.4	1.6	1.9
Total agree	%	64.6	66.9	67.1	66.0	69.8	<i>7</i> 2 <i>.</i> 5	72.1	65.3	66.5
Total disagree	%	19.0	16.8	17.7	18.4	15.7	13.8	11.9	20.3	17.6
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	3.56	3.64	3.62	3.60	3.70	3.77	3.77	3.57	3.62
2007-08										
Strongly agree	%	14.5	16.5	17.1	15.2	16.4	18.1	16.3	18.2	15.9
Agree	%	50.1	51.4	50.7	50.7	52.5	54.4	53.6	48.1	50.9
Neither	%	14.7	14.4	13.8	14.6	12.7	11.4	15.6	12.1	14.2
Disagree	%	15.1	12.8	14.1	14.6	12.5	11.5	9.9	15.1	13.9
Strongly disagree	%	4.2	3.2	3.0	3.6	4.0	2.9	2.4	5.1	3.6
Don't know	%	1.5	1.6	1.3	1.4	2.0	1.8	2.1	1.5	1.5
Total agree	%	64.5	67.9	67.7	65.8	68.8	<i>7</i> 2.5	69.9	66.2	66.8
Total disagree	%	19.3	16.0	17.1	18.2	16.5	14.4	12.4	20.2	17.5
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	3.56	3.66	3.65	3.60	3.66	3.75	3.73	3.60	3.62

Table 6A.16 Opinions on statement 'police treat people fairly and equally' (a), (b)

Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Strongly agree = 5; agree = 4; neither = 3; disagree = 2; and strongly disagree = 1.

Table 6A.17 Opinions on statement 'most police are honest' (a), (b)

Table 6A.17 U	pinions	on Sta	temen	. 111051	police	are no	mesi (a), (b)		
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2005-06										
Strongly agree	%	21.7	21.0	21.5	17.7	24.2	22.2	22.2	22.3	21.3
Agree	%	51.1	55.3	56.6	60.9	53.9	55.0	55.3	55.7	54.6
Neither	%	16.1	14.1	12.6	12.0	14.2	14.7	15.6	13.2	14.3
Disagree	%	6.4	5.9	5.3	6.9	4.6	5.3	3.7	5.1	5.9
Strongly disagree	%	2.1	1.8	2.0	1.5	1.6	1.4	1.2	1.8	1.9
Don't know	%	2.6	1.9	2.0	1.0	1.5	1.4	2.1	1.9	2.0
Total agree	%	72.8	76.3	78.1	78.6	78.1	77.2	77.5	78.0	75.9
Total disagree	%	8.5	7.7	7.3	8.4	6.2	6.7	4.9	6.9	7.8
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	3.86	3.90	3.92	3.87	3.96	3.93	3.96	3.93	3.89
2006-07										
Strongly agree	%	16.6	17.9	17.9	17.8	21.0	20.7	20.1	21.1	17.8
Agree	%	57.7	58.0	59.8	56.9	58.4	57.8	57.8	56.3	58.2
Neither	%	13.2	12.3	11.7	12.7	10.9	11.8	12.6	11.3	12.4
Disagree	%	8.3	8.0	6.9	7.8	6.2	5.7	5.2	6.8	7.6
Strongly disagree	%	2.3	1.8	2.1	2.5	1.6	1.7	1.2	1.7	2.1
Don't know	%	1.9	2.1	1.6	2.3	1.9	2.3	3.1	2.7	2.0
Total agree	%	74.3	75.9	77.7	74.7	79.4	78.4	77.9	77.4	76.0
Total disagree	%	10.6	9.8	9.0	10.3	7.9	7.4	6.4	8.6	9.7
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	3.79	3.84	3.86	3.82	3.93	3.92	3.93	3.91	3.84
2007-08										
Strongly agree	%	17.1	18.8	20.0	17.1	20.0	19.2	19.1	17.1	18.4
Agree	%	57.7	58.5	60.0	59.1	59.2	59.9	60.3	61.6	58.7
Neither	%	13.4	11.2	10.6	12.2	10.7	10.6	12.7	10.6	11.9
Disagree	%	7.9	7.7	6.2	8.0	6.9	6.7	4.9	6.5	7.3
Strongly disagree	%	2.2	2.1	1.5	1.8	1.5	1.7	1.2	1.4	1.9
Don't know	%	1.8	1.8	1.8	1.9	1.8	2.0	1.8	2.8	1.8
Total agree	%	74.8	77.3	80.0	76.1	79.2	79.1	79.4	78.7	77.1
Total disagree	%	10.1	9.7	7.7	9.7	8.4	8.3	6.0	7.9	9.2
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	3.81	3.86	3.92	3.83	3.91	3.90	3.93	3.89	3.86

Table 6A.17 Opinions on statement 'most police are honest' (a), (b)

Unit NSW Vic Qld WA SA Tas ACT NT Aust
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- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Strongly agree = 5; agree = 4; neither = 3; disagree = 2; and strongly disagree = 1.

Table 6A.18 Trends in complaints (a)

	NSW(b)	Vic	Qld (c)	WA (d)	SA (e)	Tas	ACT (f)	NT (g)
Complaints per 100 000 p	people							
2003-04	48	15	60	34	83	19	154	145
2004-05	49	19	46	47	76	20	135	163
2005-06	51	19	38	40	78	18	126	129
2006-07	47	19	35	46	71	17	111	138
2007-08	43	22	40	42	92	14	107	126
Complaints per 100 swor	n (operatior	nal) staff						
2003-04	23	7	30	15	35	9	83	36
2004-05	24	10	23	21	31	10	74	44
2005-06	25	9	19	18	32	8	69	32
2006-07	22	9	17	21	29	8	61	34
2007-08	20	11	19	18	37	6	56	30
Complaints - index 2003-	04 to 2005-	-06 = 100						
2003-04 to 2005-06	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2006-07	96.5	112.4	77.4	118.7	91.6	94.5	82.4	98.9
2007-08	89.1	129.7	89.4	109.6	120.7	74.7	80.4	92.5

- (a) Data is are not comparable across jurisdictions. Data are comparable for trends within jurisdictions. Complaints data refers to number of statements of complaints by members of the public regarding police conduct when a person was in police custody or had voluntary dealing with the police.
- (b) For NSW, historic data are revised. From 2006-07, complaints are counted according to date of receipt by NSW Police Force; formerly counted according to the date entered onto the Complaints Management System.
- (c) Data for 2007-08 are not comparable to previous years due to changes in Queensland Police Service statistical collection methods.
- (d) For WA, figures for 2004-07 have been revised. Complaint numbers vary due to the back-capture of unreported complaints of a minor nature that are resolved at the local level before 30 June.
- (e) A proactive policing focus on traffic enforcement has recently contributed to an increase in the number of complaints against police.
- (f) For the ACT, the result for 2006-07 is not comparable with the figures for previous years, as a new complaints management model was introduced in 2006-07.
- (g) For the NT, 24 of the 2006-07 recorded complaints were preliminary enquires not counted in the data set the previous year.

Source: State and Territory governments (unpublished).

Table 6A.19 Indigenous, sworn and unsworn police staff (a)

	Unit	NSW (b)	Vic	Qld (b)	WA	SA	Tas	ACT	NT
Indigenous staff as proportion	on of t	otal staff (d	c)						
2003-04	%	1.0	0.1	na	2.9	1.3	1.5	1.2	5.2
2004-05	%	1.2	na	na	3.1	1.2	1.6	1.4	5.7
2005-06	%	1.3	na	na	2.9	1.2	1.7	1.3	5.8
2006-07	%	1.4	na	2.4	2.5	1.2	1.8	0.7	6.9
2007-08	%	1.5	na	2.4	2.1	1.2	1.8	0.2	8.0
Representation of Indigenou	us peo	ple among	all peopl	e aged 20)–64 (30 J	lune 2007))		
Indigenous people	no.	72 769	16 211	69 555	37 047	14 568	9 184	2 288	32 719
All people	000	4 148.2	3 167.9	2 532.5	1 289.6	949.6	289.8	218.7	136.5
Proportion Indigenous	%	1.8	0.5	2.7	2.9	1.5	3.2	1.0	24.0

- (a) Indigenous staff numbers relate to those staff who self-identify as being of Aboriginal or Torres Strait Islander descent.
- (b) In NSW, Indigenous staff for all years cannot be split between operational and non-operational, numbers listed as 'Operational Indigenous FTE staff' are in fact total Indigenous staff numbers. Queensland Police Service was unable to validate Indigenous staff by operational status prior to 2006-07.
- (c) Indigenous staff are reported as the sum of both the operational and non-operational categories. **na** Not available.

Source: State and Territory governments (unpublished); ABS Experimental Estimates and Projections, Indigenous Australians (low series), Cat. no. 3238.0; ABS Australian Demographic Statistics, Cat. no. 3101.0 (unpublished).

Table 6A.20 Police staff, sworn and unsworn, by gender (per cent) (a)

								, , ,	
	NSW(a)	Vic	Qld	WA	SA	Tas	ACT	NT(a)	Aust
Male									
2003-04	66.4	74.4	68.3	78.6	72.4	69.9	68.4	68.1	70.4
2004-05	66.7	73.5	68.0	77.2	72.0	68.9	68.0	67.2	70.1
2005-06	66.1	72.4	66.9	75.7	71.2	67.9	68.5	66.2	69.2
2006-07	66.0	71.6	65.8	74.4	71.1	67.2	68.9	66.0	68.6
2007-08	67.1	70.8	65.0	72.7	71.1	66.1	68.5	65.3	68.4
Female									
2003-04	33.6	25.6	31.7	21.4	27.6	30.1	31.6	31.9	29.6
2004-05	33.3	26.5	32.0	22.8	28.0	31.1	32.0	32.8	29.9
2005-06	33.9	27.6	33.1	24.3	28.8	32.1	31.5	33.8	30.8
2006-07	34.0	28.4	34.2	25.6	28.9	32.8	31.1	34.0	31.4
2007-08	32.9	29.2	35.0	27.3	28.9	33.9	31.5	34.7	31.6

⁽a) Data are FTE staff except for NSW (in 2003-04 to 2006-07) and the NT (in 2007-08) where data are based on a head count at 30 June.

Source: State and Territory governments (unpublished).

Table 6A.21 Feelings of safety at home alone (a), (b)

Table 0A.ZT	reenings	oi saie	ty at no	Jille ald	one (a)	, (D)				
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Home alone during	day 2005-0	16								
Very safe	%	59.0	62.3	64.1	56.9	61.4	65.7	58.1	62.4	61.0
Safe	%	33.1	31.4	30.1	35.0	32.7	28.7	35.1	31.3	32.2
Neither	%	4.9	4.4	3.6	5.2	4.0	3.1	4.3	4.4	4.4
Unsafe	%	2.3	1.0	1.4	2.1	1.4	8.0	2.0	1.3	1.7
Very unsafe	%	0.4	0.5	0.3	0.5	0.3	0.6	0.2	0.6	0.4
Not applicable	%	0.2	0.4	0.5	0.2	0.3	1.1	0.3	0.1	0.4
Total safe	%	92.1	93.7	94.2	91.9	94.1	94.4	93.2	93.7	93.2
Total unsafe	%	2.7	1.5	1.7	2.6	1.7	1.4	2.2	1.9	2.1
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c) Index	4.48	4.55	4.57	4.46	4.54	4.60	4.49	4.54	4.52
Home alone during	day 2006-0	7								
Very safe	%	53.9	59.2	58.8	54.4	57.0	64.7	57.4	55.4	56.8
Safe	%	38.7	34.4	34.8	36.8	35.5	30.6	36.0	36.7	36.2
Neither	%	4.0	3.2	3.3	4.7	3.9	2.3	4.0	4.8	3.7
Unsafe	%	2.0	2.1	1.9	2.6	2.1	1.2	1.4	1.4	2.0
Very unsafe	%	0.7	0.3	0.4	0.7	0.7	0.4	0.2	0.7	0.5
Not applicable	%	0.7	8.0	0.7	0.9	0.9	8.0	1.1	1.1	8.0
Total safe	%	92.6	93.7	93.6	91.1	92.5	<i>95.4</i>	<i>93.4</i>	92.0	93.0
Total unsafe	%	2.7	2.3	2.3	3.3	2.8	1.5	1.6	2.1	2.5
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c) Index	4.44	4.51	4.51	4.43	4.47	4.59	4.51	4.46	4.48
Home alone during	day 2007-0	8								
Very safe	%	54.0	58.4	57.8	49.2	55.1	62.2	56.4	51.4	55.7
Safe	%	38.7	35.4	36.7	40.2	37.5	32.8	37.7	39.2	37.4
Neither	%	4.3	3.5	3.0	5.4	4.0	2.4	3.2	4.8	3.9
Unsafe	%	1.8	1.6	1.4	3.3	2.2	1.1	1.7	3.0	1.8
Very unsafe	%	0.4	0.4	0.4	1.2	0.6	0.7	0.2	8.0	0.5
Not applicable	%	0.8	8.0	8.0	8.0	0.7	8.0	0.7	0.7	8.0
Total safe	%	92.7	93.7	94.5	89.4	92.6	95.0	94.1	90.7	93.0
Total unsafe	%	2.2	2.0	1.7	4.4	2.8	1.8	1.9	3.8	2.3
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c) Index	4.45	4.51	4.51	4.34	4.45	4.56	4.49	4.39	4.47
Home alone after of	dark 2005-06	6								
Very safe	%	43.3	44.5	47.4	38.8	42.8	47.6	40.8	44.6	44.0
Safe	%	38.6	39.3	39.0	42.4	39.9	37.8	42.4	38.0	39.4
Neither	%	10.0	8.9	7.5	9.8	10.1	8.7	8.7	9.4	9.2
Unsafe	%	6.0	5.3	4.2	6.3	5.3	3.9	6.2	5.7	5.4
Very unsafe	%	1.7	1.6	1.5	2.4	1.5	1.5	1.5	2.3	1.7
Not applicable	%	0.4	0.5	0.5	0.2	0.4	0.5	0.4	-	0.4
Total safe	%	81.9	83.8	86.4	81.2	82.7	85.4	83.2	82.6	83.4

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Table 6A.21 Feelings of safety at home alone (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total unsafe	%	7.7	6.9	5.7	8.7	6.8	5.4	7.7	8.0	7.1
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	4.16	4.20	4.27	4.09	4.18	4.27	4.15	4.17	4.19
Home alone after dark	k 2006-07									
Very safe	%	39.4	42.6	43.1	38.1	40.7	48.1	41.7	39.7	41.1
Safe	%	43.3	42.4	42.5	41.1	42.9	38.9	43.5	40.0	42.5
Neither	%	8.2	6.5	7.2	9.6	7.6	6.3	7.7	9.4	7.7
Unsafe	%	6.6	6.3	5.6	8.6	6.3	5.2	5.7	8.3	6.5
Very unsafe	%	2.0	1.7	1.3	2.4	2.4	1.2	1.1	2.4	1.8
Not applicable	%	0.5	0.4	0.3	0.2	0.2	0.4	0.2	0.3	0.4
Total safe	%	82.7	85.0	85.6	79.2	83.6	87.0	85.3	79.7	83.7
Total unsafe	%	8.6	8.0	7.0	11.0	8.7	6.3	6.8	10.7	8.3
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	4.12	4.18	4.21	4.04	4.14	4.28	4.19	4.07	4.15
Home alone after dark	k 2007-08	i								
Very safe	%	39.0	42.4	43.8	33.6	38.5	45.3	41.7	34.9	40.4
Safe	%	43.9	41.7	41.6	43.7	42.7	40.8	44.3	41.7	42.7
Neither	%	7.7	7.6	7.3	9.4	8.8	6.3	8.5	9.6	7.9
Unsafe	%	7.0	6.1	5.7	9.6	7.3	5.5	4.1	10.6	6.7
Very unsafe	%	2.1	1.8	1.5	3.4	2.3	1.6	1.3	3.2	2.0
Not applicable	%	0.3	0.4	0.1	0.4	0.4	0.4	0.1	0.1	0.3
Total safe	%	82.9	84.1	<i>85.4</i>	77.3	81.2	86.1	85.9	76.6	83.1
Total unsafe	%	9.1	7.9	7.2	13.0	9.6	7.1	5.5	13.8	8.8
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	4.11	4.17	4.21	3.95	4.08	4.23	4.21	3.95	4.13

⁽a) Data are based on responses from people aged 15 years or over.

