
14 Aged care services

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Data tables

Data tables are identified in references throughout this section by a '14A' prefix (for example, table 14A.1) and are available from the website <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

This section reports on government funded care and support services (provided at home and in residential care facilities) for older people (and their carers).

Further information on the Report on Government Services including other reported service areas, the glossary and list of abbreviations is available at <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

14.1 Profile of aged care services

Service overview

As people age they may need care and support to maintain health, social connectedness, wellbeing and the independence to remain in their homes and communities. Around two in five older people reported being in need of assistance as they aged (ABS 2019). Much of the care and support for older people is provided by family members, friends or neighbours (ABS 2019). But not everyone's care needs can be fully met through this care and support and 80 per cent of older people will access some form of government funded aged care service before death (AIHW 2018).

Government funded aged care services are provided to those who both want them and have been assessed as being in need of them. Services assist people who can no longer live without support to access appropriate care in their home, in the community or in a residential care facility. Approved aged care service providers receive government funding to provide these services and are required to meet minimum standards as well as demonstrate commitment to continuous improvement in quality of care.

Roles and responsibilities

Regulation and policy oversight of aged care services are predominantly the role of the Australian Government. The *Aged Care Act 1997* (Cwlth) and the accompanying Aged Care Principles are the main regulatory instruments establishing the framework for aged care services in Australia. Provisions of the Act cover service planning, user rights, eligibility for care, funding, quality assurance and accountability and other matters. There are also a number of independent statutory bodies that have important responsibilities in relation to aged care services: the Aged Care Quality and Safety Commission, the Aged Care Pricing Commissioner and the National Aged Care Advocacy Program.

State and Territory governments are funded by the Australian Government to provide comprehensive assessment services through the day-to-day operation and administration of Aged Care Assessment Teams (ACAT).¹

The Australian Government funds residential aged care, home care and home support, with State, Territory and local governments also funding and/or delivering some of these services directly. However, most services are delivered by non-government providers (tables 14A.10–11) such as private-for-profit, religious and charitable organisations.

The Australian Government and State and Territory governments jointly administer/fund the Transition Care and Multi-Purpose Service (MPS) programs.

Government subsidises a significant² portion of the cost of providing aged care, but clients and residents are expected to contribute where they can and may be charged fees and payments by service providers.

¹ While ACAT undertake comprehensive assessment for services under the Aged Care Act, lower entry-level services needs are assessed by Australian Government funded Regional Assessment Services (RAS). An ACAT is referred to as an Aged Care Assessment Service in Victoria.

² In 2017-18, the Commonwealth Government contribution to aged care of \$14.2 billion* covered approximately 77 per cent of total expenditure in the aged care sector (*excludes CHSP and HACC contribution of \$2.4 billion) (Aged Care Financing Authority 2019).

Government expenditure

Government recurrent expenditure on aged care services was \$20.1 billion in 2018-19 or \$4874 per older person (table 14A.4 and figure 14.1).

Figure 14.1 **Real recurrent expenditure on aged care services per older person (2018-19 dollars)^a**



^a See table 14A.4 for detailed footnotes and caveats.

Source: Department of Health (unpublished); Department of Veterans' Affairs (unpublished); State and Territory governments (unpublished); table 14A.4.

Residential aged care services accounted for the largest proportion of expenditure in 2018-19 (\$13.2 billion, or 65.6 per cent). Home care and home support services accounted for much of the remainder (\$5.9 billion) (table 14A.3).

The Australian Government provided 98.2 per cent of the government funding for aged care services in 2018-19. State and Territory governments provided the remainder (table 14A.3). Detailed expenditure data by program are contained in tables 14A.3–8.

Size and scope of sector

Aged care target population

Demand for aged care services is driven by the size and health of the older population. The Australian population is ageing rapidly, with the proportion of people aged 65 years or over in the total population projected to increase from 15 per cent at 30 June 2017 to between 21 and 23 per cent in 2066 (ABS 2018a). Although the Aboriginal and Torres Strait Islander

population is also ageing, life expectancy at birth for Aboriginal and Torres Strait Islander people is lower when compared with the non-Indigenous population (ABS 2018b).

The aged care target population is defined as all people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (this aligns with the funding arrangements as specified under the National Health Reform Agreement). This aged care target population differs from the Australian Government’s aged care ‘planning population’ of people aged 70 years or over which is used, along with the population of Aboriginal and Torres Strait Islander Australians aged 50–69 years in some cases, to allocate places under the Aged Care Act. See sub-section 14.4 for a definition of the aged care planning population.

Types of care and support

Home care and home support

Governments provide services to help older people remain, or return to living independently, in their homes. Carers can also access respite care through home care and home support programs:

- the Commonwealth Home Support Program (CHSP)³ provides a broad range of entry-level support services to older people in the community who have functional limitations (including cognitive) to remain living independently at home and in their community. These services include centre-based day care, domestic assistance, personal care, and social support (tables 14A.22–23)
- the Home Care Packages⁴ Program helps people with complex care needs to live independently in their own homes. There are four levels of care ranging from low level care needs (Home Care Package Level 1) to high care needs (Home Care Package Level 4). Services provided under these packages are tailored to the individual and might include personal care (such as showering), support services (such as cleaning) and/or clinical care (such as nursing and allied health support). As at 30 June 2019, 106 707 people were recipients of Home Care Packages, of which 44.7 per cent received a Home Care Package Level 2 (table 14A.9)
- Department of Veterans’ Affairs (DVA) community care for eligible veterans — Veteran Home Care (VHC) services provide domestic assistance, home and garden maintenance, and respite for people with low care needs; DVA community nursing services provide acute/post-acute support and maintenance and palliative care for people with high care needs or disability. In 2018-19, 40 206 older veterans were approved for VHC services and 15 605 older people received community nursing services, representing 31.7 and 12.3 per cent of older eligible veterans respectively (tables 14A.7–8).

³ The CHSP now operates fully in all states and territories (WA transitioned from HACC on 1 July 2018).

⁴ From 27 February 2017, Home Care Packages are attached to consumers and allocated according to consumer need (rather than being allocated to providers on the basis of assumed need).

In 2018-19, there were 826 335 older clients of home support nationally (CHSP), equivalent to around 200.3 older clients per 1000 older people (figure 14.2). There were a further 131 534 older clients of Home Care Packages, equivalent to around 31.9 older clients per 1000 older people (Department of Health 2019).

Figure 14.2 **Older clients of Commonwealth Home Support Program services per 1000 older people, by program, 2018-19^a**



^a See table 14A.2 for detailed footnotes and caveats.

Source: Department of Health (unpublished); table 14A.2.

Residential care services

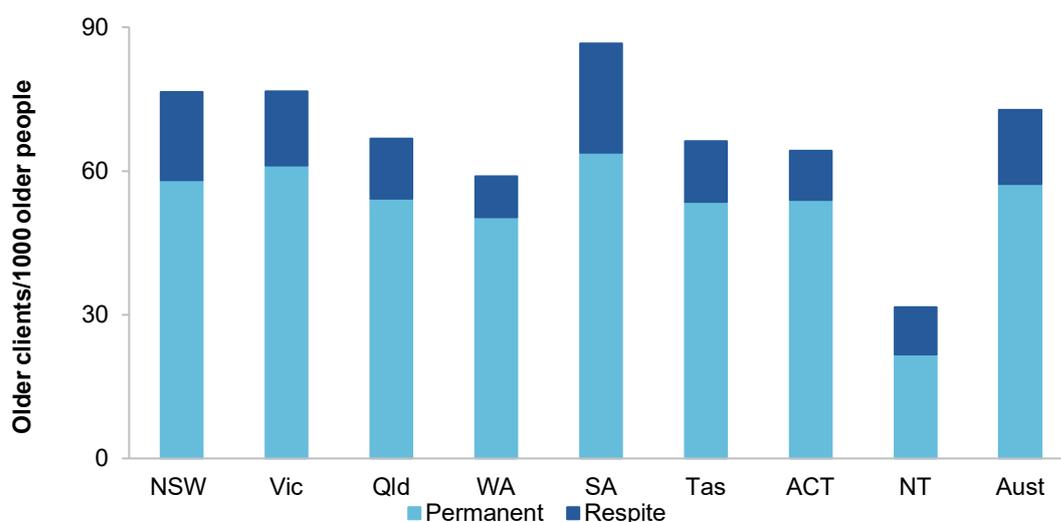
Residential aged care is provided in aged care homes on a permanent or respite basis. Residents receive accommodation, support (cleaning, laundry and meals) and personal care services. Those with greater needs may also receive nursing care, continence aids, basic medical and pharmaceutical supplies and therapy services.

For permanent residents, the Aged Care Funding Instrument (ACFI) is used to appraise dependency and the annual subsidy available through the Australian Government. Residents can be reappraised as their care needs change. Respite residents are not appraised under the ACFI but are classified as high or low care based on their ACAT approval.

The planning framework for services provided under the Aged Care Act aims to keep the growth in residential aged care places⁵ in line with growth in the older population, and to ensure a balance of services across Australia, including services for people with lower levels of need and in rural and remote areas. Nationally, at 30 June 2019, the number of residential care places was 76.2 per 1000 people in the aged care planning population (i.e., aged 70 years or over) (table 14A.14). If the population of Aboriginal and Torres Strait Islander Australians aged 50–69 years is taken into account, the rate is 73.1 per 1000 older people. This rate is higher in major cities (79.2) compared to regional areas (67.6) and remote/very remote areas (44.3) (tables 14A.15–16).

During 2018-19, 236 213 older people were in permanent care (57.2 per 1000 older people) and 64 117 in respite care (15.5 per 1000 older people) (figure 14.3). At 30 June 2019, the occupancy rate for residential aged care was 89.4 per cent — the lowest rate over the 10 years of reported data (table 14A.13).

Figure 14.3 Older permanent and respite residential aged care clients per 1000 older people, 2018-19^a



^a See table 14A.2 for detailed footnotes and caveats.

Source: Department of Health (unpublished); table 14A.2.

⁵ Up until February 2017, Home care places were also allocated under this framework. Under the Increasing Choices initiative introduced 27 February 2017, Home Care Packages are allocated to consumers rather than providers (consumers then choose a provider). At the same time, short-term restorative care places were introduced and are important in ensuring access to services across geographic locations.

Flexible care services

Where mainstream residential or home care services are unable to cater for an older person's specific needs, flexible care options are available:

- Transition Care assists older people in regaining physical and psychosocial functioning following an episode of inpatient hospital care to help maximise independence and avoid premature entry to residential aged care. During 2018-19, there were 23 675 older clients of Transition Care (table 14A.2).
- Short-term restorative care (STRC) is similar to transition care, but is provided to people who have had a setback or decline in function without having been in hospital. In 2018-19, 2494 people aged 65 years or over received STRC services, with 462 people receiving care at 30 June 2019 (Department of Health unpublished).
- The MPS program delivers flexible and integrated health and aged care services to small rural and remote communities. At 30 June 2019, there were 3646 operational MPS program places (Department of Health unpublished).
- The National Aboriginal and Torres Strait Islander Flexible Aged Care Program provides culturally appropriate aged care to older Aboriginal and Torres Strait Islander people close to home and their communities and delivers a mix of residential and home care services. At 30 June 2019, there were 1072 operational flexible places under this program (Department of Health unpublished).

Supporting programs

Governments fund 'Workforce and Quality' and 'Ageing and Service improvement' programs to monitor compliance with the accreditation and quality frameworks, and ensure appropriately skilled staff are available to deliver home and residential care services and to address care issues associated with a predicted rise in the prevalence of dementia. Staff providing home and residential care, and the physical environment at residential facilities, are critical to the health, safety and client experience of care and support.

The Aged Care Act does not prescribe the qualifications required by staff nor the number of staff required to be employed by an aged care service (Department of Health 2018), but accreditation standards require aged care providers and residences to employ staff with the right skills and qualifications to look after clients and residents. In 2016, 28.5 per cent of full time equivalent (FTE) direct care staff at aged care homes were either nurses or allied health professionals, down from 31.8 per cent in 2012 (Department of Health 2017). The physical environment at residential facilities is assessed as part of ongoing accreditation processes by the Aged Care Quality and Safety Commission (tables 14A.34–37).

Accessing care

Information services

Services such as ‘My Aged Care’ provide older people, their families and carers with information to help them access timely and appropriate care, and find approved aged care services in their local area.

Assessment services

An assessment of need by an ACAT (Aged Care Assessment Service in Victoria), is mandatory for admission to residential care, to receive a Home Care Package, or enter STRC or Transition Care. ACATs also make recommendations regarding the most appropriate long-term care arrangements for clients (table 14A.30). Since 2014, approvals for care from most assessments do not lapse. Assessments for other aged care programs are conducted by other assessment services (for example, Regional Assessment Services (RAS) for CHSP).

Not everyone assessed by an ACAT is approved for care, and some people are approved for more than one type of care. In 2018-19, there were 175 482 completed ACAT assessments (equivalent to 42.5 per 1000 older people) and 200 695 approvals for residential aged care and the Home Care Package program (tables 14A.24–25). ACAT approval rates for Home Care Packages and residential aged care significantly increase with client age (table 14A.25).

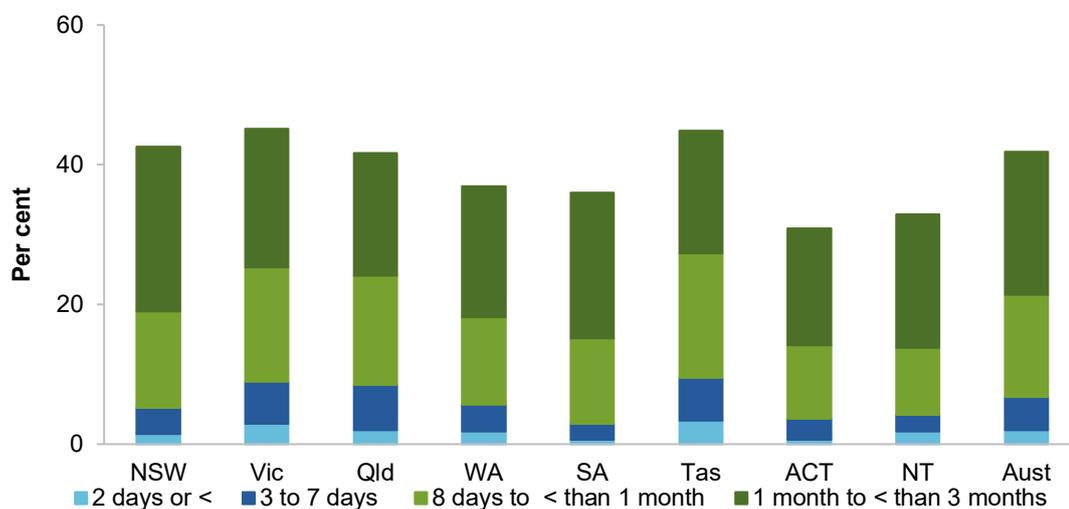
Elapsed times — time taken from ACAT approval to access care

The time between an ACAT approval and an older person’s access to an aged care service (or offer of a package in the case of Home Care, as distinct from access to care) can be influenced by a range of factors (both service- and person-related) including:

- availability of places/packages and services (which can increase waiting times)
- an older person’s:
 - preference to remain at home for as long as possible, going into approved residential aged care at a later date or not at all (choosing instead to access formal home care, or support from family, friends or the community)
 - need to delay entry into residential aged care due to personal circumstances, such as selling their home
 - decision to reject an offer due to the cost or location.

In 2018-19, 41.9 per cent of older people entered residential aged care within 3 months of their ACAT approval (figure 14.4); the median elapsed time was 152 days, an increase from 121 days in 2017-18 and 105 days in 2016-17 (table 14A.26). Further data on elapsed times for residential aged care are included in tables 14A.26–29.

Figure 14.4 **People entering residential care within specified elapsed time periods of their ACAT approval, 2018-19^a**

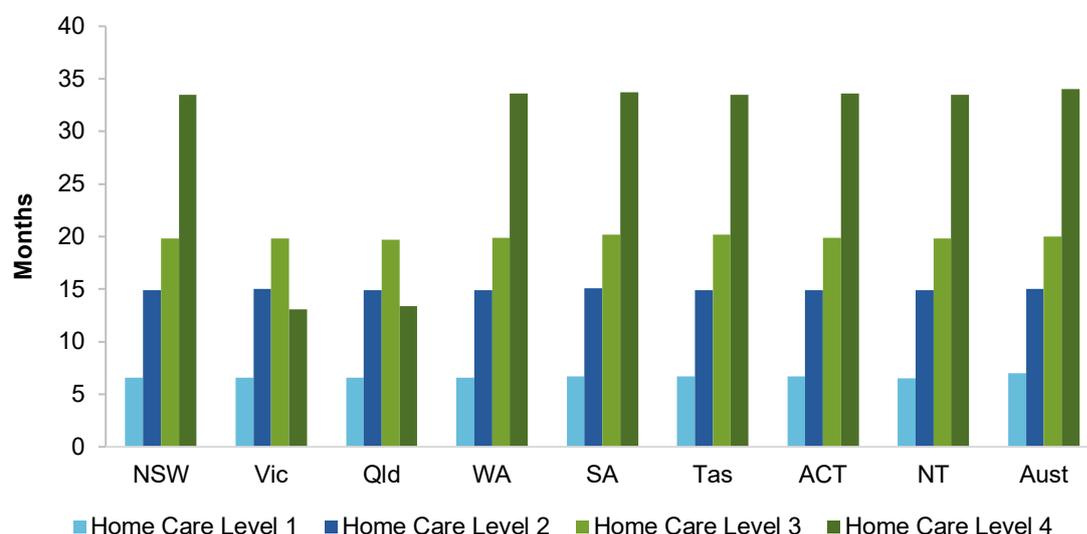


^a See table 14A.26 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.26.

In 2018-19, under the new Increasing Choice in Home Care arrangements which commenced 27 February 2017, median elapsed times for a Home Care Package ranged from 7 months for a level 1 package to 34 months for a level 4 package (figure 14.5). As approval processes for clients have changed significantly under the new arrangements, data are not comparable over time and data for 2018-19 should not be compared to previous years.

Figure 14.5 **Median elapsed time between ACAT approval and offer of a Home Care Package, 2018-19^{a, b, c}**



^a See table 14A.26 for detailed definitions, footnotes and caveats. ^b Elapsed times at level 4 for Victoria and Queensland are lower than other jurisdictions due to the higher share of high priority approvals in these two States for level 4 packages. Table 14A.26 contains data disaggregated by priority type. ^c For more information on the effect of Increasing Choice in Home Care, please refer to data table 14A.26.

Source: Department of Health (unpublished); table 14A.26.

14.2 Framework of performance indicators

The framework of performance indicators for aged care services is based on governments' objectives for the aged care sector (box 14.1).

Box 14.1 Objectives for aged care services

The aged care system aims to promote the wellbeing and independence of older people (and their carers), by enabling them to stay in their own homes or by assisting them in residential care. Governments seek to achieve this aim by subsidising aged care services that are:

- accessible — including timely and affordable
- appropriate to meet the needs of clients — person-centred, with an emphasis on integrated care, ageing in place and restorative approaches
- high quality.

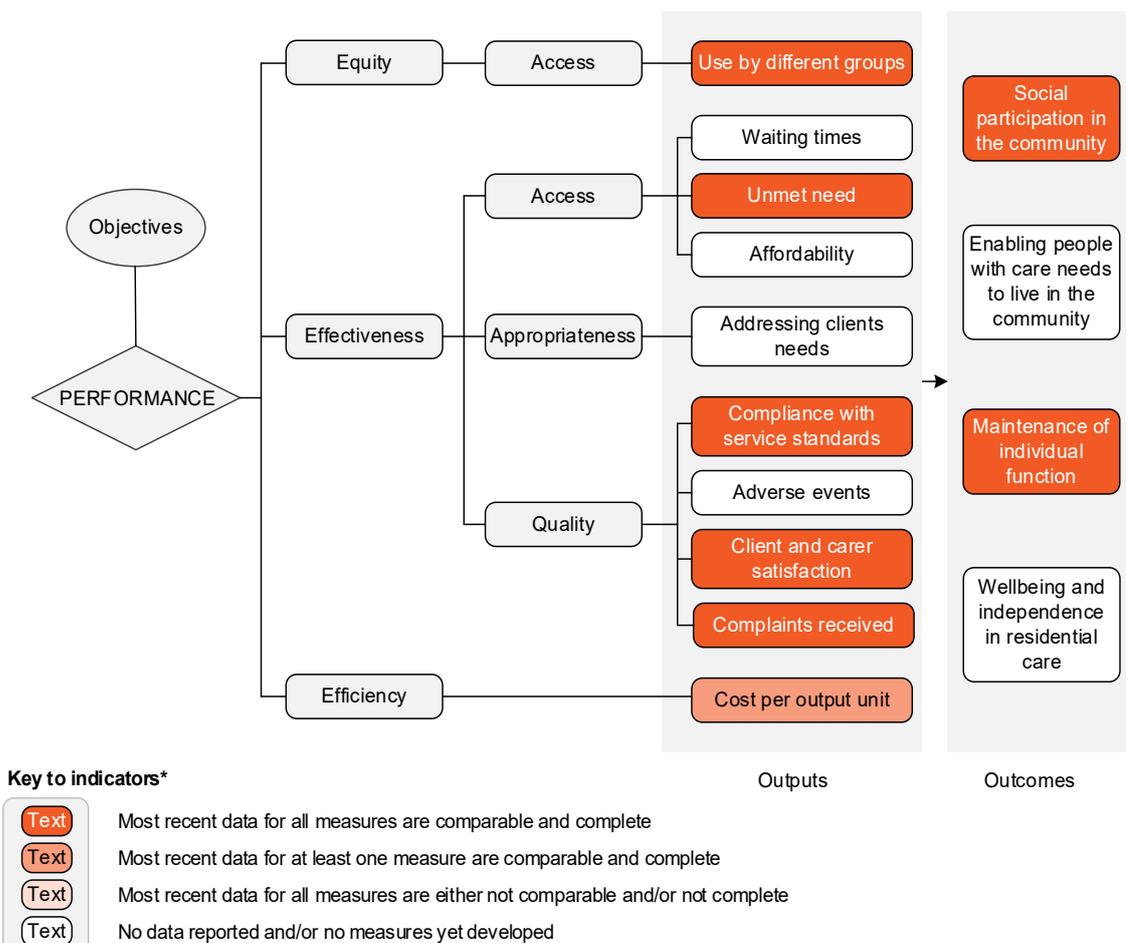
Governments aim for aged care services to meet these objectives in an equitable and efficient manner.

The performance indicator framework provides information on equity, efficiency and effectiveness, and distinguishes the outputs and outcomes of aged care services (figure 14.6).

The performance indicator framework shows which data are complete and comparable in the 2020 Report. For data that are not considered directly comparable, text includes relevant caveats and supporting commentary. Section 1 discusses data comparability, data completeness and information on data quality from a Report-wide perspective. In addition to sub-section 14.1, the Report’s statistical context section (section 2) contains data that may assist in interpreting the performance indicators presented in this chapter. Sections 1 and 2 are available from the website at <https://www.pc.gov.au/research/ongoing/report-on-government-services>.

Improvements to performance reporting for aged care services are ongoing and include identifying data sources to fill gaps in reporting for performance indicators and measures, and improving the comparability and completeness of data.

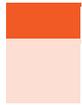
Figure 14.6 **Aged care services performance indicator framework**



* A description of the comparability and completeness of each measure is provided in indicator interpretation boxes within the section

14.3 Key performance indicator results

Different delivery contexts, locations and types of client may affect the effectiveness and efficiency of aged care services.



Data are comparable (subject to caveats) across jurisdictions and over time.

Data are either not comparable (subject to caveats) within jurisdictions over time or are not comparable across jurisdictions or both.

The completeness of performance indicator results are shaded in indicator interpretation boxes, figures and section and data tables as follows:



Data are complete (subject to caveats) for the current reporting period. All required data are available for all jurisdictions

Data are incomplete for the current reporting period. At least some data were not available.

Outputs

Outputs are the services delivered (while outcomes are the impact of these services on the status of an individual or group) (see section 1). Output information is also critical for equitable, efficient and effective management of government services.

Equity

Access – Use by different groups

‘Use by different groups’ is an indicator of governments’ objective to subsidise aged care services in an equitable manner (box 14.2).

Box 14.2 Use by different groups

'Use by different groups' is defined as the proportion of service clients who are from a special needs group, compared with the proportion of the aged care target population who are from that special needs group.

The proportion of service clients from a particular special needs group should be broadly similar to the proportion of the aged care target population who are from that special needs group.

There are nine special needs groups identified by the *Aged Care Act 1997* (Cwlth) (see sub-section 14.4 for details). Data are reported for three special needs groups (Aboriginal and Torres Strait Islander Australians; people from Culturally and Linguistically Diverse (CALD) backgrounds; and people receiving aged care services in outer regional, remote/very remote areas. People from CALD backgrounds are defined as those born overseas from countries other than the United Kingdom, Ireland, New Zealand, Canada, South Africa and the United States of America.

Measures for veterans (including widows and widowers of veterans) and for those who are financially and socially disadvantaged are currently under development (although data are available on the proportion of all permanent residents' care days used by financially disadvantaged residents, see table 14A.21). Data are not available for reporting on the remaining special needs groups.

Several factors should be considered when interpreting these data.

- Special needs groups may have greater need for aged care services. Compared to the rest of the population Aboriginal and Torres Strait Islander Australians have higher rates of disability, lower life expectancy and an increased likelihood of requiring aged care services at a younger age. Because of these factors, the target population for Aboriginal and Torres Strait Islander Australians is people aged 50 years or over, compared to 65 years or over for other population groups.
- Cultural differences and the availability of care and support from family, friends or neighbours can also affect the use of services across different population groups. Stronger support networks can reduce the need for government funded aged care services, or for particular government funded service types.

Data reported for this indicator are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions.

Differences in the representation of a special needs group in services compared to their representation in the aged care target population varied across service types and groups. Nationally:

- Aboriginal and Torres Strait Islander Australians are overrepresented for low level Home Care Packages (levels 1–2) and high level Home Care Packages (levels 3–4), but are underrepresented in all other service types
- people from CALD backgrounds are overrepresented amongst those accessing high level Home Care Packages, but underrepresented in all other service types

- people receiving aged care services in rural and remote areas are overrepresented amongst those accessing CHSP, but underrepresented in all other service types (table 14.1).

Table 14.1 Representation of special needs groups in the aged care target population, compared with their representation in older clients of aged care services (per cent)^a

Data are comparable (subject to caveats) across jurisdictions.

Data are complete (subject to caveats) for the current reporting period.

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Aboriginal and Torres Strait Islander people									
<i>Aged care target population, June 2019</i>	3.6	1.0	4.5	4.4	2.2	5.4	2.3	45.5	3.4
ACAT assessments, 2018-19	2.4	0.7	2.2	2.5	1.2	2.9	1.0	29.7	1.9
Residential aged care, at 30 June 2019	0.9	0.3	1.5	1.8	0.5	1.0	0.4	36.2	1.0
Home Care Levels 1–2, 30 June 2019	4.5	2.8	3.4	3.0	2.9	3.4	3.4	67.3	4.0
Home Care Levels 3–4, 30 June 2019	4.4	2.4	3.6	2.8	2.2	2.8	4.5	35.8	3.6
CHSP, 2018-19	3.1	1.1	3.7	3.1	2.2	2.6	1.1	41.4	2.8
Transition Care, 30 June 2019	1.2	0.9	2.3	0.3	0.9	1.1	–	10.5	1.2
CALD backgrounds									
<i>Aged care target population, June 2016</i>	26.5	31.1	12.5	20.8	19.8	8.0	25.6	20.9	23.3
ACAT assessments, 2018-19	23.4	33.7	12.0	21.0	19.1	8.6	25.5	18.5	23.3
Residential aged care, 30 June 2019	21.7	25.9	10.6	18.4	18.2	7.3	21.2	15.1	19.8
Home Care Levels 1–2, 30 June 2019	25.4	39.4	13.1	26.3	19.5	11.0	24.7	9.9	26.4
Home Care Levels 3–4, 30 June 2019	22.6	27.4	16.8	43.5	28.5	7.4	30.4	15.3	24.2

(continued next page)

Table 14.1 (continued)

	NSW	Vic	Qld	WA	SA	Tas	ACT ^b	NT ^c	Aust
CHSP, 2018-19	21.8	31.0	11.0	20.0	20.4	8.0	27.3	17.8	21.2
Transition Care, 30 June 2019	20.6	32.7	9.7	25.5	20.6	10.5	23.8	33.3	22.2
Rural and remote									
<i>Aged care target population, June 2019</i>	8.1	5.9	15.8	12.4	15.7	36.4	..	100.0	11.2
ACAT assessments, 2018-19	8.3	5.7	14.1	10.8	14.5	30.1	..	100.0	10.3
Residential aged care, 30 June 2019	5.6	4.9	13.0	7.7	10.3	24.0	..	100.0	8.0
Home Care Levels 1-4, 30 June 2019	3.6	3.9	11.4	7.3	12.5	13.6	..	100.0	6.9
CHSP, 2018-19	10.8	7.4	14.2	11.8	15.6	34.6	..	100.0	12.2
Transition Care, 30 June 2019	4.4	2.1	9.8	5.7	–	20.9	..	100.0	5.3

^a See box 14.2 and tables 14A.17–19 for detailed definitions, footnotes and caveats.

^b The ACT does not have outer regional and remote/very remote areas. ^c The NT comprises only outer regional and remote/very remote areas. .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); Victorian and WA governments (unpublished); ABS, *Migration, Australia 2016-17*, data generated on 09/11/18 using ABS.Stat (http://stat.data.abs.gov.au/Index.aspx?DatasetCode=ABS_ERP_COB_STATE#), tables 14A.17–19.

Effectiveness

Access — Waiting times

‘Waiting times’ is an indicator of governments’ objective to subsidise aged care services that are accessible (box 14.3). The elapsed time between approval for care and commencement of care is reported earlier in the section as context.

Box 14.3 Waiting times

‘Waiting times’ is defined as the proportion of older people who have an ACAT approval and are ready to take up care, who are able to enter residential care or commence Home Care within three months.

Higher proportions of admission to residential care or commencement of Home Care within three months are desirable.

Data for this indicator are not available. See page 14.8 for related information on elapsed times.

Access – Unmet need

‘Unmet need’ is an indicator of governments’ objective of subsidising aged care services

that are accessible (box 14.4).

Box 14.4 Unmet need

'Unmet need' measures the need for aged care services relative to the access to services. Two measures of unmet need (one is a proxy) are reported.

Unmet need in the community

The 'Unmet need in the community' measure is the proportion of older people (aged 65 years or over) who were living in households and reported being in need of assistance, that also reported that their need was not fully met.

A low or decreasing proportion of people reporting their need as not fully met is desirable.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions (only one year of data are reported)
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

Comparability of the NT results against other jurisdictions for this indicator are affected by the scope of the Survey of Disability Ageing and Carers (SDAC) as it does not include people living in discrete Aboriginal and Torres Strait Islander communities or very remote areas.

Hospital patient days used by aged care type patients

The 'Hospital patient days used by aged care type patients' is a *proxy* measure of unmet need defined as the proportion of hospital patient days (for overnight separations only) that were for aged care type patients (see sub-section 14.4 for further details).

Hospital inpatient services are geared towards shorter periods of acute care aimed at addressing serious illness or injury, or diagnosis. The needs of older people for maintenance care (particularly for extended periods of time) can be better met in residential aged care services than hospitals.

A low or decreasing proportion of patient days used by aged care type patients is desirable.

The data should be interpreted with caution, because:

- days for patients who have not completed their period of care in a hospital are not included
- identification in hospital as aged care patient type may not reflect a person's eligibility for residential care services (this is determined by an ACAT assessment) or reliably reflect access issues for residential aged care from the acute care sector – data (utilising appropriate linked hospital separations and ACAT approvals) are not available at this time
- the diagnosis codes for aged care patient type may not be applied consistently across jurisdictions or over time
- the denominator (all patient days for overnight separations) does not directly reflect the need for aged care services.

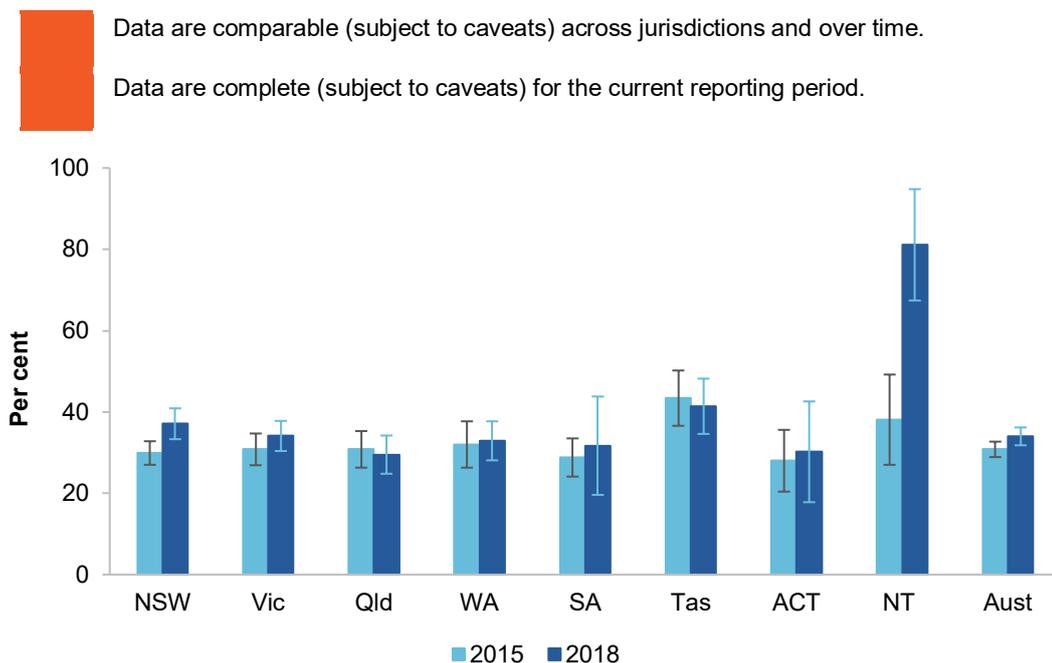
Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2017-18 data are available for all jurisdictions.

Unmet need in the community

Nationally in 2018, 34.0 per cent of older people who were living in households and in need of assistance, reported that their need was not fully met (figure 14.7). The proportion was higher for those with a profound or severe disability (41.7 per cent) than for those without a disability (20.5 per cent) (table 14A.31).

Figure 14.7 Older people in need of assistance reporting that their needs were not fully met^a



^a See box 14.4 and table 14A.31 for detailed definitions, footnotes and caveats.

Source: ABS (unpublished) SDAC; table 14A.31.

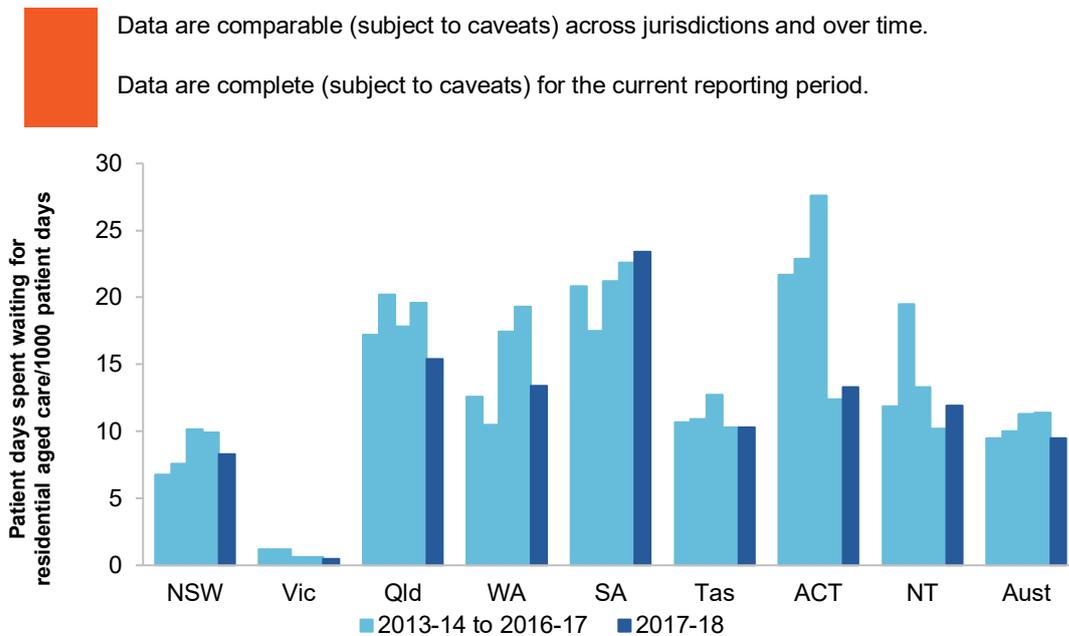
Hospital patient days used by aged care type patients

Understanding the relationship between the aged care and health systems is important as interactions are critical for the performance of both systems. The number of operational residential aged care places can affect demand for public hospital beds, just as the number of older patients in acute and subacute care and the time they spend in hospital can affect demand for aged care services.

Nationally in 2017-18, the proportion of all hospital patient days used by patients waiting for residential aged care was 9.5 per 1000 patient days (figure 14.8). Proportions were lower for Aboriginal and Torres Strait Islander people compared to other Australians, but higher for people from lower compared to higher socioeconomic areas and for people in remote compared to non-remote areas (table 14A.33). The proportion of separations for 'aged care

type' patients⁶ waiting 35 days or longer was 9.2 per cent nationally in 2017-18 (table 14A.32).

Figure 14.8 Hospital patient days used by patients waiting for residential aged care^a



^a See box 14.4 and table 14A.33 for detailed definitions, footnotes and caveats.
 Source: Australian Institute of Health and Welfare (unpublished); table 14A.33.

Access – Affordability

'Affordability' is an indicator of governments' objective to subsidise aged care services to make them affordable for those that need them (box 14.5).

Box 14.5 Affordability

'Affordability' is defined as the out-of-pocket costs for aged care services (after subsidies) as a proportion of disposable income.

Low or decreasing out-of-pocket cost for aged care services as a proportion of disposable income represents more affordable aged care services and is desirable.

Data are not yet available for reporting against this indicator.

⁶ Scope of these aged care type patients is slightly different to that defined for the indicator. See table 14A.32 for details.

Appropriateness – Addressing client needs

‘Addressing client needs’ is an indicator of governments’ objective to subsidise aged care services that are appropriate to meet the needs of clients — person-centred, with an emphasis on integrated care, ageing in place and restorative approaches (box 14.6).

Box 14.6 Addressing client needs

‘Addressing client needs’ will measure the extent to which:

- care recipients or their representatives had input into the planning of their care
- the supports identified in the care planning process to address an individual’s needs were provided (match of needs)
- individual interests, customs, beliefs and cultural and ethnic backgrounds were valued and fostered.

Data are not yet available for reporting against this indicator.

Quality – Compliance with service standards

‘Compliance with service standards’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.7).

Box 14.7 Compliance with service standards

'Compliance with service standards' measures the extent to which approved aged care services are meeting expected standards. Measures are reported for residential care, and home care and home support.

Residential care

For residential aged care, the measure is the proportion of re-accredited facilities given three-year accreditation. Three years is the longest period for which re-accreditation can be granted (in most cases), so if a service is re-accredited for this period it implies a higher level of service quality than for those re-accredited for a shorter period. Further information on the accreditation standards and process is available at www.agedcarequality.gov.au.

Data for this measure do not include 33 new facilities (1.2 per cent of all residential care facilities) that have not been re-accredited as at 30 June 2019 (table 14A.37).

High or increasing proportions of services that are re-accredited for three years is desirable.

Data reported for this indicator are:

- comparable (subject to caveats) across jurisdictions
- complete (subject to caveats) for the current reporting period. All required June 2019 data are available for all jurisdictions.

Home care and home support

For Home care and support, the measure is the proportion of reviews that met all expected outcomes under each of the three Home Care Common Standards.

- Standard 1 – Effective management
- Standard 2 – Appropriate access and service delivery
- Standard 3 – Service user rights and responsibilities.

High or increasing proportions of services that met all expected outcomes is desirable.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions

During 2018-19, 84.9 per cent of the 1269 services re-accredited that year were given three year accreditation status; down from 93.1 per cent in 2017-18 (table 14A.34). This decrease in 2018-19 affects the proportion of all services re-accredited to date. As at 30 June 2019, 92.3 per cent of the 2690 re-accredited residential aged care services had been given three year accreditation, down from 96.9 per cent at 30 June 2018 (table 14A.37).

For Australian Government home care and home support services, 51.2 per cent of the reviews scheduled to be done over the period 2017 to 2020 had been completed by 30 June 2019 (table 14A.39). The proportions of home care and home support service providers

reviewed during 2018-19 that achieved all expected outcomes for each of the three standards⁷ are in table 14.2.

Table 14.2 Australian Government home care and home support service providers that achieved all relevant expected outcomes, 2018-19 (per cent)^a

Data are comparable (subject to caveats) across jurisdictions.

Data are complete (subject to caveats) for the current reporting period.

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Standard 1	93.2	93.8	86.6	95.1	90.5	90.9	95.0	92.6	91.6
Standard 2	94.3	97.3	96.2	91.8	86.9	93.2	95.0	88.9	94.2
Standard 3	98.9	98.3	95.4	93.4	94.9	100.0	100.0	98.1	97.2

^a See box 14.7 and table 14A.39 for detailed definitions, footnotes and caveats.

Source: Australian Aged Care Quality Agency (unpublished); table 14A.39.

Quality – Adverse events

‘Adverse events’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.8).

Box 14.8 Adverse events

‘Adverse events’ is defined as the number of adverse events that occur in the provision of aged care services expressed as a rate. No appropriate direct measure of adverse events in aged care is available; two potential measures have been identified for this indicator.

Low or decreasing rates of adverse events is desirable.

Adverse events in residential aged care

Data are not available for reporting against this measure.

From 1 July 2019, the Aged Care Legislation Amendment (Quality Indicator Program) Principles 2019 took effect and the *National Aged Care Mandatory Quality Indicator Program* (QI Program) commenced. The previously voluntary QI Program has been operating since 2016.

(continued next page)

⁷ From 1 July 2019, organisations providing Commonwealth-subsidised aged care services have been required to comply with eight Aged Care Quality Standards (ACQSC 2019). As the latest data for this report are for the 2018-19 year, the compliance data for home care and support service providers correspond to the three service standards applying prior to 1 July 2019.

Box 14.8 (continued)

The QI Program collects and publicly reports on the prevalence of pressure injuries, use of physical restraint and unplanned weight loss quality indicators, on a quarterly basis. These mandatory reporting requirements will be expanded to include indicators on falls and fractures and medication management by July 2021. As the QI Program data mature they may be suitable to include in this report, noting the QI Program does not seek to measure adverse events and subject to developments following the Royal Commission into Aged Care Quality and Safety.

