|  |  |
| --- | --- |
| Steering Committee for the Review of Government Service Provision | ***F a c t s h e e t***  Under embargo until 12.15 am, Friday 30 January 2015  **For personal use only. Third parties should not be approached until the embargo is lifted.** |

Report on Government Services 2015

FIRE AND AMBULANCE SERVICES: fire EVENTS  
(CHAPTER 9)

This chapter reports on the performance of governments in providing emergency management services provided in the event of fire and out of hospital medical emergency events. This factsheet focuses on services for emergency fire events.

* A fire event is an incident that is reported to a fire service organisation and requires a response. Fire events include (but are not limited to): structure fires (that is, fires inside a building or structure), regardless of whether there is damage to the structure; landscape fires, including bushfires and grass fires, regardless of the size of the area burnt; and other fires, including vehicle and other mobile property fires, and outside rubbish fires. Nationally, fire service organisations attended a total of 384 017 emergency incidents in 2013-14, of which 101 867 were fire event incidents (**p. 9.4**).
* Performance reporting for fire events includes information on fire service organisations as the primary agencies involved in providing emergency management services for fire events. Nationally in 2013-14, the total expenditure of fire service organisations was $3.7 billion, or $158 per person in the population (**p. 9.27**). Nationally, 19 198 full time equivalent (FTE) paid personnel were employed by fire service organisations in 2013-14, of which 77.1 per cent were paid firefighters. A large number of volunteer firefighters (223 727 people) also participated in the delivery of fire services in 2013-14 (**p. 9.4**).

Objectives of emergency services for fire events

The objective of government involvement in fire events is to build fire resilient communities that work together to understand and manage the fire risks that they confront. Emergency management services provide highly effective, efficient and accessible services that:

* reduce the adverse effects of fire events on the community (including people, property, infrastructure, economy and environment)
* contribute to the management of fire risks to the community
* enhance public safety (**p. 9.5**).

[MORE]

Performance indicators for ambulance events (figure 9.1, p. 9.6)

|  |
| --- |
| Performance indicators for ambulance events (figure 9.1, p.9.6)  More details can be found within the text surrounding this image. |

|  |  |  |
| --- | --- | --- |
| Background information: | Lawrence McDonald, Head of Secretariat | 03 9653 2178 / 0421 584 905 |
| Other information: | Media and Publications | 03 9653 2244 |
| **Please do not approach other parties for comment before 30 January 2015.** | | | |
| *This volume can be accessed via the Productivity Commission’s website on the morning of Friday 30 January 2015:* [*www.pc.gov.au*](http://www.pc.gov.au)*. Hard copies of this volume will also be available for purchase via the Commission’s website.*  *Tables with a ‘9A’ prefix (eg table 9A.5) are in the attachments on the Review website.* | | | |

[END]