For the response categories in the table above, the weights are as follows:

Very safe = 5; safe = 4; neither = 3; unsafe = 2; and very unsafe = 1.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

⁽c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Table 6A.22 Feelings of safety walking or jogging locally (a), (b)

Table 6A.22	reelings (or saret	y walk	ing or ,	Jogging	j iocali	y (a), (i)		
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Walking or jogging	during the c	day 2005	-06							
Very safe	%	50.9	53.3	51.7	47.6	45.3	55.3	48.3	45.3	50.9
Safe	%	37.2	35.6	37.1	40.7	41.6	34.5	39.9	39.7	37.5
Neither	%	5.9	6.1	5.7	5.6	6.5	4.8	7.6	8.2	5.9
Unsafe	%	3.2	2.3	1.7	3.6	3.1	1.9	2.9	3.7	2.7
Very unsafe	%	0.7	0.6	0.9	8.0	1.0	0.5	0.4	8.0	0.7
Not applicable	e %	2.0	2.2	2.9	1.7	2.5	3.0	1.0	2.1	2.2
Total safe	%	88.1	88.9	88.8	88.3	86.9	89.8	88.2	85.0	88.4
Total unsafe	%	3.9	2.9	2.6	4.4	4.1	2.4	3.3	4.5	3.4
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (d	c) Index	4.37	4.42	4.41	4.33	4.30	4.47	4.34	4.28	4.38
Walking or jogging	during the c	day 2006	-07							
Very safe	%	41.9	46.9	44.4	41.2	44.7	53.6	46.8	43.1	44.2
Safe	%	46.4	42.5	43.4	45.7	44.6	39.4	45.7	44.1	44.5
Neither	%	5.4	4.7	5.4	6.0	4.4	3.3	4.8	6.6	5.1
Unsafe	%	3.3	3.2	3.4	3.6	3.0	1.6	1.8	3.3	3.2
Very unsafe	%	0.7	0.5	1.0	0.9	0.5	0.4	0.3	1.0	0.7
Not applicable	e %	2.2	2.3	2.5	2.5	2.7	1.7	0.6	1.9	2.3
Total safe	%	88.4	89.4	87.8	86.9	89.3	92.9	92.5	87.2	88.6
Total unsafe	%	4.0	3.7	4.3	4.6	3.5	2.0	2.1	4.3	3.9
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (d	c) Index	4.28	4.35	4.30	4.26	4.34	4.47	4.38	4.27	4.31
Walking or jogging	during the c	day 2007.	-08							
Very safe	%	42.3	46.2	44.3	38.4	43.3	50.4	46.1	38.8	43.6
Safe	%	46.9	44.1	45.2	48.3	45.5	41.2	45.8	47.6	45.8
Neither	%	5.4	4.7	4.6	6.2	5.5	3.6	4.3	6.8	5.1
Unsafe	%	3.0	2.9	2.7	4.2	2.7	2.0	2.6	4.6	3.0
Very unsafe	%	0.6	0.5	8.0	0.9	0.9	0.7	0.2	1.0	0.7
Not applicable	e %	1.9	1.6	2.4	2.0	2.1	2.0	0.9	1.3	1.9
Total safe	%	89.2	90.3	89.5	86.7	88.8	91.6	91.9	86.3	89.3
Total unsafe	%	3.6	3.4	3.5	5.1	3.6	2.8	2.8	5.6	3.7
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (d	c) Index	4.30	4.35	4.33	4.21	4.30	4.41	4.36	4.20	4.31
Walking or jogging	after dark 2	2005-06								
Very safe	%	18.2	17.6	18.3	14.6	13.8	19.7	12.4	18.1	17.3
Safe	%	28.5	29.0	29.7	26.5	27.1	30.2	32.6	24.9	28.6
Neither	%	16.2	17.7	17.6	19.6	18.8	15.7	19.1	15.7	17.4
Unsafe	%	19.5	18.7	17.1	21.8	21.4	19.3	21.7	20.9	19.3
Very unsafe	%	8.2	8.2	7.6	10.2	10.1	6.0	7.6	15.2	8.4
Not applicable	e %	9.5	8.8	9.6	7.2	8.7	9.1	6.7	5.2	9.0
Total safe	%	46.7	46.6	48.0	41.1	40.9	49.9	45.0	43.0	45.9

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Table 6A.22 Feelings of safety walking or jogging locally (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total unsafe	%	27.7	26.9	24.7	32.0	31.5	25.3	29.3	36.1	27.7
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	3.32	3.32	3.38	3.15	3.14	3.42	3.22	3.10	3.30
Walking or jogging aft	er dark 2	006-07								
Very safe	%	21.7	23.6	23.6	21.6	22.6	29.2	22.9	22.2	22.8
Safe	%	38.2	38.7	36.7	36.9	39.1	38.3	41.2	34.9	38.0
Neither	%	12.7	11.5	11.7	13.3	11.9	10.1	14.1	12.4	12.2
Unsafe	%	15.9	15.2	15.9	17.2	15.4	12.7	15.5	17.8	15.7
Very unsafe	%	5.1	4.4	4.9	5.3	4.0	3.1	2.6	7.7	4.7
Not applicable	%	6.5	6.8	7.1	5.7	7.1	6.6	3.7	5.1	6.6
Total safe	%	59.9	62.2	60.3	58.5	61.7	67.6	64.1	57.1	60.8
Total unsafe	%	21.0	19.5	20.9	22.5	19.4	15.8	18.1	25.5	20.5
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	3.59	3.66	3.63	3.55	3.66	3.83	3.69	3.48	3.62
Walking or jogging aft	er dark 2	007-08								
Very safe	%	21.7	22.2	22.8	18.8	22.0	26.4	22.1	19.1	21.9
Safe	%	38.3	38.9	38.6	39.4	37.9	40.2	40.2	32.2	38.6
Neither	%	13.3	12.4	12.0	12.6	13.1	10.0	15.4	12.8	12.7
Unsafe	%	16.0	16.1	15.3	18.2	16.8	13.4	15.2	23.1	16.2
Very unsafe	%	5.3	4.7	4.7	6.3	4.5	3.3	2.9	9.6	5.0
Not applicable	%	5.5	5.7	6.6	4.7	5.8	6.7	4.1	3.4	5.7
Total safe	%	59.9	61.1	61.4	58.2	59.9	66.6	62.3	51.2	60.4
Total unsafe	%	21.3	20.8	20.0	24.6	21.3	16.7	18.1	32.7	21.2
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	3.58	3.61	3.64	3.48	3.60	3.78	3.66	3.29	3.59

⁽a) Data are based on responses from people aged 15 years or over.

For the response categories in the table above, the weights are as follows:

Very safe = 5; safe = 4; neither = 3; unsafe = 2; and very unsafe = 1.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

⁽c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Table 6A.23 Feelings of safety on public transport (a), (b)

Table 6A.23 Fe	eiings		ty on p	ublic tr	anspoi	τ (a), (b))			
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
On public transport d	uring the	day 200	5-06							
Very safe	%	27.1	26.5	29.0	23.5	26.3	27.1	34.0	17.1	26.9
Safe	%	30.0	31.9	28.0	30.2	32.5	25.7	31.1	25.2	30.2
Neither	%	6.2	7.8	4.8	8.6	5.6	5.2	5.7	6.7	6.5
Unsafe	%	3.9	4.0	1.8	5.4	2.2	1.5	1.7	2.3	3.4
Very unsafe	%	1.1	0.9	0.4	1.2	0.3	0.2	0.3	0.4	0.8
Not applicable	%	31.6	28.9	35.9	31.1	33.1	40.2	27.3	48.3	32.1
Total safe	%	57.1	<i>58.4</i>	<i>57.0</i>	53.7	58.8	52.8	65.1	42.3	57.1
Total unsafe	%	5.0	4.9	2.2	6.6	2.5	1.7	2.0	2.7	4.2
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	4.14	4.11	4.30	4.01	4.23	4.30	4.33	4.09	4.16
On public transport d	luring the	day 200	6-07							
Very safe	%	24.1	24.6	27.1	19.5	24.3	29.9	33.4	21.5	24.6
Safe	%	40.0	38.4	39.3	38.5	38.0	33.5	38.4	33.1	38.9
Neither	%	7.1	8.0	5.5	8.3	5.8	4.0	5.2	6.2	6.9
Unsafe	%	5.3	5.2	2.6	5.4	2.2	1.7	2.0	4.5	4.4
Very unsafe	%	1.2	1.1	0.4	1.7	0.6	0.4	0.2	0.6	1.0
Not applicable	%	22.4	22.9	25.1	26.5	29.1	30.6	20.8	34.2	24.2
Total safe	%	64.0	62.9	66.4	58.0	62.3	63.4	71.8	54.5	63.5
Total unsafe	%	6.5	6.2	3.0	7.1	2.8	2.1	2.2	5.1	5.3
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	4.04	4.04	4.20	3.93	4.17	4.31	4.30	4.07	4.08
On public transport d	luring the	day 200	7-08							
Very safe	%	25.3	24.9	26.6	19.1	25.1	24.5	31.8	18.1	24.9
Safe	%	41.8	39.8	39.9	38.5	37.9	32.4	39.2	31.6	39.9
Neither	%	7.8	7.9	5.5	9.7	5.9	4.2	6.3	6.5	7.3
Unsafe	%	4.4	5.7	2.5	7.3	3.6	2.6	2.2	3.8	4.5
Very unsafe	%	1.0	1.1	0.5	1.5	0.9	8.0	0.3	2.0	1.0
Not applicable	%	19.8	20.6	25.0	23.9	26.7	35.5	20.2	38.1	22.5
Total safe	%	67.1	64.8	66.6	57.5	62.9	56.9	70.9	49.7	64.8
Total unsafe	%	5.3	6.8	2.9	8.8	4.4	3.4	2.5	5.7	5.4
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	4.07	4.03	4.20	3.87	4.13	4.20	4.25	3.97	4.07
On public transport a	fter dark	2005-06								
Very safe	%	7.7	6.4	8.4	4.1	6.4	8.8	9.4	6.9	7.1
Safe	%	16.4	14.5	18.0	14.4	18.3	15.1	22.8	15.9	16.3
Neither	%	12.4	14.0	12.9	10.9	13.4	11.8	15.3	10.7	12.8
Unsafe	%	16.5	19.1	13.5	20.9	14.5	11.0	14.5	10.4	16.6
Very unsafe	%	8.4	10.2	4.9	12.7	6.5	3.0	2.9	4.1	8.2
Not applicable	%	38.5	35.8	42.4	37.0	41.0	50.2	35.0	52.0	38.9
Total safe	%	24.1	20.9	26.4	18.5	24.7	23.9	32.2	22.8	23.4

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Table 6A.23 Feelings of safety on public transport (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total unsafe	%	24.9	29.3	18.4	33.6	21.0	14.0	17.4	14.5	24.8
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.98	2.81	3.20	2.62	3.06	3.31	3.33	3.23	2.96
On public transport a	fter dark	2006-07								
Very safe	%	9.0	8.6	11.0	6.3	9.2	13.3	14.2	10.0	9.2
Safe	%	21.9	20.3	25.6	19.1	23.2	23.7	27.6	21.4	22.2
Neither	%	12.8	12.2	10.9	11.8	10.4	9.7	12.0	8.8	11.8
Unsafe	%	18.8	20.0	14.9	20.8	14.3	10.2	13.8	12.7	17.8
Very unsafe	%	7.7	8.2	4.2	9.5	4.8	2.6	2.6	5.9	6.9
Not applicable	%	30.0	30.8	33.4	32.6	38.1	40.5	29.8	41.2	32.1
Total safe	%	30.9	28.9	36.7	25.3	32.4	37.0	41.8	31.4	31.4
Total unsafe	%	26.4	28.2	19.1	30.3	19.1	12.8	16.3	18.6	24.7
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	3.08	3.02	3.37	2.88	3.29	3.59	3.53	3.29	3.13
On public transport a	fter dark	2007-08								
Very safe	%	9.1	8.0	10.8	6.8	9.2	11.2	12.7	8.9	9.0
Safe	%	24.8	21.2	25.3	17.8	23.5	22.9	28.3	18.8	23.2
Neither	%	12.6	13.5	12.7	12.6	11.7	8.2	13.7	8.5	12.7
Unsafe	%	19.9	20.6	15.1	21.7	15.5	9.6	14.3	14.5	18.6
Very unsafe	%	7.6	9.2	4.1	11.1	5.6	2.9	2.8	6.0	7.3
Not applicable	%	26.0	27.6	32.1	30.1	34.5	45.2	28.2	43.4	29.3
Total safe	%	33.9	29.2	36.1	24.5	32.7	34.1	41.0	27.7	32.2
Total unsafe	%	27.5	29.7	19.2	32.8	21.0	12.5	17.2	20.5	25.9
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	3.11	2.98	3.35	2.82	3.24	3.55	3.47	3.18	3.11

⁽a) Data are based on responses from people aged 15 years or over.