At the national level, the Report on the Operation of the Aged Care Act reports data on two indicators relating to the safety of residents — reportable assaults, and missing residents. Expressed as a rate of those in permanent residential aged care, the rate of reportable assaults was 1.6 per cent in 2017-18, while the rate of missing residents was 0.6 per cent (Department of Health 2018).

Hospital leave days from residential aged care for preventable causes

Data are not available for reporting against this measure.

'Hospital leave days from residential aged care for preventable causes' is being investigated as a proxy measure and would indicate the days that were spent out-of-residence due to preventable causes.

Quality – Client and carer satisfaction

'Client and carer satisfaction' is an indicator of government's objective to subsidise high quality aged care services (box 14.9).

Box 14.9 Client and carer satisfaction

'Client and carer satisfaction' is defined by four measures:

- the proportion of people aged 65 years or over living in households, who are satisfied with the *range* of organised and formal service options available
- the proportion of people aged 65 years or over living in households, who are satisfied with the *quality* of assistance received from organised and formal services in the last six months
- the proportion of primary carers living in households (caring for people aged 65 years or over), who are satisfied with the *range* of formal service options available to help them in their caring role
- the proportion of primary carers living in households (caring for people aged 65 years or over), who are satisfied with the *quality* of assistance received from formal services in the last six months to help them in their caring role.

A high or increasing proportion of clients and carers who are satisfied is desirable as it suggests that the service received was of a higher quality.

Data reported for this measure are:

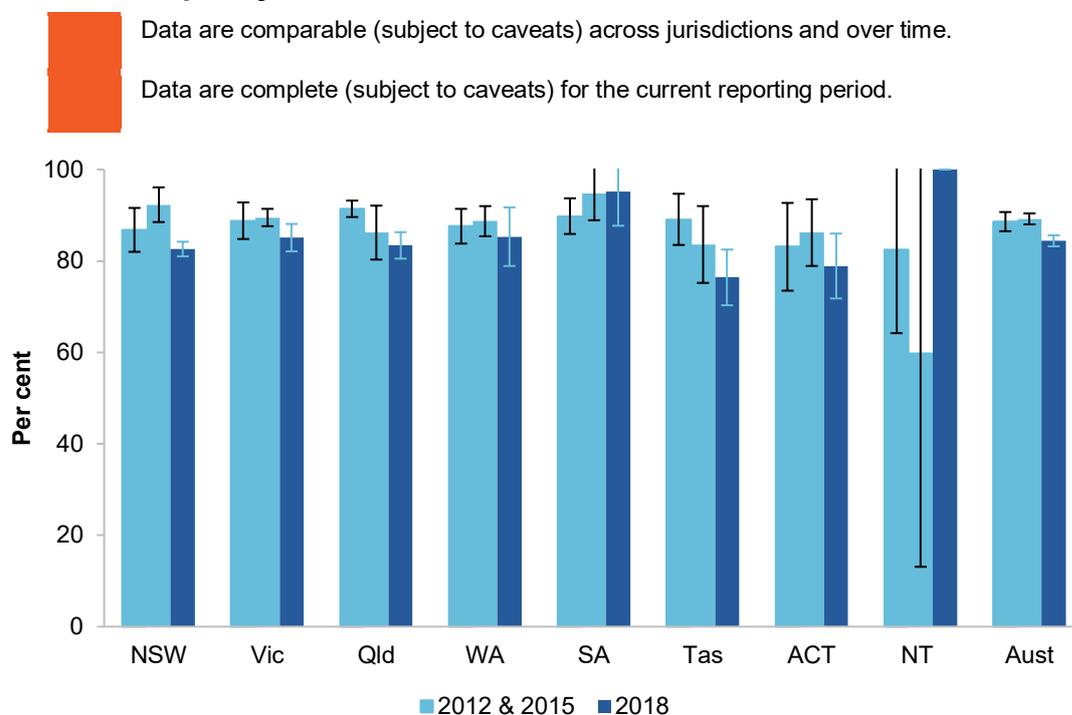
- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

Comparability of the NT results against other jurisdictions for this indicator are affected by the scope of the SDAC as it does not include people living in discrete Aboriginal and Torres Strait Islander communities or very remote areas.

Nationally in 2018, 71.2 per cent of people aged 65 years or over who reported a need for, or received formal services in the previous six months, were satisfied with the *range* of services available — a decrease from 2015, but similar to 2012 (table 14A.46).

Of people aged 65 years or over who received formal services in the previous six months, 84.4 per cent were satisfied with the *quality* of assistance they received (figure 14.9) — a decrease from 2015 and 2012 (89.2 per cent and 88.6 per cent respectively).

Figure 14.9 People aged 65 years or over who are satisfied with the quality of services received^{a, b, c}



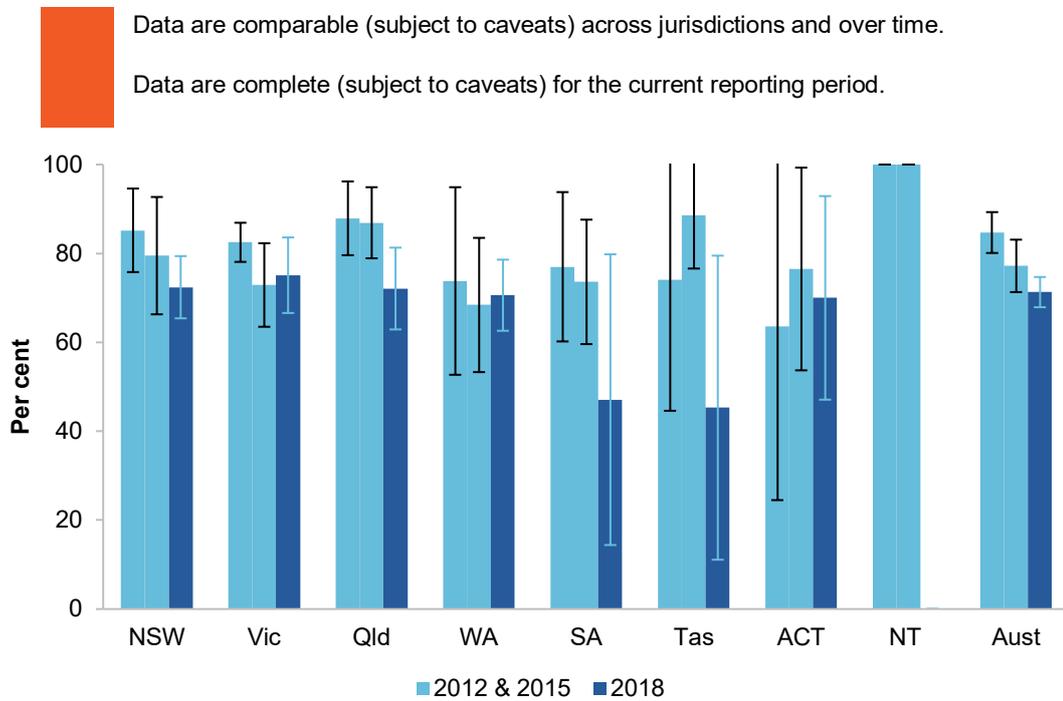
^a See box 14.9 and table 14A.45 for detailed definitions, footnotes and caveats. ^b Confidence intervals for the NT were unavailable for 2018. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate.

Source: ABS (unpublished) SDAC; table 14A.45.

For primary carers of people aged 65 years or over, the proportion who were satisfied with the range of organised services available to help them in their caring role was 36.1 per cent in 2018 — a decrease of around 10 percentage points from 2015 and 2012 (table 14A.48).

Around 7 in 10 primary carers (71.3 per cent) were satisfied with the quality of services provided to help them in their caring role — down from 84.7 per cent in 2012 (figure 14.10).

Figure 14.10 **Primary carers (of people aged 65 years or over) who are satisfied with the quality of services received^{a, b, c}**



^a See box 14.9 and table 14A.47 for detailed definitions, footnotes and caveats. ^b Data were not published for the NT for 2018 but are included in Australian totals. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate.

Source: ABS (unpublished) SDAC; table 14A.47.

Quality – Complaints received

‘Complaints received’ is an indicator of governments’ objective to subsidise high quality aged care services (box 14.10).

Box 14.10 **Complaints received**

'Complaints received' is defined as the number of in-scope complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite). Complaints within scope relate to Australian Government funded providers of residential care, Home Care, CHSP or flexible aged care services.

All else being equal, a low or decreasing rate of complaints can suggest higher quality services. However, a high or increasing rate of complaints may not necessarily mean lower quality services as it may reflect more effective complaints reporting and monitoring arrangements.

Further information on the operation of the Aged Care Quality and Safety Commission is available at www.agedcarequality.gov.au.

Data reported for this measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions.

During 2018-19, a total of 7828 in-scope complaints were received. Nationally, 5748 complaints were for residential care services (permanent and respite), which equated to 30.4 complaints per 1000 residential care residents. This rate is up from 23.1 and 19.9 complaints per 1000 residents in 2017-18 and 2016-17 respectively (table 14A.38).

Efficiency

Cost per output unit

'Cost per output unit' is an indicator of governments' objective to subsidise aged care services in an efficient manner (box 14.11).

Box 14.11 **Cost per output unit**

'Cost per output unit' is defined by two measures:

- Australian Government expenditure per ACAT assessment — Australian Government expenditure on the Aged Care Assessment Program divided by the number of completed assessments
- expenditure per hour of service for CHSP — Australian Government expenditure on services, divided by the number of hours of service provided.

While high or increasing cost per output unit may reflect deteriorating efficiency, it may also reflect changes in aspects of the service (such as greater time spent with clients) or differences in the characteristics of clients (such as their geographic location). Similarly, while low or declining cost per output unit may reflect improving efficiency it may also reflect declining quality.

(continued next page)

Box 14.11 (continued)

Not all expenditure is included in these measures. Expenditure by local governments and non-government sources on services (for example, client fees for CHSP) and State and Territory governments' contributions to the cost of ACAT assessments are not included.

Data reported for the 'Australian Government expenditure per ACAT assessment' measure are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions.

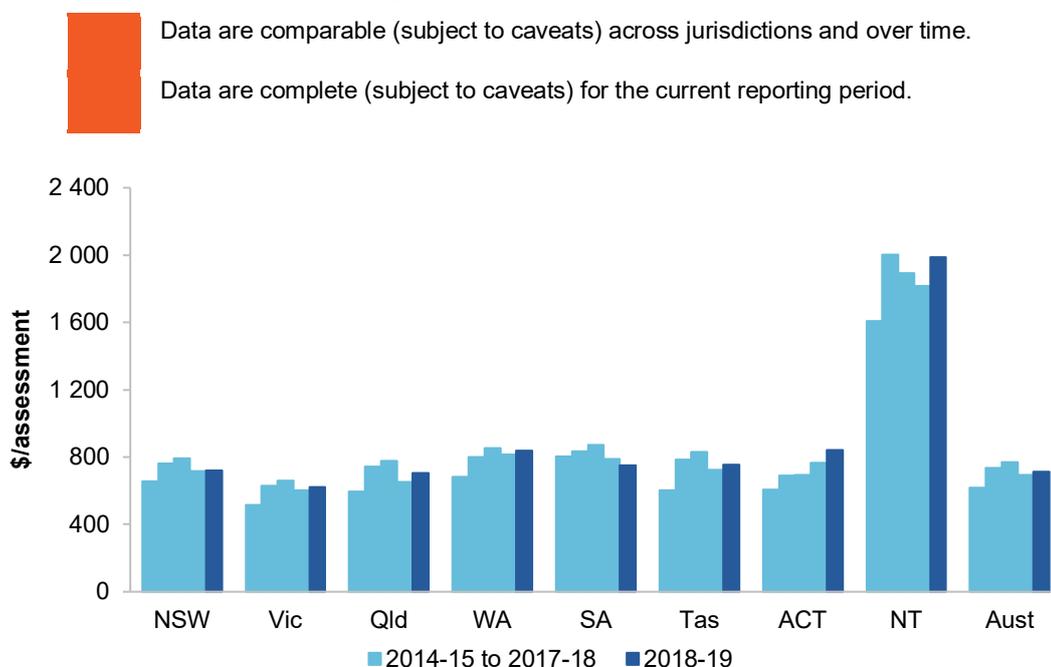
Data reported for the 'expenditure per hour of service for CHSP' measure are:

- not comparable across jurisdictions, but are comparable (subject to caveats) within jurisdictions over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data were provided for all jurisdictions.

Efficiency (cost per unit) measures for residential care and home care are under development.

Nationally, the average Australian Government expenditure per ACAT assessment during 2018-19 was \$711.79 (figure 14.11). Data are available back to 2009-10 in table 14A.49.

Figure 14.11 Australian Government expenditure on aged care assessments, per assessment (2018-19 dollars)^a



^a See box 14.11 and table 14A.49 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.49.

In 2018-19, Australian Government expenditure on CHSP services per hour was higher for nursing and allied health than for domestic assistance and personal care (table 14A.50).

Outcomes

Outcomes are the impact of services on the status of an individual or group (see section 1).

Social participation in the community

‘Social participation in the community’ is an indicator of governments’ objective to encourage the wellbeing and independence of older people (box 14.12).

Box 14.12 Social participation in the community

‘Social participation in the community’ is indicative of the wellbeing and independence of older people as defined by three measures, the estimated proportions of older people (aged 65 years or over) who:

- participated in social or community activities away from home in the last three months
- had face-to-face contact with family or friends not living in the same household in the last week
- did not leave home or did not leave home as often as they would like.

These measures are reported by disability status (profound or severe disability, other disability, all disability, without disability) and for all older people. Disability status is used as a *proxy* to identify older people who might need more assistance to support their social participation.

High or increasing proportions of social participation in the community are desirable.

Data reported for these measures are:

- comparable (subject to caveats) across jurisdictions (only one year of data are reported)
- complete (subject to caveats) for the current reporting period. All required 2018 data are available for all jurisdictions.

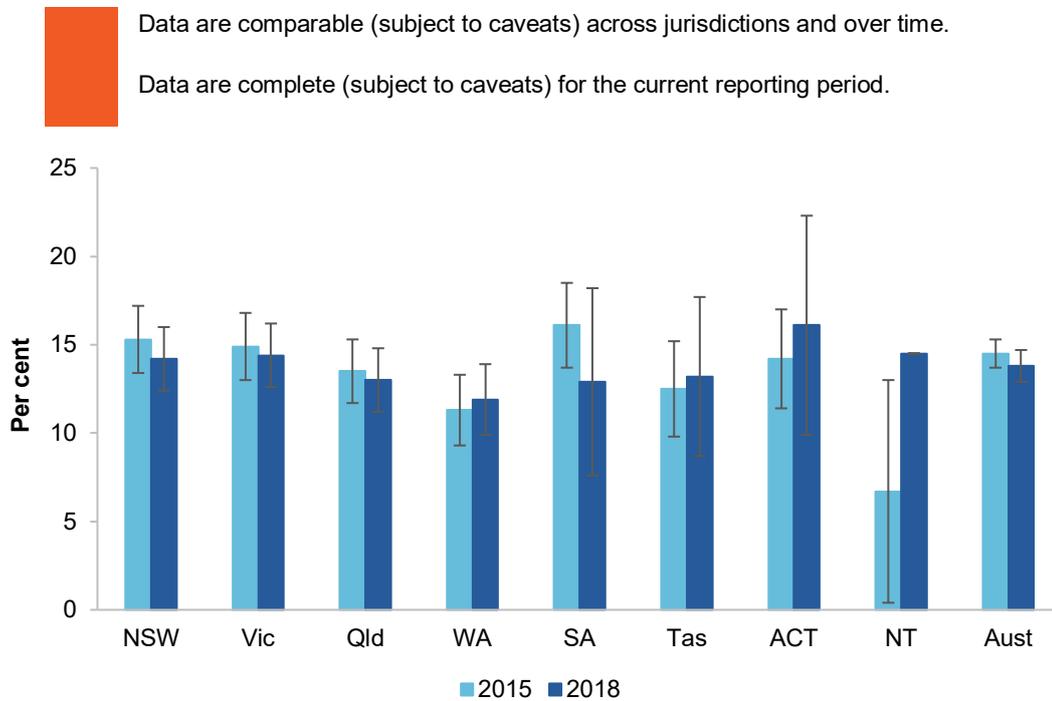
Comparability of the NT results for this indicator are affected by the SDAC as it does not include data for people living in discrete Aboriginal and Torres Strait Islander communities and very remote areas.

Nationally in 2018:

- 94.4 per cent of older people reported having participated in social or community activities away from home in the last three months; similar to 2015 (table 14A.51)
- 77.1 per cent of older people reported having face-to-face contact with family or friends that were not living in the same household in the last week; similar to 2015 (table 14A.52)
- 13.8 per cent of older people reported they did not leave home or did not leave home as often as they would like; similar to 2015 (figure 14.12).

Data are available by disability status in tables 14A.51–53.

Figure 14.12 **People aged 65 years or over who did not leave home or did not leave home as often as they would like^{a, b, c}**



^a Error bars represent the 95 per cent confidence interval associated with each point estimate. ^b See box 14.12 and table 14A.53 for detailed definitions, footnotes and caveats. ^c Error bars represent the 95 per cent confidence interval associated with each point estimate. Confidence intervals were not published for the NT in 2018.

Source: ABS (unpublished) SDAC; table 14A.53.

Enabling people with care needs to live in the community

‘Enabling people with care needs to live in the community’ is an indicator of governments’ objective to promote the wellbeing and independence of older people, by enabling them to stay in their own homes (box 14.13).

Box 14.13 **Enabling people with care needs to live in the community**

‘Enabling people with care needs to live in the community’ is defined as proportion of older people with care needs who are living in the community.

An increasing proportion of older people with care needs who are living in the community is desirable, where the older person wants to and their health and wellbeing are not compromised. This indicator should be considered alongside the outcome indicator on social participation.

Data are not yet available for reporting against this indicator.

Maintenance of individual function

‘Maintenance of individual function’ is an indicator of governments’ objective for aged care services to promote the wellbeing and independence of older people (box 14.14).

Box 14.14 Maintenance of individual function

‘Maintenance of individual function’ is defined as the improvement in the level of physical function for Transition Care Programme (TCP) clients from entry to exit, measured as the difference between the average Modified Barthel Index (MBI) score on TCP entry and exit.

An increase in the score from entry to exit is desirable.

The MBI is a measure of functioning ranging from 0 (fully dependent) to 100 (fully independent). Data are reported for recipients who completed a TCP episode only. See sub-section 14.4 for details on the TCP.

This indicator needs to be interpreted with caution. The TCP operates with some differences across jurisdictions including differences in health and aged care service systems, local operating procedures and client groups. Variation in the average MBI scores on entry and exit from the program may reflect differences in client groups for the program across jurisdictions.

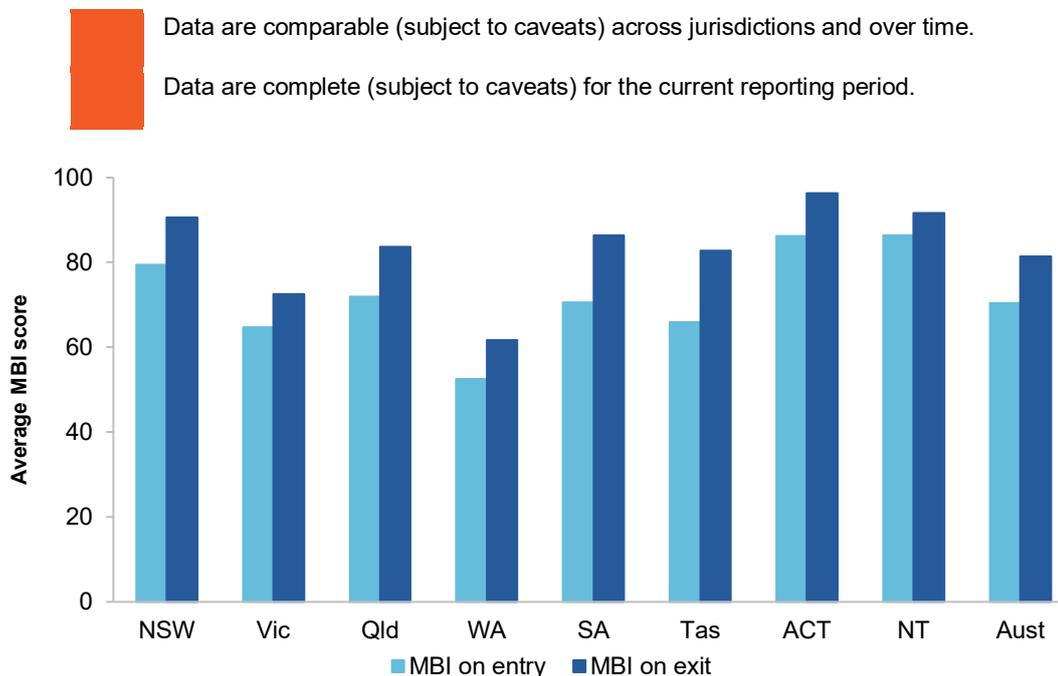
Data reported for this indicator are:

- comparable (subject to caveats) across jurisdictions and over time
- complete (subject to caveats) for the current reporting period. All required 2018-19 data are available for all jurisdictions.

The TCP is a small program only available directly upon discharge from hospital (in 2018-19 there were 24 028 admissions to the TCP) (table 14A.54). The average duration is around 8.7 weeks, with a maximum duration of 12 weeks (may be extended by a further 6 weeks in some circumstances).

Nationally in 2018-19, the average MBI score for TCP clients improved from entry (70) to exit (81) (figure 14.13) – similar to scores over the last 10 years, and unchanged from the previous year. At the jurisdictional level there is greater variability (table 14A.54).

Figure 14.13 TCP — average MBI score on entry and exit, 2018-19^a



^a See box 14.14 and table 14A.54 for detailed definitions, footnotes and caveats.

Source: Department of Health (unpublished); table 14A.54.

Wellbeing and independence in residential care

‘Wellbeing and independence in residential care’ is an indicator of governments’ objective to promote the wellbeing and independence of older people, by assisting them in residential care (box 14.15).

Box 14.15 Wellbeing and independence in residential care

‘Wellbeing and independence in residential care’ is defined as the proportion of older people in residential aged care assessed as having a high quality of life. Quality of life is the degree to which an individual resident’s wellbeing meets their personal expectations and those of their carers.

A high or increasing proportion of older people in residential aged care with high quality of life is desirable.

Data are not yet available for reporting against this indicator.

14.4 Definitions of key terms

Accreditation	<p>Accreditation is a key component of the Australian Government’s quality framework for federally funded residential aged care and is a quality assurance system for residential aged care services — based on the principle of continuous improvement.</p> <p>Accreditation requires assessment against the 44 expected outcomes used for accreditation assessment — grouped into four standards: management systems, staffing and organisational development; health and personal care; residential lifestyle; and physical environment and safety systems.</p>
Aged care	<p>Services funded and/or provided by governments that respond to the functional and social needs of older people, and the needs of their carers. Home care and home support services aim to optimise independence and to assist older people to stay in their own homes, while residential care services provide accommodation and care for those who can no longer be cared for at home. Assessment of care needs is an important component of aged care.</p> <p>The majority of aged care services assist in activities of daily living such as personal care (for example, bathing and dressing), housekeeping and meal provision. Other services aim to promote social participation and connectedness. These services are delivered by trained aged care workers and volunteers. However, aged care services may also be delivered by health professionals such as nurses and occupational therapists.</p> <p>Aged care services generally aim to promote wellbeing and foster function rather than to treat illness. Although some aged care services such as transition care have a specific restorative role, they are distinguished from the health services described in Part E of this Report. Aged care services may be funded through programs specifically or mainly directed to older people, or through programs that address the needs of people of different ages.</p>
Aged care target population	<p>The Aged Care target population is defined as all people (Aboriginal and Torres Strait Islander and non-Indigenous) aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years. This is the population within the scope of, and funded for services under, the national aged care system.</p>
Aged care type patient (unmet need indicator)	<p>Aged care type patients are those who are waiting for residential aged care where the care type is <i>Maintenance</i>, a diagnosis was reported as <i>Person awaiting admission to residential aged care service</i> and the separation mode was not <i>Other (includes discharge to place of usual residence)</i>. Includes overnight separations only.</p>
Aged care planning population	<p>The Aged care planning population is defined as people aged 70 years or over. This is the population used by the Australian Government for its needs-based planning framework to ensure sufficient supply of both places by matching the growth in the number of aged care places with growth in the aged population. It also seeks to ensure balance in the provision of services between metropolitan, regional, rural and remote areas, as well as between people needing differing levels of care.</p> <p>Under the framework, the Australian Government seeks to achieve and maintain a specified national provision level of subsidised operational aged care places for every 1000 people aged 70 years or over. This provision level is known as the aged care provision ratio (DoHA 2012).</p>
Ageing in place in residential care	<p>An approach that aims to provide residents with appropriate care and increased choice by allowing them to remain in the same facility regardless of changes in their level of care needs. It also allows couples with different levels of care needs to be cared for in the same facility. The main facet of ‘ageing in place’ is that funding is tied to the assessed care needs of the client rather than to the services provided by the facility.</p>
Capital expenditure on residential services	<p>Expenditure on building and other capital items, specifically for the provision of Australian Government funded residential aged care.</p>

Care leaver	A care leaver is a person who was in institutional care (such as an orphanage or mental health facility) or other form of out-of-home care, including foster care, as a child or youth (or both) at some time during their lifetime (DoHA 2012).
Centre day care	Respite care provided from a facility such as a day care or health centre. Respite care is usually combined with social support services to maintain the functional capabilities of the person receiving care.
Complaint	A complaint by the affected care recipient or his or her representative, or anyone else, to the Complaints Commissioner about matters relevant to an approved provider's responsibilities under the <i>Aged Care Act 1997</i> or the Aged Care Principles.
Disability	In the ABS SDAC 2018, a person has a disability if they report they have a limitation, restriction or impairment, which has lasted, or is likely to last, for at least six months and restricts everyday activities. This includes: loss of sight (not corrected by glasses or contact lenses); loss of hearing where communication is restricted, or an aid to assist with, or substitute for, hearing is used; speech difficulties; shortness of breath or breathing difficulties causing restriction; chronic or recurrent pain or discomfort causing restriction; blackouts, seizures, or loss of consciousness; difficulty learning or understanding; incomplete use of arms or fingers; difficulty gripping or holding things; incomplete use of feet or legs; nervous or emotional condition causing restriction; restriction in physical activities or in doing physical work; disfigurement or deformity; mental illness or condition requiring help or supervision; memory problems or periods of confusion causing restriction; social or behavioural difficulties causing restriction; long term effects of head injury, stroke or other brain damage causing restriction; receiving treatment or medication for any other long term conditions or ailments and still being restricted and any other long term conditions resulting in a restriction.
Elapsed time	The measure of the time elapsed between an ACAT approval and entry into a residential care service or commencement of Home Care.
Home Care Common Standards (applying up to 30 June 2019)	<p>Standard 1 — Effective management — the service provider demonstrates effective management processes based on a continuous improvement approach to service management, planning and delivery.</p> <p>Standard 2 — Appropriate access and service delivery — each service user (and prospective service user) has access to services, and service users receive appropriate services that are planned, delivered and evaluated in partnership with themselves and/or their representatives.</p> <p>Standard 3 — Service user rights and responsibilities — each service user (and/or their representative) is provided with information to assist them to make service choices and has the right (and responsibility) to be consulted and respected. Service users (and/or their representative) have access to complaints and advocacy information and processes and their privacy and confidentiality and right to independence is respected.</p>
People from non-English speaking countries	People who were born in non-English speaking countries. English-speaking countries are defined as Australia, New Zealand, the United Kingdom, Ireland, the United States, Canada and South Africa.
People with profound, severe and moderate disability	<p>A person with a profound disability is unable to do, or always needs help with, a core activity task.</p> <p>A person with a severe disability: sometimes needs help with a core activity task, and/or has difficulty understanding or being understood by family or friends, or can communicate more easily using sign language or other non-spoken forms of communication.</p> <p>A person with a moderate disability needs no help, but has difficulty with a core activity task.</p>
Older people	All people (Aboriginal and Torres Strait Islander and non-Indigenous) aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years.
Personal care	Assistance in undertaking personal tasks (for example, bathing).

Places	A capacity within an aged care service for the provision of residential care, community care or flexible care in the residential care context to an individual (<i>Aged Care Act 1997 (Cwlth)</i>); also refers to 'beds' (<i>Aged Care (Consequential Provisions) Act 1997 (Cwlth)</i> , s.16).
Primary carer	In the ABS SDAC, a primary carer is defined as a person who provides the most informal assistance to a person with one or more disabilities, with one or more of the core activities of mobility, self care or communication.
Respite care	Alternative care arrangements for dependent people living in the community, with the primary purpose of giving a carer or a care recipient a short term break from their usual care arrangement.
Special needs groups	Section 11-3 of the <i>Aged Care Act 1997</i> , specifies the following people as people with special needs: people from Aboriginal and Torres Strait Islander communities; people from culturally and linguistically diverse backgrounds; veterans; people who live in rural or remote areas; people who are financially or socially disadvantaged; people who are homeless or at risk of becoming homeless; care-leavers; parents separated from their children by forced adoption or removal; and lesbian, gay, bisexual, transgender and intersex people.
Veterans	Veterans, war widows, widowers and dependants who hold a Repatriation Health Card and are entitled to health services and treatment under the <i>Veterans' Entitlements Act 1986 (VEA)</i> , <i>Safety, Rehabilitation and Compensation Act 1988 (SRCA)</i> or the <i>Military Rehabilitation and Compensation Act 2004 (MRCA)</i> .

14.5 References

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DoHA (the former Department of Health and Ageing) 2012, *2011–2012 Report on the Operation of the Aged Care Act 1997*, Canberra, www.health.gov.au/internet/main/publishing.nsf/Content/ageing-reports-acarep-2012.htm (accessed 10 December 2012).

14A Aged care services — Data tables contents

Definitions for the indicators and descriptors in these data tables are in the section. Unsourced information was obtained from the Australian, State and Territory governments. Information on the comparability and completeness of the data for the performance indicators and measures is in the section and on the indicator results tab.

Data in this Report are examined by the Disability and Aged Care Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the data tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of the Report on Government Services.

This file is available on the Review web page (<https://www.pc.gov.au/research/ongoing/report-on-government-services>).

Table 14A.1	Aged care target and planning populations, by remoteness areas ('000)
Table 14A.2	People receiving aged care services, 2018-19
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Table 14A.4	Government real expenditure on aged care services, by program type (2018-19 dollars)
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14A Aged care services — Data tables contents

Definitions for the indicators and descriptors in these data tables are in the section. Unsourced information was obtained from the Australian, State and Territory governments. Information on the comparability and completeness of the data for the performance indicators and measures is in the section and on the indicator results tab.

Data in this Report are examined by the Disability and Aged Care Services Working Group, but have not been formally audited by the Secretariat.

Data reported in the data tables are the most accurate available at the time of data collection. Historical data may have been updated since the last edition of the Report on Government Services.

This file is available on the Review web page (<https://www.pc.gov.au/research/ongoing/report-on-government-services>).

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14A Aged care services — Data tables contents

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TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas ('000) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All Australians aged 65 years or over ('000)									
June 2013									
Major Cities	757.2	599.0	376.4	245.6	197.5	..	43.3	..	2 219.0
Inner Regional	268.4	188.1	155.6	31.4	34.1	55.9	–	..	733.6
Outer Regional	87.9	49.6	87.0	27.1	37.8	30.7	..	9.6	329.7
Remote	5.2	1.1	8.5	8.7	7.6	1.6	..	3.1	35.8
Very Remote	1.1	..	5.9	3.6	1.8	0.5	..	2.1	15.0
All areas	1 119.8	837.8	633.4	316.4	278.9	88.7	43.3	14.8	3 333.1
June 2014									
Major Cities	775.9	609.7	387.5	253.8	201.6	..	45.2	..	2 273.8
Inner Regional	283.6	204.9	165.7	33.4	37.2	56.5	–	..	781.4
Outer Regional	91.4	50.9	91.2	29.0	39.2	32.7	..	10.2	344.7
Remote	5.1	1.2	8.3	8.8	7.7	1.5	..	3.0	35.6
Very Remote	1.2	..	6.6	4.0	1.8	0.5	..	2.6	16.8
All areas	1 157.3	866.7	659.2	329.1	287.5	91.3	45.3	15.9	3 452.2
June 2015									
Major Cities	798.1	628.2	401.4	264.2	206.6	..	47.3	..	2 345.7
Inner Regional	292.6	214.0	173.2	35.0	38.7	57.9	–	..	811.6
Outer Regional	94.7	52.2	95.4	30.4	40.6	34.2	..	10.9	358.3
Remote	5.2	1.2	8.4	9.2	7.9	1.5	..	3.0	36.5
Very Remote	1.3	..	7.0	4.5	1.8	0.6	..	3.0	18.2
All areas	1 192.0	895.7	685.3	343.3	295.6	94.2	47.3	16.8	3 570.3
June 2016									
Major Cities	820.7	647.5	415.6	275.1	211.9	..	49.3	..	2 420.2
Inner Regional	301.5	222.6	180.3	36.7	40.2	59.5	–	..	840.8
Outer Regional	97.9	53.6	99.4	31.8	41.8	35.6	..	11.6	371.7
Remote	5.4	1.3	8.6	9.7	8.1	1.6	..	3.0	37.6
Very Remote	1.4	..	7.5	4.9	1.9	0.6	..	3.4	19.7
All areas	1 227.0	925.0	711.3	358.2	303.9	97.2	49.3	18.0	3 690.0
June 2017									
Major Cities	843.3	667.3	430.2	286.3	217.1	..	51.3	..	2 495.5
Inner Regional	310.3	230.8	187.1	38.4	41.5	61.2	–	..	869.5
Outer Regional	101.1	55.1	103.3	33.2	43.1	36.9	..	12.2	384.8
Remote	5.5	1.3	8.9	10.2	8.3	1.6	..	3.0	38.8
Very Remote	1.5	..	8.0	5.3	2.0	0.6	..	3.7	21.1
All areas	1 261.7	954.6	737.5	373.4	312.0	100.3	51.4	18.9	3 809.8
June 2018									
Major Cities	871.9	692.3	447.4	300.4	223.2	..	53.4	..	2 588.7
Inner Regional	316.1	236.9	194.0	37.7	47.7	64.8	–	..	897.2
Outer Regional	103.7	55.6	105.8	35.0	39.1	36.4	..	12.9	388.5
Remote	6.0	0.9	9.1	9.3	8.3	1.6	..	3.1	38.4
Very Remote	1.1	..	8.3	6.7	2.1	0.6	..	4.0	22.7

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas ('000) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All areas	1 298.7	985.7	764.4	389.2	320.5	103.4	53.5	20.0	3 935.4
June 2019									
Major Cities	889.4	716.3	473.4	297.4	225.8	..	55.3	..	2 657.6
Inner Regional	324.6	240.0	195.7	40.7	49.8	67.9	–	..	918.7
Outer Regional	100.3	59.4	108.6	33.7	40.0	36.4	..	12.7	391.1
Remote	5.3	0.8	10.2	8.9	9.4	1.8	..	4.4	40.8
Very Remote	1.3	..	6.4	5.1	2.1	0.7	..	2.2	17.8
All areas	1 320.8	1 016.5	794.3	385.8	327.1	106.8	55.4	19.4	4 026.1
All Australians aged 70 years or over ('000)									
June 2010									
Major Cities	483.1	382.4	230.7	137.1	134.0	..	25.1	..	1 392.4
Inner Regional	173.9	120.9	98.6	30.2	22.9	35.7	–	..	482.2
Outer Regional	56.9	33.9	50.6	18.0	22.2	18.1	..	4.4	204.1
Remote	3.2	0.7	5.8	4.7	4.9	0.7	..	1.4	21.5
Very Remote	0.3	..	2.9	1.7	0.9	0.3	..	1.0	7.1
All areas	717.4	537.9	388.6	191.7	185.0	54.9	25.1	6.8	2 107.4
June 2011									
Major Cities	493.7	391.4	238.5	141.4	135.9	..	26.0	..	1 426.9
Inner Regional	178.7	124.3	102.5	31.7	23.7	36.4	–	..	497.3
Outer Regional	58.1	34.7	52.4	18.5	22.7	18.7	..	4.8	210.0
Remote	3.3	0.7	5.9	4.9	5.0	0.8	..	1.5	22.1
Very Remote	0.3	..	3.0	1.8	0.9	0.3	..	1.0	7.4
All areas	734.2	551.1	402.3	198.3	188.2	56.1	26.1	7.3	2 163.5
June 2012									
Major Cities	505.0	401.4	247.3	146.4	138.4	..	27.1	..	1 465.6
Inner Regional	184.1	128.2	107.0	33.3	24.6	37.2	–	..	514.4
Outer Regional	59.6	35.6	54.4	19.2	23.2	19.3	..	5.2	216.6
Remote	3.4	0.7	6.1	5.1	5.1	0.8	..	1.6	22.8
Very Remote	0.3	..	3.1	1.8	1.0	0.3	..	1.0	7.6
All areas	752.5	565.9	418.0	205.9	192.2	57.6	27.2	7.8	2 227.0
June 2013									
Major Cities	515.5	411.6	248.8	164.1	137.4	..	27.9	..	1 505.4
Inner Regional	182.8	126.1	101.9	20.3	22.5	38.0	–	..	491.7
Outer Regional	59.6	34.0	55.1	17.9	25.6	19.8	..	5.1	217.1
Remote	3.5	0.8	5.2	5.2	5.1	1.0	..	1.7	22.3
Very Remote	0.7	..	3.7	1.8	1.1	0.3	..	1.1	8.7
All areas	762.1	572.5	414.6	209.4	191.7	59.2	27.9	7.9	2 245.2
June 2014									
Major Cities	531.0	419.4	256.3	170.0	139.8	..	29.3	..	1 545.9
Inner Regional	192.6	138.0	108.5	20.9	24.4	39.1	–	..	523.6
Outer Regional	62.7	35.5	60.0	19.7	27.1	20.6	..	5.6	231.1
Remote	3.7	0.8	5.2	5.6	5.2	1.0	..	1.6	23.2

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas ('000) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	0.7	..	4.3	2.0	1.1	0.3	..	1.4	9.9
All areas	790.7	593.8	434.3	218.3	197.6	61.0	29.4	8.6	2 333.7
June 2015									
Major Cities	546.9	432.0	266.1	176.7	142.8	..	30.7	..	1 595.2
Inner Regional	198.7	144.3	113.7	21.7	25.6	40.3	–	..	544.2
Outer Regional	65.4	36.5	63.6	20.8	28.2	21.4	..	6.0	241.8
Remote	3.9	0.9	5.4	5.9	5.4	1.0	..	1.6	24.1
Very Remote	0.7	..	4.7	2.3	1.2	0.3	..	1.6	10.8
All areas	815.6	613.6	453.4	227.4	203.1	63.0	30.7	9.2	2 416.1
June 2016									
Major Cities	564.2	446.5	276.8	183.6	146.4	..	32.3	..	1 649.7
Inner Regional	204.8	150.4	118.9	22.5	26.8	41.5	–	..	565.0
Outer Regional	67.8	37.5	66.7	21.8	29.1	22.1	..	6.4	251.6
Remote	4.1	0.9	5.5	6.3	5.6	1.1	..	1.6	25.0
Very Remote	0.8	..	5.0	2.6	1.2	0.3	..	1.8	11.7
All areas	841.6	635.3	472.9	236.8	209.1	65.1	32.3	9.8	2 503.0
June 2017									
Major Cities	587.7	466.5	291.8	193.8	152.2	..	34.3	..	1 726.4
Inner Regional	213.5	158.5	125.3	23.9	28.3	43.4	–	..	593.0
Outer Regional	70.8	39.1	70.5	23.2	30.4	23.3	..	7.0	264.4
Remote	4.3	0.9	5.7	6.7	5.9	1.1	..	1.6	26.3
Very Remote	0.8	..	5.4	2.9	1.2	0.4	..	2.0	12.7
All areas	877.2	665.0	498.8	250.5	218.1	68.2	34.4	10.6	2 622.8
June 2018									
Major Cities	612.6	486.6	306.2	205.0	157.4	..	36.2	..	1 803.9
Inner Regional	218.5	164.7	131.3	23.7	32.7	46.5	–	..	617.5
Outer Regional	73.1	39.6	73.1	24.6	28.2	22.9	..	7.5	269.0
Remote	4.5	0.6	5.8	6.3	5.9	1.1	..	1.7	26.0
Very Remote	0.6	..	5.7	3.7	1.3	0.4	..	2.1	13.9
All areas	909.4	691.5	522.1	263.3	225.5	70.9	36.2	11.3	2 730.3
June 2019									
Major Cities	623.5	504.5	328.6	205.3	160.6	..	37.9	..	1 860.4
Inner Regional	227.9	165.0	135.3	27.2	34.7	47.5	–	..	637.7
Outer Regional	69.5	41.3	72.1	22.7	27.7	24.3	..	7.4	265.1
Remote	3.6	0.6	6.5	5.6	6.5	1.2	..	2.6	26.6
Very Remote	0.9	..	4.1	2.8	1.3	0.4	..	1.1	10.7
All areas	925.4	711.5	546.5	263.6	230.8	73.5	37.9	11.1	2 800.4
Aboriginal and Torres Strait Islander Australians aged 50 years or over ('000) (d), (e), (f), (g)									
June 2010	20.8	4.8	17.7	9.3	3.5	2.5	0.4	8.1	67.1
June 2011	24.0	5.4	20.3	10.2	4.0	3.0	0.5	8.9	76.3
June 2012	25.1	5.7	21.4	10.6	4.2	3.2	0.6	9.3	80.1
June 2013	26.3	5.9	22.6	11.1	4.4	3.3	0.6	9.7	84.0

TABLE 14A.1

Table 14A.1 **Aged care target and planning populations, by remoteness areas ('000) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
June 2014	34.3	7.2	27.2	13.0	5.7	4.2	0.8	10.2	102.6
June 2015	35.9	7.5	28.5	13.6	6.0	4.4	0.8	10.7	107.4
June 2016	37.3	7.8	29.8	14.4	6.2	4.5	0.9	11.3	112.2
June 2017	38.9	8.1	31.2	15.1	6.5	4.7	0.9	11.9	117.3
June 2018	40.5	8.4	32.7	15.7	6.7	5.0	0.9	12.5	122.6
June 2019	48.9	10.4	37.3	17.5	7.3	5.9	1.3	13.3	141.9
Aboriginal and Torres Strait Islander Australians aged 50–64 years ('000) (d), (e), (f), (g)									
June 2013	19.0	4.1	16.7	8.2	3.2	2.5	0.5	7.1	61.4
June 2014	24.9	5.2	20.3	9.8	4.1	3.0	0.7	7.6	75.6
June 2015	25.7	5.4	21.1	10.3	4.3	3.1	0.7	7.9	78.5
June 2016	26.5	5.5	21.8	10.7	4.4	3.2	0.7	8.3	81.2
June 2017	27.4	5.8	22.6	11.2	4.6	3.3	0.7	8.6	84.2
June 2018	28.2	5.9	23.5	11.6	4.8	3.5	0.7	9.0	87.2
June 2019	33.7	7.2	26.5	12.7	5.3	4.0	1.0	9.8	100.2
Aboriginal and Torres Strait Islander Australians aged 50–69 years ('000) (d), (e), (f), (g)									
June 2010	17.6	3.9	15.2	7.8	2.9	2.2	0.4	6.7	56.6
June 2011	20.1	4.5	17.6	8.7	3.4	2.6	0.5	7.6	65.0
June 2012	21.1	4.7	18.5	9.1	3.5	2.7	0.5	7.9	68.2
June 2013	22.1	4.9	19.5	9.5	3.7	2.8	0.6	8.2	71.4
June 2014	29.0	6.0	23.5	11.2	4.8	3.5	0.7	8.7	87.5
June 2015	30.2	6.3	24.6	11.8	5.0	3.6	0.8	9.1	91.3
June 2016	31.3	6.5	25.6	12.4	5.2	3.7	0.8	9.6	95.1
June 2017	32.4	6.8	26.6	12.9	5.4	3.9	0.8	10.1	98.9
June 2018	33.6	7.0	27.8	13.5	5.6	4.1	0.9	10.6	103.0
June 2019	40.2	8.6	31.4	14.9	6.2	4.8	1.1	11.4	118.8
All Australians aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years									
June 2013	1 138.8	841.9	650.2	324.6	282.1	91.2	43.8	21.9	3 394.5
June 2014	1 182.2	871.9	679.5	338.9	291.6	94.3	45.9	23.4	3 527.8
June 2015	1 217.7	901.1	706.4	353.6	299.9	97.4	48.0	24.7	3 648.8
June 2016	1 253.5	930.6	733.1	368.9	308.3	100.4	50.0	26.2	3 771.2
June 2017	1 289.1	960.3	760.1	384.6	316.6	103.6	52.1	27.6	3 894.0
June 2018	1 327.0	991.6	788.0	400.7	325.3	106.8	54.2	29.0	4 022.6
June 2019	1 354.6	1 023.7	820.8	398.5	332.4	110.8	56.3	29.2	4 126.3
All Australians aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years									
June 2010	735.0	541.9	403.7	199.4	187.9	57.0	25.5	13.5	2 164.0
June 2011	754.3	555.6	419.9	207.0	191.6	58.7	26.6	14.9	2 228.5
June 2012	773.6	570.6	436.6	215.0	195.8	60.3	27.7	15.7	2 295.1
June 2013	784.2	577.4	434.1	218.9	195.4	62.0	28.5	16.1	2 316.6
June 2014	819.7	599.8	457.8	229.6	202.3	64.5	30.1	17.3	2 421.1
June 2015	845.8	619.9	478.0	239.2	208.1	66.6	31.5	18.3	2 507.4

Table 14A.1 **Aged care target and planning populations, by remoteness areas ('000) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
June 2016	872.9	641.9	498.5	249.2	214.3	68.8	33.1	19.4	2 598.1
June 2017	909.6	671.8	525.4	263.5	223.4	72.1	35.2	20.7	2 721.7
June 2018	942.9	698.5	549.8	276.8	231.1	75.0	37.1	21.9	2 833.2
June 2019	965.7	720.1	578.0	278.5	237.0	78.3	39.1	22.6	2 919.2
All Australians									
June 2010	7 121.7	5 439.0	4 465.0	2 247.6	1 633.2	505.2	352.0	227.2	21 990.9
June 2011	7 202.0	5 515.8	4 562.2	2 294.0	1 649.4	508.7	356.2	230.7	22 319.0
June 2012	7 282.3	5 592.7	4 659.6	2 340.6	1 665.5	512.0	360.4	234.3	22 647.3
June 2013	7 374.7	5 722.5	4 662.3	2 499.5	1 671.8	517.5	380.4	237.3	23 066.0
June 2014	7 503.4	5 836.3	4 754.8	2 605.8	1 688.4	515.4	390.1	245.2	23 539.2
June 2015	7 605.6	5 942.1	4 851.5	2 690.4	1 704.9	518.3	397.9	250.2	23 960.9
June 2016	7 708.8	6 049.2	4 949.5	2 776.7	1 721.7	521.2	405.9	255.3	24 388.3
June 2017	7 813.0	6 157.4	5 048.6	2 864.8	1 738.6	524.1	413.9	260.5	24 820.8
June 2018	7 915.9	6 264.6	5 147.2	2 952.9	1 755.2	526.9	421.9	265.6	25 250.3
June 2019	8 141.0	6 614.1	5 100.7	2 627.8	1 747.4	531.7	429.5	252.0	25 444.1

- (a) Data in this table are the target and planning populations used for reporting in this chapter.
- (b) Data are based on Statistical Local Area (SLA) (for 2008 to 2013) or Statistical Area 2 (SA2) (from 2014) population projections prepared by the Australian Bureau of Statistics (ABS) for the Department of Health according to assumptions agreed to by the Department of Health. Data for June 2008–2012 are 2006 Census-based population projections. Data from June 2013 are 2011 Census-based population projections.
- (c) For years before 30 June 2013, remoteness areas are based on the ABS Australian Standard Geographic Classification (ASGC) (refer to Cat. no. 1216.0 for more information). From 30 June 2013, remoteness areas are based on the ABS Australian Statistical Geographic Standard (ASGS) (refer to Cat. no. 1270.0.55.001 for more information).
- (d) June 2010 populations were derived using 2006 Census based ratios applied to population projections by SLA.
- (e) From June 2011 to June 2013, Aboriginal and Torres Strait Islander population projections were prepared from 2006 Census based Aboriginal and Torres Strait Islander Experimental ERP data (at SLA level) projected forward, so as to align with published ABS *Aboriginal and Torres Strait Islander Experimental Estimates and Projections* (ABS Cat. no. 3238.0, series B) at the state level.
- (f) From June 2014, Aboriginal and Torres Strait Islander projections align closely to ABS Cat. no. 3238.0 — *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2001 to 2026* (which are 2011 Census-based). These projections have been adjusted slightly by the Department of Health to include Other Territories.
- (g) For June 2019, Aboriginal and Torres Strait Islander population is based is based on projections prepared using the 2016 Census and published in ABS *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031* (ABS Cat. no. 3238.0, series B)
- .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished) population projections prepared for the Department of Health by the ABS according to agreed assumptions; ABS (2004) *Experimental Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 1991 to 2009*, Cat. no. 3238.0; ABS (2008) *Experimental Estimates of Aboriginal and Torres Strait Islander Australians, June 2006*, Cat. no. 3238.0.55.001; ABS (2014) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2001 to 2026*, Cat. no. 3238.0; ABS (2019) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031*, Cat. no. 3238.0; table 2A.4.

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>All clients, by aged care program</i>										
Residential care — permanent	no.	80 893	64 430	45 672	20 535	21 638	6 092	3 081	646	242 612
Residential care — respite	no.	25 495	16 192	10 564	3 470	7 693	1 458	580	292	65 523
Home Care Levels 1–2	no.	30 370	23 736	16 879	5 974	6 099	2 183	1 104	573	86 410
Home Care Levels 3–4	no.	22 058	14 534	15 115	7 655	5 605	1 554	1 108	361	67 348
Transition Care	no.	7 777	6 321	4 467	2 363	2 521	602	256	142	24 432
Commonwealth Home Support Program (CHSP)	no.	235 427	228 157	188 972	58 238	88 412	25 330	11 561	4 859	840 984
Home and Community Care (HACC)	no.
<i>Older clients, aged 65 years or over and Aboriginal and Torres Strait Islander aged 50–64 years, by aged care program</i>										
Number of older clients										
Residential care — permanent	no.	78 665	62 561	44 478	20 073	21 207	5 926	3 039	632	236 213
Residential care — respite	no.	24 884	15 874	10 350	3 398	7 554	1 410	575	290	64 117
Home Care Levels 1–2	no.	30 104	23 719	16 762	5 926	6 067	2 166	1 097	547	85 915
Home Care Levels 3–4	no.	21 878	14 337	14 832	7 522	5 573	1 521	1 104	354	66 775
Transition Care	no.	7 667	5 995	4 218	2 322	2 511	581	256	141	23 675
CHSP	no.	230 943	223 615	187 024	56 880	86 988	24 974	11 350	4 533	826 335
HACC	no.
Number of older clients per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander 50–64 years										
Residential care — permanent	per 1000	58.1	61.1	54.2	50.4	63.8	53.5	53.9	21.6	57.2
Residential care — respite	per 1000	18.4	15.5	12.6	8.5	22.7	12.7	10.2	9.9	15.5
Home Care Levels 1–2	per 1000	22.2	23.2	20.4	14.9	18.3	19.6	19.5	18.7	20.8
Home Care Levels 3–4	per 1000	16.2	14.0	18.1	18.9	16.8	13.7	19.6	12.1	16.2
Transition Care	per 1000	5.7	5.9	5.1	5.8	7.6	5.2	4.5	4.8	5.7
CHSP	per 1000	170.5	218.4	227.9	142.7	261.7	225.5	201.5	155.3	200.3
HACC	per 1000
Number of older clients, by program										
<i>Residential care — permanent</i>										

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Age Group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	140	21	146	103	15	4	2	42	471
65–69 years	no.	2 749	2 072	1 636	694	653	235	94	57	8 174
70–74 years	no.	5 079	3 837	3 242	1 261	1 259	454	194	83	15 376
75–79 years	no.	8 009	6 120	5 131	2 143	2 031	647	331	94	24 455
80–84 years	no.	13 500	10 710	7 990	3 500	3 433	1 083	541	120	40 797
85–89 years	no.	19 632	16 152	10 946	4 953	5 458	1 426	732	116	59 324
90+ years	no.	29 556	23 649	15 387	7 419	8 358	2 077	1 145	120	87 616
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander	no.	698	149	640	355	106	58	14	222	2 237
Non-Indigenous	no.	77 846	62 384	43 776	19 701	21 082	5 867	3 025	410	233 728
Not Stated	no.	121	28	62	17	19	1	–	–	248
<i>Residential care – respite</i>										
<i>Age Group</i>										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	58	6	43	38	12	3	–	26	186
65–69 years	no.	958	609	449	173	294	73	26	30	2 605
70–74 years	no.	1 946	1 143	876	298	573	112	50	47	5 023
75–79 years	no.	3 124	1 824	1 374	433	893	185	92	50	7 941
80–84 years	no.	4 919	3 273	2 184	671	1 552	275	114	57	13 001
85–89 years	no.	6 498	4 325	2 617	813	2 054	366	129	46	16 796
90+ years	no.	7 381	4 694	2 807	972	2 176	396	164	34	18 565
<i>Indigenous Status</i>										
Aboriginal and Torres Strait Islander	no.	252	37	134	134	48	14	1	126	743
Non-Indigenous	no.	24 632	15 837	10 216	3 264	7 506	1 396	574	164	63 374
Not Stated	no.	–	–	–	–	–	–	–	–	–

TABLE 14A.2

Table 14A.2 People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Home Care levels 1–4</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	445	258	200	62	75	13	16	87	1 145
65–69 years	no.	2 070	2 026	1 580	588	400	184	68	107	6 944
70–74 years	no.	4 413	4 186	3 122	1 183	894	368	225	158	14 383
75–79 years	no.	6 952	5 773	4 467	1 710	1 447	528	297	156	21 136
80–84 years	no.	10 066	7 897	5 983	2 537	2 117	745	457	139	29 723
85–89 years	no.	11 444	7 728	6 443	2 926	2 535	775	429	104	32 163
90+ years	no.	9 776	5 725	5 436	2 698	2 368	658	431	72	26 996
Indigenous Status										
Aboriginal and Torres Strait Islander	no.	1 486	644	709	260	194	74	53	363	3 764
Non-Indigenous	no.	35 964	26 614	22 105	9 205	8 062	2 557	1 557	322	105 452
Not Stated	no.	7 552	5 893	4 249	2 182	1 554	627	312	135	22 342
<i>Transition Care</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	28	10	28	2	9	1	–	3	81
65–69 years	no.	521	382	382	115	157	42	9	23	1 629
70–74 years	no.	1 016	641	640	201	291	63	32	23	2 906
75–79 years	no.	1 373	945	812	345	442	102	44	48	4 109
80–84 years	no.	1 894	1 311	936	456	564	146	71	18	5 388
85–89 years	no.	1 725	1 440	863	635	569	135	51	21	5 437
90+ years	no.	1 110	1 266	557	568	479	92	49	5	4 125
Indigenous status										
Aboriginal and Torres Strait Islander	no.	101	30	83	18	26	3	–	8	269
Non-Indigenous	no.	7 566	5 965	4 135	2 304	2 485	578	256	133	23 406

TABLE 14A.2

Table 14A.2 People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
Not Stated	no.	–	–	–	–	–	–	–	–	–
<i>CHSP</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.	2 448	1 001	2 778	627	756	197	41	829	8 677
65–69 years	no.	19 390	24 146	17 786	4 295	8 449	2 615	1 192	663	78 538
70–74 years	no.	35 059	38 001	32 587	7 682	14 612	4 232	1 984	827	134 986
75–79 years	no.	45 239	45 370	40 513	11 072	17 715	5 300	2 406	873	168 494
80–84 years	no.	53 044	49 624	42 040	13 690	19 403	5 689	2 572	729	186 799
85–89 years	no.	45 103	40 162	31 934	11 910	15 625	4 457	1 934	408	151 539
90+ years	no.	30 660	25 311	19 386	7 604	10 428	2 484	1 221	204	97 302
Indigenous status										
Aboriginal and Torres Strait Islander	no.	6 778	2 251	6 356	1 676	1 769	594	120	1 794	21 338
Non-Indigenous	no.	210 196	206 065	167 752	52 230	79 634	22 324	10 421	2 536	751 185
Not Stated	no.	13 969	15 299	12 916	2 974	5 585	2 056	809	203	53 812
<i>HACC</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	no.
65–69 years	no.
70–74 years	no.
75–79 years	no.
80–84 years	no.
85–89 years	no.
90+ years	no.
Indigenous status										
Aboriginal and Torres Strait Islander	no.

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Non-Indigenous	no.
Not Stated	no.
Number of older clients per 1000 people aged 65 years or over, and Aboriginal and Torres Strait Islander 50–64 years, by program										
<i>Residential care — permanent</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	4.2	2.9	5.5	8.1	2.9	1.0	2.1	4.3	4.7
65–69 years	per 1000	7.0	6.8	6.6	5.7	6.8	7.1	5.4	6.9	6.7
70–74 years	per 1000	14.8	14.6	15.0	12.5	14.8	15.8	12.9	15.5	14.6
75–79 years	per 1000	33.2	33.2	35.2	30.9	34.4	33.0	33.7	29.6	33.4
80–84 years	per 1000	80.2	82.3	84.8	73.6	82.4	84.0	81.7	80.1	81.1
85–89 years	per 1000	185.2	196.8	194.1	175.3	201.6	184.2	185.1	157.4	190.0
90+ years	per 1000	438.6	452.4	446.4	435.2	464.2	461.8	452.6	318.4	445.6
Indigenous Status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	14.3	14.4	17.2	20.3	14.5	9.8	11.0	16.7	15.8
Non-Indigenous people aged 65 years or over	per 1000	59.6	61.6	55.9	51.7	64.9	56.0	58.3	21.5	58.7
<i>Residential care — respite</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	1.7	0.8	1.6	3.0	2.3	0.8	–	2.6	1.9
65–69 years	per 1000	2.4	2.0	1.8	1.4	3.1	2.2	1.5	3.6	2.1
70–74 years	per 1000	5.7	4.4	4.1	2.9	6.7	3.9	3.3	8.8	4.8
75–79 years	per 1000	13.0	9.9	9.4	6.2	15.1	9.4	9.4	15.7	10.8
80–84 years	per 1000	29.2	25.2	23.2	14.1	37.2	21.3	17.2	38.1	25.9
85–89 years	per 1000	61.3	52.7	46.4	28.8	75.9	47.3	32.6	62.4	53.8
90+ years	per 1000	109.5	89.8	81.4	57.0	120.9	88.0	64.8	90.2	94.4

TABLE 14A.2

Table 14A.2 People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous Status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	5.1	3.6	3.6	7.7	6.6	2.4	0.8	9.5	5.2
Non-Indigenous people aged 65 years or over	per 1000	18.9	15.6	13.0	8.6	23.1	13.3	11.1	8.6	15.9
<i>Home Care levels 1–4</i>										
Age Group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	13.2	35.9	7.5	4.9	14.3	3.3	16.4	8.8	11.4
65–69 years	per 1000	5.2	6.6	6.4	4.8	4.2	5.5	3.9	13.0	5.7
70–74 years	per 1000	12.9	15.9	14.5	11.7	10.5	12.8	15.0	29.6	13.6
75–79 years	per 1000	28.9	31.3	30.6	24.6	24.5	26.9	30.2	49.0	28.9
80–84 years	per 1000	59.8	60.7	63.5	53.3	50.8	57.8	69.0	92.8	59.1
85–89 years	per 1000	108.0	94.1	114.3	103.6	93.6	100.1	108.5	141.1	103.0
90+ years	per 1000	145.1	109.5	157.7	158.3	131.5	146.3	170.4	191.1	137.3
Indigenous Status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	30.4	62.1	19.0	14.9	26.5	12.5	41.6	27.3	26.5
Non-Indigenous 65+ age group	per 1000	27.5	26.3	28.2	24.2	24.8	24.4	30.0	16.9	26.5
<i>Transition Care</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	0.8	1.4	1.1	0.2	1.7	0.3	–	0.3	0.8
65–69 years	per 1000	1.3	1.3	1.5	0.9	1.6	1.3	0.5	2.8	1.3
70–74 years	per 1000	3.0	2.4	3.0	2.0	3.4	2.2	2.1	4.3	2.8
75–79 years	per 1000	5.7	5.1	5.6	5.0	7.5	5.2	4.5	15.1	5.6
80–84 years	per 1000	11.3	10.1	9.9	9.6	13.5	11.3	10.7	12.0	10.7
85–89 years	per 1000	16.3	17.5	15.3	22.5	21.0	17.4	12.9	28.5	17.4

TABLE 14A.2

Table 14A.2 People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
90+ years	per 1000	16.5	24.2	16.2	33.3	26.6	20.5	19.4	13.3	21.0
Indigenous status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	2.1	2.9	2.2	1.0	3.6	0.5	–	0.6	1.9
Non-Indigenous people aged 65 years or over	per 1000	5.8	5.9	5.3	6.0	7.6	5.5	4.9	7.0	5.9
<i>CHSP</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000	72.6	139.2	104.7	49.3	144.0	49.4	42.1	84.3	86.6
65–69 years	per 1000	49.0	79.1	71.8	35.1	87.8	78.5	68.4	80.6	64.1
70–74 years	per 1000	102.2	144.8	151.2	75.9	171.7	147.3	132.3	154.8	127.8
75–79 years	per 1000	187.8	245.9	277.7	159.4	300.3	270.2	244.9	274.4	230.1
80–84 years	per 1000	315.3	381.4	445.9	287.8	465.6	441.1	388.5	486.6	371.4
85–89 years	per 1000	425.5	489.3	566.4	421.5	577.1	575.8	489.0	553.5	485.4
90+ years	per 1000	455.0	484.2	562.4	446.1	579.2	552.2	482.7	541.3	494.9
Indigenous status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000	138.5	217.1	170.5	95.8	241.7	100.2	94.3	135.2	150.3
Non-Indigenous people aged 65 years or over	per 1000	161.0	203.3	214.1	137.1	245.0	212.9	200.7	133.1	188.5
<i>HACC</i>										
Age group										
50–64 years (Aboriginal and Torres Strait Islander clients only)	per 1000
65–69 years	per 1000
70–74 years	per 1000
75–79 years	per 1000
80–84 years	per 1000

TABLE 14A.2

Table 14A.2 **People receiving aged care services, 2018-19 (a), (b), (c), (d), (e), (f)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
85–89 years	per 1000
90+ years	per 1000
Indigenous status										
Aboriginal and Torres Strait Islander people aged 50 years or over	per 1000
Non-Indigenous people aged 65 years or over	per 1000

- (a) Includes people who received services at any time in the 12 month period to 30 June. Clients may receive care from multiple services. Clients may receive services in more than one state or territory so the Australia totals may be less than the sum of the states and territories.
- (b) A person may receive services under more than one aged care program during a year so the number of unique individuals accessing aged care cannot be determined.
- (c) The State or Territory of people receiving services is derived from the location of the service provider outlet.
- (d) Data by Indigenous status exclude clients whose Indigenous status has not been identified/stated. For service areas with a high proportion of Indigenous status 'not identified/stated', the non-Indigenous rate will be understated because it is likely that a large number of people aged 65+ years with unknown Indigenous status are non-Indigenous. See table 14A.1 for information on population data used.
- (e) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (f) The CHSP now operates fully in all states and territories, with WA transitioning to the CHSP on 1 July 2018. Victoria transitioned fully to the CHSP from 1 July 2016. All other states and territories transitioned to CHSP in 2015 (after having transitioned to Commonwealth HACC in 2012).

.. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished) Ageing and Aged Care data warehouse; WA government (unpublished); Department of Health (unpublished) population projections prepared for Department of Health by ABS according to agreed assumptions; ABS (2019) *Estimates and Projections, Aboriginal and Torres Strait Islander Australians, 2006 to 2031*, Cat. no. 3238.0.

TABLE 14A.3

Table 14A.3 **Government expenditure on aged care services, 2018-19 (\$ million) (a)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i> (b)
Assessment and Information Services									
Australian Government (Department of Health) expenditure									
Aged Care Assessment Program (ACAP)	43.2	30.9	22.4	12.8	11.7	3.5	1.5	1.9	127.8
Other access and information services	8.1	6.9	1.4	0.8	0.7	0.1	7.8	0.1	101.9
Total Assessment and Information Services (c)	51.3	37.8	23.8	13.5	12.4	3.6	9.3	2.0	229.7
Home Care and Support Services									
Australian Government (Department of Health) expenditure (d)									
<i>Home Care</i>									
Home Care levels 1–2	212.0	215.2	109.5	48.6	39.8	19.0	10.9	14.6	671.8
Home Care levels 3–4	541.1	389.8	359.7	260.0	137.9	42.7	45.9	20.0	1 797.5
Other home care and support (e)	212.6	119.0	67.0	0.1	79.8	15.2	1.6	0.8	586.3
<i>Home Support and HACCC</i>									
CHSP (f)	630.2	741.9	631.6	269.5	219.3	58.3	47.4	19.4	2 617.6
State and Territory Government expenditure									
Funding for Home Care levels 1–4 for younger people with disability (d)	–	1.4	3.8	4.4	–	0.3	–	0.1	10.0
Australian Government (Department of Veterans Affairs [DVA]) expenditure									
DVA Community Nursing (g)	61.1	14.6	25.4	11.1	7.4	4.9	2.4	0.1	127.1
Veterans Home Care (VHC) (h)	31.9	19.4	26.7	9.5	8.5	3.5	2.1	0.2	101.9
Total Home Care and Support Services (c)	1 688.8	1 499.9	1 219.9	598.8	492.8	143.6	110.4	55.1	5 902.1
Residential Care and Flexible Care Services									
<i>Residential care</i>									
Australian Government (d), (i)									
Department of Health	3 965.6	3 235.8	2 270.9	1 050.8	1 111.6	285.0	134.3	41.4	12 095.5
Department of Veterans Affairs (j)	305.1	229.6	194.8	69.7	82.4	27.0	10.0	1.2	919.8
State and Territory Government expenditure									

TABLE 14A.3

Table 14A.3 **Government expenditure on aged care services, 2018-19 (\$ million) (a)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (b)</i>
Funding of residential aged care for younger people with disability (d)	–	10.7	30.4	18.8	–	2.8	–	–	62.7
Supplements (k)	1.6	102.5	65.8	–	1.4	7.9	–	–	179.2
<i>Flexible care</i>									
Australian Government (Department of Health) expenditure									
Multi-purpose Service Program	64.5	15.6	28.1	30.5	34.0	4.4	–	0.4	177.3
National Aboriginal and Torres Strait Islander Flexible Aged Care Program	0.8	6.6	14.1	2.8	7.2	0.8	–	9.4	44.1
Restorative Care (includes Transition Care Program and Short-Term Restorative Care)	98.2	75.8	53.7	25.4	26.7	7.0	4.1	2.6	293.5
Other flexible and residential aged care (l)	0.7	0.2	–	0.2	–	–	–	–	4.6
State and Territory Government expenditure (m), (n), (o), (p), (q)									
Transition Care Program	30.6	41.7	16.9	13.1	8.1	5.0	2.1	0.4	117.9
Total Residential Care and Flexible Care Services (c)	4 467.1	3 707.9	2 644.4	1 192.4	1 271.3	337.1	150.5	55.3	13 831.9
Aged Care Quality	45.7	18.1	12.9	4.1	8.3	1.4	23.6	5.1	146.9
Total expenditure on Aged Care Services (c)	6 253.0	5 263.8	3 900.9	1 808.9	1 784.8	485.8	293.8	117.4	20 110.6

- (a) Not all Australian, State and Territory government aged care expenditure is included in these estimates. For example, capital expenditure by the Australian, State or Territory governments is excluded (table 14A.6).
- (b) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.
- (c) Totals may not add due to rounding.
- (d) Australian Government expenditure includes funding of younger people with disability using residential aged care and home care.
- (e) The category Other home care and support includes expenditure on Continence Aids Payments and the Continuity of Support Program.
- (f) CHSP expenditure includes additional expenditure on My Aged Care and Regional Assessment Service.
- (g) Figures are subject to significant claiming lag and may therefore be subject to revision. These figures may also differ slightly from the figures published in the DVA annual report for this reason. Total program expenses reported does not include expenditure on wound management consumables.

Table 14A.3 **Government expenditure on aged care services, 2018-19 (\$ million) (a)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (b)</i>
(h)	VHC expenditure data are as at 30 June 2018 based on accrual data. The Service Provision expense figures do not include fees for respite care services, as these are paid under separate appropriations. Social Assistance is also not included. Residential respite is funded under the aged care appropriation and separate figures are not available.								
(i)	Recurrent funding to residential care providers is derived using accrual based reporting (except for DVA clients which is derived using cash based reporting). Due to accrual adjustments, for smaller jurisdictions in particular, this can lead to significant year on year variation.								
(j)	The DVA expenditure figures are subject to lag and may therefore be subject to revision. All figures on the expenditure on veterans in residential aged care are sourced from data from the Department of Health (see table 14A.8 for more detail).								
(k)	State and Territory governments supplements relate to adjusted subsidy reduction payments, Enterprise Bargaining Agreements and rural small nursing homes.								
(l)	The category Other flexible and residential aged care includes expenditure on Zero Real Interest Loans, Innovative Pool, Accommodation Bond Guarantee Scheme, Bond Management and other residential care and flexible care.								
(m)	For NSW and WA, the Commonwealth subsidy payments received for the financial year and the State Government Direct Funding represent actual Medicare claim amounts received for the 2018-19 financial year. Further adjustment will occur after receipt of all final and late claims.								
(n)	For Victoria, expenditure is the cash contribution from the Victorian Government to Health Services.								
(o)	For Queensland, expenditure is a cash component based on full occupancy of the transition care places.								
(p)	For Tasmania, the State Government contribution reported includes cash and in-kind payments. These preliminary expenditure figures have been provided in September 2019 and may vary from those produced through the annual accountability reporting process for the Australian Department of Health.								
(q)	For the NT, this expenditure is in-kind contributions only.								
	.. Not applicable. – Nil or rounded to zero.								

Source: Department of Health Ageing and Aged Care Data Warehouse; State and Territory governments (unpublished).

TABLE 14A.4

Table 14A.4 **Government real expenditure on aged care services, by program type (2018-19 dollars) (a), (b), (c), (d)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (b)</i>
<i>Total expenditure (\$ million)</i>									
Assessment and Information Services									
2013-14	44.8	32.0	23.7	13.7	12.0	3.7	1.5	1.8	133.1
2014-15	38.2	27.5	19.5	11.4	10.2	3.0	1.2	1.5	141.4
2015-16	40.2	29.2	21.0	12.1	10.8	3.2	1.3	1.6	135.5
2016-17	81.3	32.3	23.1	13.1	12.4	3.6	1.6	2.1	200.6
2017-18	48.4	37.8	25.7	14.4	13.2	3.6	6.2	1.9	210.0
2018-19	51.3	37.8	23.8	13.5	12.4	3.6	9.3	2.0	229.7
Home Care and Support Services									
2013-14	1 138.9	1 101.6	797.4	514.1	308.6	105.7	64.5	39.0	4 069.8
2014-15	1 217.4	1 160.1	851.1	517.6	338.4	115.9	79.9	41.4	4 324.4
2015-16	1 267.0	1 235.7	861.7	564.8	334.7	108.6	95.5	42.9	4 511.5
2016-17	1 379.2	1 122.4	899.7	585.3	357.0	109.6	66.7	42.6	4 586.6
2017-18	1 380.9	1 273.6	1 084.2	643.7	391.1	155.5	85.0	47.7	5 172.8
2018-19	1 688.8	1 499.9	1 219.9	598.8	492.8	143.6	110.4	55.1	5 902.1
Residential Care and Flexible Care Services									
2013-14	3 780.4	2 963.7	2 035.3	976.3	1 084.8	286.2	108.2	40.4	11 278.8
2014-15	3 948.7	3 163.6	2 204.1	1 034.0	1 147.5	304.7	121.6	47.6	11 977.2
2015-16	4 181.1	3 341.0	2 312.8	1 084.6	1 199.9	318.2	135.5	52.1	12 634.3
2016-17	4 318.0	3 493.5	2 408.4	1 097.9	1 226.7	329.3	145.0	60.5	13 105.5
2017-18	4 319.2	3 550.0	2 482.4	1 122.8	1 221.4	326.2	147.0	51.1	13 224.1
2018-19	4 467.1	3 707.9	2 644.4	1 192.4	1 271.3	337.1	150.5	55.3	13 831.9
Workforce and Quality and Ageing and Service Improvement									
2013-14	110.7	65.8	60.0	22.4	28.0	6.3	5.3	17.3	315.8
2014-15	29.2	26.1	27.1	10.1	11.5	2.2	19.7	19.7	279.4
2015-16	45.4	27.1	23.7	11.8	14.9	2.7	15.2	6.1	245.3
2016-17	45.4	9.8	13.3	3.1	6.9	1.0	16.4	3.0	126.3
2017-18	43.3	9.5	4.6	1.2	2.5	0.7	16.2	5.1	120.1
2018-19	45.7	18.1	12.9	4.1	8.3	1.4	23.6	5.1	146.9
Total Expenditure on Aged Care Services									
2009-10	4 258.3	3 276.8	2 459.8	1 134.1	1 271.0	355.1	155.1	75.8	13 049.3
2010-11	4 519.8	3 477.8	2 612.7	1 220.8	1 320.6	375.3	159.6	79.8	13 849.0
2011-12	4 675.3	3 793.4	2 736.2	1 345.3	1 363.0	387.7	164.1	89.0	14 553.9
2012-13	4 831.2	3 966.7	2 879.9	1 463.0	1 424.0	413.5	193.8	99.8	15 272.6
2013-14	5 074.7	4 163.1	2 916.4	1 526.6	1 433.3	401.9	179.5	98.4	15 797.5
2014-15	5 233.6	4 377.3	3 101.9	1 573.2	1 507.7	425.8	222.5	110.1	16 722.5
2015-16	5 533.7	4 633.0	3 219.3	1 673.3	1 560.3	432.7	247.5	102.7	17 526.6
2016-17	5 823.9	4 657.9	3 344.7	1 699.4	1 603.0	443.5	229.6	108.3	18 019.0
2017-18	5 791.7	4 870.9	3 596.8	1 782.2	1 628.1	486.0	254.4	105.8	18 727.0
2018-19	6 253.0	5 263.8	3 900.9	1 808.9	1 784.8	485.8	293.8	117.4	20 110.6

Expenditure per person aged 65 years or over and Aboriginal and Torres Strait Islander aged 50–64 years (\$ per person)

Assessment and Information Services

2013-14	37.86	36.66	34.82	40.31	41.07	39.69	33.31	76.80	37.73
2014-15	31.38	30.50	27.61	32.18	33.85	30.70	25.61	61.09	38.74
2015-16	32.07	31.34	28.70	32.73	34.94	31.58	26.05	61.15	35.93
2016-17	63.06	33.59	30.44	33.97	39.11	34.48	29.92	75.51	51.52
2017-18	36.51	38.13	32.63	36.05	40.51	33.52	114.36	65.26	52.21
2018-19	37.88	36.95	28.95	34.00	37.17	32.50	164.47	68.34	55.67

Home Care and Support Services

2013-14	963.42	1 263.49	1 173.49	1 517.03	1 058.13	1 121.03	1 404.72	1 662.59	1 153.64
2014-15	999.77	1 287.51	1 204.83	1 463.89	1 128.50	1 190.77	1 665.15	1 672.18	1 185.16
2015-16	1 010.80	1 327.85	1 175.32	1 530.91	1 085.67	1 080.90	1 908.88	1 636.75	1 196.30
2016-17	1 069.95	1 168.71	1 183.73	1 521.81	1 127.54	1 058.39	1 279.29	1 545.81	1 177.86

Table 14A.4 **Government real expenditure on aged care services, by program type (2018-19 dollars) (a), (b), (c), (d)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust (b)</i>
2017-18	1 040.61	1 284.36	1 375.92	1 606.36	1 202.08	1 455.08	1 567.42	1 645.23	1 285.93
2018-19	1 246.78	1 465.16	1 486.25	1 502.66	1 482.84	1 296.71	1 959.87	1 887.62	1 430.35
Residential Care and Flexible Care Services									
2013-14	3 197.87	3 399.11	2 995.26	2 880.82	3 719.96	3 034.03	2 355.01	1 721.84	3 197.13
2014-15	3 242.68	3 511.01	3 119.98	2 924.43	3 826.46	3 129.53	2 532.27	1 922.65	3 282.49
2015-16	3 335.55	3 590.14	3 154.66	2 939.63	3 891.68	3 168.53	2 707.45	1 986.96	3 350.22
2016-17	3 349.65	3 637.77	3 168.61	2 854.88	3 874.56	3 178.73	2 782.68	2 195.45	3 365.57
2017-18	3 254.90	3 580.02	3 150.35	2 801.90	3 754.51	3 053.37	2 712.35	1 763.28	3 287.42
2018-19	3 297.84	3 621.92	3 221.72	2 992.24	3 825.21	3 043.75	2 672.44	1 893.59	3 352.13
Workforce and Quality, and Ageing and Service Improvement									
2013-14	93.61	75.48	88.34	66.16	96.11	66.49	114.29	737.14	89.51
2014-15	24.00	28.92	38.43	28.66	38.45	22.40	410.86	794.68	76.58
2015-16	36.20	29.15	32.38	32.08	48.42	27.32	302.95	231.94	65.04
2016-17	35.25	10.17	17.53	8.15	21.68	9.81	314.49	110.60	32.43
2017-18	32.62	9.56	5.83	3.01	7.59	6.55	299.27	174.52	29.86
2018-19	33.77	17.70	15.70	10.26	24.86	13.04	419.01	173.70	35.61
Total Expenditure on Aged Care Services									
2013-14	4 292.76	4 774.74	4 291.92	4 504.33	4 915.26	4 261.25	3 907.33	4 198.38	4 478.01
2014-15	4 297.82	4 857.94	4 390.84	4 449.16	5 027.26	4 373.39	4 633.90	4 450.60	4 582.98
2015-16	4 414.62	4 978.48	4 391.06	4 535.36	5 060.71	4 308.33	4 945.35	3 916.80	4 647.48
2016-17	4 517.91	4 850.23	4 400.32	4 418.80	5 062.89	4 281.41	4 406.37	3 927.37	4 627.37
2017-18	4 364.64	4 912.06	4 564.72	4 447.32	5 004.69	4 548.51	4 693.41	3 648.29	4 655.41
2018-19	4 616.27	5 141.73	4 752.62	4 539.16	5 370.09	4 386.00	5 215.78	4 023.24	4 873.76

(a) Time series financial data are adjusted to 2018-19 dollars using the General Government Final Consumption Expenditure (GGFCE) chain price deflator (2018-19=100) (table 2A.49).

(b) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.

(c) See table 14A.3 for footnotes related to latest year data. Table 14A.5 contains footnotes for earlier years.

(d) See table 14A.5 for data on the sub-categories of service expenditure.

Source: Department of Health (unpublished); DVA (unpublished); State and Territory governments (unpublished); table 2A.49.