For the response categories in the table above, the weights are as follows:

Very safe = 5; safe = 4; neither = 3; unsafe = 2; and very unsafe = 1.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

⁽c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Table 6A.24 Opinion on whether family violence and physical assault are problems in the neighbourhood (a), (b)

	are pro	DDICIII	5 III III	e neig	iiboui	Hood	(a), (b)	,		
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Family violence 2005-06										
Major problem	%	8.5	7.2	6.3	7.1	4.9	4.6	4.2	13.9	7.2
Somewhat a problem	%	28.5	28.4	25.4	30.7	27.6	26.0	27.3	30.5	27.9
Total major or somewhat a problem	%	37.0	35.6	31.7	37.8	32.5	30.6	31.5	44.4	35.1
Not a problem	%	55.4	55.1	58.5	53.9	57.6	61.3	55.8	49.6	56.0
Don't know	%	7.6	9.4	9.8	8.4	9.9	8.2	12.7	6.0	8.8
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	1.49	1.47	1.42	1.49	1.42	1.38	1.41	1.62	1.46
Family violence 2006-07										
Major problem	%	7.3	6.4	5.7	6.6	4.5	4.2	3.3	13.9	6.4
Somewhat a problem	%	27.2	26.6	25.2	23.4	23.8	21.1	22.2	29.2	25.8
Total major or somewhat a problem	%	34.5	32.9	30.9	30.0	28.3	25.3	25.5	43.1	32.2
Not a problem	%	57.4	56.4	60.3	60.8	62.2	64.0	60.2	49.8	58.6
Don't know	%	8.1	10.7	8.8	9.2	9.5	10.7	14.2	7.1	9.3
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.45	1.44	1.40	1.40	1.36	1.33	1.34	1.61	1.42
Family violence 2007-08										
Major problem	%	6.9	5.9	5.7	6.5	4.7	4.6	3.8	15.9	6.2
Somewhat a problem	%	30.0	28.7	25.7	26.0	23.5	23.2	25.6	27.8	27.7
Total major or somewhat a problem	%	36.9	34.6	31.4	32.5	28.2	27.8	29.4	43.7	33.9
Not a problem	%	54.6	55.8	60.6	59.2	61.7	63.0	58.8	49.4	57.3
Don't know	%	8.6	9.5	8.0	8.2	10.1	9.2	11.8	7.0	8.8
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	1.48	1.45	1.40	1.43	1.37	1.36	1.38	1.64	1.44
Physical assault in a public	place (e	xcl. sex	ual) 200	5-06						
Major problem	%	10.6	8.0	7.1	8.5	5.7	5.3	4.5	14.3	8.5
Somewhat a problem	%	32.2	31.2	26.5	30.5	29.1	23.8	26.0	31.4	30.1
Total major or somewhat a problem	%	42.8	39.2	33.6	39.0	34.8	29.1	30.5	45.7	38.6
Not a problem	%	55.0	57.8	63.4	58.8	61.8	68.3	66.2	52.5	58.7
Don't know	%	2.2	3.1	3.1	2.2	3.4	2.6	3.3	1.8	2.7
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	1.55	1.49	1.42	1.49	1.42	1.35	1.36	1.61	1.48

Table 6A.24 Opinion on whether family violence and physical assault are problems in the neighbourhood (a), (b)

	•			•						
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Physical assault in a public	place (e	xcl. sex	ual) 200	6-07						
Major problem	%	10.2	8.5	8.4	8.6	6.5	4.4	4.7	16.8	8.8
Somewhat a problem	%	31.3	31.6	28.2	27.6	26.0	23.6	25.0	31.7	29.7
Total major or somewhat a problem	%	41.6	40.1	36.6	36.2	32.5	28.0	29.7	48.5	38.5
Not a problem	%	55.5	56.3	60.1	60.1	64.6	69.0	66.2	49.8	58.2
Don't know	%	2.9	3.6	3.3	3.7	2.9	3.0	4.1	1.7	3.3
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.53	1.50	1.46	1.46	1.40	1.33	1.36	1.66	1.49
Physical assault in a public	place (e	xcl. sex	ual) 200	7-08						
Major problem	%	11.3	10.6	8.7	10.9	6.9	6.9	5.3	20.4	10.1
Somewhat a problem	%	36.3	33.5	29.0	32.2	28.2	24.8	27.4	32.8	32.7
Total major or somewhat a problem	%	47.6	44.1	37.8	43.1	35.1	31.7	32.6	53.1	<i>4</i> 2.8
Not a problem	%	49.9	52.8	59.5	54.5	61.5	65.6	63.2	44.6	54.4
Don't know	%	2.5	3.0	2.7	2.5	3.4	2.7	4.2	2.3	2.8
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	1.60	1.56	1.48	1.55	1.43	1.40	1.40	1.75	1.54

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

Table 6A.25 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in the neighbourhood (a), (b)

Veili	CIE LITE						ui 11000			
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Illegal drugs 2005-06										
Major problem	%	23.8	23.1	17.4	23.6	17.8	15.7	14.5	15.9	21.5
Somewhat a problem	%	34.3	38.4	33.4	37.2	36.5	34.4	36.5	32.2	35.6
Total major or somewhat a problem	%	58.1	61.5	50.8	60.8	54.3	50.1	51.0	48.1	57.1
Not a problem	%	36.6	34.1	42.3	33.3	38.4	44.2	41.4	44.0	37.2
Don't know	%	5.2	4.3	7.0	5.8	7.3	5.6	7.6	7.9	5.6
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	1.87	1.89	1.73	1.90	1.78	1.70	1.71	1.70	1.83
Illegal drugs 2006-07										
Major problem	%	24.0	22.8	17.6	19.7	17.0	14.6	12.3	12.8	21.0
Somewhat a problem	%	36.6	37.8	35.1	35.3	37.6	33.2	34.7	34.2	36.4
Total major or somewhat a problem	%	60.7	60.7	52.7	55.0	54.6	47.7	47.0	47.0	57.4
Not a problem	%	33.6	32.5	39.6	37.6	38.2	45.4	44.5	44.3	35.8
Don't know	%	5.8	6.8	7.7	7.4	7.2	6.9	8.6	8.8	6.8
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.90	1.90	1.76	1.81	1.77	1.67	1.65	1.65	1.84
Illegal drugs 2007-08										
Major problem	%	25.4	23.3	20.4	21.8	17.4	16.0	13.3	15.5	22.4
Somewhat a problem	%	38.2	38.3	32.8	38.0	35.7	35.2	37.3	33.1	36.8
Total major or somewhat a problem	%	63.6	61.6	53.2	59.7	53.1	51.2	50.6	48.6	59.2
Not a problem	%	31.2	32.4	40.1	33.8	39.0	42.4	41.7	43.5	34.7
Don't know	%	5.2	5.9	6.8	6.5	7.9	6.4	7.8	7.9	6.1
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	1.94	1.90	1.79	1.87	1.77	1.72	1.69	1.70	1.87
Housebreaking 2005-06										
Major problem	%	16.5	17.1	14.9	23.9	13.9	13.3	17.7	17.7	16.8
Somewhat a problem	%	44.3	44.2	40.2	43.4	49.5	43.1	50.6	37.2	43.8
Total major or somewhat a problem	%	60.8	61.3	55.1	67.3	63.4	56.4	68.3	54.9	60.6
Not a problem	%	36.6	36.4	42.8	31.1	34.1	42.1	29.3	43.5	37.1
Don't know	%	2.6	2.3	2.2	1.6	2.5	1.5	2.4	1.6	2.3
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	1.79	1.80	1.71	1.93	1.79	1.71	1.88	1.74	1.79

Table 6A.25 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in the neighbourhood (a), (b)

VEIII	CIE LITE									
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Housebreaking 2006-07										
Major problem	%	15.0	14.0	12.4	17.2	13.1	9.7	13.8	17.4	14.2
Somewhat a problem	%	43.3	47.9	42.9	43.4	47.4	39.3	50.8	38.6	44.7
Total major or somewhat a problem	%	58.3	62.0	55.3	60.6	60.6	49.0	64.6	56.0	58.9
Not a problem	%	39.7	35.7	42.4	37.1	37.6	49.2	32.5	40.6	38.9
Don't know	%	2.0	2.4	2.3	2.3	1.8	1.9	2.9	3.5	2.2
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.75	1.78	1.69	1.80	1.75	1.60	1.81	1.76	1.75
Housebreaking 2007-08										
Major problem	%	16.3	13.9	11.3	18.8	11.2	9.3	12.3	19.0	14.3
Somewhat a problem	%	42.2	45.6	41.2	44.5	47.1	40.9	51.6	42.3	43.6
Total major or somewhat a problem	%	58.5	59.5	52.5	63.4	58.2	50.2	63.9	61.3	57.9
Not a problem	%	39.2	38.1	45.1	34.7	39.4	48.0	33.2	36.9	39.7
Don't know	%	2.4	2.4	2.5	1.9	2.4	1.8	2.9	1.8	2.4
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	1.77	1.75	1.65	1.84	1.71	1.61	1.79	1.82	1.74
Motor vehicle theft 2005-06										
Major problem	%	13.6	15.0	9.6	12.5	12.3	11.7	12.9	9.0	12.9
Somewhat a problem	%	38.1	39.4	32.3	40.1	43.2	33.9	40.1	30.9	37.8
Total major or somewhat a problem	%	51.7	54.4	41.9	52.6	55.5	45.6	53.0	39.9	50.7
Not a problem	%	45.0	42.4	54.3	44.3	40.8	52.1	42.9	56.0	46.0
Don't know	%	3.3	3.2	3.8	3.2	3.6	2.3	4.0	4.1	3.4
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.68	1.72	1.54	1.67	1.70	1.59	1.69	1.51	1.66
Motor vehicle theft 2006-07										
Major problem	%	12.3	12.2	7.5	10.5	10.3	10.5	10.0	9.5	10.9
Somewhat a problem	%	35.4	40.2	31.1	34.5	37.0	31.7	38.2	29.3	35.7
Total major or somewhat a problem	%	47.7	52.4	38.6	45.0	47.3	42.2	48.2	38.8	46.6
Not a problem	%	49.3	43.6	57.0	50.9	49.2	55.7	46.7	57.8	49.7
Don't know	%	3.0	4.1	4.4	4.2	3.5	2.1	5.1	3.4	3.7
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	1.62	1.67	1.48	1.58	1.60	1.54	1.61	1.50	1.60

Table 6A.25 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in the neighbourhood (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Motor vehicle theft 2007-08										
Major problem	%	12.6	11.5	6.8	10.1	11.3	9.7	9.5	12.7	10.7
Somewhat a problem	%	36.9	39.1	29.7	35.6	36.9	33.7	39.1	32.2	35.8
Total major or somewhat a problem	%	49.4	50.6	36.5	45.7	48.2	43.4	48.6	44.9	46.5
Not a problem	%	47.3	45.8	59.7	50.6	48.9	54.1	47.4	52.1	50.0
Don't know	%	3.2	3.6	3.8	3.7	2.9	2.5	4.1	3.1	3.5
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	1.64	1.64	1.45	1.58	1.61	1.54	1.61	1.59	1.59

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

Table 6A.26 Opinion on whether speeding cars, dangerous or noisy driving are problems in the neighbourhood (a), (b)

-			_							
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Speeding cars, dangerous of	or noisy d	riving 20	05-06							
Major problem	%	32.9	33.1	31.3	32.2	32.4	31.9	31.4	25.7	32.4
Somewhat a problem	%	38.9	39.9	39.5	40.0	42.3	40.3	39.1	35.8	39.7
Total major or somewhat a problem	%	71.8	73.0	70.8	72.2	74.7	72.2	70.5	61.5	72.1
Not a problem	%	27.8	26.5	28.9	27.5	24.8	27.6	29.1	37.9	27.5
Don't know	%	0.4	0.4	0.3	0.3	0.4	0.2	0.3	0.6	0.4
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.05	2.07	2.02	2.05	2.08	2.04	2.02	1.88	2.05
Speeding cars, dangerous of	or noisy d	riving 20	06-07							
Major problem	%	31.4	32.9	30.6	31.3	28.4	26.5	29.3	22.4	31.1
Somewhat a problem	%	40.0	41.7	40.9	41.1	44.8	47.1	41.4	38.9	41.3
Total major or somewhat a problem	%	71.4	74.5	71.5	72.4	73.2	73.5	70.7	61.3	72.4
Not a problem	%	28.1	25.0	28.1	27.1	26.2	26.2	29.0	38.3	27.2
Don't know	%	0.5	0.5	0.4	0.4	0.6	0.3	0.4	0.4	0.5
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.03	2.08	2.02	2.04	2.02	2.00	2.00	1.84	2.04
Speeding cars, dangerous of	or noisy d	riving 20	07-08							
Major problem	%	31.0	31.8	31.4	31.8	30.1	30.5	27.4	25.9	31.2
Somewhat a problem	%	43.1	42.5	42.4	41.5	43.7	44.4	44.1	40.5	42.7
Total major or somewhat a problem	%	74.2	74.3	73.8	73.3	73.8	75.0	71.4	66.5	73.9
Not a problem	%	25.5	25.2	25.8	26.4	25.6	24.9	28.3	33.2	25.7
Don't know	%	0.4	0.5	0.5	0.3	0.6	0.2	0.3	0.3	0.4
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.06	2.07	2.06	2.05	2.04	2.06	1.99	1.93	2.06

⁽a) Data are based on responses from people aged 15 years or over.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