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2018-19 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Assessment and information services</i>									
Aged Care Assessment Program									
2013-14	36.15	26.01	18.76	10.76	9.60	2.83	1.16	1.43	106.70
2014-15	38.21	27.48	19.51	11.38	10.15	2.99	1.23	1.51	112.46
2015-16	40.19	29.16	21.04	12.08	10.77	3.17	1.30	1.60	119.32
2016-17	42.64	30.67	22.13	12.70	11.33	3.34	1.37	1.69	125.86
2017-18	43.64	31.39	22.64	13.00	11.59	3.41	1.40	1.73	128.81
2018-19	43.23	30.91	22.35	12.80	11.67	3.52	1.49	1.85	127.82
Other access and information services									
2013-14	8.61	5.96	4.90	2.90	2.37	0.92	0.37	0.37	26.41
2014-15	na	na	na	na	na	na	na	na	28.92
2015-16	na	na	na	na	na	na	na	na	16.17
2016-17	38.65	1.58	1.01	0.36	1.05	0.24	0.19	0.39	74.77
2017-18	4.80	6.42	3.06	1.45	1.58	0.17	4.80	0.17	81.20
2018-19	8.07	6.91	1.41	0.75	0.68	0.08	7.78	0.14	101.88
<i>Home care and support services</i>									
Australian Government (Department of Health) expenditure									
Home care									
2013-14	410.22	321.05	264.06	187.25	94.97	31.08	31.58	20.52	1 360.73
2014-15	411.23	331.71	257.94	170.43	97.45	34.11	31.38	19.62	1 353.86
2015-16	472.05	379.97	295.63	195.24	111.65	39.03	35.89	22.33	1 551.80
2016-17	555.68	436.99	317.53	207.83	132.73	44.26	34.74	20.43	1 752.51
2017-18	696.87	522.35	407.39	258.71	167.41	56.52	48.42	29.31	2 281.24
2018-19	965.71	724.01	536.13	308.77	257.64	76.93	58.42	35.36	3 055.54
Home support									
Commonwealth HACC or Home Support Program									
2013-14	552.51	..	440.42	..	162.30	54.93	22.49	10.87	1 243.52
2014-15	625.57	..	493.32	..	185.46	61.64	28.00	16.78	1 410.77
2015-16	694.85	77.58	517.63	37.49	206.96	59.20	54.33	20.34	1 668.91
2016-17	730.59	646.03	534.73	37.64	208.32	56.05	27.17	21.97	2 284.22
2017-18	582.82	713.25	625.55	39.34	207.33	89.66	31.57	18.08	2 324.64
2018-19	630.18	741.94	631.61	269.47	219.26	58.27	47.44	19.43	2 617.59
HACC Program									
2013-14	..	404.87	..	173.10	577.97
2014-15	..	428.01	..	184.78	612.79
2015-16	..	445.31	..	190.39	635.70
2016-17	..	-	-	194.52	-	-	-	-	194.52
2017-18	198.49	198.49
2018-19	-	-
National Respite for Carers Program (NRCP)									
2013-14	72.99	53.12	40.17	21.86	20.44	7.39	5.09	6.18	227.25
2014-15	74.34	60.02	46.30	21.92	24.10	7.77	15.51	4.50	254.48
2015-16	np	np	np	np	np	np	np	np	np
2016-17	-	-	-	-	-	-	-	-	-

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2018-19 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2017-18
2018-19
Other home support									
2013-14	8.16	8.66	8.34	4.82	14.75	1.85	0.48	1.23	48.30
2014-15	8.42	9.24	8.83	4.84	15.48	1.94	0.29	0.28	51.75
2015-16
2016-17
2017-18
2018-19
State and Territory government expenditure									
Home care – funding for younger people with disability									
2013-14	–	..	9.18	..	–	–	–	0.94	10.13
2014-15
2015-16	7.93	..	10.54	..	1.46	1.10	–	1.08	22.11
2016-17	5.59	..	10.04	..	1.45	1.14	–	0.93	29.81
2017-18	1.43	7.54	8.25	..	1.02	0.86	–	0.71	19.80
2018-19	–	1.40	3.80	..	–	0.29	–	0.09	9.98
HACC Program – Victoria and WA									
2013-14	..	270.37	..	112.12	382.48
2014-15	..	287.81	..	119.69	407.50
2015-16	..	288.52	..	123.32	411.84
2016-17	125.99	125.99
2017-18	125.55	125.55
2018-19	–
Australian Government (DVA) expenditure									
DVA Community Nursing									
2013-14	64.24	22.48	24.63	6.42	8.57	6.42	3.21	0.08	135.97
2014-15	67.02	21.83	23.87	6.99	8.22	6.47	2.94	0.09	137.42
2015-16	66.39	21.45	25.48	8.36	7.69	6.17	3.35	0.12	139.03
2016-17	65.80	19.01	26.46	10.26	8.00	5.66	2.85	0.08	138.10
2017-18	64.56	15.48	25.87	11.10	7.23	5.40	2.55	0.10	132.28
2018-19	61.07	14.63	25.43	11.09	7.43	4.90	2.39	0.13	127.06
Veterans' Home Care (VHC)									
2013-14	30.78	21.08	19.78	8.57	7.54	4.05	1.69	0.10	93.58
2014-15	30.87	21.51	20.89	8.98	7.72	3.99	1.81	0.11	95.88
2015-16	33.74	22.87	22.94	10.01	8.43	4.14	1.96	0.12	104.21
2016-17	27.18	20.34	21.02	9.02	7.94	3.68	1.91	0.14	91.23
2017-18	36.61	22.51	25.36	10.55	9.08	3.89	2.43	0.20	110.63
2018-19	31.88	19.37	26.73	9.50	8.51	3.53	2.15	0.19	101.86
<i>Residential and flexible care</i>									
Residential care									
Australian Government (Department of Health) expenditure									
2013-14	3 098.35	2 371.01	1 593.49	810.73	879.53	214.34	85.71	27.16	9 080.32
2014-15	3 289.57	2 573.81	1 747.09	864.42	948.35	231.95	101.96	33.83	9 790.99
2015-16	3 586.72	2 811.01	1 904.71	923.00	1 024.49	252.95	117.66	36.44	10 657.37

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2018-19 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2016-17	3 746.65	2 975.88	2 030.84	946.53	1 055.55	266.55	125.43	39.23	11 186.71
2017-18	3 794.60	3 054.71	2 105.04	972.76	1 059.96	270.94	129.16	37.72	11 424.90
2018-19	3 965.59	3 235.85	2 270.94	1 050.80	1 111.56	285.00	134.34	41.41	12 095.49
Australian Government DVA expenditure									
2013-14	478.89	342.27	288.60	108.52	127.29	41.78	14.65	1.21	1 403.21
2014-15	477.36	342.21	289.27	109.21	127.99	40.74	14.91	1.19	1 402.88
2015-16	418.19	295.91	247.84	91.72	107.45	37.82	13.86	0.84	1 213.62
2016-17	386.40	279.64	235.36	84.98	100.35	34.58	13.53	1.24	1 136.09
2017-18	333.57	252.37	210.90	75.87	87.58	29.49	12.11	1.10	1 002.98
2018-19	305.10	229.62	194.84	69.67	82.40	27.03	9.99	1.20	919.84
State and Territory government expenditure									
Residential aged care – funding for young people with disability									
2013-14	–	..	71.12	..	–	–	–	1.89	73.01
2014-15
2015-16	156.34	na	82.35	na	35.52	10.57	–	0.77	285.55
2016-17	107.87	..	76.92	..	36.02	10.77	–	0.62	326.60
2017-18	27.49	66.09	63.44	na	27.39	8.18	–	0.10	192.70
2018-19	–	10.70	30.40	18.80	–	2.77	–	–	62.67
Supplements									
2013-14	1.82	110.92	67.99	0.54	1.20	15.30	–	–	197.76
2014-15	1.48	108.25	63.42	0.42	1.09	14.21	–	–	188.87
2015-16	1.46	106.20	58.98	0.41	1.22	11.27	–	–	179.54
2016-17	1.55	106.21	48.45	0.52	1.23	12.73	–	–	170.69
2017-18	1.63	103.27	62.53	0.51	1.32	7.50	–	–	176.76
2018-19	1.60	102.50	65.80	–	1.40	7.90	–	–	179.20
Flexible care									
Australian Government (Department of Health) expenditure									
Multi-purpose Service Program									
2013-14	47.64	13.71	22.05	27.64	26.78	4.21	–	0.33	142.36
2014-15	50.61	14.11	23.64	29.00	28.24	4.32	–	0.35	150.29
2015-16	53.22	14.64	24.11	29.04	28.33	4.35	–	0.36	154.04
2016-17	58.88	15.11	25.43	29.97	30.95	4.36	–	0.36	165.07
2017-18	62.08	15.31	26.76	30.23	32.81	4.35	–	0.36	171.89
2018-19	64.51	15.62	28.06	30.45	33.96	4.36	–	0.36	177.32
National Aboriginal and Torres Strait Islander Flexible Aged Care Program									
2013-14	0.74	4.73	3.25	2.79	7.76	0.72	–	8.54	28.52
2014-15	0.80	5.63	9.48	–	6.47	0.77	–	10.44	33.58
2015-16	0.79	5.17	8.54	3.35	6.42	0.77	–	10.62	36.79
2016-17	1.15	5.76	4.98	2.09	6.37	0.60	–	17.45	38.49
2017-18	0.80	6.41	11.46	1.41	7.01	0.76	–	9.34	37.21
2018-19	0.82	6.62	14.15	2.80	7.22	0.85	–	9.35	44.11
Transition Care Program									
2013-14	84.45	64.39	45.37	20.99	22.76	6.04	3.14	1.53	248.67
2014-15	88.69	77.95	52.59	19.97	26.80	7.46	3.50	1.68	278.64
2015-16	90.19	66.61	50.08	25.49	23.80	5.87	2.34	3.43	270.42

TABLE 14A.5

Table 14A.5 **Real expenditure on aged care services (2018-19 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2016-17	92.33	69.20	48.25	21.45	24.00	5.45	3.83	1.84	267.08
2017-18	95.66	76.06	49.89	28.84	24.44	7.81	3.80	2.20	289.43
2018-19	98.20	75.81	53.67	25.44	26.70	7.00	4.07	2.56	293.46
Other flexible and residential aged care									
2013-14	40.33	15.14	- 1.61	- 4.35	11.71	1.64	3.46	1.43	67.75
2014-15	10.07	0.42	-	0.31	0.48	0.08	-	-	16.77
2015-16	0.98	0.11	-	0.28	0.33	0.05	-	-	6.81
2016-17	1.18	0.11	-	0.28	0.40	0.07	-	-	27.22
2017-18	0.56	0.20	-	0.30	0.32	0.08	-	-	4.73
2018-19	0.72	0.18	-	0.20	-	-	-	-	4.56
State and Territory government expenditure									
Transition Care Program									
2013-14	28.16	41.52	16.17	9.48	7.74	2.13	1.25	0.17	110.22
2014-15	30.12	41.28	18.60	10.71	8.11	5.13	1.19	0.07	115.22
2015-16	29.54	41.34	18.58	11.27	7.83	5.11	1.65	0.42	115.74
2016-17	29.81	41.61	15.14	12.11	7.87	4.97	2.23	0.41	114.17
2017-18	30.24	41.65	15.78	12.93	7.94	5.30	1.95	0.41	116.21
2018-19	30.60	41.70	16.90	13.10	8.10	5.00	2.14	0.40	117.94
Workforce and Quality, and Ageing and Service Improvement									
2013-14	110.66	65.81	60.03	22.42	28.03	6.27	5.25	17.28	315.76
2014-15	29.22	26.06	27.15	10.13	11.53	2.18	19.72	19.66	279.43
2015-16	45.38	27.13	23.74	11.84	14.93	2.74	15.16	6.08	245.27
2016-17	45.44	9.77	13.33	3.13	6.86	1.02	16.39	3.05	126.27
2017-18	43.29	9.48	4.59	1.21	2.47	0.70	16.22	5.06	120.10
2018-19	45.74	18.12	12.88	4.09	8.26	1.44	23.60	5.07	146.93
Total aged care services									
2013-14	5 074.70	4 163.10	2 916.40	1 526.56	1 433.32	401.91	179.52	98.44	15 797.49
2014-15	5 233.57	4 377.32	3 101.89	1 573.17	1 507.66	425.77	222.45	110.13	16 722.47
2015-16	5 533.70	4 632.97	3 219.30	1 673.30	1 560.29	432.67	247.50	102.70	17 526.59
2016-17	5 823.94	4 657.91	3 344.65	1 699.40	1 602.97	443.55	229.65	108.29	18 019.00
2017-18	5 791.75	4 870.85	3 596.82	1 782.23	1 628.09	485.98	254.42	105.77	18 727.04
2018-19	6 253.03	5 263.78	3 900.90	1 808.91	1 784.79	485.80	293.81	117.45	20 110.59

(a) Time series financial data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49).

(b) The Australian totals can include other expenditure that cannot be attributed to individual states or territories.

(c) See table 14A.3 for footnotes related to latest year data.

(d) On 1 August 2013, the Home Care Packages Program replaced the former community packaged care programs — Community Aged Care Package (CACP), Extended Aged Care At Home (EACH) packages and Extended Aged Care At Home – Dementia (EACHD) packages (July expenditure for packaged care is reported as Home Care for 2013-14). Australian Government expenditure on Home Care includes State and Territory governments' funding of younger people with disability using home care. The State and Territory governments' funding of these services is identified separately (but is not double counted in the totals).

Table 14A.5 Real expenditure on aged care services (2018-19 \$million) (a), (b), (c), (d), (e), (f), (g), (h), (i), (j), (k), (l), (m), (n), (o)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(e)	The CHSP officially replaced four separate home care and support programs from 1 July 2015 (except in Victoria and WA): Commonwealth HACC, Day Therapy Centres (DTC), the planned respite component of the NRCP and ACHA (Assistance with Care and Housing for Aged) programs. However, Commonwealth HACC, DTC, NRCP and ACHA programs were extended from 1 July 2015 to 31 October 2015 to allow organisations to transition to the CHSP from 1 November 2015. Expenditure on home support for 2015-16 is combined expenditure from the former Commonwealth HACC, DTC, NRCP and ACHA programs together with CHSP and also includes additional expenditure on My Aged Care and Regional Assessment Service. WA transitioned to the CHSP on 1 July 2018.								
(f)	For Victoria, the transition to CHSP occurred on 1 July 2016 and this is reflected in the expenditure from 2016-17.								
(g)	Due to delays in finalising the 2013-14 and 2014-15 Schedule B of the National Partnership Agreement for Transitioning Responsibilities for Aged Care and Disability Services, State and Territory funding for young people with disability was not expended in 2013-14 or 2014-15. Expenditure in 2013-14 for Queensland and the NT relates to the 2012-13 Schedule.								
(h)	DVA community nursing expenditure data are subject to significant claiming lag and may therefore be subject to revision. These figures may also differ slightly from the figures published in the DVA annual report for this reason. Community nursing program expenditure does not include that spent on wound management consumables.								
(i)	The VHC service provision expenditure does not include fees for respite care services, as these are paid under separate appropriations. Social Assistance is also not included. Residential respite is funded under the aged care appropriation and separate figures are not available.								
(j)	Recurrent funding to residential care providers is derived using accrual based reporting (except for DVA clients which is derived using cash based reporting). Due to accrual adjustments, for smaller jurisdictions in particular, this can lead to significant year on year variation.								
(k)	Australian Government (Department of Health) expenditure on residential aged care and home care includes State and Territory governments' funding of younger people with disability using residential aged care and home care. The State and Territory governments' funding of these services is identified separately (but is not double counted in the totals).								
(l)	DVA expenditure on residential aged care are subject to lag and may therefore be subject to revision. For data on expenditure per client, see table 14A.8.								
(m)	State and Territory governments' supplements are for adjusted subsidy reduction, Enterprise Bargaining Agreement and rural small nursing homes.								
(n)	The increase in expenditure for the residential aged care supplement for Tasmania in 2016-17 is related to an increase in the Small Rural Nursing Home Supplement. The increase is attributable to staff costs associated with the transfer of the James Scott Wing to the non-government sector. The decrease in the rural small nursing home supplement in 2017-18 for Tasmania is attributable to the transfer of James Scott Wing to the non-government sector in May 2017.								
(o)	The category 'Other flexible and residential aged care' includes expenditure on Innovative Pool, Zero Real Interest Loans and other residential care and flexible care.								

na Not available. **..** Not applicable. **-** Nil or rounded to zero. **np** Not published.

Source: Department of Health (unpublished); DVA (unpublished); State and Territory governments (unpublished); table 2A.49.

TABLE 14A.6

Table 14A.6 **Real capital expenditure on aged care services (2018-19 \$million)**
(a), (b)

	<i>NSW</i>	<i>Vic</i>	<i>Qld (c)</i>	<i>WA</i>	<i>SA</i>	<i>Tas (d)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2009-10									
Australian Government									
Rural and Regional Building Fund and Capital Infrastructure (e), (f)	16.5	8.3	6.5	1.5	1.7	2.8	–	4.3	41.7
State and Territory governments									
Capital expenditure on aged care residential services	..	3.6	11.4	1.3	1.2	na	17.4
2010-11									
Australian Government									
Rural and Regional Building Fund and Capital Infrastructure (e), (f)	6.5	7.2	0.4	1.4	4.6	3.7	1.9	–	25.7
State and Territory governments									
Capital expenditure on aged care residential services	..	15.8	19.3	..	0.8	na	35.9
2011-12									
Australian Government									
Rural and Regional Building Fund and Capital Infrastructure (e), (f)	9.8	13.1	0.6	3.1	–	3.0	–	0.8	30.3
State and Territory governments									
Capital expenditure on aged care residential services	..	19.7	2.2	..	1.8	na	23.7
2012-13									
Australian Government									
Rural and Remote Building Fund (e), (g)	12.3	12.7	6.8	0.5	1.3	3.9	–	5.3	42.8
State and Territory governments									
Capital expenditure on aged care residential services	..	44.3	1.6	na	45.8
2013-14									
Australian Government									
Rural and Remote Building Fund (e), (g)	4.4	2.4	12.1	4.1	0.4	0.3	–	4.2	27.9
State and Territory governments									
Capital expenditure on aged care residential services	..	5.9	7.1	..	0.5	13.5
2014-15									
Australian Government									
Rural and Remote Building Fund (e), (g)	1.2	3.1	2.1	2.6	2.2	1.3	–	5.5	18.0
State and Territory governments									

Table 14A.6 Real capital expenditure on aged care services (2018-19 \$million)
(a), (b)

	<i>NSW</i>	<i>Vic</i>	<i>Qld (c)</i>	<i>WA</i>	<i>SA</i>	<i>Tas (d)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Capital expenditure on aged care residential services	..	7.6	17.9	..	0.4	25.8
2015-16									
Australian Government									
Rural and Remote Building Fund (e), (g)	5.4	10.8	8.6	1.0	5.0	1.7	-	- 1.3	43.4
State and Territory governments									
Capital expenditure on aged care residential services	..	8.4	30.6	..	0.7	39.7
2016-17									
Australian Government									
Rural and Remote Building Fund (e), (g)	20.8	13.3	17.5	10.5	4.3	1.3	-	4.2	72.0
State and Territory governments									
Capital expenditure on aged care residential services	2.2	25.6	11.0	..	0.9	39.6
2017-18									
Australian Government									
Rural and Remote Building Fund (e), (g)	12.3	6.5	34.8	12.9	4.8	3.2	0.2	-	74.7
State and Territory governments									
Capital expenditure on aged care residential services	60.7	17.0	11.1	..	2.6	91.4
2018-19									
Australian Government									
Rural and Remote Building Fund (e), (g)	9.6	28.2	25.8	6.7	3.6	4.2	-	-	78.1
State and Territory governments									
Capital expenditure on aged care residential services	44.9	17.8	16.9	na	-	na	na	na	79.6

- (a) Time series financial data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49).
- (b) These expenditure data are not included in calculations of government expenditure reported in tables 14A.3-5.
- (c) While Queensland maintains a regular maintenance and capital renewal program for all its facilities it is not always able to separate capital expenditure that is for aged care services only, from expenditure in the general health capital program
- (d) While Tasmania maintains a regular maintenance and capital renewal program for all its facilities it is not always able to quantify its capital expenditure on aged care services only.
- (e) Rural and Regional Building Fund/Rural and Remote Building Fund expenditure is to assist aged care residential services in rural or remote locations that are unable to meet the cost of necessary capital works from the income they receive through resident accommodation payments (accommodation bonds and accommodation charges, and the capital component of Australian Government recurrent funding).

Table 14A.6 **Real capital expenditure on aged care services (2018-19 \$million)**
(a), (b)

	<i>NSW</i>	<i>Vic</i>	<i>Qld (c)</i>	<i>WA</i>	<i>SA</i>	<i>Tas (d)</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(f) Includes Capital Infrastructure (Remote and Indigenous services) expenditure that is used to assist services providing aged care to Indigenous people and remote communities up to 2010-11.									
(g) From 2011-12 onwards, Capital Infrastructure expenditure (Remote and Indigenous Services) is not included, but is in expenditure on Workforce and Quality, and Ageing and Service Improvement in table 14A.5.									

na Not available. .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); State and Territory governments (unpublished); table 2A.49.

TABLE 14A.7

Table 14A.7 Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2018-19

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Veterans approved for VHC services (a)										
Type of service										
Domestic assistance	no.	12 445	7 232	10 589	3 337	3 017	1 203	834	76	38 632
Home and garden maintenance	no.	3 840	2 519	4 459	1 612	1 073	465	193	12	14 170
Personal care	no.	603	955	129	120	309	113	21	5	2 247
Respite	no.	895	395	1 016	201	150	133	23	7	2 814
Total (b)	no.	13 256	8 081	11 449	3 812	3 331	1 330	887	79	42 111
Average number of hours approved per year for non-transitional veterans (a), (c)										
Domestic assistance	hrs/year	35	34	32	41	38	37	39	35	35
Home and garden maintenance	hrs/year	4	4	6	3	4	4	4	5	5
Personal care	hrs/year	32	33	32	30	32	34	24	16	32
Respite	hrs/year	69	66	72	59	59	70	43	58	68
Average for all services	hrs/year	40	38	39	41	41	44	39	40	40
Approvals for veterans aged under 65 (d)	no.	478	283	869	166	161	59	45	5	2 048
Approvals for veterans aged 65 years or over (d)	no.	12 814	7 829	10 631	3 650	3 187	1 274	843	74	40 206
VHC expense (e)										
Service provision (f)	\$'000	29 658	17 892	24 785	8 841	7 870	3 290	1 971	176	94 482
Assessment/Coordination	\$'000	2 220	1 477	1 949	662	639	240	177	14	7 379
Total VHC expense	\$'000	31 878	19 368	26 734	9 503	8 509	3 531	2 148	190	101 861
Average expense per client (g)	\$	2 405	2 397	2 335	2 493	2 554	2 655	2 422	2 403	2 419
Veterans receiving Community Nursing services (h)										
Type of service										
Clinical care	no.	6 455	2 141	3 525	1 251	962	502	259	21	15 094
Personal Care	no.	5 013	1 402	2 397	826	597	383	222	12	10 832
Palliative Care	no.	504	75	109	60	61	40	1	3	852
Other	no.	5 012	1 522	2 455	1 030	812	359	188	17	11 386
Total (i)	no.	6 766	2 268	3 735	1 319	1 006	532	285	24	15 908

TABLE 14A.7

Table 14A.7 **Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2018-19**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Veterans aged under 65 years	no.	92	47	90	33	23	13	4	1	303
Veterans aged 65 years or over	no.	6 674	2 221	3 645	1 286	983	519	281	23	15 605
Average number of hours provided per client per 28 day claiming period (j), (k)	no.	7.4	8.3	6.0	10.1	8.1	8.5	13.5	16.6	7.5
Veterans Community Nursing expense										
Total program expense (l)	\$'000	61 070	14 630	25 430	11 090	7 430	4 900	2 390	130	127 060
Average expense per client (m)	\$	643	599	573	768	674	663	632	775	634

- (a) 'Veterans approved for VHC Services' and the 'Average number of hours approved per year for non-transitional veterans' relate to services that were approved to occur but not necessarily provided in the reference year.
- (b) Individual service totals will not add to the all services total because veterans may be approved for more than one service. In addition, state/territory totals may slightly exceed total Australia figure as some veterans move state during the year and are counted in each state of residence.
- (c) Transitional veterans are those veterans who transferred to the VHC program from the HACC program, often with grandfathered service and/or fee levels, and so may have been approved for higher hours of service than other VHC clients. Veterans who did not transfer from the HACC program are referred to as 'non-transitional'.
- (d) These figures are approximations only; the data has been derived from percentage age distributions sourced from a separate data set.
- (e) VHC expense figures are as at 30 June 2018 based on accrual data.
- (f) The Service Provision expense figures do not include fees for respite care services, as these are paid under separate appropriations. Social Assistance is also not included. Residential respite is funded under the aged care appropriation and separate figures are not available.
- (g) Average expense per client figures are for core VHC services only; that is, they exclude Respite Services (in-home, emergency and residential) as these are paid under separate appropriations. They also exclude Social Assistance.
- (h) Due to the very small number of clients, some ACT client numbers have been included with NSW and some NT client numbers have been included with SA.
- (i) Individual state/territory totals may not add up to the total for Australia because veterans can move between states. Individual service totals may not add up to the total for all services because veterans can move between service types.
- (j) DVA Community Nursing services are provided under a casemix model using a 28-day claiming cycle, with clients classified into categories based on care interventions. As a substantial proportion of clients receive services for well under 12 months, the average hours per 28-day claim period more accurately reflects the average service levels received by clients.
- (k) Estimated as some data on hours provided are not available.

TABLE 14A.7

Table 14A.7 Australian Government (DVA) Veterans' Home Care (VHC) and Community Nursing programs, 2018-19

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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(l) Total Program Expense data are subject to significant claiming lag and may therefore be subject to revision. These figures may differ slightly from the figures published in the DVA annual report for this reason. Total program expenses reported does not include expenditure on wound management consumables.

(m) Average expenses do not include wound management consumables.

Source: DVA (unpublished).

TABLE 14A.8

Table 14A.8 Australian Government (DVA) residential aged care (summary information) (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total real expenditure including payroll tax supplement (2018-19 dollars)										
2009-10	\$m	428.6	294.4	277.3	93.1	122.0	38.1	12.5	1.2	1 267.2
2010-11	\$m	491.1	339.5	277.1	102.6	135.9	39.9	15.1	1.5	1 402.7
2011-12	\$m	505.7	352.2	295.2	104.1	137.0	42.3	15.6	1.3	1 453.3
2012-13	\$m	491.2	345.6	287.7	106.6	133.2	43.4	14.5	1.3	1 424.2
2013-14	\$m	478.9	342.3	288.6	108.5	127.3	41.8	14.6	1.2	1 403.2
2014-15	\$m	477.4	342.2	289.3	109.2	128.0	40.7	14.9	1.2	1 402.9
2015-16	\$m	418.2	295.9	247.8	91.7	107.4	37.8	13.9	0.8	1 213.6
2016-17	\$m	386.4	279.6	235.4	85.0	100.3	34.6	13.5	1.2	1 136.1
2017-18	\$m	333.6	252.4	210.9	75.9	87.6	29.5	12.1	1.1	1 003.0
2018-19	\$m	305.1	229.6	194.8	69.7	82.4	27.0	10.0	1.2	919.8
Total clients (c), (d)										
30 June 2010	no.	8 793	6 211	5 045	1 853	2 304	779	267	21	25 273
30 June 2011	no.	9 613	6 743	5 352	1 957	2 437	798	321	23	27 244
30 June 2012	no.	9 706	6 793	5 462	2 014	2 373	799	315	26	27 488
30 June 2013	no.	9 677	6 648	5 283	1 997	2 364	801	341	21	27 132
30 June 2014	no.	8 636	6 063	4 951	1 832	2 142	722	312	20	24 678
30 June 2015	no.	7 437	5 159	4 115	1 549	1 850	635	247	12	21 004
30 June 2016	no.	9 183	6 591	5 207	2 278	2 597	841	358	29	27 084
30 June 2017	no.	8 583	6 512	5 073	2 145	2 507	767	425	27	26 039
30 June 2018	no.	7 713	5 730	4 624	1 939	2 277	699	379	24	23 385
30 June 2019	no.	6 785	4 989	4 195	1 707	1 986	577	330	26	20 600
Total real expenditure per client, including payroll tax supplement (2018-19 dollars)										
2009-10	\$	48 739.12	47 403.00	54 967.56	50 226.61	52 957.88	48 962.28	46 702.27	55 222.50	50 138.49
2010-11	\$	51 084.50	50 354.98	51 772.24	52 435.52	55 752.29	50 049.38	47 092.50	63 673.89	51 486.90
2011-12	\$	52 103.04	51 842.67	54 041.42	51 678.87	57 734.34	52 942.20	49 563.53	49 385.42	52 871.64
2012-13	\$	50 757.64	51 982.38	54 454.75	53 400.01	56 338.37	54 136.63	42 539.54	61 557.59	52 492.33

TABLE 14A.8

Table 14A.8 Australian Government (DVA) residential aged care (summary information) (a), (b)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2013-14	\$	55 452.57	56 452.46	58 292.01	59 234.23	59 423.53	57 868.13	46 953.32	60 564.32	56 860.66
2014-15	\$	64 187.09	66 332.33	70 295.54	70 500.55	69 184.37	64 160.15	60 369.29	99 569.94	66 791.00
2015-16	\$	45 539.40	44 895.46	47 597.68	40 262.23	41 374.56	44 973.91	38 702.22	29 029.80	44 809.59
2016-17	\$	45 019.30	42 941.59	46 395.50	39 619.32	40 027.05	45 081.67	31 845.09	45 970.40	43 630.29
2017-18	\$	43 247.80	44 043.21	45 609.24	39 126.14	38 462.19	42 187.12	31 949.77	45 782.42	42 889.83
2018-19	\$	44 967.16	46 024.31	46 446.02	40 812.01	41 488.93	46 843.14	30 267.72	46 054.60	44 652.23
Total eligible veterans (e)										
Veterans aged under 65 years										
30 June 2014	no.	12 125	7 686	18 037	5 550	3 622	1 977	2 101	806	51 904
30 June 2015	no.	11 919	7 577	18 048	5 445	3 512	1 567	2 165	827	51 060
30 June 2016	no.	12 025	7 654	18 250	5 450	3 426	1 604	2 236	925	51 570
30 June 2017	no.	12 471	7 924	19 104	5 490	3 464	1 639	2 287	1 002	53 381
30 June 2018	no.	13 500	8 473	20 931	5 804	3 681	1 727	2 555	1 323	57 994
30 June 2019	no.	18 584	11 287	28 613	7 339	5 061	2 087	4 111	2 364	80 135
Veterans aged 65 years or over										
30 June 2014	no.	53 848	35 888	39 054	14 470	13 107	5 663	3 167	461	165 658
30 June 2015	no.	50 313	33 258	37 887	13 841	12 377	4 859	3 088	464	156 087
30 June 2016	no.	46 870	30 801	36 758	13 307	11 730	4 558	3 058	476	147 558
30 June 2017	no.	43 593	28 519	35 721	12 720	11 056	4 252	3 019	495	139 375
30 June 2018	no.	40 473	26 267	34 726	12 262	10 474	4 016	2 967	514	131 699
30 June 2019	no.	38 080	24 616	34 375	11 939	9 985	3 826	2 979	528	127 025
Expenditure per eligible veterans aged 65 years or over (2018-19 dollars)										
30 June 2014	\$	8 893.34	9 537.21	7 389.86	7 499.45	9 711.24	7 377.85	4 625.65	2 627.52	8 470.51
30 June 2015	\$	9 487.79	10 289.51	7 634.97	7 889.99	10 341.04	8 384.79	4 828.76	2 575.08	8 987.80
30 June 2016	\$	8 922.30	9 607.03	6 742.51	6 892.41	9 160.25	8 298.17	4 530.87	1 768.62	8 224.72
30 June 2017	\$	8 863.82	9 805.24	6 588.96	6 681.09	9 076.32	8 132.09	4 482.99	2 507.48	8 151.31
30 June 2018	\$	8 241.80	9 607.78	6 073.18	6 187.05	8 361.51	7 342.83	4 081.21	2 137.70	7 615.69

TABLE 14A.8

Table 14A.8 **Australian Government (DVA) residential aged care (summary information) (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
30 June 2019	\$	8 012.14	9 327.89	5 668.10	5 835.17	8 252.08	7 064.42	3 352.92	2 267.84	7 241.38
Veterans in residential care per 1000 eligible veterans aged 65 years or over										
30 June 2015	no.	147.8	155.1	108.6	111.9	149.5	130.7	80.0	25.9	134.6
30 June 2016	no.	195.9	214.0	141.7	171.2	221.4	184.5	117.1	60.9	183.5
30 June 2017	no.	196.9	228.3	142.0	168.6	226.8	180.4	140.8	54.5	186.8
30 June 2018	no.	190.6	218.1	133.2	158.1	217.4	174.1	127.7	46.7	177.6
30 June 2019	no.	178.2	202.7	122.0	143.0	198.9	150.8	110.8	49.2	162.2

- (a) Time series financial data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49).
- (b) The figures are subject to lag and may therefore be subject to revision. All figures on the number of, and expenditure on, veterans in residential aged care are sourced by DVA from the Department of Health. For DVA expenditure by state or territory, Department of Health calculations are based on data at state or territory level supplied by DVA, adjusted to sum to the total accrual amount for Australia. Recurrent funding to residential care providers is derived using cash based reporting.
- (c) The Australian client number includes overseas clients.
- (d) The state/territory figures for 2011 are estimates.
- (e) The category 'Veterans 65 years or over' includes those whose age is unknown. The Australian total for eligible veterans is the treatment population (both veterans and dependants) and does not include those clients residing overseas

Source: Department of Health Ageing and Aged Care Data Warehouse; DVA (unpublished); table 2A.49.

TABLE 14A.9

Table 14A.9 **Number of Home Care Packages places or recipients, by package level (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Operational places</i>										
<i>June 2015</i>										
Home Care level 1	%	3.2	3.2	3.1	2.5	3.3	3.2	2.25	0.9	3.1
Home Care level 2	%	74.6	74.2	70.8	58.7	75.7	73.2	55.5	81.2	71.8
Home Care level 3	%	5.4	5.5	5.2	4.3	5.5	5.6	3.21	1.8	5.2
Home Care level 4	%	16.8	17.1	21.0	34.4	15.6	18.1	39.1	16.1	20.0
Home Care places	no.	23 438	17 807	13 815	8 456	5 804	1 861	1 246	1 123	73 550
<i>June 2016</i>										
Home Care level 1	%	2.9	2.9	2.9	2.4	2.9	2.9	2.2	0.8	2.8
Home Care level 2	%	68.5	68.1	67.2	56.3	68.5	68.0	54.1	80.1	66.7
Home Care level 3	%	9.5	9.7	9.2	8.5	9.7	9.4	5.70	2.9	9.2
Home Care level 4	%	19.1	19.2	20.7	32.8	18.8	19.6	38.0	16.1	21.2
Home Care places	no.	25 756	19 572	14 673	8 869	6 457	2 023	1 281	1 188	79 819
<i>June 2017</i>										
Home Care level 1	%	2.0	1.9	1.3	0.4	1.6	2.6	1.8	0.8	1.6
Home Care level 2	%	68.5	68.9	65.5	50.0	68.8	66.8	56.5	75.3	66.2
Home Care level 3	%	9.4	9.5	9.3	10.6	9.9	10.2	4.5	3.7	9.5
Home Care level 4	%	20.1	19.7	23.9	39.0	19.7	20.5	37.2	20.2	22.7
Home Care places	no.	23 403	18 541	13 293	6 752	5 609	1 907	1 141	777	71 423
<i>Recipients</i>										
<i>June 2018</i>										
Home Care level 1	%	6.0	5.4	5.2	3.7	5.1	4.0	3.6	0.8	5.3
Home Care level 2	%	56.5	64.1	51.9	42.7	52.9	59.7	50.0	66.3	56.1
Home Care level 3	%	14.9	9.6	15.2	16.6	17.7	11.0	15.0	9.6	13.8
Home Care level 4	%	22.5	21.0	27.8	37.0	24.4	25.3	31.5	23.2	24.8
Home Care recipient:	no.	30 418	23 449	18 514	8 246	6 855	2 330	1 316	719	91 847
<i>June 2019</i>										
Home Care level 1	%	10.3	7.0	7.7	5.0	6.7	6.4	4.2	0.9	8.0
Home Care level 2	%	44.6	53.2	40.3	32.6	39.4	49.7	41.2	60.2	44.7
Home Care level 3	%	19.5	15.3	20.6	20.8	24.1	16.7	18.3	11.4	18.9
Home Care level 4	%	25.7	24.5	31.4	41.5	29.8	27.2	36.3	27.5	28.4
Home Care recipient:	no.	35 863	27 776	21 562	8 999	7 758	2 626	1 464	659	106 707

(a) Data on the number and proportion of places by level for 2014 exclude flexible community places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For June 2015 and June 2016, these flexible places are included in home care level 2. For June 2017, these programs are excluded as data on the number of recipients for these programs are not available.

(b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

(c) From 27 February 2017, all home care packages have been provided to individual consumers. Previously home care packages were awarded to approved providers. As a result, places are no longer allocated by state/territory.

Source: Department of Health (unpublished).

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
Proportion of total places										
Private for-profit										
June 2010	%	32.2	49.2	29.0	36.8	24.1	11.7	20.9	–	35.0
June 2011	%	32.4	50.0	29.9	35.6	24.7	11.4	21.4	–	35.3
June 2012	%	32.8	50.5	31.2	36.6	24.4	14.3	21.4	–	35.9
June 2013	%	32.9	50.6	32.0	37.9	24.2	13.7	21.2	–	36.2
June 2014	%	33.3	51.5	32.6	38.7	30.8	12.9	22.0	–	37.4
June 2015	%	32.9	52.3	33.8	35.6	29.8	8.3	27.7	20.0	37.3
June 2016	%	34.0	52.5	37.2	35.6	30.5	8.2	27.1	19.4	38.4
June 2017	%	34.8	53.3	37.7	34.2	30.8	8.2	30.4	19.7	39.0
June 2018	%	35.6	53.5	40.3	38.0	32.7	15.5	30.5	25.7	40.6
June 2019	%	35.6	53.2	42.3	39.4	32.3	15.4	27.1	24.2	41.0
Religious										
June 2010	%	28.8	15.1	39.1	33.2	27.8	42.6	41.2	58.1	27.9
June 2011	%	27.4	14.9	37.6	32.8	27.7	43.8	37.5	63.1	27.1
June 2012	%	27.8	15.1	37.3	32.1	27.7	44.5	37.5	70.5	27.2
June 2013	%	27.6	15.7	37.3	31.3	27.6	44.5	33.5	70.5	27.2
June 2014	%	26.4	15.1	37.6	31.0	27.6	43.6	24.7	67.1	26.4
June 2015	%	25.2	14.2	35.7	29.5	26.6	43.6	21.9	12.9	25.1
June 2016	%	25.1	12.9	33.9	29.7	26.9	42.9	21.8	15.4	24.4
June 2017	%	25.1	13.1	33.7	29.5	27.2	38.2	21.2	15.6	24.3
June 2018	%	24.9	13.1	32.6	28.4	28.3	32.4	22.1	16.2	23.9
June 2019	%	24.6	11.9	31.8	28.3	28.0	32.7	26.3	15.2	23.4
Community-based (d)										
June 2010	%	15.3	14.0	10.6	12.5	12.4	22.2	11.0	13.8	13.7
June 2011	%	15.5	13.9	10.2	12.5	12.2	21.7	11.1	12.1	13.7
June 2012	%	15.3	14.0	9.7	12.5	12.1	18.3	11.1	4.8	13.4

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
June 2013	%	15.3	14.2	9.6	12.2	12.2	18.5	11.0	4.8	13.5
June 2014	%	15.6	14.1	9.7	12.0	12.5	18.3	19.2	5.3	13.6
June 2015	%	15.4	13.8	9.8	12.0	12.4	17.6	17.7	47.9	13.6
June 2016	%	15.3	14.5	9.9	11.9	12.3	18.3	19.2	46.5	13.8
June 2017	%	15.4	14.2	9.7	12.2	12.2	19.1	17.4	47.4	13.7
June 2018	%	15.3	13.8	9.2	12.2	12.0	22.4	17.6	58.1	13.5
June 2019	%	15.5	13.3	8.7	12.1	11.9	22.7	18.6	60.6	13.3
Charitable (e)										
June 2010	%	21.3	7.4	16.2	14.8	28.0	21.3	26.9	28.1	16.9
June 2011	%	22.7	7.2	17.2	16.5	27.8	20.8	30.0	24.8	17.7
June 2012	%	22.6	7.1	16.8	16.2	27.9	20.8	30.0	24.8	17.5
June 2013	%	22.7	7.1	16.8	16.1	28.2	21.2	34.3	24.8	17.6
June 2014	%	23.5	7.6	16.3	16.0	21.6	23.4	34.1	27.6	17.4
June 2015	%	23.8	8.1	16.0	16.8	20.9	27.7	32.7	11.9	17.6
June 2016	%	22.8	9.1	14.6	16.8	20.8	27.8	31.9	11.5	17.3
June 2017	%	22.1	9.1	14.3	18.1	20.6	32.3	31.0	11.7	17.1
June 2018	%	23.1	10.1	14.7	19.2	21.4	28.5	29.9	–	17.8
June 2019	%	23.3	12.6	14.4	18.2	22.2	28.1	27.9	–	18.3
State or Territory government										
June 2010	%	1.3	12.7	4.6	0.4	5.1	1.9	–	–	5.1
June 2011	%	1.0	12.5	4.5	0.4	5.0	1.9	–	–	4.9
June 2012	%	0.8	12.2	4.5	0.4	5.3	1.9	–	–	4.8
June 2013	%	0.8	11.4	3.9	0.4	5.3	1.9	–	–	4.5
June 2014	%	0.6	11.1	3.5	0.4	5.0	1.8	–	–	4.3
June 2015	%	2.1	10.9	4.5	4.3	7.9	2.8	–	0.6	5.5
June 2016	%	2.1	10.7	4.2	4.2	7.8	2.8	–	0.6	5.4
June 2017	%	2.1	10.0	4.1	4.2	7.5	2.2	–	0.6	5.2

TABLE 14A.10

Table 14A.10 **Ownership of operational residential aged care places (a), (b)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
June 2018	%	0.6	9.2	2.9	0.4	4.5	1.1	–	–	3.6
June 2019	%	0.6	8.7	2.4	0.3	4.5	1.1	–	–	3.4
Local government										
June 2010	%	1.1	1.6	0.6	2.2	2.6	0.4	..	–	1.3
June 2011	%	1.0	1.5	0.5	2.2	2.6	0.3	..	–	1.3
June 2012	%	0.7	1.0	0.5	2.2	2.5	0.3	..	–	1.0
June 2013	%	0.7	1.0	0.5	2.1	2.5	0.3	..	–	1.0
June 2014	%	0.7	0.6	0.4	1.8	2.5	–	..	–	0.9
June 2015	%	0.6	0.6	0.3	1.8	2.3	–	..	6.8	0.8
June 2016	%	0.6	0.3	0.3	1.8	1.7	–	..	6.6	0.7
June 2017	%	0.6	0.3	0.4	1.8	1.7	–	..	5.1	0.7
June 2018	%	0.5	0.3	0.4	1.8	1.2	–	–	–	0.6
June 2019	%	0.5	0.3	0.3	1.7	1.1	–	–	–	0.6
Total number of places										
June 2010	no.	61 909	46 929	32 527	14 889	16 450	4 546	2 019	480	179 749
June 2011	no.	63 044	47 243	33 018	15 133	16 628	4 660	2 031	545	182 302
June 2012	no.	63 891	47 763	33 537	15 205	16 909	4 689	2 031	545	184 570
June 2013	no.	64 824	48 343	33 293	15 432	17 099	4 692	2 050	545	186 278
June 2014	no.	65 763	49 505	33 746	15 553	17 365	4 789	2 073	489	189 283
June 2015	no.	67 258	51 131	34 915	16 350	18 390	4 987	2 247	675	195 949
June 2016	no.	68 228	51 957	35 924	16 555	18 617	5 000	2 473	695	199 449
June 2017	no.	70 050	53 695	37 106	16 580	18 649	5 031	2 538	686	204 335
June 2018	no.	70 536	54 599	38 864	16 811	18 112	5 065	2 630	525	207 142
June 2019	no.	71 472	56 744	40 875	17 677	18 375	5 110	2 585	559	213 397

(a) Data from June 2015 to June 2017 (inclusive) include flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program.

Table 14A.10 **Ownership of operational residential aged care places (a), (b)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (c)</i>	<i>Aust</i>
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(b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/national-aged-care-data-clearinghouse/about/).

(c) In 2014-15, in the NT, there was a large transition of places from particular provider types to other provider types.

(d) Services to an identifiable community based on location or ethnicity, not for financial gain.

(e) Services to the general community or an appreciable section of the public, not for financial gain.

.. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished).

TABLE 14A.11

Table 14A.11 Number of Home Care Packages places or recipients, by ownership status of providers (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Proportion of total places/recipients										
Private for-profit										
June 2016	%	10.4	6.5	9.2	19.8	5.7	16.3	13.3	21.5	10.3
June 2017	%	14.2	6.8	10.5	19.5	6.3	16.7	17.6	17.8	11.6
June 2018	%	23.2	11.1	15.5	20.8	8.8	17.6	13.0	17.4	16.9
June 2019	%	27.3	17.1	18.8	23.0	11.2	19.2	12.2	17.3	20.9
Religious										
June 2016	%	28.8	34.5	39.7	32.5	25.3	27.6	15.7	17.5	31.9
June 2017	%	27.8	35.3	43.1	26.6	24.4	25.9	15.8	17.4	31.9
June 2018	%	21.9	30.1	41.8	22.7	21.6	20.3	16.3	15.7	27.9
June 2019	%	18.4	21.1	39.7	19.4	20.9	18.7	15.9	14.4	23.6
Community-based (d)										
June 2016	%	20.2	17.4	20.9	4.5	11.3	30.4	24.7	26.4	17.6
June 2017	%	20.4	17.6	19.3	5.6	10.6	30.8	20.8	33.3	17.7
June 2018	%	21.4	18.2	19.2	7.1	10.6	31.7	25.6	36.2	18.5
June 2019	%	22.5	17.6	19.5	8.5	10.6	31.2	28.2	37.3	19.0
Charitable (e)										
June 2016	%	35.6	23.9	27.1	37.3	49.3	24.6	46.3	8.8	32.0
June 2017	%	34.8	24.2	25.2	44.0	49.6	26.0	45.8	0.6	31.9
June 2018	%	31.2	22.9	22.1	46.1	48.1	29.7	45.1	0.7	29.8
June 2019	%	29.6	27.1	20.6	46.0	45.5	29.6	43.6	1.5	29.7
State and Territory government										
June 2016	%	2.3	10.8	1.7	2.6	6.3	1.1	–	0.2	4.5
June 2017	%	0.3	11.5	0.8	1.1	6.7	0.5	–	–	3.9
June 2018	%	0.2	13.3	0.7	1.0	8.0	0.8	–	–	4.3
June 2019	%	0.2	13.2	0.7	0.8	9.3	1.2	–	–	4.4
Local government										
June 2016	%	2.6	6.9	1.4	3.4	2.2	–	..	25.6	3.7

TABLE 14A.11

Table 14A.11 **Number of Home Care Packages places or recipients, by ownership status of providers (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
June 2017	%	2.3	4.7	1.1	3.2	2.4	–	..	30.9	3.0
June 2018	%	2.1	4.5	0.7	2.2	2.8	–	–	30.0	2.6
June 2019	%	2.0	3.9	0.6	2.4	2.6	–	..	29.4	2.4
Total number of places/recipients										
June 2016	no.	25 756	19 572	14 673	8 869	6 457	2 023	1 281	1 188	79 819
June 2017	no.	23 403	18 541	13 293	6 752	5 609	1 907	1 141	777	71 423
June 2018	no.	30 418	23 449	18 514	8 246	6 855	2 330	1 316	719	91 847
June 2019	no.	35 863	27 776	21 562	8 999	7 758	2 626	1 464	659	106 707

- (a) Data for 2015 exclude flexible community places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For June 2015 and June 2016, these flexible places are included in home care level 2. For June 2017, these programs are excluded as data on the number of recipients for these programs are not available.
- (b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (c) Information up to and including June 2016 are for Home Care Program operational places. For June 2017, information on recipients are presented. From 27 February 2017, all home care packages have been provided to individual consumers. Previously home care packages were awarded to approved providers. As a result, places are no longer allocated by state/territory.
- (d) Services to an identifiable community based on location or ethnicity, not for financial gain.
- (e) Services to the general community or an appreciable section of the public, not for financial gain.
- .. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished), Ageing and Aged Care Data Warehouse.