⁽c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Table 6A.27 Opinion on whether family violence, sexual assault and other physical assault are problems in your State or Territory (a), (b)

pily	Sicai as						. 			(D)
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Family violence 2005-06										
Major problem	%	32.3	29.2	30.0	29.3	26.8	24.7	15.0	44.0	30.0
Somewhat a problem	%	47.4	49.8	50.7	54.3	53.1	55.9	51.8	41.6	50.0
Total major or somewhat a problem	%	79.7	79.0	80.7	83.6	79.9	80.6	66.8	85.6	80.0
Not a problem	%	12.0	12.6	10.2	9.5	11.9	11.3	19.9	7.9	11.6
Don't know	%	8.3	8.3	9.0	6.9	8.1	8.1	13.3	6.5	8.4
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.22	2.18	2.22	2.21	2.16	2.15	1.94	2.39	2.20
Family violence 2006-07										
Major problem	%	26.5	25.7	23.6	23.1	20.0	18.4	11.4	46.2	24.6
Somewhat a problem	%	50.2	50.2	52.7	52.1	51.8	56.1	49.5	38.1	51.0
Total major or somewhat a problem	%	76.7	75.9	76.3	75.2	71.7	74.5	60.8	84.3	75.6
Not a problem	%	15.5	15.8	15.3	15.6	18.5	15.2	22.7	9.4	15.9
Don't know	%	7.8	8.3	8.4	9.2	9.8	10.3	16.5	6.3	8.5
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.12	2.11	2.09	2.08	2.02	2.04	1.86	2.39	2.10
Family violence 2007-08										
Major problem	%	27.7	25.8	26.1	25.2	18.5	19.6	11.2	46.7	25.6
Somewhat a problem	%	52.1	52.9	52.4	53.0	56.2	54.3	51.5	41.1	52.7
Total major or somewhat a problem	%	79.8	78.6	78.5	78.2	74.6	73.9	62.7	87.8	78.3
Not a problem	%	14.0	14.3	13.8	14.1	16.9	16.3	23.8	6.9	14.4
Don't know	%	6.2	7.1	7.8	7.8	8.5	9.8	13.4	5.3	7.3
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.15	2.12	2.13	2.12	2.02	2.04	1.85	2.42	2.12
Sexual assault 2005-06										
Major problem	%	38.7	32.5	32.9	32.6	36.8	18.9	14.4	40.7	34.4
Somewhat a problem	%	46.7	51.2	50.4	53.8	49.8	58.6	59.7	45.1	50.0
Total major or somewhat a problem	%	85.4	83.7	83.3	86.4	86.6	77.5	74.1	85.8	84.4
Not a problem	%	8.4	9.7	9.0	8.5	8.2	14.7	18.0	8.6	9.2
Don't know	%	6.2	6.5	7.7	5.1	5.2	7.8	7.8	5.5	6.4
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.32	2.24	2.26	2.25	2.30	2.05	1.96	2.34	2.27

Table 6A.27 Opinion on whether family violence, sexual assault and other physical assault are problems in your State or Territory (a), (b)

	Sicai as									-
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Sexual assault 2006-07										
Major problem	%	34.5	31.4	33.7	24.4	26.9	13.5	11.6	42.1	31.1
Somewhat a problem	%	48.3	51.1	50.2	55.5	53.9	56.7	55.9	44.6	50.8
Total major or somewhat a problem	%	82.8	82.5	83.9	79.9	80.8	70.2	67.4	86.7	82.0
Not a problem	%	11.8	11.1	10.6	13.5	13.1	19.8	21.6	8.6	12.0
Don't know	%	5.4	6.4	5.5	6.6	6.1	10.0	11.0	4.7	6.0
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.24	2.22	2.24	2.12	2.15	1.93	1.89	2.35	2.20
Sexual assault 2007-08										
Major problem	%	32.5	30.0	31.3	27.5	27.5	13.9	11.5	45.5	30.1
Somewhat a problem	%	51.5	52.9	51.5	53.9	54.5	57.1	59.9	42.5	52.5
Total major or somewhat a problem	%	84.0	82.9	82.8	81.4	81.9	71.0	71.4	88.0	82.6
Not a problem	%	10.5	11.4	11.3	11.9	12.3	19.3	20.2	5.6	11.5
Don't know	%	5.5	5.7	5.9	6.8	5.8	9.7	8.4	6.4	5.9
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.23	2.20	2.21	2.17	2.16	1.94	1.90	2.43	2.20
Physical assault in a public	place (ex	cl. sexua	al) 2005	-06						
Major problem	%	38.5	30.7	33.9	35.8	27.0	21.6	17.3	43.8	33.8
Somewhat a problem	%	47.9	51.8	51.8	53.1	57.3	58.1	58.5	43.8	51.3
Total major or somewhat a problem	%	86.4	82.5	85.7	88.9	84.3	79.7	75.8	87.6	85.1
Not a problem	%	10.7	14.3	11.3	8.9	12.3	16.8	21.4	9.5	11.9
Don't know	%	3.0	3.2	3.0	2.2	3.5	3.4	2.8	2.9	3.0
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.29	2.17	2.23	2.28	2.15	2.05	1.96	2.35	2.23
Physical assault in a public	place (ex	cl. sexua	al) 2006	-07						
Major problem	%	32.5	29.8	32.6	35.4	22.6	18.6	17.1	42.7	30.9
Somewhat a problem	%	49.6	51.5	49.9	49.5	55.6	55.4	55.0	43.8	50.8
Total major or somewhat a problem	%	82.1	81.3	82.6	84.9	78.2	74.0	72.1	86.5	81.6
Not a problem	%	15.5	15.4	14.6	13.1	18.3	21.9	24.1	11.3	15.5
Don't know	%	2.4	3.3	2.9	2.0	3.5	4.0	3.9	2.3	2.8
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.17	2.15	2.19	2.23	2.04	1.97	1.93	2.32	2.16

Table 6A.27 Opinion on whether family violence, sexual assault and other physical assault are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Physical assault in a public	place (ex	cl. sexua	al) 2007-	-08						
Major problem	%	34.9	37.3	34.8	43.1	26.2	22.2	17.3	50.7	35.2
Somewhat a problem	%	49.1	47.1	49.2	43.7	55.2	53.9	57.4	40.7	48.7
Total major or somewhat a problem	%	84.0	84.4	84.0	86.8	81.4	76.1	74.8	91.3	83.9
Not a problem	%	13.8	13.1	13.2	11.3	15.1	20.0	22.1	6.9	13.6
Don't know	%	2.2	2.5	2.9	2.0	3.5	3.9	3.2	1.8	2.5
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.22	2.25	2.22	2.32	2.11	2.02	1.95	2.45	2.22

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

Table 6A.28 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in your State or Territory (a), (b)

		-							` '	
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Illegal drugs 2005-06										
Major problem	%	62.6	63.8	58.9	61.5	60.8	47.6	45.5	44.9	61.1
Somewhat a problem	%	28.5	28.7	30.8	30.3	31.2	41.8	41.9	39.4	30.0
Total major or somewhat a problem	%	91.1	92.5	89.7	91.8	92.0	89.4	87.4	84.3	91.1
Not a problem	%	5.8	5.4	6.0	6.0	5.7	7.7	8.9	9.6	5.9
Don't know	%	3.1	2.1	4.2	2.2	2.2	2.9	3.7	6.1	3.0
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.59	2.60	2.55	2.57	2.56	2.41	2.38	2.38	2.57
Illegal drugs 2006-07										
Major problem	%	63.5	62.5	57.0	56.0	56.3	40.7	42.5	37.2	59.5
Somewhat a problem	%	27.1	29.1	32.7	33.6	34.1	45.1	43.1	44.1	30.7
Total major or somewhat a problem	%	90.6	91.7	89.7	89.6	90.4	85.8	85.6	81.4	90.3
Not a problem	%	6.9	5.9	6.7	7.2	6.3	9.3	9.4	12.2	6.7
Don't know	%	2.5	2.5	3.6	3.2	3.3	5.0	5.1	6.5	3.0
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.58	2.58	2.52	2.50	2.52	2.33	2.35	2.27	2.54
Illegal drugs 2007-08										
Major problem	%	63.3	62.9	58.1	63.4	57.0	43.0	40.4	38.7	60.6
Somewhat a problem	%	28.8	29.4	32.3	28.3	33.1	43.5	46.1	44.6	30.7
Total major or somewhat a problem	%	92.2	92.2	90.5	91.7	90.1	86.5	86.5	83.3	91.3
Not a problem	%	5.7	5.5	6.3	5.2	5.8	9.1	9.4	10.0	5.9
Don't know	%	2.1	2.2	3.3	3.1	4.1	4.4	4.1	6.7	2.7
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.59	2.59	2.54	2.60	2.53	2.35	2.32	2.31	2.56
Housebreaking 2005-06										
Major problem	%	41.6	35.5	42.5	53.5	42.3	30.8	33.3	47.6	41.2
Somewhat a problem	%	47.3	53.6	47.4	40.6	50.1	58.1	56.6	42.7	48.8
Total major or somewhat a problem	%	88.9	89.1	89.9	94.1	92.4	88.9	89.9	90.3	90.0
Not a problem	%	6.7	7.3	6.5	4.3	5.3	8.3	7.7	6.6	6.5
Don't know	%	4.3	3.7	3.6	1.5	2.3	2.8	2.3	3.2	3.5
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.36	2.29	2.37	2.50	2.38	2.23	2.26	2.42	2.36

Table 6A.28 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Housebreaking 2006-07	Offic	14044	VIC	QIU	**/	- 57	1 03	701	111	Aust
Major problem	%	36.7	33.3	34.1	42.3	36.7	25.2	28.3	43.2	35.5
Somewhat a problem	%	51.4	54.1	52.9	48.0	52.5	59.5	58.9	45.2	52.4
Total major or somewhat a problem	%	88.0	87.4	87.0	90.3	89.2	84.7	87.3	88.4	87.9
Not a problem	%	9.0	9.2	9.7	7.7	8.4	12.4	10.1	9.0	9.1
Don't know	%	2.9	3.4	3.3	2.1	2.4	2.9	2.6	2.6	3.0
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	
Likert index (c)	Index	2.28	2.25	2.25	2.35	2.29	2.13	2.19	2.35	2.27
Housebreaking 2007-08										
Major problem	%	36.1	30.4	33.6	44.0	33.4	25.3	26.0	46.2	34.4
Somewhat a problem	%	51.8	55.9	54.2	47.5	55.9	58.8	59.9	42.7	53.4
Total major or somewhat a problem	%	87.9	86.3	87.8	91.5	89.3	84.0	85.9	88.9	87.8
Not a problem	%	9.7	10.7	8.8	6.6	8.1	13.4	11.7	7.5	9.4
Don't know	%	2.4	3.0	3.5	1.9	2.6	2.6	2.4	3.6	2.8
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.27	2.20	2.26	2.38	2.26	2.12	2.15	2.40	2.26
Motor vehicle theft 2005-06										
Major problem	%	40.9	39.0	32.7	38.9	46.2	33.8	29.6	30.2	38.6
Somewhat a problem	%	45.5	48.9	51.4	49.8	46.3	52.8	53.9	48.2	48.3
Total major or somewhat a problem	%	86.4	87.9	84.1	88.7	92.5	86.6	83.5	78.4	86.9
Not a problem	%	8.0	8.1	10.1	8.7	4.5	10.0	13.1	15.6	8.4
Don't know	%	5.5	4.0	5.9	2.5	3.0	3.4	3.4	6.0	4.6
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.35	2.32	2.24	2.31	2.43	2.25	2.17	2.16	2.32
Motor vehicle theft 2006-07										
Major problem	%	32.6	33.2	27.0	29.6	37.2	30.6	26.5	28.0	31.5
Somewhat a problem	%	51.2	52.3	53.7	54.0	50.0	52.7	55.4	50.3	52.3
Total major or somewhat a problem	%	83.9	85.5	80.7	83.6	87.2	83.3	81.8	78.2	83.8
Not a problem	%	12.4	10.7	14.6	12.4	9.9	13.4	14.8	17.2	12.3
Don't know	%	3.7	3.8	4.8	4.0	2.8	3.4	3.4	4.6	3.9
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.21	2.23	2.13	2.18	2.28	2.18	2.12	2.11	2.20

Table 6A.28 Opinion on whether illegal drugs, housebreaking and motor vehicle theft are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Motor vehicle theft 2007-08										
Major problem	%	33.8	29.5	25.7	30.6	35.5	27.3	23.7	32.1	30.6
Somewhat a problem	%	51.7	54.9	54.8	52.5	52.0	54.9	57.3	49.1	53.4
Total major or somewhat a problem	%	85.5	84.4	80.5	83.2	87.5	82.2	81.0	81.2	84.0
Not a problem	%	11.5	12.1	14.7	13.6	9.2	14.4	15.1	14.7	12.5
Don't know	%	3.0	3.5	4.8	3.3	3.3	3.4	3.9	4.1	3.6
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.23	2.18	2.12	2.18	2.27	2.13	2.09	2.18	2.19

- (a) Data are based on responses from people aged 15 years or over.
- (b) Totals may not add up to 100 per cent as a result of rounding.
- (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

Table 6A.29 Opinion on whether speeding cars, dangerous or noisy driving, graffiti or other vandalism, louts or gangs and drunken or disorderly behaviour are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Speeding cars, dangerous										
Major problem	%	53.8	50.9	54.3	53.1	53.1	48.7	45.9	37.9	52.7
Somewhat a problem	%	36.7	39.7	36.9	37.8	38.8	42.0	42.6	43.2	38.0
Total major or somewhat a problem	%	90.5	90.6	91.2	90.9	91.9	90.7	88.5	81.1	90.7
Not a problem	%	8.0	7.9	7.2	8.4	7.1	8.3	10.7	17.2	7.9
Don't know	%	1.6	1.5	1.5	0.7	0.9	1.0	0.8	1.7	1.4
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.46	2.44	2.48	2.45	2.46	2.41	2.35	2.21	2.45
Speeding cars, dangerous	or noisy o	driving 2	006-07							
Major problem	%	49.8	51.9	51.1	52.6	45.3	48.4	42.6	35.0	50.2
Somewhat a problem	%	38.4	38.5	38.5	37.8	43.9	42.3	44.0	44.6	39.1
Total major or somewhat a problem	%	88.2	90.4	89.5	90.4	89.2	90.7	86.6	79.7	89.3
Not a problem	%	10.8	8.8	9.4	8.8	9.7	8.5	12.7	18.7	9.8
Don't know	%	1.0	0.8	1.1	0.8	1.1	0.8	0.8	1.7	1.0
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.39	2.43	2.42	2.44	2.36	2.40	2.30	2.17	2.41
Speeding cars, dangerous	or noisy o	driving 2	007-08							
Major problem	%	53.3	50.1	52.2	53.8	44.9	46.5	40.7	36.6	51.2
Somewhat a problem	%	37.5	40.6	38.7	38.1	43.7	42.5	44.5	44.9	39.4
Total major or somewhat a problem	%	90.8	90.7	90.8	91.9	88.6	89.0	85.2	81.5	90.5
Not a problem	%	8.4	8.4	8.4	7.6	10.0	10.3	14.3	17.4	8.7
Don't know	%	0.8	0.8	0.7	0.5	1.5	0.7	0.6	1.0	0.8
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.45	2.42	2.44	2.46	2.35	2.37	2.27	2.19	2.43
Graffiti or other vandalism 2	2005-06									
Major problem	%	40.6	34.9	37.1	37.9	36.8	16.9	26.9	25.3	37.0
Somewhat a problem	%	45.7	50.7	48.0	52.6	51.4	55.5	52.8	50.1	48.9
Total major or somewhat a problem	%	86.3	85.6	85.1	90.5	88.2	72.4	79.7	75.4	85.9
Not a problem	%	11.5	12.7	12.5	8.5	9.8	24.4	19.6	21.8	12.1
Don't know	%	2.2	1.7	2.3	1.0	2.0	3.2	0.7	2.7	2.0
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.30	2.23	2.25	2.30	2.28	1.92	2.07	2.04	2.25

Table 6A.29 Opinion on whether speeding cars, dangerous or noisy driving, graffiti or other vandalism, louts or gangs and drunken or disorderly behaviour are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Graffiti or other vandalism 2	006-07									
Major problem	%	37.7	36.5	35.0	38.5	33.2	16.6	24.8	26.6	35.8
Somewhat a problem	%	47.2	48.5	48.9	48.3	52.5	56.1	55.3	49.9	48.8
Total major or somewhat a problem	%	85.0	85.0	83.9	86.8	85.6	72.7	80.1	76.5	84.5
Not a problem	%	13.3	13.4	13.9	11.6	13.0	25.5	18.4	21.9	13.7
Don't know	%	1.7	1.6	2.3	1.6	1.4	1.9	1.5	1.7	1.7
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.25	2.23	2.22	2.27	2.21	1.91	2.06	2.05	2.22
Graffiti or other vandalism 2	007-08									
Major problem	%	39.6	37.4	31.7	46.1	34.6	18.8	22.0	36.4	36.9
Somewhat a problem	%	46.1	47.4	51.3	44.7	51.7	53.1	54.9	45.5	48.1
Total major or somewhat a problem	%	85.7	84.8	83.0	90.8	86.2	72.0	76.8	81.9	85.0
Not a problem	%	12.7	13.7	15.4	8.2	12.2	26.3	22.3	16.6	13.5
Don't know	%	1.6	1.5	1.6	1.0	1.6	1.7	0.9	1.4	1.5
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.27	2.24	2.17	2.38	2.23	1.92	2.00	2.20	2.24
Louts or gangs 2005-06										
Major problem	%	50.8	32.1	31.4	41.1	33.7	16.5	13.9	42.8	38.6
Somewhat a problem	%	36.2	49.1	47.7	46.4	49.4	50.7	48.2	37.9	44.3
Total major or somewhat a problem	%	87.0	81.2	79.1	87.5	83.1	67.2	62.1	80.7	82.9
Not a problem	%	9.1	13.9	14.8	10.4	12.2	26.9	32.5	15.2	12.6
Don't know	%	3.9	4.9	6.0	2.2	4.7	5.8	5.4	4.1	4.5
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.43	2.19	2.18	2.31	2.23	1.89	1.80	2.29	2.27
Louts or gangs 2006-07										
Major problem	%	41.4	32.0	29.4	30.5	29.3	12.6	11.8	43.8	33.5
Somewhat a problem	%	43.0	48.0	47.5	49.8	49.4	45.9	45.6	39.8	46.4
Total major or somewhat a problem	%	84.4	80.1	76.8	80.3	78.7	58.5	57.3	83.6	79.9
Not a problem	%	12.3	15.4	18.7	15.8	16.8	35.5	36.1	13.8	16.0
Don't know	%	3.2	4.6	4.5	3.9	4.5	6.0	6.6	2.6	4.1
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.30	2.17	2.11	2.15	2.13	1.76	1.74	2.31	2.18

Table 6A.29 Opinion on whether speeding cars, dangerous or noisy driving, graffiti or other vandalism, louts or gangs and drunken or disorderly behaviour are problems in your State or Territory (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Louts or gangs 2007-08										
Major problem	%	39.4	39.6	29.4	32.4	36.6	13.1	12.4	50.6	35.6
Somewhat a problem	%	44.5	44.4	48.3	49.2	45.3	47.0	45.4	38.5	45.8
Total major or somewhat a problem	%	83.9	84.0	77.7	81.7	82.0	60.1	57.8	89.1	81.3
Not a problem	%	12.7	12.7	18.2	14.8	14.4	35.1	36.7	8.4	15.0
Don't know	%	3.4	3.4	4.2	3.5	3.6	4.8	5.5	2.4	3.6
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.28	2.28	2.12	2.18	2.23	1.77	1.74	2.43	2.21
Drunken or disorderly behave	iour 200	5-06								
Major problem	%	34.0	25.1	31.8	33.7	22.3	20.2	15.2	65.2	30.0
Somewhat a problem	%	51.8	56.1	53.4	52.3	57.5	58.2	58.6	27.5	53.7
Total major or somewhat a problem	%	85.8	81.2	85.2	86.0	79.8	78.4	73.8	92.7	83.7
Not a problem	%	10.9	16.0	11.0	11.8	15.8	18.1	22.4	6.1	13.0
Don't know	%	3.4	2.8	3.7	2.3	4.4	3.5	3.9	1.3	3.3
Sample size	no.	2 950	4 572	5 769	1 799	1 801	1 794	1 993	999	21 677
Likert index (c)	Index	2.24	2.09	2.22	2.22	2.07	2.02	1.92	2.60	2.18
Drunken or disorderly behave	iour 200	06-07								
Major problem	%	31.3	25.9	26.9	29.6	18.9	18.1	15.5	63.9	27.7
Somewhat a problem	%	52.6	53.5	54.4	54.3	57.1	58.2	55.8	29.3	53.7
Total major or somewhat a problem	%	84.0	79.4	81.3	83.9	76.0	76.4	71.3	93.1	81.4
Not a problem	%	13.9	18.1	16.2	14.0	21.4	20.6	25.0	6.1	16.3
Don't know	%	2.2	2.5	2.5	2.0	2.7	3.0	3.6	0.8	2.4
Sample size	no.	6 800	6 735	6 157	5 743	3 310	2 439	2 520	1 530	35 234
Likert index (c)	Index	2.18	2.08	2.11	2.16	1.97	1.97	1.90	2.58	2.12
Drunken or disorderly behave	iour 200	7-08								
Major problem	%	38.3	34.5	34.1	37.0	20.6	22.6	20.8	63.9	34.6
Somewhat a problem	%	49.8	51.0	51.7	51.0	56.7	56.6	54.7	30.4	51.2
Total major or somewhat a problem	%	88.1	85.4	85.8	88.0	77.3	79.2	75.5	94.3	85.8
Not a problem	%	10.1	12.7	12.1	10.4	19.3	18.4	21.5	5.1	12.2
Don't know	%	1.8	1.9	2.1	1.6	3.5	2.4	3.0	0.6	2.0
Sample size	no.	6 620	8 508	6 097	5 698	3 208	2 424	2 420	1 514	36 489
Likert index (c)	Index	2.29	2.22	2.22	2.27	2.01	2.04	1.99	2.59	2.23

⁽a) Data are based on responses from people aged 15 years or over.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

Table 6A.29

Opinion on whether speeding cars, dangerous or noisy driving, graffiti or other vandalism, louts or gangs and drunken or disorderly behaviour are problems in your State or Territory (a), (b)

Unit NSW Vic Qld WA SA Tas ACT NT Aust

Each response category is allocated a weight. The number of responses for the category are multiplied by the weight to give a total score for the category. The total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Major problem = 3; somewhat a problem = 2; and not a problem = 1.

⁽c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Table 6A.30 Victims of homicide — crimes against the person (per 100 000 people) (a), (b)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of homicide	e victims								
2002-03	105	69	70	32	22	6	3	17	324
2003-04	85	73	63	38	28	3	3	12	305
2004-05	81	55	55	30	20	11	2	12	266
2005-06	89	73	60	33	22	3	5	16	301
2006-07	91	49	55	28	12	9	4	18	266
Homicide rate per 1	00 000 peop	ole (c)							
2002-03	1.6	1.4	1.9	1.7	1.4	1.3	0.9	8.5	1.6
2003-04	1.3	1.5	1.6	1.9	1.8	0.6	0.9	6.0	1.5
2004-05	1.2	1.1	1.4	1.5	1.3	2.3	0.6	5.9	1.3
2005-06	1.3	1.4	1.5	1.6	1.4	0.6	1.5	7.7	1.5
2006-07	1.3	0.9	1.3	1.3	0.8	1.8	1.2	8.5	1.3

- (a) The definition of homicide defined by the criminal law in of each State and Territory. The specific wording of the definition varies somewhat between States and Territories in terms of degree and culpability.
- (b) The AIC victims of homicide data for 2006-07 are preliminary (unpublished) and final data in other publications might differ.
- (c) Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005).

Source: ABS (various years) Australian Demographic Statistics, Cat. no. 3101.0; Australian Institute of Criminology, (various years, unpublished), Homicide in Australia: National Homicide Monitoring Program (NHMP) Annual Report.

Table 6A.31 Victims of recorded crimes — crimes against people (per 100 000 people) (a), (b), (c)

	00 00	o peop	ic) (a),	(6), (6)					
	NSW (d)	Vic	Qld	WA	SA	Tas	ACT (e)	NT	Aust
Murder									
2003	1.5	1.4	1.7	1.5	1.2	1.0	1.2	5.5	1.5
2004	1.1	0.9	1.4	1.9	1.8	1.4	_	7.9	1.3
2005	1.3	1.2	1.2	1.0	1.3	1.4	1.2	5.8	1.3
2006	1.5	1.2	1.4	1.3	1.0	8.0	0.9	5.7	1.4
2007	1.4	0.9	1.2	1.3	0.8	1.2	0.9	6.0	1.2
Attempted murder									
2003	1.8	1.1	3.0	1.0	2.6	1.5	0.9	1.5	1.8
2004	1.1	1.0	2.4	1.4	3.4	1.7	0.9	_	1.5
2005	0.9	1.0	2.1	1.0	3.2	0.8	_	1.5	1.3
2006	1.0	1.0	1.6	0.5	2.3	1.2	_	1.9	1.2
2007	0.9	1.0	1.7	0.5	2.6	1.4	0.9	2.3	1.2
Manslaughter									
2003	0.2	0.1	0.1	0.6	0.2	_	_	3.5	0.2
2004	0.1	0.1	0.3	0.3	_	_	0.9	4.5	0.2
2005	0.1	0.1	0.1	0.6	0.2	_	_	7.7	0.2
2006	0.1	0.1	0.2	0.6	0.2	_	_	2.4	0.2
2007	0.1	0.1	0.1	0.3	_	_	_	1.9	0.1
Driving causing death (I	b)								
2003	1.8	0.9	1.2	0.7	1.2	np	np	_	1.3
2004	1.1	1.2	1.0	_	_	0.6	_	_	1.2
2005	1.1	1.2	1.1	1.3	1.0	0.6	_	na	1.1
2006	na	1.1	0.9	2.2	0.7	_	_	na	na
2007	na	na	na	na	na	na	na	na	na
Kidnapping/abduction									
2003	6.3	2.0	2.4	1.8	2.2	0.6	1.8	1.5	3.5
2004	6.9	2.2	2.8	1.4	2.3	1.4	1.8	3.0	3.8
2005	6.9	2.4	2.1	1.0	2.1	1.0	_	_	3.6
2006	6.6	1.9	1.4	2.1	4.0	0.8	0.9	2.4	3.5
2007	6.5	2.0	1.6	1.7	4.2	0.6	1.2	_	3.5
Armed robbery (d, e)									
2003	49.7	29.1	25.1	40.2	34.6	15.1	20.9	14.5	36.1
2004	42.7	22.3	21.9	25.8	32.8	10.1	32.1	12.4	30.0
2005	57.4	24.4	21.1	33.7	33.2	8.8	32.7	12.6	35.9
2006	55.5	26.8	22.7	34.0	33.2	18.6	43.7	24.2	36.7
2007	56.2	29.1	17.9	32.1	37.9	20.1	36.5	15.8	36.5

Table 6A.31 Victims of recorded crimes — crimes against people (per 100 000 people) (a), (b), (c)

	\ •		, , ,,	` '' ` '					
	NSW (d)	Vic	Qld	WA	SA	Tas	ACT (e)	NT	Aust
Unarmed robbery (d, e)								
2003	112.8	29.9	29.2	70.0	51.7	13.0	41.1	27.0	62.9
2004	89.7	23.7	26.6	65.0	47.6	15.7	34.5	17.3	52.1
2005	84.2	24.7	26.5	46.5	42.3	16.4	41.5	23.2	48.3
2006	80.1	24.7	24.3	54.0	42.5	18.8	34.4	35.1	47.2
2007	79.4	32.1	24.3	56.1	41.2	16.4	48.3	34.9	49.1
Blackmail /extortion	1								
2003	1.2	2.3	1.7	3.3	4.0	0.8	_	_	1.9
2004	1.4	1.9	1.5	3.7	2.9	_	1.2	1.5	1.8
2005	1.2	2.0	1.5	5.1	2.6	0.6	0.9	1.5	1.9
2006	1.2	2.4	1.9	4.8	3.8	0.6	_	1.4	2.1
2007	1.1	2.3	1.4	4.7	3.4	1.0	_	_	2.0
Armed robbery - inc	dex 2003 = 100	(f)							
2003	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2004	85.9	76.9	87.2	64.2	94.7	67.3	153.5	85.3	83.1
2005	115.5	83.9	84.2	84.0	95.8	58.7	156.6	86.9	99.4
2006	111.7	92.1	90.5	84.8	95.8	123.2	209.2	167.0	101.7
2007	113.1	100.0	71.4	79.8	109.6	133.1	174.8	109.1	101.1

- (a) Based on crimes reported to police.
- (b) Total (excluding driving causing death) uses the overall homicide rate rather than the items murder, attempted murder and manslaughter. This ensures a more accurate total, as it includes rates for not published items. Driving causing death data are no longer available.
- (c) Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 30 June 2002 to 2006). Population data relate to 30 June, so that ERP at 30 June 2007 is used as the denominator for 2007.
- (d) NSW robbery counts prior to 2005 are understated and therefore not comparable to later years. Improved quality assurance procedures have identified further victims of offences that are now included as part of the offence of robbery. Given the magnitude of the contribution of NSW to the Australian estimate, national data are also understated prior to 2005. Caution should also be exercised in comparing robbery between 2006 to 2007 as a different process was used to categorise weapon/non-weapon use in 2006. Data for weapon not further defined and unspecified were lower in 2006 as a result of this process.
- (e) ACT data for 2006 and 2007 are not comparable to previous years for the categories of armed robbery and unarmed robbery due to information technology and quality assurance changes to improve the capture of victim data.
- (f) Index calculations are based on ABS unrounded data and may differ from those published by the ABS and others.

na Not available. – Nil or rounded to zero. **np** Not published.