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2009-10										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	46 948	46 705	45 327	46 403	50 396	45 188	45 559	47 005	46 820
Proportion of residents										
Aged Care Funding Instrument (ACFI) (d)										
Activities of Daily Living										
High	%	37.4	32.7	31.6	32.8	35.3	31.2	31.3	41.0	34.0
Medium	%	28.8	31.5	27.1	31.4	25.7	29.0	28.5	24.8	28.0
Low	%	27.0	26.8	30.6	26.8	32.6	28.7	31.6	28.6	28.8
Nil	%	6.9	9.0	10.7	9.1	6.3	11.2	8.6	5.7	9.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	43.2	43.9	37.8	45.1	49.3	33.5	46.4	32.7	42.9
Medium	%	24.4	25.4	24.5	24.9	25.5	23.4	23.2	30.5	24.8
Low	%	19.6	19.5	21.8	19.5	17.5	24.8	17.8	24.9	19.9
Nil	%	12.8	11.2	15.9	10.6	7.7	18.3	12.6	12.0	12.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	17.1	18.0	14.2	15.3	23.5	17.9	16.4	19.8	17.3
Medium	%	30.3	31.4	27.3	32.7	32.0	25.8	33.1	24.6	30.3
Low	%	36.8	36.4	39.6	38.0	34.1	39.0	34.3	36.3	37.1
Nil	%	15.7	14.2	18.9	14.0	10.4	17.2	16.1	19.3	15.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of residents (e)										
All residents	no.	57 314	43 001	29 924	13 858	15 793	4 258	1 810	437	166 395
2010-11										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	49 049	48 949	47 635	48 958	52 488	46 964	48 114	53 263	49 033
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	41.0	40.9	41.1	38.2	40.4	36.9	36.7	47.7	40.6
Medium	%	28.9	28.7	30.1	30.2	34.9	30.6	28.7	31.8	29.8
Low	%	25.8	26.8	24.5	28.8	21.8	27.9	29.8	18.2	25.8
Nil	%	4.3	3.6	4.3	2.8	2.9	4.6	4.7	2.3	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	49.3	49.4	44.5	48.6	51.9	38.9	52.8	47.5	48.4
Medium	%	23.8	24.5	24.5	23.9	25.6	24.5	25.2	26.0	24.3
Low	%	17.0	17.8	19.0	18.4	16.5	21.4	14.4	18.7	17.7
Nil	%	9.9	8.3	11.9	9.1	6.0	15.1	7.6	7.8	9.5

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	22.4	23.9	19.4	20.0	32.2	23.2	19.4	32.5	23.0
Medium	%	32.5	33.4	30.8	35.6	33.0	27.7	35.9	29.7	32.7
Low	%	33.0	32.1	35.9	33.6	27.3	34.6	32.1	23.5	32.8
Nil	%	12.1	10.6	13.9	10.8	7.5	14.5	12.5	14.3	11.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of residents (e)										
All residents	no.	58 425	43 618	30 350	14 193	15 963	4 337	1 885	470	169 241
2011-12										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	51 609	51 932	51 454	51 089	55 402	50 775	51 291	52 271	51 955
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	43.7	44.7	45.6	42.7	43.3	43.4	40.2	44.4	44.1
Medium	%	29.4	29.1	30.6	30.4	37.0	30.0	29.4	33.9	30.4
Low	%	24.0	23.8	21.6	25.5	18.2	24.2	28.1	20.5	23.1
Nil	%	2.9	2.4	2.3	1.4	1.6	2.3	2.2	1.3	2.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	52.7	53.7	50.1	53.3	52.6	44.8	57.2	44.4	52.3
Medium	%	23.6	23.8	23.4	22.9	25.3	25.2	23.3	25.8	23.7
Low	%	15.4	15.6	16.6	16.8	16.1	18.8	11.0	17.9	15.9
Nil	%	8.4	6.9	9.9	7.0	5.9	11.2	8.5	11.9	8.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	28.6	32.4	26.6	28.1	38.9	34.7	22.8	33.5	30.2
Medium	%	33.0	31.9	31.9	34.4	34.5	30.1	37.4	29.9	32.7
Low	%	29.2	27.4	30.8	29.2	21.8	26.5	29.2	24.9	28.3
Nil	%	9.2	8.4	10.6	8.4	4.8	8.7	10.6	11.7	8.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of residents (e)										
All residents	no.	59 180	44 050	30 834	14 263	16 025	4 312	1 886	515	171 065
2012-13										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	52 134	53 458	52 786	54 114	56 330	53 643	51 249	51 762	53 177
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	43.2	46.9	46.9	47.2	43.5	45.6	39.5	42.4	45.2

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Medium	%	29.2	28.4	30.2	30.7	37.2	30.6	30.2	33.6	30.1
Low	%	24.8	22.8	21.0	21.3	18.1	22.1	28.3	22.1	22.6
Nil	%	2.8	1.9	2.0	0.8	1.1	1.8	2.0	1.8	2.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	52.8	57.7	52.6	59.2	51.2	47.8	55.6	46.3	54.3
Medium	%	23.6	22.7	22.6	22.1	25.6	25.3	24.9	24.8	23.3
Low	%	16.0	14.2	16.0	14.1	16.7	16.7	12.1	21.4	15.4
Nil	%	7.6	5.4	8.8	4.6	6.6	10.2	7.4	7.4	7.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	32.3	38.7	32.5	38.4	42.9	43.3	32.3	31.6	35.8
Medium	%	30.3	28.0	29.7	29.4	34.0	24.9	31.4	30.7	29.8
Low	%	29.2	26.1	28.9	26.0	19.2	25.7	28.4	25.3	27.0
Nil	%	8.1	7.2	8.9	6.2	3.9	6.1	7.9	12.4	7.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of residents (e)										
All residents	no.	60 124	44 619	30 993	14 463	16 147	4 333	1 948	467	173 094
2013-14										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	53 178	55 075	54 744	56 910	57 247	54 838	53 058	56 678	54 687
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	45.3	48.1	49.4	49.5	45.4	46.5	41.6	48.5	47.2
Medium	%	29.5	28.9	30.4	32.1	36.3	30.7	30.4	31.9	30.4
Low	%	23.1	21.4	18.7	17.7	17.4	21.3	26.5	19.1	20.9
Nil	%	2.1	1.5	1.5	0.6	0.9	1.5	1.5	0.4	1.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	53.9	59.0	54.6	61.6	49.3	45.7	56.3	50.6	55.4
Medium	%	23.2	22.1	21.8	21.1	25.7	24.7	26.3	25.2	22.8
Low	%	16.0	14.0	15.5	13.3	17.3	19.1	12.3	17.8	15.3
Nil	%	6.9	5.0	8.1	4.0	7.7	10.5	5.1	6.5	6.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	38.5	44.5	39.3	44.1	47.5	44.1	42.1	48.1	41.7
Medium	%	28.8	25.9	28.4	27.7	32.5	26.9	28.6	26.7	28.2
Low	%	26.2	23.4	25.0	23.1	16.7	24.0	22.9	18.2	24.0
Nil	%	6.5	6.1	7.4	5.0	3.2	5.0	6.4	7.0	6.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

TABLE 14A.12

Table 14A.12 Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Numbers of residents (e)										
All residents	no.	61 398	45 833	31 598	14 763	16 442	4 340	1 976	466	176 816
2014-15										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	58 080	59 755	59 341	61 433	60 779	58 042	58 945	59 728	59 285
Proportion of residents										
ACFI (d)										
Activities of Daily Living										
High	%	49.9	52.4	53.4	54.0	49.3	47.2	47.1	46.7	51.4
Medium	%	30.0	28.9	30.0	31.9	34.9	31.3	32.4	34.4	30.4
Low	%	18.9	17.6	15.6	13.7	15.3	20.5	20.1	17.2	17.2
Nil	%	1.2	1.1	1.0	0.4	0.5	1.0	0.5	1.6	1.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	58.3	64.6	57.0	66.4	50.4	43.6	62.6	60.9	59.3
Medium	%	23.0	21.2	21.8	21.1	26.4	26.4	23.7	20.9	22.6
Low	%	13.1	10.4	13.8	9.3	16.2	19.1	9.1	11.9	12.6
Nil	%	5.6	3.8	7.4	3.2	7.0	10.8	4.6	6.3	5.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	48.9	56.0	47.7	52.3	57.1	53.1	56.6	56.3	51.8
Medium	%	26.7	23.4	27.2	26.3	28.5	26.0	23.9	24.7	26.0
Low	%	19.9	16.5	19.6	17.8	12.3	17.9	15.1	13.5	18.0
Nil	%	4.4	4.1	5.5	3.6	2.1	3.0	4.4	5.6	4.2
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of all residents (e)										
	no.	61 267	46 399	31 877	14 884	16 491	4 464	1 982	456	177 820
2015-16										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	61 663	63 672	61 943	64 663	63 445	60 389	61 976	61 388	62 553
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	53.9	58.3	58.0	59.7	53.1	53.1	48.6	52.0	56.1
Medium	%	30.0	27.3	28.8	30.7	34.5	29.0	35.2	32.9	29.6
Low	%	15.4	13.7	12.5	9.4	12.1	17.2	15.7	13.7	13.7
Nil	%	0.8	0.7	0.7	0.2	0.4	0.6	0.4	1.4	0.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	61.2	70.5	58.8	70.4	51.8	47.6	58.9	61.5	62.7
Medium	%	22.9	18.9	21.6	19.2	27.4	26.9	23.7	19.6	21.8

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Low	%	11.6	8.0	13.0	7.8	15.0	17.1	12.4	13.3	11.0
Nil	%	4.3	2.7	6.7	2.6	5.8	8.4	5.0	5.6	4.4
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	58.6	66.6	55.8	60.5	65.6	64.6	58.0	64.4	61.2
Medium	%	24.0	19.5	25.2	23.1	24.5	21.8	24.8	21.4	23.0
Low	%	14.2	11.3	15.0	13.8	8.5	11.5	13.9	10.1	13.0
Nil	%	3.1	2.6	3.9	2.6	1.4	2.1	3.3	4.1	2.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
	no.	59 778	46 243	32 089	14 668	16 198	4 385	2 183	445	175 989
Numbers of all residents (e)										
	no.	61 972	47 508	32 655	14 875	16 838	4 490	2 227	483	181 048
2016-17										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	63 239	65 870	63 457	66 240	64 527	62 865	61 460	64 267	64 311
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	53.7	60.3	57.8	61.4	51.9	54.4	45.2	56.1	56.6
Medium	%	31.7	26.5	29.1	30.6	35.3	27.5	36.9	30.5	30.0
Low	%	14.0	12.6	12.4	7.8	12.5	17.2	17.2	12.6	12.8
Nil	%	0.7	0.6	0.8	0.2	0.3	0.9	0.7	0.9	0.6
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	60.7	72.1	58.0	70.4	50.0	48.4	56.7	57.6	62.7
Medium	%	23.6	18.3	22.2	19.8	27.9	27.3	25.3	22.4	22.1
Low	%	11.6	7.3	13.2	7.6	15.8	16.2	13.0	12.3	10.9
Nil	%	4.1	2.3	6.6	2.3	6.3	8.2	4.9	7.6	4.3
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	51.1	61.3	50.8	51.7	62.2	57.9	48.8	59.2	54.9
Medium	%	30.1	24.6	29.6	29.1	27.0	27.4	32.1	24.4	28.1
Low	%	16.8	12.6	17.2	17.6	9.8	13.8	17.0	14.3	15.1
Nil	%	2.0	1.5	2.5	1.6	1.0	0.9	2.1	2.0	1.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
	no.	60 504	47 213	32 929	14 746	16 139	4 420	2 300	449	178 700
Numbers of all residents (e)										
	no.	62 883	48 489	33 570	14 979	16 764	4 516	2 357	485	184 043

TABLE 14A.12

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2017-18										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	65 251	67 564	67 680	68 890	67 434	65 746	59 704	79 975	66 791
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	55.6	62.5	59.6	67.5	53.3	55.6	49.3	53.5	58.9
Medium	%	31.9	26.4	29.0	26.5	35.5	28.9	36.7	31.9	29.7
Low	%	12.0	10.6	10.7	5.8	10.9	14.9	13.7	13.3	10.9
Nil	%	0.6	0.5	0.6	0.2	0.3	0.6	0.4	1.3	0.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	61.1	73.8	59.6	74.4	50.5	51.1	60.1	54.2	64.1
Medium	%	23.9	17.8	22.3	17.6	28.3	26.9	23.3	22.5	21.9
Low	%	11.1	6.4	12.7	6.1	14.9	14.9	12.7	15.2	10.2
Nil	%	3.9	2.1	5.5	1.9	6.2	7.1	3.8	8.1	3.8
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	48.1	59.4	50.4	50.9	60.2	53.3	47.1	50.7	53.0
Medium	%	32.6	26.6	30.8	29.5	28.8	29.3	33.8	29.3	30.0
Low	%	18.3	13.3	17.8	18.8	10.4	16.8	18.2	17.8	16.1
Nil	%	1.0	0.8	1.0	0.7	0.6	0.6	0.9	2.1	0.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
	no.	60 868	47 950	33 551	15 112	16 206	4 478	2 290	468	180 923
Numbers of all residents (e)										
	no.	63 186	49 305	34 425	15 343	16 920	4 582	2 339	497	186 597
2018-19										
Average annual Australian Government subsidy (\$2018-19) (b), (c)										
All levels	\$	67 241	69 980	70 298	71 592	69 751	68 039	61 459	81 740	69 114
Proportion of permanent residents										
ACFI (d)										
Activities of Daily Living										
High	%	56.5	64.3	60.4	68.5	55.0	56.9	49.2	54.1	60.1
Medium	%	31.7	25.9	28.7	25.8	34.6	28.2	37.6	28.7	29.4
Low	%	11.2	9.3	10.3	5.5	10.1	14.4	13.0	16.2	10.0
Nil	%	0.6	0.5	0.6	0.2	0.3	0.5	0.3	1.0	0.5
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Behaviours										
High	%	60.2	74.2	59.3	74.8	50.3	51.2	58.4	50.9	63.8
Medium	%	24.5	17.8	22.4	16.8	28.3	27.2	23.5	24.4	22.1

Table 14A.12 **Average annual Australian Government basic subsidy amount, including Conditional Adjustment Payment, per occupied place and the dependency level of aged care residents (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Low	%	11.4	6.1	12.6	6.2	15.1	14.8	13.7	16.6	10.2
Nil	%	4.0	2.0	5.7	2.2	6.3	6.8	4.4	8.0	3.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Complex Health Care										
High	%	46.2	58.2	50.1	49.1	58.5	50.1	46.9	46.1	51.6
Medium	%	34.3	28.0	31.9	31.9	30.2	29.4	35.0	29.1	31.5
Low	%	18.7	13.2	17.2	18.5	10.9	19.8	17.2	23.8	16.3
Nil	%	0.8	0.6	0.8	0.5	0.4	0.7	0.9	1.0	0.7
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
Numbers of permanent residents (f)										
All residents	no.	60 902	48 607	34 449	15 340	16 208	4 434	2 265	500	182 705
Numbers of residents (e)										
All residents	no.	63 293	49 979	35 461	15 669	16 994	4 552	2 299	526	188 773

- (a) Data exclude flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (b) Includes basic subsidy plus Conditional Adjustment Payment (CAP). Subsidy reported in constant 2018-19 dollars using the GCFE chain price deflator (2018-19=100).
- (c) Subsidy plus CAP divided by the number of recipient days, multiplied by 365. Differences in average annual subsidies reflect differences in the dependency of residents.
- (d) The ACFI proportions are for permanent residents that have an ACFI classification.
- (e) Numbers of all residents at 30 June (whether they have an ACFI or not).
- (f) Numbers of permanent residents are 'all permanent residents' at 30 June (whether they have an ACFI or not).

Source: Department of Health (unpublished) Ageing and Aged Care Data Warehouse; table 2A.49.

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Operational places (d)										
June 2010	no.	61 909	46 929	32 527	14 889	16 450	4 546	2 019	480	179 749
June 2011	no.	63 044	47 243	33 018	15 133	16 628	4 660	2 031	545	182 302
June 2012	no.	63 891	47 763	33 537	15 173	16 909	4 689	2 031	545	184 570
June 2013	no.	64 824	48 343	33 293	15 432	17 099	4 692	2 050	545	186 278
June 2014	no.	65 763	49 505	33 746	15 553	17 365	4 789	2 073	489	189 283
June 2015	no.	66 224	50 716	34 453	15 666	17 678	4 897	2 247	489	192 370
June 2016	no.	67 160	51 539	35 458	15 871	17 905	4 910	2 473	509	195 825
June 2017	no.	68 967	53 277	36 616	15 896	17 937	4 947	2 538	511	200 689
June 2018	no.	70 536	54 599	38 864	16 811	18 112	5 065	2 630	525	207 142
June 2019	no.	71 472	56 744	40 875	17 677	18 375	5 110	2 585	559	213 397
Occupancy rate										
June 2010	%	92.4	91.3	91.3	94.0	96.1	94.0	91.6	89.0	92.4
June 2011	%	92.9	92.3	92.5	93.7	96.1	94.1	91.8	90.9	93.1
June 2012	%	92.6	92.4	92.1	93.7	95.2	92.6	93.7	91.6	92.8
June 2013	%	92.6	92.1	92.6	93.6	94.7	92.4	93.5	91.1	92.7
June 2014	%	93.1	92.5	92.8	94.5	93.9	92.1	95.5	86.0	93.0
June 2015	%	92.5	91.6	92.7	94.4	93.2	90.6	94.5	92.8	92.5
June 2016	%	92.3	91.7	92.2	94.5	93.7	91.0	88.6	95.0	92.4
June 2017	%	91.1	91.1	92.3	93.8	93.5	91.2	90.1	95.4	91.8
June 2018	%	89.5	90.2	89.1	93.2	93.4	90.2	91.0	94.4	90.3
June 2019	%	89.2	89.0	88.3	90.3	92.8	89.9	89.6	94.3	89.4
Operational places by location										
June 2010										
Major Cities	%	69.5	72.1	63.4	77.9	77.7	..	100.0	..	68.9
Inner Regional	%	24.0	22.7	23.0	13.2	11.1	73.7	–	..	22.3
Outer Regional	%	6.3	5.1	12.3	6.8	10.1	24.3	..	57.5	8.0
Remote	%	0.2	0.1	0.9	1.4	1.1	1.5	..	32.9	0.6
Very Remote	%	–	..	0.5	0.7	–	0.5	..	9.6	0.2
June 2011										
Major Cities	%	69.4	72.3	62.9	77.7	78.0	..	100.0	..	68.8
Inner Regional	%	24.2	22.5	23.3	13.2	11.0	74.3	–	..	22.4
Outer Regional	%	6.3	5.1	12.5	7.0	9.8	23.8	..	62.6	8.0
Remote	%	0.2	0.1	0.9	1.4	1.1	1.4	..	29.0	0.6
Very Remote	%	–	..	0.5	0.7	–	0.5	..	8.4	0.2
June 2012										
Major Cities	%	69.2	72.1	63.1	77.8	77.3	..	100.0	..	68.7
Inner Regional	%	24.3	22.5	23.2	13.2	11.5	74.4	–	..	22.5
Outer Regional	%	6.4	5.3	12.3	6.9	10.1	23.7	..	62.6	8.1
Remote	%	0.2	0.1	0.9	1.3	1.1	1.4	..	29.0	0.6

TABLE 14A.13

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	%	–	..	0.4	0.7	–	0.5	..	8.4	0.2
June 2013										
Major Cities	%	69.6	71.6	64.8	83.4	77.6	..	100.0	..	69.5
Inner Regional	%	24.0	22.6	21.7	8.2	9.4	73.7	–	..	21.5
Outer Regional	%	6.3	5.6	11.9	6.5	11.9	24.4	..	62.6	8.2
Remote	%	0.1	0.1	0.9	1.4	1.1	1.4	..	29.0	0.6
Very Remote	%	0.0	..	0.6	0.5	–	0.5	..	8.4	0.2
June 2014										
Major Cities	%	69.9	71.5	65.3	82.8	77.7	..	100.0	..	69.7
Inner Regional	%	23.8	23.0	21.5	8.7	9.4	74.2	–	..	21.5
Outer Regional	%	6.2	5.5	11.8	6.6	11.8	24.0	..	58.1	8.0
Remote	%	0.1	0.1	0.9	1.4	1.1	1.4	..	36.4	0.6
Very Remote	%	–	..	0.5	0.5	–	0.5	..	5.5	0.2
June 2015										
Major Cities	%	69.3	71.4	65.4	82.4	77.1	..	100.0	..	69.4
Inner Regional	%	24.3	23.1	21.5	9.0	10.2	74.9	–	..	21.9
Outer Regional	%	6.2	5.4	11.7	6.7	11.7	23.3	..	58.1	8.0
Remote	%	0.1	0.1	0.9	1.4	1.1	1.3	..	41.9	0.6
Very Remote	%	–	..	0.6	0.5	–	0.5	..	–	0.2
June 2016										
Major Cities	%	69.4	71.3	65.2	82.5	76.4	..	100.0	..	69.3
Inner Regional	%	24.4	23.2	21.5	9.0	10.7	74.9	–	..	22.0
Outer Regional	%	6.1	5.3	12.0	6.6	11.8	23.3	..	59.7	8.0
Remote	%	0.1	0.1	0.7	1.4	1.0	1.3	..	40.3	0.6
Very Remote	%	–	..	0.5	0.5	–	0.5	..	–	0.2
June 2017										
Major Cities	%	69.8	71.8	66.0	82.6	76.3	..	100.0	..	69.7
Inner Regional	%	24.1	23.0	20.7	9.0	10.7	74.7	–	..	21.7
Outer Regional	%	5.9	5.1	12.1	6.6	11.9	23.5	..	59.5	7.9
Remote	%	0.1	0.1	0.7	1.4	1.0	1.3	..	40.5	0.5
Very Remote	%	–	..	0.5	0.5	–	0.5	..	–	0.2
June 2018										
Major Cities	%	70.9	72.0	66.5	84.1	76.5	–	100.0	..	70.4
Inner Regional	%	23.2	23.0	20.4	7.4	12.9	75.7	–	..	21.4
Outer Regional	%	5.8	5.0	12.1	6.5	9.6	22.5	..	61.0	7.6
Remote	%	0.1	0.0	0.6	1.3	1.0	1.3	..	39.0	0.5
Very Remote	%	–	..	0.4	0.7	–	0.5	..	–	0.1
June 2019										
Major Cities	%	70.8	71.9	66.2	84.3	76.5	..	100.0	..	70.3
Inner Regional	%	23.4	23.2	20.2	7.1	12.9	75.5	–	..	21.4
Outer Regional	%	5.7	4.8	12.6	6.8	9.6	22.8	..	59.7	7.7
Remote	%	0.1	–	0.6	1.2	1.0	1.3	..	40.3	0.5

TABLE 14A.13

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	%	–	–	0.3	0.7	–	0.5	..	–	0.1
Occupancy rate by location										
June 2010										
Major Cities	%	92.4	90.2	90.8	94.2	96.1	..	91.6	..	92.1
Inner Regional	%	92.7	94.3	93.6	93.8	97.1	94.7	93.7
Outer Regional	%	90.4	93.6	91.1	93.4	94.9	91.7	..	85.2	91.9
Remote	%	89.1	81.3	82.2	93.5	93.4	96.1	..	93.5	89.5
Very Remote	%	72.0	86.2	..	85.0	..	97.1	80.9
June 2011										
Major Cities	%	93.1	91.5	92.2	93.6	96.1	..	91.8	..	92.8
Inner Regional	%	93.3	94.8	93.9	94.8	97.0	94.3	94.1
Outer Regional	%	90.5	93.4	91.9	92.9	95.4	93.8	..	87.3	92.3
Remote	%	85.8	80.8	87.1	95.2	94.3	92.9	..	94.9	90.9
Very Remote	%	84.8	88.3	..	87.1	..	99.5	88.3
June 2012										
Major Cities	%	92.7	91.9	91.8	93.4	95.3	..	93.7	..	92.7
Inner Regional	%	92.9	94.5	93.4	95.6	95.0	92.8	93.6
Outer Regional	%	89.5	91.7	91.8	94.7	95.1	92.2	..	89.5	91.7
Remote	%	91.1	81.6	84.8	95.0	93.6	94.7	..	94.7	90.8
Very Remote	%	77.8	83.7	..	76.2	..	96.2	82.3
June 2013										
Major Cities	%	93.1	92.1	92.3	93.5	94.5	..	93.6	..	92.9
Inner Regional	%	92.1	93.6	94.3	96.6	97.0	93.0	93.3
Outer Regional	%	90.2	91.1	93.2	94.2	95.2	91.6	..	91.5	92.2
Remote	%	94.7	81.5	85.1	94.0	93.3	89.7	..	91.3	90.3
Very Remote	%	73.4	..	80.6	81.9	..	58.7	..	95.6	81.2
June 2014										
Major Cities	%	93.4	92.5	92.6	94.7	93.3	..	95.5	..	93.2
Inner Regional	%	92.5	92.8	93.1	94.2	97.0	92.6	92.9
Outer Regional	%	90.8	91.2	94.3	93.0	95.3	91.5	..	82.0	92.4
Remote	%	94.0	80.0	80.4	94.2	94.1	85.5	..	91.3	88.6
Very Remote	%	63.4	..	84.1	85.1	..	71.2	..	96.3	84.4
June 2015										
Major Cities	%	93.0	91.3	92.2	94.9	93.0	..	94.5	..	92.6
Inner Regional	%	91.9	92.7	93.9	92.5	94.5	90.3	92.4
Outer Regional	%	89.8	91.5	94.0	92.4	93.4	92.5	..	94.0	92.1
Remote	%	90.2	np	76.2	92.9	np	np	..	91.1	86.5
Very Remote	%	np	..	89.8	np	..	np	84.8
June 2016										
Major Cities	%	92.5	91.2	92.4	94.8	93.8	..	88.6	..	92.4
Inner Regional	%	92.0	93.3	92.8	94.7	92.5	90.1	92.5
Outer Regional	%	90.6	92.3	91.1	92.6	94.3	94.3	..	95.2	92.0

TABLE 14A.13

Table 14A.13 Operational places, occupancy rates and size and distribution of residential aged care services (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Remote	%	95.5	81.8	85.1	92.4	88.9	85.6	..	94.7	89.7
Very Remote	%	60.4	..	83.3	75.3	..	78.8	80.0
June 2017										
Major Cities	%	90.9	90.3	92.1	93.8	93.2	..	90.1	..	91.4
Inner Regional	%	92.3	93.0	92.7	95.8	94.7	90.8	92.7
Outer Regional	%	88.9	92.8	93.4	93.0	94.0	93.0	..	96.5	92.2
Remote	%	95.3	83.3	88.5	91.9	96.0	87.7	..	93.7	91.7
Very Remote	%	42.9	..	80.2	74.1	..	83.5	77.4
June 2018										
Major Cities	%	89.1	89.5	88.8	93.2	93.1	..	91.0	..	90.0
Inner Regional	%	91.2	91.9	90.4	95.5	94.8	89.5	–	..	91.4
Outer Regional	%	88.1	92.4	90.0	92.1	93.9	92.8	..	96.4	90.8
Remote	%	88.3	94.6	79.7	89.3	92.4	93.2	..	91.3	88.4
Very Remote	%	–	..	79.1	75.2	–	69.2	..	–	77.1
June 2019										
Major Cities	%	88.6	88.4	87.8	90.1	92.5	..	89.6	..	88.9
Inner Regional	%	91.6	90.7	89.4	95.7	94.8	89.8	–	..	91.1
Outer Regional	%	87.3	90.9	89.5	92.2	92.9	90.7	..	97.0	90.0
Remote	%	85.6	94.5	85.0	85.4	91.0	87.3	..	90.4	87.6
Very Remote	%	–	..	81.3	59.8	–	76.2	..	–	71.9
Operational places by service size										
June 2010										
1–20 places	%	1.0	2.0	1.5	1.2	0.6	2.7	1.0	17.9	1.4
21–40 places	%	7.9	11.3	8.8	11.9	13.7	12.0	3.0	15.8	9.9
41–60 places	%	18.9	25.8	19.1	20.6	24.2	24.4	10.3	24.0	21.4
61+ places	%	72.3	61.0	70.7	66.4	61.5	60.9	85.7	42.3	67.3
June 2011										
1–20 places	%	0.9	1.8	1.6	1.2	0.6	2.7	1.0	15.8	1.4
21–40 places	%	8.1	11.4	9.2	12.4	14.2	11.0	3.0	13.9	10.1
41–60 places	%	20.1	26.2	20.1	22.1	21.5	23.6	10.2	21.1	21.9
61+ places	%	70.9	60.6	69.1	64.3	63.7	62.7	85.8	49.2	66.6
June 2012										
1–20 places	%	0.9	1.8	1.4	1.2	0.6	2.7	1.0	15.8	1.3
21–40 places	%	7.5	11.1	7.6	12.1	13.0	10.1	3.0	13.9	9.4
41–60 places	%	19.4	23.7	16.9	21.3	21.8	24.3	10.2	21.1	20.4
61+ places	%	72.2	63.4	74.1	65.5	64.6	62.9	85.8	49.2	68.9
June 2013										
1–20 places	%	0.8	1.8	1.3	1.0	0.7	2.7	1.0	15.8	1.2
21–40 places	%	7.5	10.8	7.6	11.6	12.7	9.1	3.0	13.9	9.2
41–60 places	%	17.8	23.2	16.7	20.3	20.9	25.5	10.1	21.1	19.6
61+ places	%	74.0	64.2	74.3	67.0	65.7	62.7	86.0	49.2	69.9
June 2014										

Table 14A.13 **Operational places, occupancy rates and size and distribution of residential aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
1–20 places	%	0.7	1.7	1.2	1.0	0.6	2.6	1.0	9.6	1.1
21–40 places	%	7.1	10.1	6.6	11.1	11.2	8.4	2.9	23.7	8.5
41–60 places	%	16.3	21.8	14.4	19.4	20.1	25.2	10.0	11.9	18.1
61+ places	%	76.0	66.4	77.8	68.5	68.1	63.8	86.1	54.8	72.2
June 2015										
1–20 places	%	0.7	1.7	1.0	1.0	0.6	2.6	0.9	9.6	1.1
21–40 places	%	6.9	9.2	6.7	11.2	10.2	7.7	2.7	23.7	8.1
41–60 places	%	16.0	21.3	13.7	18.9	17.8	23.5	4.2	11.9	17.4
61+ places	%	76.4	67.8	78.5	68.9	71.4	66.2	92.2	54.8	73.3
June 2016										
1–20 places	%	0.7	1.6	1.0	1.0	0.6	2.5	0.8	9.2	1.1
21–40 places	%	6.5	8.7	6.2	11.0	9.5	7.0	0.8	22.8	7.6
41–60 places	%	15.0	20.1	12.5	18.1	17.2	22.3	7.2	11.4	16.4
61+ places	%	77.8	69.6	80.3	69.9	72.7	68.1	91.1	56.6	74.9
June 2017										
1–20 places	%	0.6	1.6	0.9	1.0	0.6	2.5	–	9.2	1.0
21–40 places	%	6.2	8.0	5.8	10.1	9.0	7.0	0.8	23.1	7.2
41–60 places	%	14.4	18.7	11.3	17.8	15.7	20.1	7.1	11.4	15.4
61+ places	%	78.8	71.7	82.0	71.1	74.7	70.4	92.1	56.4	76.4
June 2018										
1–20 places	%	0.6	1.6	0.7	1.0	0.6	2.1	–	9.0	0.9
21–40 places	%	6.1	7.7	5.2	9.1	8.6	6.8	0.8	22.1	6.8
41–60 places	%	13.3	17.4	10.2	17.2	15.5	16.7	5.2	–	14.2
61+ places	%	80.0	73.3	83.9	72.8	75.3	74.4	94.0	69.0	78.0
June 2019										
1–20 places	%	0.5	1.5	0.6	0.8	0.6	2.1	–	5.5	0.9
21–40 places	%	6.0	7.0	4.9	9.0	8.3	6.0	0.8	27.2	6.5
41–60 places	%	12.3	15.6	9.4	16.0	15.0	13.7	5.3	–	13.1
61+ places	%	81.2	75.9	85.1	74.2	76.1	78.2	93.9	67.3	79.6

- (a) The occupancy rate is defined as the proportion of available bed days that were used for residential care. Occupancy is measured over the financial year however places are reported at 30 June.
- (b) Data exclude flexible residential places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, Innovative Pool program and Multi-Purpose Service Program. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (c) See footnotes to table 14A.1 for detail on regional data classifications.
- (d) The data on the number of operational places from June 2015 to June 2017 (inclusive) are not comparable to the equivalent data in table 14A.10, which include flexible places.

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: Department of Health (unpublished).

Table 14A.14 Operational number of aged care places per 1000 people aged 70 years or over, 30 June (a), (b), (c), (d), (e), (f)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential care</i>									
2010	87.5	87.9	84.8	81.1	92.4	84.5	80.3	91.1	86.8
2011	87.1	86.4	83.1	79.6	91.8	84.6	77.9	94.2	85.8
2012	86.2	85.1	81.2	77.0	91.7	83.0	74.8	88.4	84.4
2013	86.4	85.2	81.4	77.0	92.9	80.9	73.4	87.2	84.5
2014	84.5	84.1	78.8	74.4	91.5	80.0	70.6	76.4	82.6
2015	82.5	83.3	77.0	71.9	90.5	79.2	73.1	73.4	81.1
2016	81.1	81.8	76.0	69.9	89.0	76.8	76.5	70.8	79.7
2017	79.9	80.7	74.4	66.2	85.5	73.8	73.8	64.6	77.9
2018	77.6	79.0	74.4	63.8	80.3	71.4	72.6	46.3	75.9
2019	77.2	79.8	74.8	67.1	79.6	69.5	68.2	50.2	76.2
<i>Transition Care</i>									
2010	1.3	1.3	1.2	1.2	1.2	1.5	1.6	4.3	1.3
2011	1.6	1.5	1.5	1.4	1.5	1.7	1.9	4.0	1.5
2012	1.8	1.8	1.8	1.7	1.8	1.9	2.1	3.7	1.8
2013	1.8	1.7	1.8	1.7	1.8	1.8	2.1	3.7	1.8
2014	1.7	1.7	1.7	1.6	1.8	1.8	2.0	3.4	1.7
2015	1.7	1.6	1.6	1.5	1.7	1.7	1.9	3.2	1.7
2016	1.6	1.6	1.5	1.5	1.7	1.7	1.8	3.0	1.6
2017	1.7	1.7	1.7	1.7	1.7	1.7	2.0	3.7	1.7
2018	1.5	1.4	1.4	1.5	1.5	1.5	1.6	2.6	1.5
2019	1.5	1.4	1.3	1.5	1.5	1.5	1.5	2.6	1.4

- (a) Places do not include those that have been approved, but are not yet operational. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (b) Government planning targets are based on people aged 70 years or over. However, in recognition of poorer health among Aboriginal and Torres Strait Islander communities, planning in some cases also takes account of the Aboriginal and Torres Strait Islander population aged 50–69 years. This means that the provision ratio based on the population aged 70 years and over may appear high in areas with a high Aboriginal and Torres Strait Islander population (such as the NT).
- (c) Population data are calculated on a different basis across years. See table 14A.1 for notes and sources of population data.
- (d) Data include flexible care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, MPS Program and Innovative Pool Program.
- (e) Totals may not add due to rounding.
- (f) Transition care ratios for 2017 include places for transition care and short term restorative care (STRC).

Source: Department of Health (unpublished).

Table 14A.15 Operational number of residential and transitional aged care places per 1000 people aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years, 30 June (a), (b), (c), (d), (e), (f)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Residential care									
2010	85.4	87.3	81.6	77.9	91.0	81.4	79.1	45.8	84.5
2011	84.8	85.7	79.7	76.2	90.1	80.9	76.4	46.1	83.3
2012	83.8	84.4	77.8	73.7	90.0	79.3	73.3	43.7	81.9
2013	83.9	84.4	77.7	73.6	91.1	77.2	71.9	42.5	81.9
2014	81.5	83.2	74.7	70.7	89.3	75.7	68.9	37.9	79.6
2015	79.5	82.5	73.0	68.4	88.4	74.9	71.3	36.8	78.1
2016	78.2	80.9	72.1	66.4	86.9	72.7	74.7	35.8	76.8
2017	77.0	79.9	70.6	62.9	83.5	69.8	72.1	33.2	75.1
2018	76.0	78.8	71.6	63.2	81.4	68.6	70.9	32.0	74.4
2019	74.0	78.8	70.7	63.5	77.5	65.2	66.2	24.8	73.1
Transition Care									
2010	1.3	1.2	1.2	1.1	1.2	1.4	1.6	2.1	1.2
2011	1.5	1.5	1.4	1.4	1.5	1.7	1.8	2.0	1.5
2012	1.8	1.8	1.7	1.6	1.8	1.8	2.1	1.9	1.7
2013	1.8	1.7	1.7	1.6	1.8	1.8	2.0	1.8	1.7
2014	1.7	1.7	1.6	1.5	1.7	1.7	1.9	1.7	1.7
2015	1.6	1.6	1.5	1.4	1.7	1.6	1.8	1.6	1.6
2016	1.6	1.6	1.5	1.4	1.6	1.6	1.8	1.5	1.5
2017	1.6	1.6	1.6	1.7	1.6	1.7	1.9	1.9	1.6
2018	1.5	1.4	1.3	1.5	1.5	1.5	1.6	1.3	1.4
2019	1.4	1.4	1.3	1.5	1.5	1.4	1.5	1.3	1.4

- (a) Places do not include those that have been approved, but are not yet operational. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (b) Data for the numerators are all operational places (by service type). Data for the denominators are people aged 70 years or over and Aboriginal and Torres Strait Islander Australians aged 50–69 years.
- (c) Population data are calculated on a different basis across years. See table 14A.1 for notes and sources of population data.
- (d) Data include flexible care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program, MPS Program and Innovative Pool Program.
- (e) Totals may not add due to rounding.
- (f) Transition Care ratios for 2017 include places for transition care and short term restorative care (STRC).

Source: Department of Health (unpublished) Australian Government Department of Health Aged Care data warehouse.

Table 14A.16 Residential and community aged care places/recipients per 1000 population, by remoteness, 30 June 2019 (a), (b)

	<i>Residential aged care places per 1000 population (c)</i>	<i>Community aged care recipients per 1000 population (d)</i>
Major Cities	79.2	40.2
Inner Regional and Outer Regional	67.6	36.4
Remote and Very Remote	44.3	29.1

(a) Population people aged 70 years and over plus Aboriginal and Torres Strait Islander people aged 50–69 years at 30 June 2019.

(b) These data should not be compared with data for 30 June 2017 in the previous 2018 Report, as data for the two years were derived using different methods.

(c) Count is of operational residential places delivered in Australian Government subsidised residential aged care facilities at 30 June 2019 and includes places in the MPS program and places delivered under the National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Pool programs delivered in a residential aged care facility. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

(d) Count is of operational home care recipients at 30 June 2019 and includes: Home Care Packages 1 - 4, Transition Care Program, Short Term Restorative Care, and Multi-Purpose Services and places delivered under the National Aboriginal and Torres Strait Islander Flexible Aged Care and Innovative Care Programs provided in the community.

Source: Australian Institute of Health and Welfare (unpublished).

Table 14A.17 Representation of older people from Culturally and Linguistically Diverse (CALD) backgrounds in the aged care target population and in aged care recipients (per cent) (a), (b), (c), (d)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Aged care target population</i>									
2016	26.5	31.1	12.5	20.8	19.8	8.0	25.6	20.9	23.3
<i>Assessments</i>									
2017-18	22.2	32.6	12.2	20.7	19.9	8.6	24.4	17.4	22.6
2018-19	23.4	33.7	12.0	21.0	19.1	8.6	25.5	18.5	23.3
<i>Commonwealth Home Support Program</i>									
2017-18	21.8	30.4	11.1	17.9	20.8	8.5	27.7	16.5	21.2
2018-19	21.8	31.0	11.0	20.0	20.4	8.0	27.3	17.8	21.2
<i>Home and Community Care</i>									
2017-18	20.4
2018-19
<i>Home care</i>									
<i>Home Care Levels 1–2</i>									
30 June 2018	24.6	37.1	13.1	24.5	20.0	11.1	22.7	8.4	25.2
30 June 2019	25.4	39.4	13.1	26.3	19.5	11.0	24.7	9.9	26.4
<i>Home Care Levels 3–4</i>									
30 June 2018	26.7	41.3	15.0	26.1	22.6	10.8	25.4	19.8	26.2
30 June 2019	22.6	27.4	16.8	43.5	28.5	7.4	30.4	15.3	24.2
<i>Residential aged care</i>									
30 June 2018	21.2	25.5	10.5	17.9	18.1	6.9	22.1	14.3	19.5
30 June 2019	21.7	25.9	10.6	18.4	18.2	7.3	21.2	15.1	19.8
<i>Transition care</i>									
30 June 2018	21.9	32.4	11.5	21.3	21.3	10.0	17.8	16.7	22.2
30 June 2019	20.6	32.7	9.7	25.5	20.6	10.5	23.8	33.3	22.2

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people from CALD backgrounds in the aged care target population is the number of people aged 65 years or over from CALD backgrounds divided by the total number of people aged 65 years or over.
- (b) The proportion of people from CALD backgrounds in the population of service clients is the number of clients aged 65 years or over from CALD backgrounds divided by the number of clients aged 65 years or over.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (d) People from CALD backgrounds are defined as those who were born overseas in countries other than UK, Ireland, NZ, Canada, South Africa and USA.
- .. Not applicable.

Source: Department of Health (unpublished); Victorian and WA governments (unpublished); ABS, *Migration, Australia 2016-17*, Cat. No. 3412.0, data generated on 9 November 2018 using ABS.Stat.