Source: ABS (various years) Australian Demographic Statistics, Cat. no. 3101.0; ABS (various years, unpublished), Recorded Crime Victims Australia, Cat. no. 4510.0, Canberra.

Table 6A.32 Victims of recorded crime — property crime (per 100 000 people) (a), (b)

	(a), (b)								
	NSW (c)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Unlawful entry with	intent (c)								
2003	1 925.1	1 232.6	1 642.2	2 957.2	1 862.1	1 374.4	1 608.1	2 109.4	1 779.4
2004	1 650.6	1 126.6	1 449.5	2 263.1	1 735.1	1 034.6	1 586.9	1 701.2	1 533.4
2005	1 530.7	1 029.8	1 267.9	1 947.3	1 564.9	917.8	1 393.5	1 566.2	1 382.5
2006	1 284.3	934.7	1 235.5	1 942.1	1 474.1	884.6	1 455.9	1 744.9	1 265.8
2007	1 230.6	950.8	1 056.6	1 793.8	1 284.7	843.0	1 217.0	1 655.1	1 182.1
Unlawful entry with	intent involvir	ng the taki	ng of prop	perty (c)					
2003	1 480.2	931.4	1 248.1	2 035.6	1 200.3	1 080.2	1 400.3	1 304.8	1 320.2
2004	1 252.4	842.4	1 091.3	1 536.4	1 105.6	800.3	1 400.7	921.6	1 124.7
2005	1 153.9	737.0	946.5	1 337.0	884.9	715.3	1 194.8	816.0	994.5
2006	905.7	652.1	911.7	1 354.0	922.9	697.7	1 079.5	888.6	887.6
2007	861.9	661.2	766.9	1 252.9	802.5	667.5	939.8	806.6	824.1
Unlawful entry with	intent other (c)							
2003	444.9	301.2	394.1	921.6	661.8	294.1	207.8	804.6	459.2
2004	398.2	284.2	358.2	726.7	629.6	234.3	186.2	779.6	408.7
2005	376.8	292.8	321.5	610.3	680.0	202.5	198.6	750.1	388.0
2006	378.6	282.6	323.7	588.1	551.2	187.0	376.4	856.3	378.1
2007	368.6	289.6	289.7	540.9	482.3	175.5	277.2	848.5	358.1
Motor vehicle theft	(d)								
2003	521.8	484.6	350.0	548.4	666.5	453.4	765.4	352.8	494.1
2004	494.9	403.4	318.0	393.8	682.4	362.7	509.5	238.9	436.8
2005	430.5	374.1	282.7	357.2	581.8	464.9	617.7	259.1	394.0
2006	410.1	332.4	249.1	363.3	512.9	389.7	637.0	294.3	364.2
2007	384.4	312.4	218.3	346.9	488.3	284.8	487.8	314.9	336.2
Other theft									
2003	2 906.7	2 779.4	2 947.8	4 758.1	3 798.3	2 534.5	3 365.8	3 365.2	3 136.6
2004	2 537.7	2 420.6	2 569.8	3 995.1	3 408.2	2 288.3	2 566.8	3 195.6	2 726.1
2005	2 337.7	2 317.4	2 336.7	3 773.5	3 104.5	2 175.9	2 575.3	3 171.5	2 541.2
2006	2 308.3	2 254.1	2 184.1	3 921.9	3 166.5	2 074.0	2 649.4	3 316.0	2 506.1
2007	2 197.3	2 170.4	1 858.8	3 724.6	2 971.3	1 842.7	2 669.3	3 004.5	2 342.3
Unlawful entry with	intent - index	2003 = 1	00 (e)						
2003	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2004	85.7	91.4	88.3	76.5	93.2	75.3	98.7	80.6	86.2
2005	79.5	83.5	77.2	65.9	84.0	66.8	86.7	74.2	77.7
2006	66.7	75.8	75.2	65.7	79.2	64.4	90.5	82.7	71.1
2007	63.9	77.1	64.3	60.7	69.0	61.3	75.7	78.5	66.4

Table 6A.32 Victims of recorded crime — property crime (per 100 000 people) (a), (b)

	NSW (c)	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Motor vehicle thef	t - index 2003 =	100 (e)							
2003	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
2004	94.8	83.3	90.9	71.8	102.4	80.0	66.6	67.7	88.4
2005	82.5	77.2	80.8	65.1	87.3	102.5	80.7	73.4	79.7
2006	78.6	68.6	71.2	66.2	76.9	85.9	83.2	83.4	73.7
2007	73.7	64.5	62.4	63.3	73.3	62.8	63.7	89.3	68.0

- (a) Data are based on crimes reported to police.
- (b) Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 30 June 2002 to 2006). Population data relate to 30 June, so that ERP at 30 June 2007 is used as the denominator for 2007.
- (c) NSW unlawful entry with intent counts prior to 2006 are overstated and therefore not comparable to later years. Given the magnitude of the contribution of NSW to the Australian estimate, national data are also overstated prior to 2006.
- (d) Victims numbers are based on the number of motor vehicles.
- (e) Index calculations are based on ABS unrounded data and may differ from those published by the ABS and others.

Source: ABS (various years) Australian Demographic Statistics, Cat. no. 3101.0; ABS (various years, unpublished), Recorded Crime Victims Australia, Cat. no. 4510.0, Canberra.

Table 6A.33 Reporting rates for selected major offences (per cent) (a), (b)

1 4510 07 1.00	reporting	iaics i	or sere	cica ili	ajoi oii	CHCCS	(bei ee	ιιι) (α), (<i>.</i>
	NSW	Vic	Qld	WA (c)	SA	Tas (c)	ACT (c)	NT (c)	Aust
Break and enter (c)									
1998	74.7	83.2	74.6	80.8	79.8	77.8	76.0	66.4	77.5
2002	68.0	79.0	74.9	83.7	81.4	79.3	80.9	72.8	75.1
2005 (c)	75.0	77.4	65.7	79.7	72.9	75.0	74.9	67.4	74.2
Attempted break and	enter (d)								
1998	29.3	37.6	27.1	33.6	31.3	41.9	32.5	32.0	31.7
2002 (c)	31.2	26.9	31.4	33.6	37.4	28.8	23.4	30.0	31.1
2005 (c)	31.6	32.9	31.8	27.0	30.4	14.7	23.5	29.8	30.7
Motor vehicle theft									
1998	95.1	97.1	97.5	92.4	94.4	86.2	85.2	100.0	95.1
2002 (c)	96.3	95.6	91.0	96.9	96.0	87.4	91.6	89.6	95.0
2005 (c)	np	np	83.1	72.9	86.5	np	100.0	100.0	90.3
Robbery									
1998	47.9	46.0	52.4	59.5	42.5	56.5	56.3	79.8	49.8
2002	60.7	45.3	36.0	27.9	20.3	57.3	81.7	100.0	50.2
2005	np	np	np	np	np	np	np	np	38.5
Assault									
1998	30.4	23.2	30.2	25.3	30.8	23.8	19.7	28.8	27.2
2002	34.6	24.1	33.2	29.1	31.7	32.4	23.9	45.6	30.8
2005 (c)	31.3	31.8	32.4	25.9	37.4	27.7	26.6	35.7	31.4
Sexual assault (d)									
1998	56.0	21.0	31.0	53.0	na	na	na	na	33.0
2002	29.2	19.2	13.9	20.9	na	na	na	na	19.8
2005	np	np	np	np	np	np	np	np	np

- (a) Surveys were not conducted in all jurisdictions in all years. State and Territory 2005 data for robbery were not published by the ABS due to application of its confidentiality rules. All 2005 data for sexual assault were not published by the ABS due to very high relative standard errors (RSEs) and application of its confidentiality rules. These data are included in totals where applicable, unless otherwise indicated.
- (b) Data are for the 12 months to April of the specified year.
- (c) Data for 1998 all have RSE's below 25 per cent. The following data for 2002 have RSE's of between 25 and 50 and should be used with caution: attempted break and enter for Tasmania, the ACT and the NT; and motor vehicle theft for the NT. The following data for 2005 have RSE's of between 25 and 50 and should be used with caution: break and enter for the NT; attemped break and enter for Tasmania, the ACT and the NT; motor vehicle theft for WA and assault for the NT.
- (d) Data relate to females aged 18 years and over only.

na Not available. np Not published.

Source: ABS (various years), Crime and Safety Australia, Cat.no. 4509.0, Canberra.

Table 6A.34 Estimated total victims of crime (unreported and reported) — crimes against the person (per 100 000 people) (a), (b)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Robbery										
1998	no.	900	300	300	600	500	600	600	900	500
	RSE (c) %	± 10.5	± 21.2	± 17.8	± 18.2	± 20.7	± 25.2	± 24.9	± 30.7	± 7.0
2002	no.	1 000	500	300	600	500	300	200	100	600
	RSE (c) %	± 10.3	± 15.7	± 22.3	± 17.4	± 20.1	± 35.8	± 38.4	± 94.8	± 6.6
2005	no.	430	240	420	530	290	100	310	540	370
	RSE (c) %	± 18.3	± 23.0	± 19.6	± 19.8	± 31.5	± 58.6	± 39.4	± 57.9	± 9.7
Assault										
1998	no.	3 900	3 800	4 800	4 900	4 200	5 100	6 900	6 300	4 300
	RSE (c) %	± 4.5	± 5.2	± 4.1	± 5.3	± 6.1	± 7.1	± 6.0	± 8.2	± 2.2
2002	no.	4 800	4 700	4 400	5 100	4 500	5 000	5 800	7 800	4 700
	RSE (c) %	± 4.0	± 4.2	± 4.6	± 5.2	± 5.6	± 6.7	± 7.0	± 10.8	± 2.1
2005	no.	4 800	4 100	5 700	5 200	4 700	4 500	5 500	6 000	4 800
	RSE (c) %	± 4.4	± 4.5	± 4.2	± 5.3	± 6.2	± 7.3	± 7.7	± 14.9	± 2.1
Sexual ass	ault (d), (e)									
1998	no.	300	700	400	500	300	700	900	600	400
2002	no.	300	200	200	200	np	np	np	np	200
2005	no.	300	300	300	200	200	100	np	np	300
Total perso	nal crimes									
1998	no.	4 600	4 200	5 100	5 600	4 500	5 700	7 700	6 800	4 800
	RSE (c) %	± 4.1	± 4.9	± 3.9	± 4.9	± 5.8	± 6.6	± 5.6	± 7.7	± 2.1
2002	no.	5 700	5 200	4 700	5 700	4 900	5 200	5 900	8 100	5 300
	RSE (c) %	± 3.5	± 3.9	± 4.4	± 4.8	± 5.3	± 6.5	± 6.9	± 10.4	± 2.0
2005	no.	5 400	4 500	6 100	5 600	5 000	4 700	5 800	6 600	5 300
	RSE (c) %	± 4.1	± 4.3	± 4.0	± 5.0	± 5.9	± 7.1	± 7.4	± 13.9	± 2.0

⁽a) Data derived from surveys of the Australian population. Surveys were not conducted in all jurisdictions in all years.

np Not published.

Source: ABS, Crime and Safety Australia, Cat.no.4509.0, (various years), Canberra.

⁽b) Data are for the 12 months to April of the specified year.

⁽c) Relative standard error. An overview of how to interpret RSEs is contained in Appendix A ('Statistical appendix).

⁽d) For 2002, Victoria, Queensland and WA estimates are subject to a relative standard error of between 25 and 50 per cent and for SA, Tasmania, the ACT and the NT estimates are subject to a relative standard error of greater than 50 per cent and are not published.

⁽e) Females aged 18 years and over only.