Table 14A.18 Representation of Aboriginal and Torres Strait Islander Australians in the aged care target population and in older aged care recipients (per cent) (a), (b), (c), (d), (e), (f), (g)

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
<i>Aged care target population</i>									
2018	3.1	0.9	4.1	3.9	2.1	4.7	1.8	43.1	3.0
2019	3.6	1.0	4.5	4.4	2.2	5.4	2.3	45.5	3.4
<i>Assessments</i>									
2017-18	2.5	0.7	2.2	1.9	1.4	1.5	1.3	34.2	1.9
2018-19	2.4	0.7	2.2	2.5	1.2	2.9	1.0	29.7	1.9
<i>Commonwealth Home Support Program</i>									
2017-18	3.1	1.6	3.2	8.9	2.2	2.3	1.1	45.4	2.8
2018-19	3.1	1.1	3.7	3.1	2.2	2.6	1.1	41.4	2.8
<i>Home and Community Care</i>									
2017-18	..	1.6	..	3.0
2018-19
<i>Home care</i>									
Home Care Levels 1–2									
30 June 2018	4.4	3.0	3.6	3.3	2.6	2.9	5.5	68.4	4.2
30 June 2019	4.5	2.8	3.4	3.0	2.9	3.4	3.4	67.3	4.0
Home Care Levels 3–4									
30 June 2018	3.7	2.0	3.1	3.1	2.5	2.6	2.8	33.8	3.2
30 June 2019	4.4	2.4	3.6	2.8	2.2	2.8	4.5	35.8	3.6
<i>Residential aged care</i>									
30 June 2018	0.9	0.2	1.5	1.8	0.5	0.9	0.4	36.0	1.0
30 June 2019	0.9	0.3	1.5	1.8	0.5	1.0	0.4	36.2	1.0
<i>Transition care</i>									
30 June 2018	0.9	0.6	3.4	0.9	0.6	1.1	–	8.0	1.3
30 June 2019	1.2	0.9	2.3	0.3	0.9	1.1	–	10.5	1.2

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people from Aboriginal and Torres Strait Islander backgrounds in the aged care target population is the number of Aboriginal and Torres Strait Islander people aged 50 years or over divided by the sum of the number of people who are Aboriginal and Torres Strait Islander aged 50-64 years and all people aged 65 years or over.
- (b) The proportion of people from Aboriginal and Torres Strait Islander backgrounds in the population of service clients is the number of Aboriginal and Torres Strait Islander clients aged 50 years or over divided by the sum of the number of clients aged 65 years or over and clients who are Aboriginal and Torres Strait Islander aged 50-64 years.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).
- (d) Includes National Aboriginal and Torres Strait Islander Flexible Aged Care Program residential aged care places attributed as residents. Flexible Home Care places under the National Aboriginal and Torres Strait Islander Flexible Aged Care Program are included in Home Care Levels 1–2. Excludes Multi-Purpose Services.
- (e) Totals may not add due to rounding.

Table 14A.18 Representation of Aboriginal and Torres Strait Islander Australians in the aged care target population and in older aged care recipients (per cent) (a), (b), (c), (d), (e), (f), (g)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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(f) Results for this table may have been derived using small numbers, in particular where the rate/proportion is for a small program or smaller jurisdiction.

(g) Population data are calculated on a different basis across years. See table 14A.1 for notes and sources of population data.

.. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); Victorian and WA governments (unpublished).

Table 14A.19 Representation of older people receiving services from providers located in rural and remote areas in the aged care target population and in aged care recipients (per cent) (a), (b), (c)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Aged care target population</i>									
2019	8.1	5.9	15.8	12.4	15.7	36.4	..	100.0	11.2
<i>Assessments</i>									
2017-18	8.3	6.2	13.2	10.3	14.7	29.7	..	100.0	10.1
2018-19	8.3	5.7	14.1	10.8	14.5	30.1	..	100.0	10.3
<i>Commonwealth Home Support Program</i>									
2018-19	10.8	7.4	14.2	11.8	15.6	34.6	..	100.0	12.2
<i>Home care</i>									
Home Care Levels 1–4									
30 June 2019	3.6	3.9	11.4	7.3	12.5	13.6	..	100.0	6.9
<i>Residential aged care</i>									
30 June 2019	5.6	4.9	13.0	7.7	10.3	24.0	..	100.0	8.0
<i>Transition care</i>									
30 June 2019	4.4	2.1	9.8	5.7	–	20.9	..	100.0	5.3

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of people in rural and remote areas in the aged care target population is the number of people aged 65 years or over receiving aged care services in outer regional, remote/very remote areas (location of the service provider outlet, except Commonwealth Home Support Program which is based on the location of the client according to the most recent client record in the DSS Data Exchange), divided by the total number of people aged 65 years or over residing in outer regional, remote/very remote areas.
- (b) The proportion of people in rural and remote areas in the population of service clients is the number of people aged 65 years or over receiving aged care services in outer regional, remote/very remote areas (location of the service provider outlet, except Commonwealth Home Support Program which is based on the location of the client according to the most recent client record in the DSS Data Exchange), divided by the number of clients aged 65 years or over.
- (c) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).

.. Not applicable. – Nil or rounded to zero.

Source: Department of Health (unpublished); WA governments (unpublished).

TABLE 14A.20

Table 14A.20 **Aged care recipients at 30 June 2019 by program: age-sex specific usage rates per 1000 people (a), (b)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Permanent residents									
Females									
under 65	0.2	0.3	0.2	0.2	0.3	0.3	0.1	0.2	0.2
65–69	4.8	5.0	5.2	4.8	5.5	4.8	3.2	7.8	5.0
70–74	12.1	11.7	12.8	10.2	11.9	13.5	9.9	12.1	12.0
75–79	27.8	28.2	30.2	28.1	30.8	26.9	30.5	23.4	28.7
80–84	71.0	76.1	75.7	66.9	75.1	76.4	69.0	66.1	73.2
85+	245.8	258.5	250.8	235.3	265.7	241.7	250.1	186.2	250.7
Males									
under 65	0.3	0.3	0.3	0.2	0.2	0.3	0.1	0.2	0.3
65–69	6.6	6.2	5.9	4.6	5.7	6.1	5.0	4.8	6.0
70–74	11.9	11.9	11.5	9.9	11.8	12.1	10.8	12.6	11.6
75–79	24.2	23.7	24.9	20.1	23.4	22.3	20.8	23.1	23.7
80–84	51.1	49.7	53.8	44.6	46.9	47.2	54.4	52.3	50.2
85+	144.0	148.9	146.9	133.7	154.4	136.5	137.2	109.9	145.5
Persons									
under 65	0.3	0.3	0.2	0.2	0.3	0.3	0.1	0.2	0.3
65–69	5.7	5.6	5.5	4.7	5.6	5.4	4.0	6.2	5.5
70–74	12.0	11.8	12.2	10.1	11.9	12.8	10.3	12.4	11.8
75–79	26.1	26.1	27.6	24.3	27.3	24.7	26.1	23.3	26.3
80–84	62.0	64.3	65.6	56.8	62.5	63.1	62.5	59.4	62.9
85+	206.9	216.3	211.0	196.9	223.5	201.2	206.3	154.4	210.4
Home Care Levels 1–4									
Females									
under 65	0.2	0.1	0.1	0.1	0.1	0.1	0.1	0.6	0.1
65–69	5.3	6.5	6.5	4.4	4.2	5.5	4.6	12.4	5.7
70–74	13.5	16.7	14.4	11.2	11.4	14.5	14.8	30.8	14.2
75–79	29.9	32.5	30.7	22.8	25.2	29.5	28.5	52.9	29.7
80–84	60.4	61.1	59.8	48.3	49.8	55.9	62.5	92.1	58.4
85+	100.4	81.3	104.8	97.3	88.9	99.4	110.8	138.5	95.0
Males									
under 65	0.1	0.1	0.1	0.1	0.1	0.1	–	0.3	0.1
65–69	3.5	4.8	4.2	3.4	2.6	3.6	2.5	8.0	3.9
70–74	7.6	10.6	9.8	7.5	6.2	6.7	9.1	18.0	8.7
75–79	16.9	19.4	18.5	15.7	14.8	14.0	18.8	24.9	17.6
80–84	33.9	38.1	38.7	32.1	30.4	33.9	40.8	46.8	35.6
85+	75.9	68.6	83.6	77.6	65.9	72.3	68.4	69.0	74.4
Persons									
under 65	0.1	0.1	0.1	0.1	0.1	0.1	0.1	0.4	0.1
65–69	4.4	5.7	5.4	3.9	3.5	4.6	3.6	10.1	4.8

Table 14A.20 Aged care recipients at 30 June 2019 by program: age-sex specific usage rates per 1000 people (a), (b)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
70–74	10.6	13.8	12.1	9.4	8.9	10.6	12.1	23.8	11.5
75–79	23.7	26.3	24.8	19.4	20.4	22.0	24.0	38.0	23.9
80–84	48.5	50.8	50.1	41.0	41.1	46.0	52.9	70.1	48.1
85+	91.0	76.4	96.7	89.8	80.3	89.0	94.5	109.5	87.2
All Permanent residents and Home Care recipients									
Females									
under 65	0.4	0.4	0.4	0.3	0.4	0.5	0.2	0.8	0.4
65–69	10.1	11.5	11.7	9.2	9.8	10.3	7.8	20.2	10.7
70–74	25.6	28.5	27.3	21.4	23.3	28.0	24.7	42.9	26.2
75–79	57.7	60.8	60.9	51.0	56.0	56.4	59.0	76.4	58.4
80–84	131.4	137.2	135.5	115.2	124.9	132.3	131.6	158.2	131.7
85+	346.2	339.8	355.6	332.6	354.5	341.1	361.0	324.6	345.7
Males									
under 65	0.4	0.4	0.4	0.3	0.3	0.4	0.1	0.5	0.4
65–69	10.0	11.0	10.0	7.9	8.4	9.7	7.5	12.9	9.9
70–74	19.5	22.4	21.3	17.4	18.0	18.7	20.0	30.6	20.3
75–79	41.1	43.0	43.5	35.9	38.2	36.3	39.6	48.0	41.2
80–84	85.0	87.8	92.5	76.6	77.4	81.1	95.2	99.0	85.8
85+	219.8	217.5	230.5	211.3	220.3	208.8	205.6	178.9	219.9
Persons									
under 65	0.4	0.4	0.4	0.3	0.4	0.4	0.1	0.6	0.4
65–69	10.1	11.3	10.9	8.6	9.1	10.0	7.6	16.3	10.3
70–74	22.6	25.5	24.3	19.4	20.7	23.5	22.5	36.1	23.3
75–79	49.8	52.4	52.5	43.7	47.7	46.7	50.1	61.3	50.2
80–84	110.6	115.0	115.7	97.8	103.7	109.1	115.4	129.5	111.0
85+	297.9	292.7	307.7	286.7	303.8	290.1	300.8	263.9	297.6

(a) See table 14A.1 for notes and sources of population data.

(b) Results for this table may have been derived using small numbers, in particular where the rates are for a small program or smaller jurisdictions. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).

– Nil or rounded to zero.

Source: Department of Health (unpublished).

Table 14A.21 Proportion of permanent new residents or all resident care days classified as concessional, assisted, supported or low means (per cent) (a), (b), (c), (d), (e), (f)

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>New residents</i>									
2009-10	36.1	34.1	40.4	40.5	39.3	38.7	30.9	64.1	37.1
2010-11	37.0	34.5	41.2	41.3	40.3	39.7	36.1	67.3	37.9
2011-12	38.0	34.3	41.8	40.1	41.0	38.6	33.1	60.5	38.2
2012-13	37.2	33.9	42.7	39.5	39.6	39.0	30.4	65.3	37.8
2013-14	32.4	30.4	37.9	35.2	35.2	37.8	27.8	65.9	33.5
2014-15	na	na	na	na	na	na	na	na	na
2015-16	41.3	39.2	45.3	41.4	45.8	44.6	32.9	67.5	41.9
2016-17	40.8	38.0	45.2	41.3	44.0	44.0	33.6	63.4	41.2
2017-18	39.4	36.2	43.9	40.0	44.0	45.1	31.4	67.3	40.0
2018-19	39.6	37.1	43.9	41.7	44.5	44.1	32.8	63.7	40.5
<i>All permanent residents care days</i>									
2012-13	41.1	37.6	43.8	43.7	43.5	42.0	35.5	72.7	41.2
2013-14	40.7	37.5	43.8	43.1	43.4	42.1	33.6	75.9	40.9
2014-15	37.6	34.5	40.2	39.5	40.2	39.0	29.9	68.0	37.7
2015-16	45.3	46.3	45.9	43.6	44.9	48.1	47.0	43.1	45.6
2016-17	43.5	40.6	47.6	44.0	47.5	48.0	35.3	72.8	44.0
2017-18	42.8	40.0	47.0	43.3	47.0	47.8	34.2	70.5	43.4
2018-19	58.1	57.4	57.2	57.6	57.3	56.5	56.7	57.2	57.6

- (a) Concessional residents are those who entered care prior to 20 March 2008, and who at the date they entered care, received an income support payment and had not owned a home for the last two years (or whose home was occupied by a 'protected' person, for example, the care recipient's partner) and had assets of less than 2.5 times the annual single basic age pension (or for a transfer from 20 September 2009 less than 2.25).
- (b) Assisted residents are those meeting the above criteria, but with assets between 2.5 and 4.0 times the annual single basic age pension (or for a transfer from 20 September 2009 between 2.25 and 3.61).
- (c) Supported residents are those who entered permanent residential care on or after 20 March 2008 (or who re-enter care on or after 20 March 2008 after a break in care of more than 28 days) and have assets below a set amount.
- (d) Low means residents are those who have entered permanent residential care on or after 1 July 2014 (or who re-enter care on or after 1 July 2014 after a break in care of more than 28 days; or who re-enter care on or after 1 July 2014 and choose to 'opt in' to the new means testing arrangements) and have a daily means tested amount (assessed under the combined assets and income means test) at the date they enter care that is less than the maximum daily rate of accommodation supplement.
- (e) These data refer to permanent residents only, at their first admission. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (f) Low means residents data were not available for 2014-15. Therefore, the 2014-15 data for new residents are not available and the data for all permanent residents care days are not comparable with other years.

na Not available.

Source: Department of Health (unpublished).

TABLE 14A.22

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Hours									
Allied Health Care (j)									
2012-13	110	643	490	100	155	145	262	20	320
2013-14	102	687	477	81	142	123	345	26	323
2014-15	110	728	566	91	143	113	272	42	353
2015-16	..	748	..	101
2016-17	95
2017-18	115
2018-19
Assessment									
2012-13	168	403	102	319	330	297	5	116	243
2013-14	185	377	106	305	376	306	16	95	245
2014-15	184	366	102	318	383	325	15	48	243
2015-16	..	332	..	323
2016-17	290
2017-18	282
2018-19
Case Management & Client Care Co-ordination									
2012-13	292	172	175	56	708	464	630	233	261
2013-14	334	160	179	40	737	423	549	271	271
2014-15	316	138	165	19	713	381	457	195	249
2015-16	..	129	..	14
2016-17	18
2017-18	19
2018-19
Centre Based Day Care									
2012-13	3 234	3 624	3 662	4 132	3 342	2 884	2 481	786	3 473
2013-14	2 997	3 579	3 873	3 910	4 084	2 808	2 756	1 169	3 467
2014-15	3 015	3 520	4 020	3 550	4 140	3 127	2 628	1 118	3 462
2015-16	..	3 910	..	3 290
2016-17	2 925
2017-18	2 720
2018-19
Counselling/ Support/ Information/ Advocacy									
2012-13	121	5	130	152	383	136	143	89	119
2013-14	117	10	125	142	407	182	112	174	121
2014-15	107	13	124	136	413	471	162	92	125
2015-16	..	6	..	85
2016-17	66
2017-18	58
2018-19

TABLE 14A.22

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Domestic Assistance									
2012-13	1 412	2 697	2 595	2 443	2 153	2 403	2 302	1 414	2 156
2013-14	1 348	2 369	2 524	2 331	2 194	2 461	2 138	1 683	2 033
2014-15	1 886	2 558	2 719	2 324	2 291	2 508	1 880	1 751	2 304
2015-16	..	2 335	..	2 380
2016-17	2 275
2017-18	2 238
2018-19
Home Maintenance									
2012-13	405	296	435	658	318	285	457	33	396
2013-14	423	264	484	675	326	250	382	15	404
2014-15	454	269	590	688	347	211	328	19	438
2015-16	..	258	..	680
2016-17	656
2017-18	647
2018-19
Nursing Care (k)									
2012-13	468	1 183	813	363	754	829	461	2	732
2013-14	453	1 173	820	373	536	800	652	–	710
2014-15	396	1 193	742	362	509	723	500	8	672
2015-16	..	1 141	..	374
2016-17	371
2017-18	357
2018-19
Other Food Services									
2012-13	71	–	7	36	16	5	–	145	31
2013-14	77	–	8	30	15	3	–	184	33
2014-15	72	–	7	43	18	1	–	291	33
2015-16	..	–	..	43
2016-17	34
2017-18	31
2018-19
Personal Care									
2012-13	719	1 257	715	719	622	1 314	754	318	857
2013-14	667	1 132	762	659	619	1 450	668	572	816
2014-15	945	1 201	755	714	599	1 429	692	415	926
2015-16	..	1 121	..	729
2016-17	655
2017-18	644
2018-19

TABLE 14A.22

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Respite Care									
2012-13	232	189	485	176	389	259	35	30	274
2013-14	223	211	470	137	386	279	31	137	271
2014-15	311	205	488	126	356	343	50	153	301
2015-16	..	234	..	109
2016-17	98
2017-18	..	-	..	89
2018-19
Social Support									
2012-13	1 312	689	1 381	1 445	1 705	1 244	1 065	1 022	1 209
2013-14	1 316	646	1 327	1 468	1 754	1 322	1 121	1 427	1 202
2014-15	1 640	637	1 424	1 565	1 820	1 341	724	1 372	1 337
2015-16	..	698	..	1 593
2016-17	1 522
2017-18	..	-	..	1 510
2018-19
Total hours									
2012-13	8 545	11 158	10 992	10 599	10 876	10 266	8 594	4 207	10 071
2013-14	8 243	10 607	11 155	10 151	11 577	10 406	8 770	5 754	9 895
2014-15	9 438	10 826	11 702	9 936	11 733	10 974	7 709	5 504	10 444
2015-16	..	10 913	..	9 721
2016-17	9 004
2017-18	8 710
2018-19
Meals									
Home and Centre									
2012-13	2 562	2 728	3 119	1 879	4 223	2 792	2 382	5 406	2 805
2013-14	2 469	2 306	3 152	1 518	4 518	2 674	1 671	7 662	2 668
2014-15	2 426	2 240	2 978	1 295	3 644	2 527	1 268	6 909	2 499
2015-16	..	2 122	..	1 119
2016-17	..	-	..	936
2017-18	763
2018-19
Dollars (nominal \$)									
Home Modification									
2012-13	12 127	-	8 691	2 146	4 556	810	16 786	18	6 555
2013-14	12 620	-	9 788	2 172	4 127	790	16 815	38	6 905
2014-15	13 215	-	10 825	5 748	5 302	1 704	14 664	26	7 744
2015-16	..	-	..	5 969
2016-17	..	-	..	6 439

TABLE 14A.22

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2017-18	6 548
2018-19
Deliveries									
Formal Linen Service									
2012-13	18	–	–	1	4	3	33	36	7
2013-14	18	–	–	–	6	2	34	33	7
2014-15	20	–	–	–	6	1	20	22	8
2015-16	..	–	..	–
2016-17	..	–	..	–
2017-18	–
2018-19
Number									
Goods and Equipment (l)									
2012-13	5	–	17	10	128	–	–	5	16
2013-14	3	–	18	10	127	–	2	6	16
2014-15	7	–	15	10	130	5	–	–	17
2015-16	..	82	..	10
2016-17	..	–	..	9
2017-18	10
2018-19
Transport									
One-way trips									
2012-13	1 926	–	2 106	2 202	1 502	1 997	1 648	1 453	1 469
2013-14	1 941	–	2 135	2 104	1 727	2 017	1 793	1 974	1 497
2014-15	2 107	–	2 111	2 005	1 795	2 025	1 914	2 201	1 551
2015-16	..	–	..	1 917
2016-17	..	–	..	1 752
2017-18	1 647
2018-19
Proportion of HACC agencies who reported MDS data by end of the revision period (all regions)									
2012-13	99.7	96.6	98.0	100.0	96.0	99.3	100.0	50.6	98.1
2013-14	99.9	92.0	96.6	100.0	96.3	99.6	86.1	75.5	97.5
2014-15	99.9	96.0	96.5	100.0	96.5	98.3	88.2	74.6	98.0
2015-16	..	98.0	..	100.0
2016-17	..	–	..	100.0
2017-18	100.0
2018-19

(a) Reports provisional data that have not been validated and may be subject to revision. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).

Table 14A.22 **HACC services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>NSW</i>	<i>Vic (h)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (i)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(b)	From 1 July 2012, the Australian Government assumed full funding and operational responsibility for Commonwealth HACC services delivered to people aged 65 years or over (or 50 years or over for Aboriginal and Torres Strait Islander peoples), except in WA and Victoria, where state-based arrangements continue for WA, but for the Victoria the transition occurred on 1 July 2016. From 1 July 2015, the Commonwealth Home Support Programme (CHSP) consolidated aged care services provided under the Commonwealth HACC Program, National Respite for Carers Program, Day Therapy Centres Program, and the Assistance with Care and Housing for the Aged Program. For these reasons, HACC data are reported for WA and Victoria only in 2015-16 and for WA only from 2016-17. WA transitioned to CHSP on 1 July 2018.								
(c)	Data in this table represent HACC services received by people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years, divided by people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years.								
(d)	The proportion of HACC funded agencies that submitted HACC Minimum Data Set data differed across jurisdictions and years. Actual service levels may be higher than those reported here.								
(e)	See table 14A.1 for notes and sources of population data.								
(f)	The proportion of HACC clients with unknown or null Aboriginal and Torres Strait Islander status differed across jurisdictions and years. Client records for people aged 50–64 years that do not contain information on Aboriginal and Torres Strait Islander status are excluded.								
(g)	The proportion of HACC clients with unknown or invalid date of birth differed across jurisdictions and years. Client records that do not contain information on date of birth are excluded.								
(h)	Validation processes for the Victorian Data Repository (VDR) and the HACC Minimum Data Set differ and actual service levels may be up to 9 per cent higher or lower than stated. For example, for 2013-14, in the case of respite care, the VDR recorded service levels 27 per cent higher than shown in the table, for Centre Based Day Care, the VDR recorded service levels 13 per cent higher than shown in the table and for counselling, the VDR recorded service levels 26 per cent higher than shown in the table. No targets are set and relatively little is reported.								
(i)	Validation processes for SA may have differed from HACC MDS and actual service levels may be up to 5 per cent higher or lower than stated.								
(j)	Allied Health Care includes at home and at centre.								
(k)	Nursing Care includes at home and at centre.								
(l)	Goods and Equipment levels for WA in 2014-15 may be under-reported due to a data submission error.								
	.. Not applicable. – Nil or rounded to zero.								

Source: WA and Victorian governments (unpublished); Department of Health (unpublished) HACC Minimum Data Set (various years); Department of Health (unpublished) Population projections (prepared by ABS according to agreed assumptions).

TABLE 14A.23

Table 14A.23 **CHSP services received per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years, 2018-19 (a), (b)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Hours									
Allied Health Care	249	889	624	264	623	322	318	418	518
Specialised Support Services	63	215	85	18	116	155	88	88	108
Centre Based Day Care	336	321	413	434	334	498	689	2 641	383
Assistance with care and housing	30	34	17	16	48	38	43	119	29
Domestic Assistance	1 582	2 136	3 206	2 243	2 497	2 585	2 032	1 895	2 216
Home Maintenance	324	166	548	501	445	288	288	210	354
Nursing Care	307	1 064	502	73	735	705	444	14	556
Other Food Services	14	7	11	25	12	2	–	42	12
Personal Care	657	770	742	664	457	1 203	727	733	703
Respite Care (flexible)	556	471	496	333	303	618	737	1 278	490
Respite Care (cottage)	177	192	239	579	151	154	148	609	232
Social Support - group	1 717	2 484	2 214	2 419	1 888	1 236	1 844	1 050	2 072
Social Support - individual	813	303	1 056	718	1 115	853	862	1 454	756
Total hours	6 825	9 051	10 154	8 289	8 725	8 657	8 220	10 551	8 429
Meals									
Home and Centre	2 067	1 443	1 719	699	3 202	2 275	1 255	8 469	1 842
Dollars									
Home Modification	12 924	2 697	11 783	3 410	8 816	2 499	10 157	7 928	8 561
Number									
Goods and Equipment	9	74	52	6	107	7	78	61	43
People									
One-way trips	1 452	329	1 706	1 525	1 355	2 082	1 924	3 155	1 259

(a) Allied Health Care includes at home and at centre.

(b) Nursing Care includes at home and at centre.

– Nil or rounded to zero.

Source: Department of Health (unpublished).

Table 14A.24 **Aged care assessments (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total number of aged care assessments of Aboriginal and Torres Strait Islander people aged 50 years or older (b)										
2008-09	no.	639	221	399	532	123	47	25	358	2 344
2009-10	no.	653	234	445	540	127	34	18	333	2 384
2010-11	no.	879	247	400	428	131	31	14	382	2 512
2011-12	no.	607	258	423	379	125	39	17	313	2 161
2012-13	no.	664	242	475	410	116	41	10	300	2 258
2013-14	no.	673	291	487	292	102	39	14	347	2 245
2014-15	no.	698	255	557	318	120	42	18	360	2 368
2015-16	no.	790	262	532	315	127	41	15	302	2 384
2016-17	no.	1 066	224	573	285	155	80	12	319	2 714
2017-18	no.	1 466	346	728	294	208	71	24	318	3 455
2018-19	no.	1 387	340	680	376	185	131	18	275	3 392
Aboriginal and Torres Strait Islander aged care assessments per 1000 Aboriginal and Torres Strait Islander people aged 50 years or over										
2008-09	no.	37.5	58.8	27.2	70.2	43.3	22.7	64.9	54.4	42.7
2009-10	no.	28.6	45.3	23.1	55.8	33.2	12.0	35.8	39.5	32.9
2010-11	no.	36.7	45.6	19.7	42.2	32.8	10.3	26.4	43.0	33.0
2011-12	no.	23.0	43.5	18.7	34.0	28.5	11.7	28.3	32.4	25.7
2012-13	no.	20.3	35.4	18.4	33.2	21.2	10.4	13.3	31.0	23.1
2013-14	no.	19.6	40.6	17.9	22.5	17.8	9.3	17.6	34.1	21.9
2014-15	no.	19.5	34.0	19.5	23.3	20.1	9.6	21.5	33.6	22.1
2015-16	no.	20.3	32.3	17.1	20.9	19.6	8.6	16.4	25.5	20.3
2016-17	no.	27.4	27.6	18.4	18.9	23.9	16.8	13.1	26.9	23.1
2017-18	no.	36.2	41.0	22.3	18.7	30.8	14.2	25.3	25.5	28.2
2018-19	no.	28.3	32.8	18.2	21.5	25.3	22.1	14.1	20.7	23.9
Total number of assessments of people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years										
2012-13	no.	59 157	51 591	29 476	17 524	13 000	4 656	2 016	866	178 286
2013-14	no.	60 186	52 686	28 544	16 293	13 272	4 947	2 226	1 046	179 200
2014-15	no.	56 090	51 651	31 473	16 092	12 328	4 756	1 979	898	175 267
2015-16	no.	50 924	44 464	27 101	14 594	12 568	3 920	1 862	777	156 210
2016-17	no.	52 281	44 900	27 311	14 348	12 612	3 859	1 955	880	158 146
2017-18	no.	59 170	50 662	33 517	15 444	14 375	4 585	1 811	929	180 493
2018-19	no.	58 725	48 484	30 820	14 906	15 313	4 557	1 752	925	175 482
Aged care assessments per 1000 people aged 65 years or over and Aboriginal and Torres Strait Islander people aged 50–64 years										
2012-13	per 1000	51.5	61.1	45.1	54.0	45.9	50.9	45.9	39.1	52.3
2013-14	per 1000	50.9	60.4	42.0	48.1	45.5	52.5	48.4	44.6	50.8
2014-15	per 1000	46.1	57.3	44.6	45.5	41.1	48.9	41.2	36.3	48.0
2015-16	per 1000	39.5	46.3	35.7	37.9	39.7	37.8	35.7	28.2	40.1
2016-17	per 1000	40.6	46.8	35.9	37.3	39.8	37.2	37.5	31.9	40.6
2017-18	per 1000	44.6	51.1	42.5	38.5	44.2	42.9	33.4	32.0	44.9
2018-19	per 1000	43.4	47.4	37.5	37.4	46.1	41.1	31.1	31.7	42.5

(a) Data in this table include complete assessments only for all years and exclude assessments which were withdrawn or cancelled.

(b) The number of Aboriginal and Torres Strait Islander assessments is based on self-identification of Aboriginal and Torres Strait Islander status. Therefore these figures may not accurately represent the number of assessment for Aboriginal and Torres Strait Islander persons.

Table 14A.24 **Aged care assessments (a), (b), (c), (d), (e)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(c)	Results for this table may have been derived using small numbers, in particular where the rates are for a smaller jurisdiction. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).								
(d)	See footnotes to table 14A.1 for information on population projections.								
(e)	Data for 2015-16 was extracted from the Ageing and Aged Care Data Warehouse in October 2017. ACATs transitioned to use My Aged Care systems in early 2016. My Aged Care assessment data contained an additional 37 473 assessments nationwide that could not be attributed to a state or territory.								
<i>Source</i> : Department of Health (unpublished) Ageing and Aged Care Data Warehouse.									

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Residential Care									
Age-specific numbers for approvals of eligibility for permanent residential care									
2008-09									
<65 years	1 482	958	952	424	399	120	67	204	4 606
65-69 years	1 615	1 048	1 013	492	405	136	50	130	4 889
70-74 years	3 113	2 127	1 769	876	855	196	110	152	9 198
75-79 years	6 335	4 472	3 356	1 723	1 812	385	180	177	18 440
80-84 years	11 279	8 189	5 723	2 831	3 486	651	432	145	32 736
85+ years	20 254	15 049	10 378	5 328	6 111	1 312	708	161	59 301
2009-10									
<65 years	1 230	783	776	400	410	111	63	154	3 927
65-69 years	1 298	993	810	451	422	110	45	94	4 223
70-74 years	2 584	1 882	1 528	883	833	205	107	142	8 164
75-79 years	5 003	3 965	2 830	1 694	1 649	405	208	129	15 883
80-84 years	9 295	7 133	4 821	2 875	3 320	684	358	141	28 627
85+ years	17 328	14 053	8 857	5 252	6 029	1 266	723	120	53 628
2010-11									
<65 years	1 172	793	658	477	376	98	53	57	3 684
65-69 years	1 319	867	818	481	362	131	58	35	4 071
70-74 years	2 636	1 752	1 485	911	684	194	96	43	7 801
75-79 years	4 889	3 507	2 644	1 788	1 345	349	164	58	14 744
80-84 years	9 055	6 905	4 537	2 963	2 567	631	323	64	27 045
85+ years	17 929	13 653	8 789	5 577	4 916	1 301	660	69	52 894
2011-12									
<65 years	1 163	824	718	488	307	132	59	30	3 721
65-69 years	1 363	1 038	868	577	361	137	70	21	4 435
70-74 years	2 595	1 881	1 545	971	613	238	142	37	8 022
75-79 years	4 834	3 644	2 824	1 792	1 313	369	214	43	15 033
80-84 years	8 896	6 873	4 719	3 039	2 426	714	382	53	27 102
85+ years	17 511	14 218	8 836	5 824	4 897	1 414	794	51	53 545
2012-13									
<65 years	1 285	980	765	444	265	112	62	48	3 961
65-69 years	1 519	1 070	995	597	410	132	72	31	4 826
70-74 years	2 591	1 907	1 671	984	597	179	119	60	8 108
75-79 years	4 689	3 648	2 809	1 812	1 187	369	197	49	14 760
80-84 years	8 656	7 199	4 684	3 058	2 255	623	364	50	26 889
85+ years	17 689	15 123	9 023	5 837	4 854	1 310	745	59	54 640
2013-14									
<65 years	1 531	973	783	496	319	126	49	59	4 336
65-69 years	1 829	1 213	1 028	628	451	166	89	39	5 443
70-74 years	3 165	1 990	1 763	1 012	669	250	158	49	9 056
75-79 years	5 576	3 853	2 911	1 764	1 323	379	251	52	16 109
80-84 years	9 637	7 148	4 740	2 868	2 272	682	439	54	27 840
85+ years	20 491	15 955	9 423	5 719	5 094	1 379	890	102	59 053

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)**

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2014-15									
<65 years	1 602	920	874	508	275	127	49	53	4 408
65-69 years	1 951	1 125	1 230	623	498	144	86	44	5 701
70-74 years	3 378	1 987	2 006	1 104	753	236	158	46	9 668
75-79 years	5 839	3 735	3 369	1 828	1 437	435	287	40	16 970
80-84 years	9 407	6 479	5 243	2 991	2 261	661	420	40	27 502
85+ years	20 090	14 172	9 833	5 684	5 170	1 318	829	65	57 161
2015-16									
<65 years	1 407	948	950	447	314	82	27	39	4 214
65-69 years	1 957	1 169	1 207	553	634	137	87	33	5 777
70-74 years	3 260	1 927	2 035	995	903	237	167	41	9 565
75-79 years	5 633	3 421	3 051	1 787	1 527	345	279	27	16 070
80-84 years	8 578	5 759	4 433	2 605	2 531	574	374	40	24 894
85+ years	18 691	12 786	8 779	5 240	5 508	1 183	787	56	53 030
2016-17									
<65 years	1 276	960	787	388	355	119	22	36	3 943
65-69 years	2 025	1 274	1 342	548	618	178	89	29	6 103
70-74 years	3 360	2 255	1 952	916	993	273	182	37	9 968
75-79 years	5 663	3 970	3 047	1 522	1 588	426	296	55	16 567
80-84 years	8 543	6 425	4 266	2 258	2 350	626	361	46	24 875
85+ years	18 206	13 711	8 452	4 604	5 021	1 248	659	65	51 966
2017-18									
<65 years	1 380	855	823	350	324	102	28	27	3 889
65-69 years	2 168	1 589	1 527	476	615	183	88	30	6 676
70-74 years	3 710	2 853	2 472	848	1 089	311	173	36	11 492
75-79 years	5 831	4 850	3 743	1 431	1 641	490	232	55	18 273
80-84 years	8 778	7 231	4 917	2 000	2 434	753	331	66	26 510
85+ years	17 927	14 608	9 097	4 196	4 991	1 349	565	63	52 796
2018-19									
<65 years	958	784	516	289	163	97	16	28	2 851
65-69 years	1 640	1 538	1 136	470	541	204	82	36	5 647
70-74 years	2 947	2 735	1 890	770	877	286	137	44	9 686
75-79 years	4 567	4 304	2 816	1 327	1 279	469	240	39	15 041
80-84 years	6 839	6 528	3 861	1 772	2 084	640	325	39	22 088
85+ years	13 507	12 711	7 115	3 657	4 053	1 162	569	66	42 840
Age-specific numbers for approvals of eligibility for permanent residential care per 1000 people in the population									
2008-09									
<65 years	0.2	0.2	0.3	0.2	0.3	0.3	0.2	1.0	0.2
65-69 years	5.7	5.0	6.1	6.0	5.9	5.9	4.4	25.4	5.8
70-74 years	13.7	12.6	14.2	13.9	15.3	10.9	13.2	53.7	13.7
75-79 years	33.6	31.7	34.3	34.8	37.9	26.4	28.5	108.5	33.7
80-84 years	76.7	74.4	77.6	77.3	88.3	59.2	86.7	152.5	77.2
85+ years	162.2	161.8	165.6	173.4	179.0	140.7	173.0	262.2	165.0

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)**

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2009-10									
<65 years	0.2	0.2	0.2	0.2	0.3	0.3	0.2	0.7	0.2
65-69 years	4.4	4.6	4.6	5.3	5.9	4.5	3.8	17.3	4.8
70-74 years	11.0	10.8	11.7	13.5	14.5	11.0	12.3	46.8	11.8
75-79 years	26.6	28.1	28.7	33.9	34.8	27.6	32.3	75.9	29.0
80-84 years	62.1	63.5	63.8	76.4	83.3	61.3	71.1	137.4	66.2
85+ years	131.9	144.0	135.1	163.0	168.8	130.2	164.9	191.7	142.2
2010-11									
<65 years	0.2	0.2	0.2	0.2	0.3	0.2	0.2	0.3	0.2
65-69 years	4.3	3.8	4.4	5.4	4.8	5.1	4.6	6.2	4.4
70-74 years	10.9	9.8	10.9	13.4	11.6	10.0	10.6	12.9	10.9
75-79 years	25.7	24.7	26.4	35.0	28.5	23.7	24.8	32.3	26.6
80-84 years	59.4	60.4	58.8	76.5	64.4	56.0	63.3	58.2	61.5
85+ years	129.8	133.6	128.2	165.1	132.0	128.7	141.8	110.2	133.8
2011-12									
<65 years	0.2	0.2	0.2	0.2	0.2	0.3	0.2	0.1	0.2
65-69 years	4.2	4.3	4.4	6.1	4.5	5.1	5.1	3.5	4.5
70-74 years	10.4	10.2	10.8	13.7	10.1	11.8	15.0	10.2	10.8
75-79 years	25.0	25.2	27.5	34.2	27.5	24.6	31.3	22.8	26.6
80-84 years	57.9	59.6	60.3	76.9	61.3	62.8	74.0	45.9	61.0
85+ years	122.0	133.0	123.9	164.4	126.2	135.3	162.1	77.4	130.0
2012-13									
<65 years	0.2	0.2	0.2	0.2	0.2	0.3	0.2	0.2	0.2
65-69 years	4.4	4.2	4.7	5.9	4.8	4.6	4.9	4.7	4.6
70-74 years	10.1	10.0	11.2	13.4	9.6	8.6	12.0	15.6	10.6
75-79 years	23.8	24.5	26.4	33.6	24.4	24.0	27.5	24.5	25.5
80-84 years	56.5	62.3	59.4	76.8	57.6	54.5	69.7	42.2	60.5
85+ years	118.8	135.6	121.7	157.7	121.3	123.6	144.9	80.4	127.6
2013-14									
<65 years	0.2	0.2	0.2	0.2	0.2	0.3	0.1	0.3	0.2
65-69 years	5.1	4.5	4.6	5.9	5.1	5.6	5.7	5.6	5.0
70-74 years	11.9	10.0	11.2	13.3	10.4	11.5	15.2	12.1	11.4
75-79 years	27.5	25.2	26.2	31.4	26.5	24.0	33.2	24.6	26.9
80-84 years	63.0	61.5	59.7	71.4	58.4	58.9	82.8	44.9	62.4
85+ years	132.4	137.1	121.5	148.3	123.1	126.9	163.8	129.3	132.5
2014-15									
<65 years	0.3	0.2	0.2	0.2	0.2	0.3	0.1	0.2	0.2
65-69 years	5.3	4.0	5.4	5.6	5.4	4.7	5.2	6.1	5.0
70-74 years	12.2	9.6	12.1	14.0	11.3	10.4	14.4	10.7	11.6
75-79 years	28.0	23.6	28.9	31.3	28.0	26.7	36.1	17.6	27.4
80-84 years	61.7	55.5	65.4	73.5	58.6	56.6	77.2	32.5	61.5
85+ years	125.9	117.3	122.2	141.9	121.9	118.2	146.6	75.4	124.0
2015-16									
<65 years	0.2	0.2	0.2	0.2	0.2	0.2	0.1	0.2	0.2

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
65-69 years	5.1	4.0	5.1	4.8	6.7	4.3	5.1	4.4	4.9
70-74 years	11.3	8.9	11.6	12.1	12.9	10.0	14.3	9.2	11.0
75-79 years	26.3	20.9	25.0	29.6	29.1	20.3	33.6	11.0	25.1
80-84 years	56.0	48.9	54.3	62.9	65.8	49.1	66.5	31.6	55.2
85+ years	114.2	102.3	105.4	126.8	127.3	103.9	133.5	61.5	111.7
2016-17									
<65 years	0.2	0.2	0.2	0.2	0.3	0.3	0.1	0.2	0.2
65-69 years	5.2	4.3	5.5	4.6	6.5	5.5	5.2	3.7	5.1
70-74 years	11.1	9.8	10.4	10.5	13.3	10.9	14.5	8.0	10.8
75-79 years	25.7	23.5	23.7	24.2	29.4	24.2	34.2	20.2	24.9
80-84 years	54.8	53.3	50.7	53.1	60.3	53.1	61.8	34.5	53.9
85+ years	108.5	106.5	98.0	108.5	113.9	106.4	107.6	65.7	106.5
2017-18									
<65 years	0.2	0.2	0.2	0.2	0.2	0.2	0.1	0.1	0.2
65-69 years	5.6	5.3	6.3	4.0	6.5	5.6	5.1	3.8	5.6
70-74 years	11.5	11.6	12.3	9.0	13.7	11.5	12.5	7.3	11.6
75-79 years	25.7	27.8	27.7	21.8	29.4	26.7	25.5	18.7	26.5
80-84 years	54.7	58.2	55.9	45.0	61.0	61.8	53.2	46.7	55.6
85+ years	104.8	111.1	103.2	95.6	112.4	113.2	90.5	59.7	106.0
2018-19									
<65 years	0.1	0.1	0.1	0.1	0.1	0.2	–	0.1	0.1
65-69 years	4.2	5.1	4.6	3.9	5.6	6.1	4.7	4.4	4.6
70-74 years	8.7	10.6	8.9	7.7	10.5	10.1	9.3	8.3	9.3
75-79 years	19.4	23.8	19.7	19.4	22.0	24.4	25.2	12.5	21.0
80-84 years	41.3	50.8	41.7	37.9	50.6	50.2	49.9	26.1	44.6
85+ years	77.6	93.8	78.7	80.8	90.3	94.7	89.8	59.2	84.0

Home Care

Age-specific numbers of approvals of eligibility for a home care place (CACP, EACH or EACH-D up to 2012-13 and Home Care from 2013-14)

2008-09

<65 years	720	430	574	284	133	46	67	127	2 381
65-69 years	1 218	641	686	374	254	75	78	69	3 395
70-74 years	2 448	1 020	1 166	640	519	110	164	74	6 141
75-79 years	4 987	1 878	2 119	1 287	1 071	219	256	96	11 913
80-84 years	8 117	2 772	3 421	2 000	1 782	293	514	66	18 965
85+ years	12 110	3 620	5 099	3 144	2 767	448	829	80	28 097

2009-10

<65 years	602	422	527	320	151	59	83	114	2 278
65-69 years	1 008	722	660	451	238	80	86	56	3 301
70-74 years	2 206	1 182	1 190	818	514	131	187	73	6 301
75-79 years	4 098	2 087	2 171	1 514	924	244	314	82	11 434
80-84 years	6 633	2 953	3 383	2 445	1 776	389	487	81	18 147
85+ years	10 014	3 985	5 156	3 696	2 793	565	804	57	27 070

2010-11

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)**

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<65 years	514	422	424	330	122	58	40	126	2 036
65-69 years	1 001	711	697	456	207	82	68	64	3 286
70-74 years	2 226	1 213	1 272	874	436	173	117	71	6 382
75-79 years	4 070	2 011	2 079	1 606	780	241	200	45	11 032
80-84 years	6 813	3 045	3 460	2 623	1 455	382	345	60	18 183
85+ years	10 405	4 080	5 559	4 330	2 284	593	569	39	27 859
2011-12									
<65 years	585	454	528	432	92	55	56	56	2 258
65-69 years	1 102	844	779	568	226	101	85	36	3 741
70-74 years	2 337	1 391	1 430	945	408	170	157	39	6 877
75-79 years	4 268	2 287	2 429	1 733	894	322	262	38	12 233
80-84 years	7 241	3 426	3 856	2 797	1 521	419	412	47	19 719
85+ years	11 227	4 738	6 110	4 804	2 480	663	718	34	30 774
2012-13									
<65 years	639	496	549	412	79	60	53	70	2 358
65-69 years	1 323	873	945	622	253	89	64	57	4 226
70-74 years	2 476	1 357	1 616	1 030	422	143	134	76	7 254
75-79 years	4 362	2 381	2 641	1 762	812	290	213	58	12 519
80-84 years	7 497	3 550	4 195	2 940	1 440	457	382	58	20 519
85+ years	11 794	5 007	6 790	5 091	2 461	637	714	38	32 532
2013-14									
<65 years	901	578	586	397	110	77	49	111	2 809
65-69 years	1 733	1 065	972	636	368	147	102	100	5 123
70-74 years	3 133	1 530	1 641	988	548	230	181	95	8 346
75-79 years	5 463	2 479	2 662	1 752	994	358	267	85	14 060
80-84 years	8 801	3 722	4 237	2 719	1 646	544	432	90	22 191
85+ years	14 971	5 467	7 311	4 961	3 102	774	797	112	37 495
2014-15									
<65 years	1 068	638	722	451	108	84	38	159	3 268
65-69 years	1 916	1 082	1 239	642	413	139	83	86	5 600
70-74 years	3 346	1 595	1 983	1 108	665	257	151	88	9 193
75-79 years	5 842	2 566	3 226	1 815	1 151	422	288	90	15 400
80-84 years	9 040	3 657	4 864	2 938	1 802	574	410	78	23 363
85+ years	16 059	5 716	8 117	5 139	3 564	906	749	85	40 335
2015-16									
<65 years	925	646	714	417	172	57	25	100	3 056
65-69 years	1 991	1 184	1 218	575	605	145	89	58	5 865
70-74 years	3 219	1 684	1 983	991	856	229	160	65	9 187
75-79 years	5 519	2 641	2 917	1 736	1 412	385	270	82	14 962
80-84 years	7 912	3 733	4 315	2 401	2 268	509	354	71	21 563
85+ years	14 924	5 922	7 373	4 565	4 562	786	733	77	38 942
2016-17									
<65 years	907	587	612	370	230	80	15	92	2 893
65-69 years	2 165	1 418	1 461	642	625	173	105	64	6 653

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)**

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
70-74 years	3 531	2 294	2 106	999	1 019	263	203	81	10 496
75-79 years	5 889	3 743	3 135	1 657	1 596	428	304	89	16 841
80-84 years	8 094	5 201	4 326	2 349	2 291	586	394	61	23 302
85+ years	15 351	8 349	7 788	4 556	4 624	897	663	85	42 313
2017-18									
<65 years	1 175	505	728	320	202	80	15	63	3 088
65-69 years	2 654	2 025	1 882	600	660	216	87	78	8 202
70-74 years	4 483	3 288	2 896	1 074	1 191	346	184	58	13 520
75-79 years	6 748	5 166	4 274	1 735	1 831	525	261	92	20 632
80-84 years	9 476	6 926	5 450	2 395	2 555	743	348	99	27 992
85+ years	16 916	11 082	9 406	4 491	4 938	1 158	589	101	48 681
2018-19									
<65 years	784	284	337	236	94	70	6	48	1 859
65-69 years	2 380	1 946	1 522	599	660	256	77	61	7 501
70-74 years	4 212	3 249	2 402	1 038	1 062	339	143	87	12 532
75-79 years	6 216	4 764	3 388	1 667	1 601	547	237	92	18 512
80-84 years	8 643	6 693	4 579	2 238	2 384	723	330	62	25 652
85+ years	13 741	10 499	6 980	4 095	4 180	1 114	504	83	41 196
Home Care place (CACP, EACH or EACH-D up to 2012-13 and Home Care from 2013-14) per 1000 people in the population									
2009-10									
<65 years	0.1	0.1	0.1	0.2	0.1	0.1	0.3	0.5	0.1
65-69 years	3.4	3.3	3.7	5.3	3.3	3.3	7.2	10.3	3.7
70-74 years	9.4	6.8	9.1	12.5	8.9	7.0	21.5	24.0	9.1
75-79 years	21.8	14.8	22.0	30.3	19.5	16.6	48.8	48.2	20.9
80-84 years	44.3	26.3	44.8	64.9	44.6	34.9	96.7	78.9	42.0
85+ years	76.2	40.8	78.6	114.7	78.2	58.1	183.4	91.1	71.8
2010-11									
<65 years	0.1	0.1	0.1	0.2	0.1	0.1	0.1	0.6	0.1
65-69 years	3.2	3.1	3.7	5.1	2.8	3.2	5.4	11.3	3.5
70-74 years	9.2	6.8	9.3	12.9	7.4	8.9	12.9	21.2	8.9
75-79 years	21.4	14.1	20.7	31.4	16.5	16.3	30.2	25.1	19.9
80-84 years	44.7	26.6	44.9	67.7	36.5	33.9	67.6	54.5	41.3
85+ years	75.3	39.9	81.1	128.2	61.3	58.6	122.3	62.3	70.5
2011-12									
<65 years	0.1	0.1	0.1	0.2	0.1	0.1	0.2	0.3	0.1
65-69 years	3.4	3.5	3.9	6.0	2.8	3.7	6.2	6.0	3.8
70-74 years	9.4	7.5	10.0	13.4	6.8	8.4	16.6	10.8	9.3
75-79 years	22.1	15.8	23.6	33.1	18.7	21.5	38.3	20.2	21.7
80-84 years	47.1	29.7	49.2	70.8	38.4	36.9	79.8	40.7	44.4
85+ years	78.2	44.3	85.7	135.6	63.9	63.5	146.6	51.6	74.7
2012-13									
<65 years	0.1	0.1	0.1	0.2	0.1	0.1	0.2	0.3	0.1
65-69 years	3.8	3.4	4.5	6.1	3.0	3.1	4.3	8.7	4.0

Table 14A.25 **Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)**

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
70-74 years	9.7	7.1	10.8	14.1	6.8	6.9	13.5	19.7	9.5
75-79 years	22.1	16.0	24.8	32.6	16.7	18.9	29.7	29.0	21.6
80-84 years	48.9	30.7	53.2	73.8	36.8	40.0	73.1	49.0	46.2
85+ years	79.2	44.9	91.6	137.6	61.5	60.1	138.8	51.8	76.0
2013-14									
<65 years	0.1	0.1	0.1	0.2	0.1	0.2	0.1	0.5	0.1
65-69 years	4.8	3.9	4.4	6.0	4.2	4.9	6.5	14.4	4.7
70-74 years	11.8	7.7	10.4	13.0	8.5	10.6	17.4	23.5	10.5
75-79 years	27.0	16.2	24.0	31.2	19.9	22.7	35.3	40.2	23.5
80-84 years	57.5	32.0	53.3	67.7	42.3	47.0	81.4	74.8	49.8
85+ years	96.7	47.0	94.3	128.6	74.9	71.2	146.7	142.0	84.1
2014-15									
<65 years	0.2	0.1	0.2	0.2	0.1	0.2	0.1	0.7	0.2
65-69 years	5.2	3.9	5.4	5.8	4.5	4.5	5.0	11.9	4.9
70-74 years	12.1	7.7	12.0	14.0	9.9	11.3	13.7	20.4	11.0
75-79 years	28.0	16.2	27.7	31.1	22.4	25.9	36.3	39.7	24.9
80-84 years	59.3	31.3	60.6	72.2	46.7	49.1	75.4	63.4	52.3
85+ years	100.7	47.3	100.9	128.3	84.0	81.3	132.5	98.6	87.5
2015-16									
<65 years	0.1	0.1	0.2	0.2	0.1	0.1	0.1	0.4	0.1
65-69 years	5.2	4.1	5.1	5.0	6.4	4.5	5.2	7.7	5.0
70-74 years	11.2	7.8	11.3	12.1	12.2	9.7	13.7	14.6	10.6
75-79 years	25.8	16.2	23.9	28.7	26.9	22.7	32.5	33.4	23.4
80-84 years	51.7	31.7	52.9	58.0	59.0	43.5	63.0	56.1	47.8
85+ years	91.2	47.4	88.5	110.5	105.4	69.0	124.4	84.6	82.0
2016-17									
<65 years	0.1	0.1	0.1	0.2	0.2	0.2	–	0.4	0.1
65-69 years	5.6	4.8	6.0	5.4	6.6	5.3	6.1	8.3	5.6
70-74 years	11.6	10.0	11.3	11.5	13.6	10.5	16.1	17.5	11.4
75-79 years	26.7	22.1	24.4	26.4	29.5	24.3	35.2	32.7	25.4
80-84 years	51.9	43.2	51.4	55.2	58.8	49.7	67.4	45.7	50.5
85+ years	91.5	64.9	90.3	107.4	104.9	76.5	108.2	85.9	86.7
2017-18									
<65 years	0.2	0.1	0.2	0.1	0.1	0.2	–	0.3	0.1
65-69 years	6.9	6.8	7.7	5.0	6.9	6.6	5.0	9.8	6.8
70-74 years	13.9	13.4	14.4	11.4	14.9	12.8	13.3	11.7	13.7
75-79 years	29.7	29.6	31.6	26.5	32.8	28.6	28.6	31.3	29.9
80-84 years	59.1	55.8	62.0	53.9	64.1	61.0	55.9	70.1	58.7
85+ years	98.9	84.3	106.7	102.3	111.2	97.1	94.3	95.7	97.7
2018-19									
<65 years	0.1	0.1	0.1	0.1	0.1	0.2	–	0.2	0.1
65-69 years	6.1	6.5	6.2	4.9	6.9	7.7	4.4	7.5	6.2
70-74 years	12.5	12.6	11.3	10.4	12.7	11.9	9.7	16.4	12.1
75-79 years	26.3	26.4	23.7	24.4	27.6	28.5	24.9	29.4	25.8

Table 14A.25 Age-specific rates for ACAT approvals of eligibility, by age (no. per 1000 people) (a), (b), (c), (d), (e)

	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
80-84 years	52.2	52.1	49.4	47.9	57.9	56.7	50.7	41.5	51.8
85+ years	78.9	77.5	77.2	90.5	93.2	90.7	79.5	74.5	80.8

- (a) The population data used to calculate these rates are for 31 December and are available in table 2A.2 of the Chapter 2, Statistical Context attachment.
- (b) For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (c) The ACAP 2009-10 data for NSW in the Ageing and Aged Care Data Warehouse includes an unknown number of duplicate records created by a range of database changes and/or Aged Care Assessment Team amalgamations undertaken by the respective state governments. This has a flow-on effect on the national figures.
- (d) For 2015-16, there were 694 Home Care and 979 residential aged care assessment approvals excluded as state/territory was not identified.
– Nil or rounded to zero.

Source: Department of Health (unpublished) Ageing and Aged Care Data Warehouse; table 2A.2.

Table 14A.26 Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All permanent residents										
2009-10										
2 days or less	%	9.2	7.6	5.6	5.2	5.4	8.4	4.3	3.1	7.4
7 days or less	%	22.8	20.2	15.9	13.8	15.8	21.6	9.2	13.2	19.3
less than 1 month	%	46.1	48.4	41.8	37.2	40.8	52.1	28.0	24.0	44.5
less than 3 months	%	72.6	73.9	66.6	67.8	67.2	74.1	58.8	57.4	70.8
less than 9 months	%	92.0	93.6	89.6	91.8	90.7	92.9	88.3	83.7	91.8
Median elapsed time	days	34	31	41	47	43	26	64	71	36
Total admissions	no.	18 607	13 796	9 952	4 558	5 023	1 613	633	129	54 311
2010-11										
2 days or less	%	8.0	6.5	5.6	4.2	4.6	7.6	3.8	2.1	6.5
7 days or less	%	20.3	18.9	16.5	11.9	13.9	20.2	11.8	4.9	17.9
less than 1 month	%	43.2	46.3	42.5	31.9	39.9	47.1	35.3	19.0	42.6
less than 3 months	%	68.8	71.0	65.1	61.7	66.6	71.9	62.1	43.0	67.9
less than 9 months	%	87.4	88.4	84.8	86.3	86.0	88.8	83.1	78.9	86.9
Median elapsed time	days	43	35	43	61	48	34	55	111	42
Total admissions	no.	19 123	14 249	9 849	4 454	5 147	1 592	634	142	55 190
2011-12										
2 days or less	%	7.3	6.5	4.4	3.9	4.7	10.6	2.9	4.3	6.1
7 days or less	%	21.5	18.7	15.3	11.7	15.1	25.1	8.5	8.6	18.2
less than 1 month	%	45.8	46.9	42.6	34.2	41.4	53.9	36.2	29.4	44.3
less than 3 months	%	71.4	72.6	66.1	64.9	68.1	75.1	64.9	60.1	69.9
less than 9 months	%	89.5	91.5	85.9	90.3	87.7	90.9	87.9	84.7	89.3
Median elapsed time	days	36	34	42	56	45	26	50	66	40
Total admissions	no.	19 533	14 166	10 152	4 527	5 216	1 674	621	163	56 052
2012-13										
2 days or less	%	7.2	6.6	4.4	3.5	4.8	10.1	2.0	np	6.0
7 days or less	%	20.9	18.5	16.0	11.0	15.7	26.4	6.4	np	18.1
less than 1 month	%	45.5	46.2	43.8	33.3	41.4	51.0	24.1	18.2	43.9
less than 3 months	%	70.7	72.2	65.4	63.7	68.3	72.1	55.4	51.5	69.2
less than 9 months	%	89.0	90.8	84.5	87.6	86.5	89.1	83.3	77.8	88.2
Median elapsed time	days	38	35	41	56	44	28	80	83	40
Total admissions	no.	20 113	14 795	10 290	4 823	5 440	1 721	606	99	57 887
2013-14										
2 days or less	%	6.0	5.4	3.9	2.9	3.8	9.7	2.6	3.9	5.1
7 days or less	%	19.0	16.3	14.0	9.4	12.9	24.4	6.2	7.0	16.0
less than 1 month	%	43.2	43.4	40.6	30.5	38.2	49.2	22.1	25.6	41.2
less than 3 months	%	68.5	69.9	62.8	60.3	65.5	70.2	48.4	49.6	66.7
less than 9 months	%	87.8	89.6	82.2	85.5	85.0	87.2	79.5	72.9	86.7
Median elapsed time	days	42	40	48	65	51	32	98	98	45
Total admissions	no.	21 423	16 080	10 768	5 022	5 649	1 728	616	129	61 415
2014-15										
2 days or less	%	2.9	3.9	2.0	1.6	2.1	5.5	2.1	np	2.9
7 days or less	%	10.2	12.1	8.7	5.6	7.3	15.9	3.7	np	9.8

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
less than 1 month	%	29.2	35.2	30.8	24.4	26.3	39.9	18.1	8.2	30.6
less than 3 months	%	58.8	63.4	53.0	56.2	57.4	61.7	39.7	36.1	58.4
less than 9 months	%	82.1	84.5	75.8	81.9	81.4	82.1	67.2	79.5	81.3
Median elapsed time	days	69	56	78	76	73	52	137	132	68
Total admissions	no.	18 877	14 956	10 386	4 633	5 016	1 703	619	122	56 312
2015-16										
2 days or less	%	2.3	3.8	1.4	1.4	1.6	6.6	1.4	1.3	2.5
7 days or less	%	7.9	11.2	6.5	5.5	5.9	17.8	3.2	2.5	8.3
less than 1 month	%	24.2	33.1	24.9	21.6	22.0	37.6	16.8	14.0	26.5
less than 3 months	%	52.0	57.7	46.1	50.2	50.9	56.3	36.6	36.9	52.0
less than 9 months	%	75.1	77.4	67.7	75.7	76.9	75.0	58.9	65.0	74.3
Median elapsed time	days	85	66	112	91	89	63	185	154	84
Total admissions	no.	20 571	16 175	11 103	4 806	5 600	1 686	936	157	61 034
2016-17										
2 days or less	%	2.2	3.5	1.7	1.6	0.7	7.2	1.1	0.8	2.4
7 days or less	%	6.8	11.0	6.9	4.5	3.6	19.5	4.0	3.0	7.8
less than 1 month	%	21.7	31.6	24.6	16.2	16.9	38.8	12.7	17.3	24.3
less than 3 months	%	46.5	54.3	43.4	37.6	42.3	57.5	32.0	45.9	47.0
less than 9 months	%	67.0	72.6	61.8	62.8	65.9	71.7	54.2	75.2	67.0
Median elapsed time	days	106	74	135	151	127	61	228	101	105
Total admissions	no.	21 158	16 367	11 602	5 038	5 399	1 700	903	133	62 300
2017-18										
2 days or less	%	1.9	3.6	1.5	1.3	0.5	4.9	1.2	1.3	2.2
7 days or less	%	6.3	10.9	7.4	4.3	2.8	13.8	4.3	3.9	7.4
less than 1 month	%	20.5	29.6	24.6	16.6	13.9	30.6	16.6	12.4	23.0
less than 3 months	%	45.2	50.3	42.6	37.1	38.3	50.7	31.6	37.9	44.7
less than 9 months	%	65.0	69.1	61.3	58.5	61.1	71.3	47.2	65.4	64.4
Median elapsed time	days	117	90	141	176	165	87	301	126	121
Total admissions	no.	20 613	16 404	11 624	5 212	5 414	1 747	830	153	61 997
2018-19										
2 days or less	%	1.5	2.9	2.0	1.8	0.6	3.3	0.6	1.8	2.0
7 days or less	%	5.2	8.9	8.5	5.7	3.0	9.5	3.6	4.2	6.8
less than 1 month	%	19.0	25.3	24.1	18.2	15.2	27.3	14.2	13.8	21.4
less than 3 months	%	42.6	45.1	41.7	36.9	36.0	44.8	30.9	32.9	41.9
less than 9 months	%	59.8	63.0	57.8	54.1	56.1	62.7	47.0	64.1	59.4
Median elapsed time	days	143	124	167	210	194	119	325	162	152
Total admissions	no.	19 545	16 178	11 740	5 335	5 336	1 586	770	167	60 657
Home Care levels 1-2										
2015-16										
2 days or less	%	2.7	2.7	2.8	1.2	3.8	3.3	1.5	18.9	2.8
7 days or less	%	9.3	8.5	7.4	7.6	9.9	7.3	4.5	21.9	8.7
less than 1 month	%	33.6	37.5	27.0	32.9	32.7	24.0	21.4	40.3	32.6
less than 3 months	%	55.8	65.9	49.4	51.8	58.1	51.7	38.7	53.6	56.2
less than 9 months	%	74.5	84.5	69.6	70.7	81.8	75.1	66.4	76.0	75.9

Table 14A.26 Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Median elapsed time	days	78	52	108	92	73	89	129	109	76
Total admissions	no.	10 697	6 099	5 637	2 423	2 499	754	336	196	28 641
2016-17										
2 days or less	%	3.1	3.6	3.2	3.0	4.0	2.4	2.1	20.9	3.4
7 days or less	%	9.2	10.5	7.5	9.5	10.7	6.2	7.5	33.1	9.3
less than 1 month	%	32.8	35.8	25.9	34.3	36.0	27.1	22.7	52.8	32.2
less than 3 months	%	53.3	60.5	45.7	55.1	61.1	48.1	42.5	61.3	53.7
less than 9 months	%	67.8	77.6	61.2	69.0	78.1	61.1	61.9	69.3	69.2
Median elapsed time	days	76	55	122	66	57	106	117	26	75
Total admissions	no.	6 881	4 063	4 421	1 871	1 938	468	388	163	20 193
2017-18										
2 days or less	%	0.8	0.3	0.7	0.3	0.9	0.2	0.9	1.7	0.6
7 days or less	%	2.4	1.2	2.1	1.2	2.3	1.2	2.4	1.7	1.9
less than 1 month	%	15.9	9.2	17.3	10.4	10.5	11.4	10.4	18.6	13.7
less than 3 months	%	47.4	30.6	52.3	44.4	29.7	28.4	39.2	33.9	42.5
less than 9 months	%	68.7	53.6	73.1	64.0	52.2	51.9	56.6	45.8	64.1
Median elapsed time	days	101	255	85	116	264	268	216	278	144
Total admissions	no.	7 255	4 489	4 191	1 456	1 462	405	212	59	19 529
Home Care levels 3-4										
2015-16										
2 days or less	%	2.5	1.7	2.7	2.3	3.3	–	2.2	7.8	2.4
7 days or less	%	8.9	4.3	9.1	9.4	9.4	2.5	10.0	20.3	8.3
less than 1 month	%	35.0	22.2	32.2	40.8	29.8	15.1	35.9	31.3	32.9
less than 3 months	%	62.4	47.9	57.7	70.9	58.2	38.4	62.2	54.7	60.2
less than 9 months	%	82.3	76.8	80.9	88.9	83.8	69.8	86.7	76.6	82.7
Median elapsed time	days	58	101	65	44	68	146	54	54	63
Total admissions	no.	2 139	1 381	1 368	1 909	543	159	270	64	7 833
2016-17										
2 days or less	%	2.6	2.0	2.5	2.6	3.2	1.5	4.4	10.9	2.6
7 days or less	%	8.2	6.1	7.9	10.2	9.6	7.6	10.6	21.7	8.2
less than 1 month	%	36.4	29.8	32.3	43.5	35.6	31.5	29.4	54.3	35.2
less than 3 months	%	64.8	57.9	59.2	68.9	65.3	57.4	59.4	80.4	62.8
less than 9 months	%	79.3	75.8	71.3	82.0	81.6	71.1	76.3	91.3	77.6
Median elapsed time	days	50	64	63	37	52	64	63	27	54
Total admissions	no.	2 619	1 635	1 428	1 251	593	197	160	46	7 929
2017-18										
2 days or less	%	0.9	0.5	0.3	0.4	0.9	–	–	8.3	0.6
7 days or less	%	3.0	1.8	2.1	0.6	2.2	2.9	1.9	8.3	2.2
less than 1 month	%	17.5	15.2	13.6	11.0	14.8	20.2	5.8	12.5	15.0
less than 3 months	%	44.0	44.6	35.9	38.1	42.2	50.0	26.9	37.5	41.2
less than 9 months	%	95.8	97.5	95.4	97.9	95.5	95.2	88.5	95.8	96.2
Median elapsed time	days	118	123	140	141	110	92	147	115	128
Total admissions	no.	1 518	1 014	1 164	528	223	104	52	24	4 627

Home Care levels 1-4

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2015-16										
2 days or less	%	2.6	2.5	2.8	1.7	3.7	2.7	1.8	16.2	2.7
7 days or less	%	9.2	7.8	7.8	8.4	9.8	6.5	6.9	21.5	8.6
less than 1 month	%	33.8	34.7	28.0	36.4	32.2	22.5	27.9	38.1	32.7
less than 3 months	%	56.9	62.6	51.0	60.2	58.2	49.4	49.2	53.8	57.1
less than 9 months	%	75.8	83.1	71.8	78.7	82.1	74.2	75.4	76.2	77.4
Median elapsed time	days	74	58	97	58	71	97	92	94	73
Total admissions	no.	12 836	7 480	7 005	4 332	3 042	913	606	260	36 474
2016-17										
2 days or less	%	2.9	3.1	3.0	2.9	3.8	2.1	2.7	18.7	3.2
7 days or less	%	8.9	9.2	7.6	9.8	10.4	6.6	8.4	30.6	9.0
less than 1 month	%	33.8	34.1	27.5	38.0	35.9	28.4	24.6	53.1	33.0
less than 3 months	%	56.4	59.8	49.0	60.6	62.1	50.8	47.4	65.6	56.3
less than 9 months	%	71.0	77.1	63.6	74.2	78.9	64.1	66.1	74.2	71.5
Median elapsed time	days	66	58	96	50	56	85	98	27	67
Total admissions	no.	9 500	5 698	5 849	3 122	2 531	665	548	209	28 122
2017-18										
2 days or less	%	0.8	0.3	0.6	0.4	0.9	0.2	0.8	3.6	0.6
7 days or less	%	2.5	1.3	2.1	1.0	2.3	1.6	2.3	3.6	2.0
less than 1 month	%	16.2	10.3	16.5	10.6	11.1	13.2	9.5	16.9	14.0
less than 3 months	%	46.8	33.2	48.7	42.7	31.3	32.8	36.7	34.9	42.3
less than 9 months	%	73.4	61.7	78.0	73.0	57.9	60.7	62.9	60.2	70.2
Median elapsed time	days	105	200	95	128	221	213	164	148	137
Total admissions	no.	8 773	5 503	5 355	1 984	1 685	509	264	83	24 156
<i>Home Care 2018-19 (d), (e), (f), (g), (h)</i>										
Home Care Level 1 (i)										
50th percentile	months	7	7	7	7	7	7	7	7	7
90th percentile	months	7	7	7	7	7	7	7	7	7
Home Care Level 2 (i)										
50th percentile	months	15	15	15	15	15	15	15	15	15
90th percentile	months	16	16	16	16	16	16	16	16	16
Home Care Level 3 (i)										
50th percentile	months	20	20	20	20	20	20	20	20	20
90th percentile	months	21	21	21	21	21	21	21	21	21
Home Care Level 4 (i)										
50th percentile	months	34	13	13	34	34	34	34	34	34
90th percentile	months	35	34	35	35	35	35	35	35	35
Home Care - Medium priority										
Home Care Level 1										
50th percentile	months	7	7	7	7	7	7	7	7	7
90th percentile	months	7	7	7	7	7	7	7	7	7
Home Care Level 2										
50th percentile	months	15	15	15	15	15	15	15	15	15
90th percentile	months	16	16	16	16	16	16	16	16	16

Table 14A.26 **Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Home Care Level 3										
50th percentile	months	20	20	20	20	20	20	20	21	20
90th percentile	months	21	21	21	21	21	21	21	21	21
Home Care Level 4										
50th percentile	months	34	34	34	34	34	34	34	34	34
90th percentile	months	35	35	35	35	35	35	35	35	35
Home Care - High priority										
Home Care Level 1										
50th percentile	months	–	1	–	–
90th percentile	months	2	1	1	2
Home Care Level 2										
50th percentile	months	1	1	1	1	1	1	1	–	1
90th percentile	months	2	2	2	2	2	2	2	2	2
Home Care Level 3										
50th percentile	months	7	7	7	7	7	7	7	6	7
90th percentile	months	9	9	9	9	9	9	9	8	9
Home Care Level 4										
50th percentile	months	12	12	11	11	11	11	11	11	11
90th percentile	months	13	13	13	13	13	13	13	13	13

- (a) Data only include records where ACAT approval is before admission date. Data only include first admissions in the financial year. Data are based on location of the service. Data with unknown elapsed time are excluded.
- (b) The measure of 'elapsed time' is utilised because the period of time between the ACAT approval and entry into residential care and assignment of Home Care may be due to factors which cannot be categorised as 'waiting time'.
- (c) Prior to 27 February 2017, consumers were approved at broad-banded package levels (1-2 or 3-4), without priority. Consumers are now approved at individual package levels (1, 2, 3 or 4) and have their priority considered in a nationally consistent way. People are also assigned packages directly, which allows them more opportunity to engage a provider of their choice. The data include 11 569 medium priority level 4 clients with approvals prior to 27 February 2017 and 11 290 clients who were assigned a level 3 medium priority package in 2018-19 but had a level 4 approval at medium priority approved before 27 February 2017.
- (d) Elapsed time refers to the time between ACAT approval and the assignment of a Home Care Package to a client, as distinct from the actual receipt or delivery of services.
- (e) In 2018-19, 138 450 home care packages were assigned to people on the Home Care National Prioritisation System (NPS). Of these packages, 24 664 were assigned to people who were not actively waiting for the entire time between their approval and their assignment. Later assignments (or 'opt-in afters') have therefore been excluded from the published results as their inclusion would not lead to an accurate representation of elapsed times experienced due to a mix of both over- and under-counting of actual elapsed times for this group. The number of opt-in afters for each package level in 2018-19 were: level 1 — 2002; level 2 — 13 587; level 3 — 4433; level 4 — 4642.

Table 14A.26 Elapsed time between ACAT approval and entry into aged care services (a), (b), (c)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(f)	The emphasis is on package level assigned as opposed to approved level. As such, the data do not differentiate between whether the package being assigned was at a person's approved level or not. For instance, the data shown for level 2 refer to the time a person has waited to get their level 2, and can be for a person who has been approved for a level, 2, 3 or 4, dependent on their Minimum Package Threshold. (For example, a person with a level 4 approval, with their Minimum Package Threshold set at level 2, will have their elapsed time accounted at their level 2, 3, and 4 package offers). Elapsed times for a specific package level will be the same irrespective of whether that package represents a person's interim package or their approved package.									
(g)	Results reflect the number of package assignments made, not the number of people who were assigned a package, as a person may have been assigned multiple packages in one financial year.									
(h)	Results are rounded to the nearest month. For example, an elapsed time of precisely 4 months and 23 days would be rounded up to be presented as 5 months of elapsed time. Similarly, an elapsed time of precisely 8 months and 3 days would be represented as an elapsed time of 8 months.									
(i)	Assignments made to both the high priority service NPS and medium priority service NPS are consolidated to derive the results.									

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: Department of Health (unpublished) and Ageing and Aged Care Data Warehouse.

Table 14A.27 Elapsed times for residential aged care, by remoteness, 2018-19

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential Aged Care (a), (b), (c), (d), (e)</i>										
Major Cities										
Within two days or less	%	1.3	2.8	1.9	1.5	0.5	5.1	0.5	–	1.7
Seven days or less	%	4.9	9.0	9.1	5.0	3.1	5.1	3.0	–	6.6
Less than one month	%	18.8	26.0	26.1	17.1	16.0	30.3	13.6	–	21.6
Less than three months	%	43.4	46.0	43.6	35.8	37.0	60.5	30.6	25.0	42.5
Less than nine months	%	61.0	63.4	59.4	53.0	57.6	60.5	46.3	25.0	59.9
Total admissions	no.	13 335	11 204	7 315	4 330	3 947	20	700	4	40 856
Inner Regional										
Within two days or less	%	1.8	2.8	2.0	1.2	0.9	2.8	3.1	–	2.1
Seven days or less	%	5.9	8.4	7.5	7.2	2.6	8.5	11.3	–	7.0
Less than one month	%	20.0	23.4	21.1	21.6	14.5	26.0	20.6	–	21.4
Less than three months	%	41.1	42.8	37.8	44.1	33.7	43.2	39.2	–	40.8
Less than nine months	%	57.2	62.1	54.2	61.3	52.3	61.7	60.0	–	58.2
Total admissions	no.	4 784	3 978	2 798	434	746	1 069	49	2	13 859
Outer Regional										
Within two days or less	%	2.5	5.1	3.0	4.5	0.9	4.8	–	0.2	3.2
Seven days or less	%	5.8	10.8	7.3	8.7	2.5	11.9	6.6	2.6	7.5
Less than one month	%	18.1	24.4	20.2	23.8	11.0	30.5	17.8	13.3	20.5
Less than three months	%	39.9	44.7	39.6	39.7	31.8	48.0	24.1	29.9	40.3
Less than nine months	%	57.3	61.9	56.7	56.1	51.3	64.8	38.5	72.8	58.1
Total admissions	no.	1 371	981	1 456	404	561	462	19	85	5 339
Remote										
Within two days or less	%	3.4	0.8	1.2	2.3	–	1.3	–	4.7	1.9
Seven days or less	%	11.4	0.8	4.0	6.8	2.7	9.9	–	7.0	5.8
Less than one month	%	25.4	9.3	17.4	23.0	9.5	24.4	–	14.0	17.8
Less than three months	%	49.5	19.6	35.7	38.8	31.0	43.4	–	42.9	37.8
Less than nine months	%	63.5	40.3	54.4	63.1	50.7	63.8	50.0	66.3	58.2
Total admissions	no.	45	11	109	87	74	26	2	47	402

Table 14A.27 **Elapsed times for residential aged care, by remoteness, 2018-19**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote										
Within two days or less	%	3.7	–	1.8	10.0	–	–	–	2.4	5.0
Seven days or less	%	4.8	–	9.5	15.8	0.3	–	–	5.9	10.3
Less than one month	%	27.2	32.7	19.0	23.6	8.3	22.2	–	15.7	20.6
Less than three months	%	41.4	33.4	42.4	43.9	54.4	44.4	–	28.3	41.3
Less than nine months	%	81.1	35.0	62.2	61.5	55.2	66.7	–	45.8	59.6
Total admissions	no.	6	3	55	71	7	9	–	26	177

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) A small number of recipient postcodes are invalid and not able to be reported by remoteness area. Postcodes that span more than one remoteness area are apportioned as per ABS Cat. no. 1270.0.55.006 - Australian Statistical Geography Standard (ASGS): Correspondences, July 2011.

(c) Data with unknown elapsed time are excluded.

(d) Remoteness area is the area of the recipient of care at the time of their approval to receive aged care services. State and territory is the state or territory in which the service was provided. Some recipients are counted in remoteness categories that do not exist in the state or territory they are counted in, as they are receiving care in a state or territory other than that in which they received their approval for care.

(e) Data for residential care only includes permanent residents.

– Nil or rounded to zero.

Source: Department of Health (unpublished) and Ageing and Aged Care Data Warehouse.

TABLE 14A.28

Table 14A.28 **Elapsed times for residential aged care, by Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) quintiles, 2018-19 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential Aged Care</i>										
Quintile 1										
Within two days or less	%	2.0	3.2	2.0	1.6	0.7	3.7	–	2.9	2.2
Seven days or less	%	6.3	10.2	8.6	6.0	3.1	10.8	–	5.7	7.6
Less than one month	%	20.0	26.5	23.4	18.5	15.7	30.1	13.3	14.3	22.3
Less than three months	%	45.1	45.4	42.9	39.7	37.6	46.7	46.7	31.4	43.7
Less than nine months	%	63.1	62.1	59.8	55.8	59.0	64.8	66.7	51.4	61.4
Total admissions	no.	3 750	2 788	2 475	496	1 350	730	15	35	11 639
Quintile 2										
Within two days or less	%	1.5	3.5	1.9	2.6	0.6	4.1	3.6	–	2.2
Seven days or less	%	5.9	9.0	7.6	7.1	2.8	10.0	10.7	7.1	6.9
Less than one month	%	21.8	24.9	23.5	20.8	14.8	27.4	25.0	35.7	22.4
Less than three months	%	44.3	46.0	40.8	37.7	34.9	48.8	35.7	50.0	42.8
Less than nine months	%	61.2	63.6	57.7	54.8	52.9	64.1	53.6	64.3	59.9
Total admissions	no.	4 345	2 915	2 101	1 107	1 059	412	28	14	11 981
Quintile 3										
Within two days or less	%	1.3	3.1	2.6	0.8	0.8	1.9	–	–	1.9
Seven days or less	%	5.5	9.1	9.7	4.5	2.9	5.7	10.3	–	7.0
Less than one month	%	20.3	25.5	24.6	17.2	15.1	21.7	24.1	–	21.7
Less than three months	%	43.1	46.3	40.8	37.5	36.1	38.2	34.5	35.3	42.0
Less than nine months	%	60.6	65.2	56.1	56.1	55.8	59.9	55.2	76.5	59.7
Total admissions	no.	4 273	2 646	2 911	1 156	1 020	157	29	17	12 209
Quintile 4										
Within two days or less	%	1.2	2.0	2.0	2.4	0.5	1.7	1.2	2.7	1.7
Seven days or less	%	4.9	7.7	8.8	6.4	3.2	5.7	3.7	4.1	6.7
Less than one month	%	20.5	24.2	26.3	18.6	15.0	21.1	15.4	11.0	22.2
Less than three months	%	45.3	43.9	45.2	36.0	35.6	37.7	35.2	34.2	42.7
Less than nine months	%	61.5	62.8	60.8	53.4	55.8	56.6	50.6	65.8	60.2

Table 14A.28 **Elapsed times for residential aged care, by Socio-Economic Indexes for Areas (SEIFA) Index of Relative Socio-Economic Disadvantage (IRSD) quintiles, 2018-19 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total admissions	no.	2 488	3 415	2 639	1 071	1 070	175	162	73	11 093
Quintile 5										
Within two days or less	%	1.3	3.0	1.4	1.5	0.6	2.7	0.4	–	1.8
Seven days or less	%	3.6	9.0	6.7	4.8	2.6	9.8	3.0	4.0	5.8
Less than one month	%	13.8	25.5	21.3	16.6	15.1	25.9	12.7	16.0	18.9
Less than three months	%	37.2	44.7	36.5	35.7	34.9	38.4	28.7	20.0	38.9
Less than nine months	%	54.2	62.0	52.8	52.3	56.2	57.1	44.6	72.0	56.1
Total admissions	no.	4 685	4 412	1 609	1 494	835	112	536	25	13 708

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) Elapsed time by SEIFA are determined from the recipient's residential postcode at time of assessment using ABS Cat. no. 2033.0.55.001 – *Census of Population and Housing: Socio-Economic Indexes for Areas (SEIFA), Australia, 2016*. Recipient's postcodes not found in the ABS's SEIFA data are excluded.

(c) Data with unknown elapsed time are excluded.

(d) Data are based on the postcode of the recipient's residence.

(e) Data for residential care only includes permanent residents.

– Nil or rounded to zero.

Source: Department of Health (unpublished) Ageing and Aged Care Data Warehouse.

Table 14A.29 **Elapsed times for residential aged care, by Indigenous status, 2018-19 (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Residential Aged Care</i>										
Indigenous										
Within two days or less	%	3.8	2.7	1.5	7.9	–	–	–	3.3	3.4
Seven days or less	%	8.2	8.1	11.0	12.4	–	10.0	25.0	6.6	9.1
Less than one month	%	22.4	27.0	24.3	27.0	13.3	25.0	25.0	16.4	22.9
Less than three months	%	47.5	54.1	43.4	44.9	23.3	50.0	25.0	39.3	44.3
Less than nine months	%	69.4	70.3	66.2	58.4	33.3	70.0	25.0	57.4	63.4
Total admissions	no.	183	37	136	89	30	20	4	61	560
Non-Indigenous										
Within two days or less	%	1.5	2.9	2.0	1.7	0.6	3.4	0.7	0.9	2.0
Seven days or less	%	5.2	8.9	8.4	5.6	3.0	9.5	3.5	2.8	6.7
Less than one month	%	19.0	25.3	24.1	18.0	15.2	27.3	14.1	12.3	21.4
Less than three months	%	42.6	45.1	41.6	36.8	36.0	44.8	30.9	29.2	41.9
Less than nine months	%	59.7	63.0	57.7	54.1	56.2	62.6	47.1	67.9	59.3
Total admissions	no.	19 362	16 141	11 604	5 246	5 306	1 566	766	106	60 097

(a) Data only includes records where ACAT approval is before admission date. Data only includes first admissions in the financial year.

(b) Data with Indigenous status 'unknown' are excluded.

(c) Data with unknown elapsed time are excluded.

(d) Data are based on location of aged care service.

(e) Data for residential care only includes permanent residents.

– Nil or rounded to zero.

Source: Department of Health (unpublished) and Ageing and Aged Care Data Warehouse.