Table 6A.35 Estimated total household victims of crime, reported and unreported — crimes against property (per 100 000 households) (a), (b)

		77 (7								
	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Break and	enter (c)									
1998	no.	5 300	3 600	5 400	7 500	4 000	5 000	5 800	6 300	5 000
2002	no.	5 000	3 400	5 000	6 200	4 500	5 200	4 400	13 500	4 700
2005	no.	3 700	2 400	3 000	5 000	2 900	2 100	4 000	7 400	3 300
Attempted	break and ente	er (d)								
1998	no.	3 400	2 100	2 900	6 000	2 900	3 600	4 000	5 000	3 200
2002	no.	3 700	2 200	3 800	4 400	3 000	3 300	3 800	9 500	3 400
2005	no.	2 700	1 900	2 900	3 000	3 100	2 100	3 100	7 800	2 600
Break and	enter or attemp	oted break	and enter	(e)						
1998	no.	7 900	5 300	7 700	12 400	6 300	8 100	9 100	10 800	7 600
	RSE (f) %	± 4.6	± 6.5	± 4.7	± 4.6	± 7.0	± 8.1	± 7.5	± 9.2	± 2.4
2002	no.	7 900	5 300	8 000	9 600	6 700	7 700	7 500	19 400	7 400
	RSE (f) %	± 4.6	± 6.1	± 4.9	± 5.4	± 6.6	± 7.7	± 8.9	± 9.2	± 2.5
2005	no.	5 900	3 900	5 400	7 200	5 500	3 800	6 600	12 800	5 400
	RSE (f) %	± 5.3	± 7.0	± 5.9	± 6.1	± 7.1	± 11.7	± 9.4	± 11.7	± 2.8
Motor vehic	cle theft									
1998	no.	2 100	1 600	1 100	2 400	1 200	1 400	1 300	1 100	1 700
	RSE (f) %	± 9.8	± 12.3	± 14.2	± 12.3	± 18.0	± 22.5	± 24.0	± 43.7	± 5.6
2002	no.	2 100	2 000	1 300	1 000	1 800	1 600	2 300	2 600	1 800
	RSE (f) %	± 10.4	± 10.6	± 14.4	± 19.1	± 13.8	± 19.9	± 17.6	± 33.0	± 5.5
2005	no.	1 100	700	800	900	1 300	900	np	np	1 000
	RSE (f) %	± 15.0	± 18.0	± 18.0	± 20.0	± 16.0	± 26.0	± na	± na	± 8.0
Total house	ehold crimes									
1998	no.	9 700	6 700	8 500	14 300	7 400	9 300	10 400	11 400	9 000
	RSE (f) %	± 4.1	± 5.7	± 4.4	± 4.2	± 6.4	± 7.4	± 6.9	± 8.9	± 2.2
2002	no.	9 600	7 000	9 000	10 400	8 200	8 900	9 200	20 400	8 900
	RSE (f) %	± 4.0	± 5.1	± 4.5	± 5.1	± 5.8	± 7.0	± 7.9	± 8.9	± 2.2
2005	no.	6 800	4 600	6 100	7 800	6 600	4 500	7 700	13 000	6 200
	RSE (f) %	± 4.9	± 6.3	± 5.5	± 5.8	± 6.4	± 10.5	± 8.6	± 11.6	± 2.6

⁽a) Data derived from surveys of the Australian population. Surveys were not conducted in all jurisdictions in all years.

⁽b) Data are for the 12 months to April of the specified year.

⁽c) For 2002, the ACT and the NT estimates are subject to a relative standard error of between 25 and 50 per cent.

⁽d) For 2002, Tasmania, the ACT and the NT estimates are subject to a relative standard error of between 25 and 50 per cent.

Table 6A.35 Estimated total household victims of crime, reported and unreported — crimes against property (per 100 000 households) (a), (b)

Unit NSW Vic Qld WA SA Tas ACT NT Aus

- (e) A victim is defined as a household reporting at least one break-in/attempted break-in. Victims were counted once only, regardless of the number of incidents of break-in/attempted break-in. Therefore, the addition of the 'break and enter' and, the 'attempted break and enter', data in table 6A.35 is greater than the category 'break and enter or attempted break and enter'. Break-in is defined as an incident where the respondent's home had been broken into. Break-in offences relating to respondents' cars or gardens are excluded.
- (f) Relative standard error. An overview of how to interpret RSEs is contained in Appendix A ('Statistical appendix').

np Not published.

Source: ABS, Crime and Safety Australia, Cat.no. 4509.0, (various years), Canberra.

Table 6A.36 Outcomes of investigations of crimes against the person: 30 day status, 1 January to 31 December 2007 (a)

	11:011	MOIM	1/:5	Old	14/4	CA /b\	T	ACT	NIT	Augt (a)
In a Cardan Cara of an all	Unit	NSW	Vic	Qld	WA	SA (b)	Tas	ACT	NT	Aust (c)
Investigations of murder	0.4						4000			
Investigations finalised		59.6	65.2	82.7	np	92.3	100.0	100.0	100.0	71.9
Finalised investigations proceeded against	8 %	94.6	np	np	np	100.0	np	100.0	100.0	94.5
Total	no.	94	46	52	27	13	6	3	13	254
Investigations of assault										
Investigations finalised	%	63.6	55.5	57.8	59.4	57.8	77.6	49.1	67.1	61.6
Finalised investigations proceeded against	8 %	53.3	80.8	85.9	63.1	59.6	90.5	50.4	66.7	62.5
Total	no.	84 850	22 086	19 298	21 635	16 950	4 053	2 165	5 390	176 427
Investigations of sexual ass	ault									
Investigations finalised	%	24.5	39.3	47.4	48.5	35.3	64.2	34.4	36.1	37.1
Finalised investigations proceeded against	8 %	35.6	60.5	69.1	54.9	57.1	81.6	32.6	62.8	56.0
Total	no.	6 787	4 107	4 377	1 993	1 677	246	259	335	19 781
Investigations of kidnapping	g/abduc	tion								
Investigations finalised		32.3	42.2	26.1	44.4	41.8	_	100.0	_	35.6
Finalised investigations proceeded against	8 %	64.8	74.4	66.7	50.0	85.7	_	np	_	66.9
Total	no.	449	102	69	36	67	3	4	_	730
Investigations of armed rob	bery									
Investigations finalised	%	13.0	32.1	43.6	41.0	24.1	52.5	28.2	47.1	24.7
Finalised investigations proceeded against	8 %	85.3	88.9	89.6	86.6	86.9	np	91.4	np	85.5
Total	no.	3 874	1 513	750	675	601	99	124	34	7 670
Investigations of unarmed r	obbery									
Investigations finalised	%	14.2	32.9	42.3	29.6	25.2	40.7	21.3	32.0	23.7
Finalised investigations proceeded against	8 %	84.8	84.8	84.5	77.4	71.5	87.9	62.9	75.0	79.7
Total	no.	5 472	1 673	1 018	1 182	653	81	164	75	10 318
Investigations of blackmail/	extortio	า								
Investigations finalised	%	13.0	45.8	48.3	63.0	38.9	np	np	_	44.1
Finalised investigations proceeded against	8 %	60.0	75.9	78.6	58.7	52.4	np	np	_	66.5
Total	no.	77	118	58	100	54	np	_	_	413

Table 6A.36 Outcomes of investigations of crimes against the person: 30 day status, 1 January to 31 December 2007 (a)

Unit NSW Vic Qld WA SA (b) Tas ACT NT Aust (c)

- (a) Extreme caution should be used in making comparisons between different states and territories. Investigation has found significant differences in business rules, procedures, systems, policies and recording practices of police agencies across Australia. Refer to paragraphs 11 to 74 of the explanatory notes in ABS Cat no. 4510.0.
- (b) In SA, SAPOL formally adopted the national crime reporting standard from September 2007. Offence outcome and clearance codes changed, and accordingly the ABS incorporated those changes into its mapping of offence outcome and clearance codes within the 'Investigation finalised offender proceeded against/no offender proceeded against' categories significantly altering the calculations reported in Recorded Crime Victims, Australia 2007. SAPOL has therefore provided replacement data based on SAPOL analysis of the same data set provided to the ABS, that is consistent with the previous approach.
- (c) Data are not published for some jurisdictions due to small numbers. These data are included in the Australian total.
 - Nil or rounded to zero. **np** Not published but included in totals where applicable, unless otherwise indicated.

Source: ABS 2008, Recorded Crime - Victims, Australia 2007, Cat. no. 4510.0, AusInfo, Canberra (and unpublished); SA Government (unpublished).

Victims of property crime: outcomes of investigations, 30 day status, 1 January to 31 December 2007 (a) Table 6A.37

	Unit	NSW	Vic	Qld	WA	SA (b)	Tas	ACT	NT	Aust
Investigations of unlawful entry with intent Investigations finalised %	with intent %	6.0	10.4	14.2	11.8	7.7	17.0	5.7	16.2	11.6
Finalised investigations proceeded against	%	63.6	91.4	96.2	68.1	82.9	90.1	64.3	78.5	67.7
Total	no.	84 761	49 490	44 188	37 774	20 357	4 159	4 136	3 558	248 423
Investigations of motor vehicle theft Investigations finalised 9	theft %	5.0	15.6	22.9	21.7	10.9	19.9	4.6	27.8	14.9
Finalised investigations proceeded against	%	78.5	72.2	83.6	56.3	9.07	88.9	49.4	81.4	62.1
Total	no.	26 481	16 259	9 128	7 305	7 7 3 7	1 405	1 658	229	70 650
Investigations of other theft Investigations finalised	%	11.2	17.8	22.1	12.3	13.4	24.8	11.8	14.8	17.3
Finalised investigations proceeded against	%	74.3	94.3	8.06	63.4	81.5	88.2	65.0	47.5	72.5
Total	no.	151 374	112 975	77 738	78 433	47 080	9 091	9 072	6 459	492 222

procedures, systems, policies and recording practices of police agencies across Australia. Refer paragraphs 11 to 74 of the explanatory notes in ABS Extreme caution should be used in making comparisons across jurisdictions. Investigation has found significant differences in business rules, Cat. no. 4510.0. <u>(a</u>

SAPOL has therefore provided replacement data based on SAPOL analysis of the same data set provided to the ABS, that is consistent with the previous accordingly the ABS incorporated those changes into its mapping of offence outcome and clearance codes within the 'Investigation finalised - offender proceeded against/no offender proceeded against' categories significantly altering the calculations reported in Recorded Crime - Victims, Australia 2007. In SA, SAPOL formally adopted the national crime reporting standard from September 2007. Offence outcome and clearance codes changed, and **Q**

ABS 2008, Recorded Crime - Victims, Australia 2007, Cat. no. 4510.0, AusInfo, Canberra. SA Government (unpublished).

Table 6A.38 Peop	le who ha	People who had driven in the previous 6 months without wearing a seat belt (a), (b)	the previo	nom 9 snc	ths withou	it wearing	a seat belt	(a), (b)		
	Unit	NSN	Vic	ρIO	WA	SA	Tas	ACT	IN	Aust
2006-07										
Always	%	0.4	0.5	6.0	9.0	9.0	9.0	0.1	0.8	9.0
Most of the time	%	0.2	0.7	0.3	0.4	0.7	0.7	0.2	1.9	0.4
Sometimes	%	2.1	2.9	2.5	3.2	4.1	3.0	2.3	5.4	2.7
Rarely	%	4.1	5.2	5.1	5.3	7.8	5.2	3.9	7.3	2.0
Never	%	93.0	9.06	91.1	90.5	86.8	90.5	93.5	84.7	91.2
Refused	%	I	0.1	I	I	I	I	I	I	I
Don't know	%	0.2	I	0.1	I	0.1	I	I	I	0.1
Total rarely or more often	%	6.8	9.3	8.8	9.5	13.1	9.5	6.5	15.3	8.7
Sample size	no.	5 694	5 750	5 371	5 076	2 843	2 108	2 264	1 386	30 192
Likert Index (c)	Index	1.11	1.15	1.15	1.15	1.20	1.16	1.09	1.27	1.14
2007-08										
Always	%	0.4	9.0	9.0	0.3	0.8	0.4	0.3	9.0	0.5
Most of the time	%	0.4	0.4	0.5	0.5	0.7	0.1	0.2	0.7	0.4
Sometimes	%	2.0	2.7	2.4	2.1	3.4	2.6	1.9	4.6	2.4
Rarely	%	3.6	5.8	5.1	4.0	8.9	5.9	3.7	6.9	4.8
Never	%	93.6	90.4	91.3	92.9	88.2	6.06	93.8	87.1	91.7
Refused	%	I	I	I	I	0.1	I	I	I	I
Don't know	%	I	0.2	I	0.2	I	I	0.1	0.1	0.1
Total rarely or more often	%	6.4	9.4	8.6	6.9	11.7	9.1	6.1	12.8	8.2
Sample size	no.	5 588	7 581	5 497	5 243	2 870	2 136	2 221	1 396	32 532
Likert Index (c)	Index	1.10	1.15	1.14	1.11	1.19	1.13	1.09	1.21	1.13

⁽a) Data are based on responses from people aged 15 years or over.

⁽b) Totals may not add up to 100 per cent as a result of rounding.

People who had driven in the previous 6 months without wearing a seat belt (a), (b) Table 6A.38

|--|

(c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

Each response category is allocated a weight. The number of responses for the category are multiplied by the weight to give a total score for the category. The total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Always = 5; most of the time = 4; sometimes = 3; rarely =2; and never =1.

Nil or rounded to zero.

ANZPAA (various years) National Survey of Community Satisfaction with Policing (unpublished). Source:

People who had driven in the previous 6 months when possibly over the alcohol limit (a), (b) Table 6A.39

	Unit	MSN	Vic	ρlΌ	WA	SA	Tas	ACT	NT	Aust
2006-07										
Always	%	0.1	I	0.1	I	I	I	0.1	0.2	I
Most of the time	%	0.1	0.2	0.1	0.3	0.1	I	I	0.2	0.2
Sometimes	%	2.1	1.9	2.4	3.8	2.8	1.8	2.6	3.6	2.4
Rarely	%	7.4	7.9	8.0	12.0	9.7	7.9	10.9	13.5	8.4
Never	%	90.1	89.9	89.3	83.7	87.3	90.1	86.3	82.5	88.9
Refused	%	I	0.1	I	1	1	0.1	I	I	I
Don't know	%	0.1	I	0.1	0.1	0.1	I	0.1	I	0.1
Total rarely or more often	%	9.8	10.0	10.6	16.1	12.7	9.8	13.6	17.5	11.0
Sample size	no.	5 693	5 751	5 371	5 075	2 844	2 108	2 265	1 386	30 192
Likert Index (c)	Index	1.12	1.12	1.13	1.21	1.16	1.12	1.16	1.22	1.14
2007-08										
Always	%	I	I	0.1	0.1	I	0.1	I	I	0.1
Most of the time	%	0.2	0.1	I	0.2	0.2	0.2	I	0.1	0.1
Sometimes	%	2.4	1.9	1.9	3.2	2.8	2.9	2.3	3.4	2.3
Rarely	%	7.5	8.3	9.9	12.2	10.7	8.4	10.4	12.7	8.4
Never	%	0.06	89.7	91.4	84.3	86.2	88.4	87.3	83.6	89.2
Refused	%	I	I	I	I	I	I	I	I	I
Don't know	%	I	I	I	I	0.1	I	I	0.1	I
Total rarely or more often	%	10.0	10.3	8.5	15.7	13.7	11.6	12.7	16.2	10.8
Sample size	no.	5 588	7 581	5 497	5 243	2 870	2 136	2 221	1 396	32 532
Likert Index (c)	Index	1.13	1.12	1.11	1.20	1.17	1.15	1.15	1.20	1.13

⁽a) Data are based on responses from people aged 15 years or over.

⁽b) Total may not up to 100 per cent as a result of rounding.(c) The Likert summation index method aggregates response

The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents.

People who had driven in the previous 6 months when possibly over the alcohol limit (a), (b)

Table 6A.39

Aust	ategory.
N	ore for the ca
ACT	ght to give a total score fo
Tas	e weight to g
SA	ultiplied by th
WA	the category are mul
Οld	ses for the ca
Vic	er of responses for th
NSW	t. The numbe
Unit	egory is allocated a weigh
	Each response category

The total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Always = 5; most of the time = 4; sometimes = 3; rarely = 2; and never = 1.

- Nil or rounded to zero.

Source: ANZPAA (various years) National Survey of Community Satisfaction with Policing (unpublished).

Table 6A.40	People who had driven	ad driven	more thar	າ 10 kilom	etres abov	re the spec	ed limit in	more than 10 kilometres above the speed limit in the previous 6 months (a),	ns 6 mon	ths (a),
	(a)	NOW.	7//	700	14/4	80	738	ACT	TN	Aust
	Oliff	4001	214	2	ζ,	5	1 43		1 1	7031
2006-07										
Always	%	1.5	6.0	1.3	6.0	0.7	0.4	6:0	1.5	1.7
Most of the time	%	2.8	1.9	2.5	3.4	1.3	1.7	2.9	2.7	2.5
Sometimes	%	26.0	18.7	24.2	27.2	19.4	18.1	26.5	29.0	23.3
Rarely	%	31.7	31.6	33.9	33.3	33.0	35.0	36.9	33.4	32.6
Never	%	37.7	46.8	37.9	35.1	45.5	44.5	32.7	33.4	40.4
Refused	%	ı	0.1	I	I	I	I	ı	I	I
Don't know	%	0.1	I	0.1	I	0.1	0.3	0.1	0.1	0.1
Total rarely or more often	%	62.1	53.1	61.9	64.8	54.4	55.1	67.1	66.5	59.5
Sample size	no.	5 693	5 751	5 371	5 075	2 844	2 108	2 265	1 386	30 192
Likert Index (c)	Index	1.99	1.78	1.95	2.02	1.79	1.78	2.02	2.05	1.91
2007-08										
Always	%	1.1	0.8	0.7	1.2	0.5	9.0	1.0	1.3	0.0
Most of the time	%	3.2	1.8	2.8	2.6	1.0	1.4	2.6	3.9	2.5
Sometimes	%	24.5	20.1	23.9	26.2	19.9	19.1	25.8	27.6	23.0
Rarely	%	32.9	33.9	35.9	35.0	33.9	36.4	37.3	29.2	34.2
Never	%	38.1	43.3	36.6	34.9	44.5	42.4	33.3	38.0	39.3
Refused	%	I	I	0.1	I	0.1	I	I	I	I
Don't know	%	0.2	0.1	0.1	0.1	0.1	I	0.1	I	0.1
Total rarely or more often	%	61.7	9.99	63.3	65.0	55.4	9.75	9.99	62.0	9.09
Sample size	no.	5 588	7 581	5 497	5 243	2 870	2 136	2 221	1 396	32 532
Likert Index (c)	Index	1.96	1.83	1.95	2.00	1.79	1.81	2.01	2.01	1.91

⁽a) Data are based on responses from people aged 15 years or over.(b) Total may not up to 100 per cent as a result of rounding.

Table 6A.40

People who had driven more than 10 kilometres above the speed limit in the previous 6 months (a),

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Aust Ŋ (c) The Likert summation index method aggregates responses to provide a single measure of the general (or 'average') perceptions of respondents. ACT Tas SA W Øld Vic MSN Unit

Each response category is allocated a weight. The number of responses for the category are multiplied by the weight to give a total score for the category. The

total scores for each category are summed and divided by the total number of responses to derive the Likert index for the question.

For the response categories in the table above, the weights are as follows:

Always = 5; most of the time = 4; sometimes = 3; rarely = 2; and never = 1.

- Nil or rounded to zero.

Source: ANZPAA (various years) National Survey of Community Satisfaction with Policing (unpublished).

Table 6A.41

Table 6A.41 Road fatalities

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Total fatalities									
2003-04	545	333	297	168	149	49	9	45	1 595
2004-05	503	335	312	174	145	53	15	40	1 577
2005-06	536	323	342	178	146	56	19	47	1 647
2006-07	444	338	366	225	104	56	17	47	1 597
2007-08	393	331	332	221	107	42	15	69	1 510
Per 100 000 registe	ered vehicles								
2003-04	14	10	12	12	14	14	4	43	12
2004-05	12	9	12	12	13	15	7	38	12
2005-06	13	9	12	12	13	15	9	43	12
2006-07	10	9	13	14	9	15	8	41	11
2007-08	9	9	11	13	9	11	7	58	10

Source: ATSB, Fatal Road Crash Database (data accessed on 26 September 2008); ABS (various years) *Motor Vehicle Census*, Cat. no. 9309.0, AusInfo, Canberra.

Table 6A.42 Land transport hospitalisations

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Number of land	transpo	rt hospitali:	sations							
2004-05	no.	10 842	8 790	6 464	3 150	2 512	np	np	np	33 535
2005-06	no.	11 889	9 017	6 517	3 332	2 719	np	np	np	35 562
2006-07	no.	11 827	9 108	6 813	3 720	2 855	np	np	np	36 587
Per 100 000 reg	gistered	vehicles (a)							
2004-05	no.	267	247	243	213	229	na	na	na	248
2005-06	no.	285	247	235	218	245	na	na	na	255
2006-07	no.	277	243	235	232	251	na	na	na	255

⁽a) Data are not published for some jurisdictions due to small numbers. These data are included in the Australian total.

Source: AIHW (various years), Land Transport Hospitalisations (unpublished); ABS (various years) Motor Vehicle Census, Cat. no. 9309.0, AusInfo, Canberra.

na Not available. np Not published.

Table 6A.43 Number of deaths in police custody and custody-related operations, 2003 to 2007 (a), (b)

Year	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Non-Indigenous deaths	s in police c	ustody an	d custody	related o	perations				
2003	11	4	7	3	2	_	1	_	28
2004	9	4	5	2	2	_	1	_	23
2005	3	5	6	_	1	_	_	_	15
2006	8	3	1	2	1	_	1	_	16
2007	5	7	3	4	4	_	_	2	26
Indigenous deaths in p	olice custoo	ly and cus	tody-relat	ted operat	ions				
2003	1	-	2	4	_	_	_	1	8
2004	2	1	2	1	1	_	_	1	8
2005	1	-	1	6	_	_	_	_	8
2006	_	1	1	2	1	_	_	1	6
2007	_	-	2	_	2	_	_	_	4
Total deaths in police of	custody and	custody-r	elated op	erations					
2003	12	4	9	7	2	_	1	1	36
2004	11	5	7	3	3	_	1	1	31
2005	4	5	7	6	1	_	_	_	23
2006	8	4	2	4	2	_	1	1	22
2007	5	7	5	4	6	_	_	2	30
Total number of deaths	s 2003 to 20	007							
Non-Indigenous	36	23	22	11	10	_	3	2	108
Indigenous	4	2	8	13	4	_	-	3	34
All people	40	25	30	24	14	_	3	5	142

⁽a) Deaths in police custody include deaths in institutional settings (for example, police stations/lockups and police vehicles) or during transfer to or from such an institution; or deaths in hospitals following transfer from an institution; and other deaths in police operations where officers are in close contact with the deceased (for example, most raids and shootings by police). Deaths in custody-related operations include situations where officers did not have such close contact with the person as to be able to significantly influence or control the person's behaviour (for example, most sieges and most cases where officers were attempting to detain a person, such as pursuits).

Source:

ABS (2008), Australian Demographic Statistics, December Quarter 2007, Cat. no. 3101.0; ABS (unpublished), derived from Australian Demographic Statistics, December Quarter 2007, Cat. no. 3101.0; ABS (2004), *Experimental Estimates and Projections, Aboriginal and Torres Strait Islanders*, Cat. no. 3238.0; Australian Institute of Criminology (various years), *Australian Deaths in Custody and Custody-related Police Operations*, AIC, Canberra; Australian Institute of Criminology (unpublished).

⁽b) The AIC deaths in police custody and custody-related operations for 2007 are preliminary (unpublished) and final data in other publications might differ.

⁻ Nil or rounded to zero.

Courts adjudicated defendants who submitted a guilty plea or were found guilty (a) Table 6A.44

	Unit	NSN	Vic	PIO	WA	SA	Tas	ACT	IN
Lower courts (2005-06)									
Resulting in a guilty finding	%	92.8	94.1	98.7	98.9	8.66	82.3	96.4	92.0
Total adjudicated defendants	no.	141 478	83 076	129 226	65 431	36 190	41 859	3 764	8 247
Total proven guilty	no.	135 495	78 152	127 501	64 686	36 101	34 438	3 627	7 584
Lower courts (2006-07)									
Resulting in a guilty finding	%	95.0	92.1	99.2	0.66	2.66	83.6	98.4	93.7
Total adjudicated defendants	no.	140 704	83 808	129 279	73 984	37 989	48 925	3 123	8 336
Total proven guilty	no.	133 686	77 179	128 195	73 234	37 870	40 909	3 072	7 810
Higher courts (2005-06)									
Resulting in a guilty finding	%	91.6	9.06	95.4	83.5	88.3	89.0	84.9	91.9
Total adjudicated defendants	no.	3 090	2 2 1 2	5 041	2 2 1 6	260	438	139	295
Total proven guilty	no.	2 831	2 005	4 807	1 850	671	390	118	271
Higher courts (2006-07)									
Resulting in a guilty finding	%	93.3	92.2	95.5	84.6	88.5	91.1	89.1	94.8
Total adjudicated defendants	no.	2 898	2 249	4 826	2 145	928	448	110	325
Total proven guilty	no.	2 704	2 073	4 609	1 814	821	408	86	308

(a) A defendant can be either a person or organisation against whom one or more criminal charges have been laid.

Source: ABS (various years) Criminal Courts, Cat. no. 4513.0, Canberra.

Table 6A.45 Juvenile diversions as a proportion of offenders (per cent) (a)

	NSW (b)	Vic (c)	Qld	WA (d)	SA	Tas	ACT (e)	NT
2003-04	58	30	45	67	55	56	42	na
2004-05	57	41	45	62	55	66	41	47
2005-06	55	35	47	61	55	64	36	38
2006-07	56	40	48	57	52	71	43	39
2007-08	55	41	49	56	49	67	49	42

- (a) Juvenile diversion is defined as juveniles who would otherwise be proceeded against (that is, taken to court) but who are diverted by police as a proportion of all juvenile offenders formally dealt with by police. The term diverted includes diversions of offenders away from the courts by way of: community conference; diversionary conference; formal cautioning by police; family conferences; and other diversionary programs (for example, to drug assessment/treatment). Offenders who would not normally be sent to court for the offence detected and are treated by police in a less formal manner (for example, issued warnings or infringement notices) are excluded.
- (b) NSW data include only juveniles diverted by way of Caution or Youth Conference as a proportion of all juveniles so diverted or sent to court. Excludes juveniles given a warning under the Young Offenders Act and those issued with infringement notices.
- (c) Victorian result reflects only those instances where a juvenile is taken into police custody and subsequently issued with a formal caution. Instances where a juvenile is released into non-police care or involving a safe-custody application are not included.
- (d) WA data for 2003–07 have been revised to reflect financial years. Juvenile diversions include juvenile cautions and referrals to 'Juvenile Justice Teams'. The proportion of juvenile diversions has been calculated on total recorded police contacts with juvenile offenders comprising juvenile cautions, referrals to 'Juvenile Justice Teams' and arrests involving juveniles.
- (e) In the ACT, the proportion of juvenile diversions has been calculated on total recorded police contacts with juveniles comprising juvenile cautions, referrals to diversionary conferencing, juveniles taken into protective custody and charges pertaining to juveniles.

na Not available.

Source: State and Territory governments (unpublished).

Table 6A.46 Real costs awarded against the police through criminal actions (2007-08 dollars) (a), (b), (c), (d)

	Unit	NSW (e)	Vic	Qld	WA	SA (f)	Tas	ACT	NT
Total costs									
2003-04	\$'000	693	1 926	124	1 250	566	na	254	na
2004-05	\$'000	761	2 236	186	1 603	787	na	256	na
2005-06	\$'000	1 035	2 413	158	2 256	778	23	149	na
2006-07	\$'000	900	1 932	131	3 047	862	34	149	na
2007-08	\$'000	1 060	1 601	245	3 100	1 209	16	71	22
Total costs per per	rson								
2003-04	\$	0.10	0.39	0.03	0.64	0.37	na	0.78	na
2004-05	\$	0.11	0.45	0.05	0.80	0.51	na	0.78	na
2005-06	\$	0.15	0.47	0.04	1.11	0.50	0.05	0.45	na
2006-07	\$	0.13	0.37	0.03	1.46	0.55	0.07	0.44	na
2007-08	\$	0.15	0.31	0.06	1.45	0.76	0.03	0.21	0.10

- (a) Data have been adjusted to 2007-08 dollars using the gross domestic product (GDP) price deflator (2007 08 = 100) (table AA.26).
- (b) Historical rates in this table may differ from those in previous Reports, as historical population data have been revised using Final Rebased Estimated Resident Population (ERP) data following the 2006 Census of Population and Housing (for 31 December 2001 to 2005). Population data relate to 31 December, so that ERP at 31 December 2007 is used as the denominator for 2007-08.
- (c) Total costs awarded against the police resulting from summary offences and indictable offences tried summarily before a court of law, including ex gratia payments in some jurisdictions.
- (d) The process by which costs are awarded differs between jurisdictions. Therefore, 'costs awarded against police in criminal actions' data are not comparable across jurisdictions.
- (e) For NSW, revised data based on reports by Area Prosecutor Coordinators. Previous Reports showed only costs awarded as per the Failed Prosecutions Report and may have understated total costs awarded against police.
- (f) In SA, there has been a 21 per cent increase in the average quantum of costs awarded per case which is outside SAPOL's influence.

na Not available.

Source ABS (various years) Australian Demographic Statistics, Cat. no. 3101.0; State and Territory governments (unpublished).