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2008-09</i>										
Community										
Private residence	%	48.2	55.2	34.3	45.0	40.4	57.0	66.7	60.2	47.0
Other community (e)	%	3.2	3.5	3.9	4.4	3.8	2.1	3.1	9.3	3.6
Total community	%	51.3	58.7	38.2	49.4	44.2	59.2	69.8	69.5	50.5
Residential										
Total residential	%	38.0	30.0	38.4	38.2	42.7	30.6	24.6	20.3	36.0
Other (f)	%	0.6	0.4	0.3	0.2	2.6	0.1	2.1	3.0	0.6
No long term plan made (g)	%	10.0	10.9	23.1	12.1	10.4	10.1	3.5	7.2	12.8
Total	no.	69 610	50 113	35 971	18 855	16 535	5 189	2 138	912	199 323
<i>2009-10</i>										
Community										
Private residence	%	45.9	55.8	34.8	46.6	37.6	53.4	63.3	57.3	46.3
Other community (e)	%	3.4	3.7	4.1	4.4	4.2	3.1	4.7	9.6	3.8
Total community	%	49.3	59.5	38.8	50.9	41.9	56.5	68.0	66.8	50.0
Residential										
Total residential	%	41.5	32.4	43.7	37.2	45.7	35.6	27.5	23.5	39.1
Other (f)	%	0.4	0.6	0.3	0.2	2.3	0.1	2.5	2.4	0.6
No long term plan made (g)	%	8.8	7.6	17.1	11.7	10.1	7.8	2.0	7.3	10.2
Total	no.	60 388	46 805	31 818	19 189	16 898	4 613	2 049	929	182 689
<i>2010-11</i>										
Community										
Private residence	%	44.5	54.2	34.8	47.2	36.5	55.3	61.2	61.0	45.6
Other community (e)	%	3.0	3.8	4.2	4.6	4.0	3.3	4.6	7.9	3.7
Total community	%	47.5	58.0	39.0	51.8	40.6	58.6	65.9	69.0	49.4
Residential										
Total residential	%	42.8	32.9	45.7	34.7	47.9	32.8	30.1	22.9	39.7
Other (f)	%	0.4	0.7	0.2	0.2	2.8	0.2	2.3	2.1	0.6

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
No long term plan made (g)	%	9.3	8.4	15.1	13.3	8.7	8.3	1.7	6.0	10.3
Total	no.	58 850	46 803	30 521	19 339	13 493	4 609	1 788	983	176 386
<i>2011-12</i>										
Community										
Private residence	%	45.8	53.9	37.4	48.6	35.0	57.5	71.0	57.3	46.6
Other community (e)	%	3.3	4.3	4.6	5.3	3.9	3.1	5.5	6.5	4.1
Total community	%	49.0	58.2	42.0	54.0	38.9	60.6	76.4	63.8	50.7
Residential										
Total residential	%	41.6	30.6	41.4	31.0	45.3	31.6	20.4	21.1	37.1
Other (f)	%	0.2	1.3	0.2	0.2	3.3	0.1	1.6	1.7	0.8
No long term plan made (g)	%	9.2	9.9	16.4	14.8	12.5	7.7	1.6	13.3	11.4
Total	no.	59 360	49 501	32 647	19 211	14 149	4 885	2 146	1 029	182 928
<i>2012-13</i>										
Community										
Private residence	%	47.7	55.4	39.0	48.5	36.0	59.0	63.2	66.1	48.1
Other community (e)	%	3.7	4.5	4.8	4.9	3.7	3.2	5.5	5.0	4.3
Total community	%	51.4	59.9	43.8	53.4	39.7	62.2	68.7	71.1	52.4
Residential										
Total residential	%	40.8	29.1	40.0	33.2	48.6	29.3	18.8	17.5	36.5
Other (f)	%	0.4	1.3	0.2	0.2	3.9	0.1	1.3	0.9	0.9
No long term plan made (g)	%	7.4	9.6	16.0	13.2	7.7	8.3	11.3	10.5	10.2
Total	no.	59 334	51 278	33 221	18 726	13 178	4 662	2 214	922	183 535
<i>2013-14</i>										
Community										
Private residence	%	47.6	57.2	36.6	46.0	36.7	60.2	63.1	71.2	48.1
Other community (e)	%	3.8	4.9	5.7	4.7	4.3	4.0	4.7	3.1	4.6
Total community	%	51.4	62.2	42.3	50.7	40.9	64.2	67.8	74.3	52.7
Residential										

TABLE 14A.30

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total residential	%	–	–	–	–	–	–	–	–	–
Other (f)	%	0.3	1.3	0.2	0.2	3.9	0.1	0.4	1.7	0.8
No long term plan made (g)	%	7.7	8.2	16.0	12.3	8.6	8.0	16.6	7.1	9.9
Total	no.	61 308	51 761	32 384	17 331	13 766	4 966	2 566	1 012	185 094
<i>2014-15</i>										
Community										
Private residence	%	50.1	61.4	39.2	48.6	38.2	64.2	68.5	68.6	50.6
Other community (e)	%	4.5	5.5	6.3	4.5	5.1	4.1	6.0	6.8	5.2
Total community	%	54.6	66.9	45.5	53.1	43.3	68.3	74.5	75.4	55.8
Residential										
Total residential	%	36.8	24.1	36.4	32.4	35.9	22.3	13.9	17.5	32.1
Other (f)	%	0.3	1.4	0.3	0.1	2.8	0.2	0.1	1.5	0.8
No long term plan made (g)	%	8.2	7.6	17.7	14.3	18.0	9.2	11.4	5.6	11.5
Total	no.	58 975	50 851	37 803	17 916	14 938	5 016	2 193	916	188 608
<i>2015-16 (h)</i>										
Community										
Private residence	%	48.0	56.2	34.3	42.8	43.4	56.9	57.3	62.5	47.7
Other community (e)	%	4.4	5.2	5.4	3.7	5.7	3.6	5.8	7.9	4.9
Total community	%	52.4	61.4	39.7	46.5	49.1	60.5	63.1	70.4	52.6
Residential										
Total residential	%	32.3	20.9	31.7	29.5	30.2	19.6	12.5	18.1	27.7
Other (f)	%	0.2	1.4	0.2	0.2	0.7	0.1	0.1	0.8	0.6
No long term plan made (g)	%	15.1	16.4	28.3	23.8	20.0	19.6	24.3	10.8	19.1
Total	no.	60 383	54 681	36 077	18 980	15 762	4 916	2 284	880	193 963
<i>2016-17</i>										
Community										
Private residence	%	61.2	66.5	48.6	48.3	58.2	66.4	72.7	81.0	62.3
Other community (e)	%	6.5	6.6	8.8	3.5	7.5	4.6	10.8	3.0	6.7

Table 14A.30 Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total community	%	67.7	73.1	57.5	51.9	65.7	71.0	83.5	84.0	69.0
Residential										
Total residential	%	32.5	27.9	41.9	45.6	34.5	29.0	16.5	15.7	31.4
Other (f)	%	0.1	0.2	0.1	0.7	0.1	0.1	–	0.4	0.2
No long term plan made (g)	%	0.4	0.3	1.1	2.7	0.2	0.5	–	0.7	0.4
Total	no.	52 148	44 017	27 389	14 063	12 689	3 919	1 935	846	156 948
<i>2017-18</i>										
Community										
Private residence	%	67.7	71.4	53.6	47.6	59.3	73.9	61.0	73.4	66.9
Other community (e)	%	4.6	5.9	7.9	3.8	8.2	4.9	2.0	2.5	6.1
Total community	%	72.3	77.3	61.5	51.4	67.4	78.8	63.0	75.9	72.9
Residential										
Total residential	%	27.6	23.1	37.2	45.6	32.7	21.0	37.0	24.1	27.1
Other (f)	%	0.1	0.1	0.1	0.3	0.1	0.2	–	1.3	0.1
No long term plan made (g)	%	0.5	0.2	1.6	3.1	0.2	0.4	1.0	–	0.4
Total	no.	59 994	51 076	34 077	15 552	14 520	4 655	1 809	926	182 583
<i>2018-19</i>										
Community										
Private residence	%	68.7	73.2	57.0	40.3	63.8	78.2	48.0	80.7	69.2
Other community (e)	%	5.5	5.6	9.6	4.6	9.8	6.4	4.0	1.8	6.7
Total community	%	74.3	78.8	66.6	44.9	73.6	84.6	52.0	82.5	76.0
Residential										
Total residential	%	27.1	23.7	34.6	55.6	28.0	16.3	48.0	17.5	26.0
Other (f)	%	0.1	–	–	0.2	0.2	0.3	–	–	0.1
No long term plan made (g)	%	0.3	0.2	1.4	4.8	0.1	0.1	–	–	0.3
Total	no.	54 738	44 817	29 008	13 721	14 055	4 345	1 691	801	163 047

Table 14A.30 **Recommended location of longer term living arrangements of Aged Care Assessment Program clients (a), (b), (c)**

	<i>Unit</i>	<i>NSW (d)</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(a)	Data include completed assessments and assessments which were withdrawn or cancelled, and exclude assessments that were ongoing at the end of the year.									
(b)	The most recent assessment for an individual client is counted (if the client had more than one assessment in the financial year).									
(c)	Results for this table may have been derived using small numbers, in particular where the rates are for a small program, smaller jurisdictions or remote/very remote areas. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents).									
(d)	The 2009-10 data for NSW in the Ageing and Aged Care Data Warehouse includes an unknown number of duplicate records created by a range of database changes and/or ACAT amalgamations undertaken by the respective State governments. This has a flow-on effect on the national figures.									
(e)	Includes independent living in retirement villages, supported community accommodation and boarding houses.									
(f)	Includes hospital, other institutional care and other.									
(g)	No long term plan made includes the following categories: died, cancelled, transferred, other incomplete assessments and unknown.									
(h)	For 2015-16, there were 29 256 assessments where the clients' recommended longer-term care arrangements were unknown. There were 37 484 assessments conducted where the State or Territory of assessment was not reported. These have been included in the total number of people receiving assessments, but – Nil or rounded to zero.									

Source: Department of Health (unpublished) Ageing and Aged Care Data Warehouse.

TABLE 14A.31

Table 14A.31 **Older people needing assistance with at least one everyday activity: extent to which need was met, by disability status (per cent) (a), (b), (c), (d), (e)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2018</i>									
<i>Need not fully met</i>									
Profound or severe disability (f)	44.9 ± 4.7	43.0 ± 5.4	36.5 ± 7.2	39.5 ± 7.9	36.7 ± 16.0	54.4 ± 15.0	37.5 ± 17.2	71.0 ± 39.1*	41.7 ± 3.4
Other disability (g)	34.4 ± 5.6	30.5 ± 5.7	29.2 ± 6.6	30.0 ± 6.1	27.2 ± 16.8*	34.8 ± 12.8	51.5 ± 20.6	25.9 ± np**	32.3 ± 3.2
All disability types (h)	40.4 ± 4.0	36.2 ± 3.7	32.9 ± 5.4	35.8 ± 5.1	32.9 ± 12.7	42.9 ± 6.6	34.3 ± 13.2	56.9 ± 19.9	36.6 ± 2.4
Without disability	21.9 ± 7.4	24.2 ± 6.8	13.6 ± 7.0*	26.0 ± 11.2	–	43.1 ± 18.6	–	–	20.5 ± 3.4
All older people	37.1 ± 3.8	34.1 ± 3.7	29.5 ± 4.7	32.9 ± 4.8	31.7 ± 12.1	41.4 ± 6.8	30.2 ± 12.4	81.1 ± 13.7	34.0 ± 2.2
<i>Need fully met</i>									
Profound or severe disability (f)	54.8 ± 6.1	59.4 ± 6.6	63.9 ± 5.5	60.8 ± 8.9	65.0 ± 8.7	56.6 ± 14.4	59.4 ± 21.2	12.9 ± np**	58.2 ± 3.4
Other disability (g)	64.1 ± 6.2	70.1 ± 5.6	71.1 ± 5.7	69.3 ± 6.8	75.3 ± 22.6	57.6 ± 12.8	66.2 ± 25.2	40.7 ± np**	68.0 ± 3.3
All disability types (h)	59.9 ± 4.1	64.0 ± 5.1	66.9 ± 2.8	66.0 ± 5.4	64.7 ± 13.3	55.5 ± 11.1	63.3 ± 16.3	32.8 ± np**	63.4 ± 2.6
Without disability	80.0 ± 6.4	74.9 ± 8.8	87.4 ± 7.0	83.8 ± 12.6	112.6 ± 103.3*	66.7 ± 35.4*	97.0 ± 8.9	–	79.9 ± 4.1
All older people	62.8 ± 3.4	66.3 ± 4.4	70.2 ± 2.6	67.3 ± 4.1	69.8 ± 11.9	56.9 ± 9.1	69.8 ± 14.2	35.8 ± np**	65.9 ± 1.8
<i>2015</i>									
<i>Need not fully met</i>									
Profound or severe disability (f)	40.5 ± 5.1	39.7 ± 6.0	34.9 ± 6.5	36.6 ± 8.3	29.5 ± 7.1	51.5 ± 10.9	27.5 ± 11.7	47.1 ± 14.6	37.4 ± 3.3
Other disability (g)	24.7 ± 4.8	25.9 ± 5.7	30.2 ± 6.3	32.2 ± 7.2	28.8 ± 7.7	41.6 ± 7.9	28.4 ± 9.7	56.3 ± 26.7	28.1 ± 2.3
All disability types (h)	32.2 ± 3.4	33.3 ± 4.4	32.2 ± 4.5	33.8 ± 6.1	30.0 ± 5.5	42.6 ± 7.1	27.3 ± 7.6	38.7 ± 14.8	32.6 ± 2.0
Without disability	18.0 ± 6.9	21.5 ± 9.0	np	24.8 ± 12.4	26.4 ± 9.2	43.6 ± 21.0	np	np	20.8 ± 5.0
All older people	29.9 ± 2.9	30.8 ± 3.9	30.8 ± 4.5	32.0 ± 5.7	28.8 ± 4.7	43.4 ± 6.8	28.0 ± 7.6	38.1 ± 11.1	30.8 ± 1.9
<i>Need fully met</i>									
Profound or severe disability (f)	60.7 ± 5.0	62.5 ± 7.6	63.6 ± 6.2	62.8 ± 11.7	69.9 ± 6.3	53.8 ± 9.8	72.5 ± 7.3	82.4 ± 23.9	62.8 ± 2.8
Other disability (g)	74.5 ± 5.8	72.6 ± 4.9	69.0 ± 6.5	66.3 ± 5.6	70.4 ± 7.6	57.9 ± 9.2	73.0 ± 13.5	62.5 ± 23.8	72.0 ± 2.8
All disability types (h)	67.5 ± 4.2	67.9 ± 3.8	67.5 ± 3.9	66.8 ± 5.9	70.9 ± 4.8	57.7 ± 7.2	70.1 ± 8.6	74.2 ± 17.2	67.4 ± 1.9
Without disability	84.2 ± 9.8	80.2 ± 7.0	80.6 ± 23.8	81.0 ± 12.2	76.4 ± 10.1	61.5 ± 23.9	80.0 ± 14.3	np	80.2 ± 3.9

Table 14A.31 **Older people needing assistance with at least one everyday activity: extent to which need was met, by disability status (per cent) (a), (b), (c), (d), (e)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
All older people	69.9 ± 4.7	69.4 ± 3.7	68.3 ± 3.8	66.5 ± 6.1	71.6 ± 4.8	58.0 ± 6.8	72.0 ± 7.7	66.7 ± 16.7	69.2 ± 1.8

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

(a) Cells in this table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. For more information on data quality, including collection methodologies and data limitations, see the ABS website (<http://www.abs.gov.au/ausstats/abs@.nsf/PrimaryMainFeatures/4430.0?OpenDocument>).

(b) Aged 65 years or over, living in households.

(c) Measures need for assistance with the following activities: cognitive or emotional tasks, communication, health care, household chores, meal preparation, mobility, property maintenance, reading or writing, self-care and transport.

(d) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(e) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(f) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.

(g) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.

(h) Includes those who do not have a specific limitation or restriction.

– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, Cat. No. 4430.0, 2015 and 2018.

TABLE 14A.32

Table 14A.32 **Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2011-12										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	406	71	599	97	188	52	59	24	1 496
less than 35 days	no.	4 810	196	2 985	572	1 659	247	522	40	11 031
Total	no.	5 216	267	3 584	669	1 847	299	581	64	12 527
Proportion greater than 35 days	%	7.8	26.6	16.7	14.5	10.2	17.4	10.2	37.5	11.9
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	700 421	609 923	357 837	222 296	168 352	38 648	36 719	43 840	2 178 036
2012-13										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	363	63	488	133	134	23	97	37	1 338
less than 35 days	no.	4 845	151	3 314	572	1 502	247	303	18	10 952
Total	no.	5 208	214	3 802	705	1 636	270	400	55	12 290
Proportion greater than 35 days	%	7.0	29.4	12.8	18.9	8.2	8.5	24.3	67.3	10.9
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	731 068	592 666	374 270	232 536	171 762	42 433	36 864	47 322	2 228 921
2013-14										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	388	41	472	149	263	46	120	38	1 517
less than 35 days	no.	5 393	97	3 150	811	1 655	290	298	27	11 721
Total	no.	5 781	138	3 622	960	1 918	336	418	65	13 238
Proportion greater than 35 days	%	6.7	29.7	13.0	15.5	13.7	13.7	28.7	58.5	11.5
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	756 902	620 796	387 739	234 644	174 645	45 013	38 166	50 144	2 308 049
2014-15										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	473	42	679	181	145	49	113	42	1 724
less than 35 days	no.	5 921	118	3 399	1 074	1 697	352	382	11	12 954

TABLE 14A.32

Table 14A.32 **Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total	no.	6 394	160	4 078	1 255	1 842	401	495	53	14 678
Proportion greater than 35 days	%	7.4	26.3	16.7	14.4	7.9	12.2	22.8	79.2	11.7
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	784 348	653 612	441 767	244 783	181 881	47 832	40 132	56 479	2 450 834
<i>2015-16</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	532	16	719	214	153	61	119	43	1 857
less than 35 days	no.	6 010	59	3 502	1 374	2 075	407	482	38	13 947
Total	no.	6 542	75	4 221	1 588	2 228	468	601	81	15 804
Proportion greater than 35 days	%	8.1	21.3	17.0	13.5	6.9	13.0	19.8	53.1	11.8
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	804 260	689 025	480 251	260 652	186 401	50 464	42 453	65 959	2 579 465
<i>2016-17</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	582	9	826	253	127	45	72	38	1 952
less than 35 days	no.	6 396	44	4 307	1 666	2 215	449	425	29	15 531
Total	no.	6 978	53	5 133	1 919	2 342	494	497	67	17 483
Proportion greater than 35 days	%	8.3	17.0	16.1	13.2	5.4	9.1	14.5	56.7	11.2
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	838 071	732 284	524 637	277 274	187 543	52 445	44 869	71 278	2 728 401
<i>2017-18</i>										
Length of stay in separation with diagnosis Z75.11 or Z74.2										
35 days or more	no.	412	11	648	181	131	47	80	48	1 558
less than 35 days	no.	6 291	32	4 423	1 402	2 333	428	458	48	15 415
Total	no.	6 703	43	5 071	1 583	2 464	475	538	96	16 973
Proportion greater than 35 days	%	6.1	25.6	12.8	11.4	5.3	9.9	14.9	50.0	9.2
Total number of public hospital separations for people aged 65 years and over and Aboriginal and Torres Strait Islander Australians aged 50–64 years										
	no.	828 630	763 991	562 442	294 503	191 304	54 549	44 580	75 530	2 815 529

Table 14A.32 Public hospital separations for care type 'maintenance' for older people aged 65 years or over and Aboriginal and Torres Strait Islander Australians aged 50–64 years (a), (b), (c), (d), (e), (f), (g)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
	Data are comparable (subject to caveats) across jurisdictions and over time.									
	Data are complete (subject to caveats) for the current reporting period.									
(a)	Data include completed hospital separations with a care type of maintenance care for people aged 65 years or over and Aboriginal and Torres Strait Islander persons aged 50–64 years, with a principal or additional diagnosis of Z75.11 or Z74.2. The code Z75.11 is defined as 'person awaiting admission to residential aged care'. The code Z74.2 is defined as 'need for assistance at home and no other household member able to render care'.									
(b)	These data only account for completed unlinked separations — that is, if a change in the type of care occurs during a patient's hospital stay, these data do not combine these separations to reflect the full length of hospital stay for a patient.									
(c)	Diagnosis codes may not be applied consistently across jurisdictions, or over time. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au).									
(d)	Although the diagnosis codes reflect a care type, they do not determine a person's appropriate requirement for residential aged care (this is determined by an ACAT assessment).									
(e)	The code 'need for assistance at home and no other household member able to render care' may also be used for respite care for aged care residents or those receiving community care and some jurisdictions may have a high proportion of this type of use. This is particularly relevant in some rural areas where there are few alternative options for these clients.									
(f)	Data from 2011-12 include public patients in private hospitals.									
(g)	Excludes separations with a care type of Newborn without qualified days, and records for Hospital boarders and Posthumous organ procurement.									

Source : AIHW (unpublished) National Hospital Morbidity Database.

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2008-09 (d)</i>									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	863	123	5 743	681	1 676	–	–	1 512	10 598
Other Australians (f)	57 177	27 917	133 453	38 704	60 810	12 477	3 963	4 300	338 801
Remoteness of residence (g)									
Major Cities	29 201	3 195	58 826	18 020	25 149	135	3 910	14	138 450
Inner Regional	18 371	16 034	23 583	3 160	4 666	8 487	28	–	74 329
Outer Regional	9 752	8 716	45 943	11 351	14 858	3 744	25	4 962	99 351
Remote	118	85	7 046	6 372	9 510	111	–	445	23 687
Very Remote	47	–	3 491	427	8 260	–	–	391	12 616
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	16 932	7 043	41 257	3 446	16 821	7 588	–	888	93 975
Quintile 2	17 368	7 047	30 998	15 229	21 964	793	4	175	93 578
Quintile 3	11 064	9 011	24 879	11 100	13 322	2 871	218	3 098	75 563
Quintile 4	6 147	4 006	27 401	3 573	3 876	1 225	1 333	1 568	49 129
Quintile 5	5 978	923	14 230	5 982	6 460	–	2 408	83	36 064
Total (i)	58 040	28 040	139 196	39 385	62 486	12 477	3 963	5 812	349 399
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	4.7	3.2	26.1	4.7	29.6	–	–	9.2	13.1
Other Australians (f)	7.1	4.3	27.5	16.7	28.3	22.8	10.6	32.2	13.4
Remoteness of residence (g)									
Major Cities	5.1	0.7	20.0	10.4	16.5	55.5	12.5	4.3	8.2
Inner Regional	10.6	11.7	20.0	10.5	19.8	23.0	0.7	–	14.2
Outer Regional	16.6	23.0	61.3	45.9	44.6	22.0	1.2	39.0	38.0
Remote	2.2	10.4	66.4	58.7	np	15.1	–	7.1	54.9

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	7.8	–	45.9	7.6	np	–	–	4.0	46.8
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	9.6	6.1	30.4	17.4	22.2	24.7	–	6.7	16.6
Quintile 2	7.6	6.3	35.8	29.0	42.4	17.1	np	5.6	17.3
Quintile 3	7.9	6.6	25.2	14.5	38.6	27.4	9.3	51.9	15.0
Quintile 4	5.5	2.8	23.6	8.5	11.8	13.3	11.0	31.7	10.4
Quintile 5	3.9	0.6	21.0	11.0	25.6	–	12.7	5.0	7.8
Total (i)	7.0	4.3	27.4	16.0	28.3	22.4	10.5	19.5	13.6
2009-10 (d)									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	375	69	4 251	1 539	303	–	34	2 775	9 312
Other Australians (f)	64 424	25 624	123 481	31 410	57 499	7 149	4 817	3 378	305 816
Remoteness of residence (g)									
Major Cities	27 754	1 075	47 657	9 308	26 947	303	4 823	–	117 867
Inner Regional	24 682	14 965	21 456	1 828	2 792	4 581	12	–	70 316
Outer Regional	11 870	9 280	46 238	12 956	14 677	2 059	16	3 357	100 453
Remote	107	np	9 720	8 651	10 402	np	–	1 165	30 047
Very Remote	–	–	2 284	206	2 961	–	–	1 631	7 082
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	18 717	5 977	48 683	1 788	17 708	4 291	24	2 686	99 874
Quintile 2	16 656	8 255	23 463	15 494	18 051	353	62	246	82 580
Quintile 3	19 140	8 457	18 778	7 784	13 523	1 100	204	2 117	71 103
Quintile 4	4 859	2 164	25 333	3 948	4 650	896	1 463	768	44 081
Quintile 5	5 041	469	11 098	3 935	3 847	303	3 098	336	28 127
Total (i)	64 799	25 693	127 732	32 949	57 802	7 149	4 851	6 153	327 128
Rate per 1000 patient days									
Indigenous status (e)									

TABLE 14A.33

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	2.0	1.6	18.5	10.6	4.7	–	5.4	16.5	11.1
Other Australians (f)	8.0	3.8	24.9	13.1	26.8	12.0	12.7	26.0	12.5
Remoteness of residence (g)									
Major Cities	4.7	0.2	15.8	5.2	17.5	np	15.1	–	6.7
Inner Regional	14.7	10.3	17.8	5.6	12.0	11.1	0.3	–	13.1
Outer Regional	20.2	23.7	61.6	53.3	45.3	12.1	np	27.5	38.5
Remote	2.0	np	87.4	75.3	123.1	np	–	17.8	67.4
Very Remote	–	–	32.2	3.8	127.3	–	–	15.8	27.0
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	10.2	5.0	34.9	9.4	23.1	13.1	2.3	17.6	17.1
Quintile 2	7.4	6.5	26.7	28.9	36.0	7.0	1.7	13.0	15.0
Quintile 3	13.5	5.9	18.7	9.6	38.7	10.6	9.0	35.7	13.7
Quintile 4	4.3	1.5	21.5	9.0	14.3	7.9	12.1	16.6	9.2
Quintile 5	3.2	0.3	15.8	6.9	15.1	np	16.0	18.4	5.8
Total (i)	7.8	3.8	24.6	12.9	26.2	11.9	12.6	20.6	12.4
<i>2010-11</i>									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	2 344	65	10 403	353	961	–	–	3 108	17 234
Other Australians (f)	59 874	15 544	119 913	27 664	61 784	6 772	4 143	2 529	287 308
Remoteness of residence (g)									
Major Cities	31 035	372	49 670	9 032	38 639	–	4 030	–	132 778
Inner Regional	14 577	7 314	20 877	2 556	1 782	4 979	35	–	52 120
Outer Regional	10 125	7 711	44 894	10 842	11 384	1 685	75	2 666	89 382
Remote	5 975	212	10 102	5 437	8 941	17	–	1 694	32 378
Very Remote	–	–	4 107	90	1 904	–	–	1 277	7 378
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Quintile 1	22 963	5 837	38 981	3 105	18 105	4 368	–	1 901	95 260
Quintile 2	16 562	5 394	31 391	10 911	24 708	620	110	362	90 058
Quintile 3	10 701	2 187	26 028	5 745	10 042	919	440	2 394	58 456
Quintile 4	5 110	1 970	20 812	3 966	5 378	767	1 469	827	40 299
Quintile 5	6 376	221	12 434	4 230	4 417	7	2 121	153	29 959
Total (i)	62 218	15 609	130 316	28 017	62 745	6 772	4 143	5 637	315 457
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	11.1	1.3	44.9	2.2	11.8	–	–	17.8	18.9
Other Australians (f)	7.2	2.3	23.7	11.1	28.6	12.3	10.5	18.1	11.5
Remoteness of residence (g)									
Major Cities	5.2	0.1	16.2	4.8	24.6	–	12.0	–	7.4
Inner Regional	8.2	4.9	16.7	7.5	7.6	13.9	0.8	–	9.5
Outer Regional	17.7	19.5	58.7	42.4	35.4	9.8	3.4	20.3	33.9
Remote	115.2	22.6	91.2	45.8	112.4	2.1	–	24.4	72.2
Very Remote	–	–	56.3	1.5	67.8	–	–	12.1	26.5
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	12.6	4.9	27.7	15.2	23.1	14.5	–	12.1	16.2
Quintile 2	7.0	4.0	34.6	19.0	48.0	12.1	3.1	16.2	15.5
Quintile 3	7.5	1.5	25.1	6.8	29.7	8.9	16.6	36.3	11.0
Quintile 4	4.4	1.4	17.5	8.7	15.5	9.0	11.8	17.1	8.3
Quintile 5	3.9	0.2	17.2	7.4	17.6	np	10.4	8.7	6.2
Total (i)	7.3	2.3	24.6	10.5	28.0	12.1	10.3	17.9	11.7
2011-12									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	669	26	1 941	442	181	–	99	1 366	4 724

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Other Australians (f)	66 274	13 310	117 953	24 280	73 554	5 771	4 255	1 232	306 629
Remoteness of residence (g)									
Major Cities	34 425	228	51 903	9 410	38 862	–	4 259	–	139 087
Inner Regional	20 320	7 838	23 538	3 782	3 468	4 399	60	–	63 405
Outer Regional	11 950	5 190	38 380	6 346	12 676	1 044	20	1 134	76 740
Remote	38	73	3 075	5 044	12 294	250	–	740	21 514
Very Remote	–	–	2 425	136	2 870	–	–	724	6 155
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	23 437	3 216	38 863	3 029	10 654	4 121	35	1 046	84 401
Quintile 2	16 951	5 031	25 816	4 271	38 308	372	272	482	91 503
Quintile 3	16 211	4 080	24 611	10 044	10 463	910	–	695	67 014
Quintile 4	4 095	981	18 801	2 976	6 914	290	1 573	158	35 788
Quintile 5	6 039	21	11 230	4 398	3 831	–	2 459	217	28 195
Total (i)	66 943	13 336	119 894	24 722	73 735	5 771	4 354	2 598	311 353
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	3.0	0.5	7.9	2.6	1.9	–	13.4	7.4	4.8
Other Australians (f)	7.6	1.9	22.7	9.4	33.2	10.9	10.2	8.8	11.5
Remoteness of residence (g)									
Major Cities	5.4	–	16.3	4.8	24.4	–	12.1	–	7.5
Inner Regional	11.3	5.1	18.5	10.7	14.0	12.4	1.3	–	11.3
Outer Regional	21.2	13.2	48.8	25.2	36.3	6.4	0.9	8.5	28.8
Remote	0.8	8.5	29.9	42.7	142.7	30.6	–	11.1	48.8
Very Remote	–	–	34.2	2.0	119.6	–	–	6.2	21.2
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	10.8	2.7	27.5	15.0	15.5	13.9	1.9	6.3	14.1
Quintile 2	7.3	3.3	25.1	11.9	56.8	7.3	9.2	19.9	15.5
Quintile 3	10.6	3.3	23.2	10.4	41.1	9.4	–	13.4	12.2

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Quintile 4	3.8	0.6	16.3	5.5	17.5	3.3	14.0	3.9	7.0
Quintile 5	3.5	–	14.9	6.5	13.4	–	10.0	5.5	5.6
Total (i)	7.5	1.9	22.0	8.9	31.9	10.6	10.3	8.0	11.2
<i>2012-13</i>									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	672	10	3 926	469	1 635	20	–	1 771	8 483
Other Australians (f)	60 834	8 043	108 401	37 247	52 149	3 936	6 593	3 453	270 127
Remoteness of residence (g)									
Major Cities	38 497	167	45 303	7 856	30 257	–	6 405	–	128 485
Inner Regional	17 125	3 585	24 251	5 694	603	2 251	20	–	53 529
Outer Regional	5 697	4 256	35 418	18 818	9 776	1 604	60	2 518	78 147
Remote	48	45	4 934	4 648	11 400	39	–	1 713	22 827
Very Remote	–	–	2 126	669	1 701	62	–	993	5 551
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	22 356	1 401	41 986	2 081	6 053	2 213	29	1 187	77 306
Quintile 2	15 306	3 543	30 576	18 424	25 287	390	217	1 283	95 026
Quintile 3	9 877	2 530	16 195	12 250	14 720	771	315	1 477	58 135
Quintile 4	7 057	562	13 503	2 104	5 433	541	2 682	851	32 733
Quintile 5	6 771	17	9 760	2 826	2 244	41	3 242	426	25 327
Total (i)	61 506	8 053	112 327	37 716	53 784	3 956	6 593	5 224	289 159
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	2.8	0.2	15.7	2.7	22.2	1.5	–	9.5	8.7
Other Australians (f)	7.1	1.2	20.6	14.0	24.1	7.2	15.7	23.5	10.5
Remoteness of residence (g)									
Major Cities	6.0	–	13.9	3.7	19.4	–	18.0	–	6.9

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Inner Regional	9.8	2.5	19.2	23.8	2.9	5.9	0.4	–	10.0
Outer Regional	10.2	10.9	45.2	77.7	28.2	9.9	2.9	17.8	29.5
Remote	1.1	4.4	57.8	37.5	132.4	4.4	–	25.3	53.7
Very Remote	–	–	25.8	11.7	77.0	22.3	–	8.5	18.8
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	10.0	1.1	28.5	6.3	10.0	8.5	1.4	7.8	12.2
Quintile 2	7.8	2.6	27.5	30.0	36.4	4.7	8.1	31.5	16.0
Quintile 3	6.6	1.8	13.4	18.6	44.6	8.4	8.0	24.8	10.9
Quintile 4	5.7	0.3	13.5	4.1	13.2	4.9	21.7	15.0	6.5
Quintile 5	3.7	–	14.3	4.0	12.2	3	15.5	18.3	5.3
Total (i)	6.9	1.2	20.4	13.3	24.0	7.1	15.4	15.7	10.4
<i>2013-14</i>									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	679	–	5 068	2 164	2 037	239	–	2 139	12 326
Other Australians (f)	59 989	8 340	91 179	32 793	42 808	5 947	9 383	1 876	252 315
Remoteness of residence (g)									
Major Cities	42 710	308	39 488	12 249	34 494	–	9 184	–	138 433
Inner Regional	13 138	2 006	19 755	4 553	2 480	4 743	np	–	46 813
Outer Regional	3 897	5 901	28 108	9 928	5 989	1 443	–	1 647	56 913
Remote	316	125	1 802	8 150	558	–	–	864	11 815
Very Remote	56	–	6 884	77	1 216	–	–	1 504	9 737
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	17 910	1 108	38 653	3 289	7 171	2 428	35	1 968	72 562
Quintile 2	14 869	3 066	21 498	14 130	22 993	1 066	227	159	78 008
Quintile 3	12 206	3 488	16 618	10 343	4 942	1 331	227	957	50 112
Quintile 4	8 186	527	12 892	4 134	7 451	1 145	3 777	519	38 631
Quintile 5	6 946	151	6 376	3 060	2 180	216	5 056	412	24 397

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total (i)	60 668	8 340	96 247	34 957	44 845	6 186	9 383	4 015	264 641
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	2.6	–	19.4	12.3	29.6	17.1	–	11.3	11.9
Other Australians (f)	6.9	1.2	17.1	12.6	20.6	10.5	22.1	12.7	9.4
Remoteness of residence (g)									
Major Cities	6.6	0.1	11.9	5.9	22.4	–	25.4	–	7.3
Inner Regional	7.5	1.3	15.5	18.9	11.8	12.1	3.1	–	8.6
Outer Regional	7.0	15.3	35.9	41.4	19.3	8.4	–	11.6	21.8
Remote	7.6	11.6	21.8	66.6	10.4	–	–	12.8	30.4
Very Remote	4.8	–	80.1	1.2	53.1	–	–	12.3	31.3
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	8.0	0.8	26.3	10.0	12.2	8.8	1.7	12.6	11.4
Quintile 2	7.4	2.2	19.0	24.5	35.2	12.3	8.2	4.0	13.2
Quintile 3	8.2	2.3	13.4	16.0	16.0	14.0	5.9	15.9	9.3
Quintile 4	6.7	0.3	12.7	8.3	18.2	10.4	30.0	9.2	7.6
Quintile 5	3.7	0.1	9.1	4.4	12.6	16.6	23.4	16.7	5.0
Total (i)	6.8	1.2	17.2	12.6	20.8	10.7	21.7	11.9	9.5
2014-15									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	601	–	6 610	174	2 576	29	127	2 482	12 599
Other Australians (f)	69 469	8 813	112 613	28 892	35 184	6 445	10 082	4 447	275 945
Remoteness of residence (g)									
Major Cities	51 968	127	46 586	14 522	27 547	–	9 953	–	150 703
Inner Regional	13 073	2 544	24 765	2 901	963	4 557	237	–	49 040
Outer Regional	3 934	6 142	43 652	7 589	4 114	1 890	–	3 810	71 131

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Remote	36	–	1 925	3 873	3 009	–	–	2 836	11 679
Very Remote	11	–	1 893	84	2 046	27	–	283	4 344
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	20 354	817	48 329	3 676	9 730	3 851	132	1 359	88 248
Quintile 2	17 856	2 661	26 055	11 465	12 186	822	213	1 745	73 003
Quintile 3	13 431	5 174	20 635	6 157	7 469	919	237	1 487	55 509
Quintile 4	9 508	57	14 310	2 980	6 631	861	5 052	2 084	41 483
Quintile 5	7 873	104	9 492	4 676	1 663	21	4 556	254	28 639
Total (i)	70 070	8 813	119 223	29 066	37 760	6 474	10 209	6 929	288 544
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	2.2	..	23.7	1.0	36.3	1.9	13.6	12.1	11.5
Other Australians (f)	7.7	1.2	20.0	11.2	16.9	11.1	23.1	29.5	10.0
Remoteness of residence (g)									
Major Cities	7.7	–	13.3	7.1	17.9	–	26.8	–	7.7
Inner Regional	7.2	1.7	18.1	11.4	4.5	11.3	4.8	–	8.7
Outer Regional	6.7	15.6	52.0	32.2	13.2	10.7	–	26.1	26.3
Remote	0.8	–	22.2	32.3	51.6	–	–	40.7	29.1
Very Remote	1.0	..	24.9	1.2	96.2	7.9	–	2.1	13.8
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	8.8	0.6	31.9	10.9	16.6	13.7	6.1	8.0	13.4
Quintile 2	8.7	1.9	22.3	19.8	18.7	8.7	7.8	42.2	12.1
Quintile 3	8.7	3.3	15.3	9.7	23.7	9.5	5.5	25.0	9.9
Quintile 4	7.3	–	13.1	6.0	16.1	7.8	40.5	35.3	7.9
Quintile 5	4.0	0.1	12.7	6.8	9.3	1.8	20.4	9.9	5.6
Total (i)	7.6	1.2	20.2	10.5	17.5	10.9	22.9	19.5	10.0

2015-16

Number

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Indigenous status (e)									
Aboriginal and Torres Strait Islander	901	–	3 011	281	667	13	10	2 467	7 350
Other Australians (f)	95 468	4 760	112 630	49 018	45 442	7 680	12 944	2 315	330 257
Remoteness of residence (g)									
Major Cities	63 593	113	47 562	21 202	26 216	–	12 491	–	171 177
Inner Regional	16 411	1 468	28 481	6 401	1 012	4 283	250	–	58 306
Outer Regional	13 132	3 118	31 718	14 744	11 021	3 361	–	2 740	79 834
Remote	2 780	61	4 231	5 868	4 918	34	–	1 110	19 002
Very Remote	1	–	2 992	959	2 259	15	–	932	7 158
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	28 464	2 086	43 246	5 029	7 132	4 781	78	1 691	92 507
Quintile 2	30 549	1 597	22 524	14 653	22 190	1 024	128	1 602	94 267
Quintile 3	15 439	992	23 014	17 982	7 309	1 385	371	825	67 317
Quintile 4	11 911	22	14 842	4 758	6 960	503	7 111	426	46 533
Quintile 5	9 554	63	11 358	6 709	1 835	–	5 053	238	34 810
Total (i)	96 369	4 760	115 641	49 299	46 109	7 693	12 954	4 782	337 607
Rate per 1000 patient days									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	3.0	–	8.6	1.5	9.4	0.8	1.0	11.8	6.1
Other Australians (f)	10.4	0.6	18.4	18.6	21.6	13.1	28.2	15.4	11.5
Remoteness of residence (g)									
Major Cities	9.2	–	12.5	10.1	17.3	–	31.8	–	8.5
Inner Regional	8.9	0.9	18.0	23.0	4.5	10.6	4.9	–	9.8
Outer Regional	22.5	7.9	35.6	60.5	34.6	18.2	–	19.9	28.8
Remote	62.4	5.6	47.5	50.1	83.1	3.8	–	15.3	47.2

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Very Remote	0.1	–	37.7	14.2	106.0	5.3	–	6.6	22.0
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	12.2	1.5	23.6	14.5	12.1	16.6	3.8	9.4	13.3
Quintile 2	14.6	1.1	18.2	25.2	33.8	11.1	4.8	42.7	15.2
Quintile 3	9.8	0.6	16.2	27.8	23.8	13.8	8.3	13.8	11.7
Quintile 4	8.8	–	12.8	9.2	17.1	4.6	51.6	7.6	8.6
Quintile 5	4.8	–	14.4	9.5	10.6	–	21.7	9.5	6.6
Total (i)	10.2	0.6	17.8	17.5	21.2	12.7	27.6	13.3	11.3
<i>2016-17</i>									
Number									
Indigenous status (e)									
Aboriginal and Torres Strait Islander	2 082	–	5 155	642	226	71	32	2 923	11 131
Other Australians (f)	101 538	4 791	120 052	54 834	48 302	6 249	5 841	957	342 564
Remoteness of residence (g)									
Major Cities	64 721	353	57 684	26 393	26 130	np	5 650	–	180 991
Inner Regional	22 382	1 158	22 964	7 449	677	3 388	131	–	58 149
Outer Regional	14 201	3 280	37 405	14 399	12 986	2 443	np	958	85 739
Remote	1 123	–	3 992	6 101	2 212	429	–	565	14 422
Very Remote	142	–	2 605	819	6 453	–	–	2 357	12 376
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	28 738	356	39 972	6 913	7 501	3 790	128	2 940	90 338
Quintile 2	35 614	943	25 332	19 138	16 917	1 015	60	312	99 331
Quintile 3	16 978	3 265	25 214	16 543	16 679	921	281	109	79 990
Quintile 4	12 042	137	21 358	5 339	5 418	566	2 115	352	47 327
Quintile 5	9 197	90	12 774	7 208	1 940	28	3 264	167	34 668
Total (i)	103 620	4 791	125 207	55 476	48 528	6 320	5 873	3 880	353 695
Rate per 1000 patient days									
Indigenous status (e)									

TABLE 14A.33

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Aboriginal and Torres Strait Islander	5.7	–	16.2	3.2	3.1	3.9	2.9	13.3	8.7
Other Australians (f)	10.1	0.6	19.8	20.5	23.3	10.5	12.7	6.0	11.5
Remoteness of residence (g)									
Major Cities	8.5	0.1	15.1	12.4	17.3	np	14.6	–	8.5
Inner Regional	11.5	0.8	16.0	26.5	3.1	8.2	2.4	–	9.9
Outer Regional	24.1	7.9	41.2	59.4	42.6	13.2	np	6.4	30.5
Remote	25.3	–	43.0	50.2	38.4	44.9	–	7.7	35.2
Very Remote	11.5	–	34.1	11.1	273.5	–	–	15.8	36.4
Socio-Economic Indexes for Areas (SEIFA) of residence (h)									
Quintile 1	11.2	0.2	25.2	19.6	13.2	13.2	5.5	15.7	12.8
Quintile 2	15.7	0.6	19.9	33.0	25.6	10.7	2.1	7.7	15.4
Quintile 3	10.1	2.0	17.1	25.1	52.0	9.0	6.7	1.7	13.4
Quintile 4	7.6	0.1	17.9	9.9	13.5	4.8	15.6	6.0	8.2
Quintile 5	4.4	0.1	15.8	10.0	11.6	2.3	13.9	5.7	6.4
Total (i)	9.9	0.6	19.6	19.3	22.6	10.3	12.4	10.2	11.4
<i>2017-18</i>									
Indigenous status (e)									
Indigenous	1 074	–	5 055	843	584	126	–	2 263	9 945
Other Australians (f)	77 491	3 589	93 479	37 744	50 036	6 308	5 674	2 374	276 695
Remoteness of residence (g)									
Major cities	54 703	55	42 362	20 229	24 172	–	5 448	–	146 969
Inner regional	11 988	1 515	19 176	3 344	6 631	3 103	95	–	45 852
Outer regional	10 739	1 829	28 871	8 382	11 081	2 787	–	2 466	66 155
Remote	491	190	4 047	6 301	2 638	343	–	1 329	15 339
Very remote	147	–	3 499	211	5 924	201	–	842	10 824
SEIFA of residence (h)									
Quintile 1	25 989	396	32 180	5 911	11 735	4 164	100	1 529	82 004

Table 14A.33 Hospital patient days used by those eligible and waiting for residential aged care (a)

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Quintile 2	19 791	2 337	21 696	13 165	20 498	821	66	434	78 808
Quintile 3	16 178	697	19 303	9 206	9 306	1 017	202	1 091	57 000
Quintile 4	9 764	123	14 313	5 359	4 329	383	2 032	669	36 972
Quintile 5	6 346	36	10 463	4 523	4 578	49	3 143	914	30 052
Total (i)	78 565	3 589	98 534	38 587	50 620	6 434	5 674	4 637	286 640
Rate per 1000 patient days									
Indigenous status (e)									
Indigenous	3.3	–	15.1	4.0	7.5	6.7	–	10.0	7.8
Other Australians (f)	8.4	0.5	15.4	14.1	24.0	10.5	13.6	14.6	9.6
Remoteness of residence (g)									
Major cities	7.9	–	10.9	9.3	15.9	–	15.3	–	7.1
Inner regional	6.6	0.9	14.0	13.2	25.6	7.3	2.0	–	7.8
Outer regional	19.1	4.6	31.7	36.2	40.7	15.8	–	15.9	24.2
Remote	12.1	24.9	44.5	62.6	45.5	34.2	–	15.0	38.7
Very remote	19.5	–	45.4	2.4	243.0	69.9	–	6.3	32.2
SEIFA of residence (h)									
Quintile 1	13.1	0.3	19.6	16.7	21.1	14.4	9.6	8.7	13.0
Quintile 2	9.4	1.4	18.2	22.5	32.7	7.8	2.1	14.6	12.5
Quintile 3	9.0	0.4	13.4	13.0	23.4	9.5	4.0	12.2	9.2
Quintile 4	7.1	0.1	11.0	8.8	12.1	3.7	15.9	15.7	6.7
Quintile 5	3.0	–	13.5	7.6	23.4	3.0	15.8	19.6	5.3
Total (i)	8.3	0.5	15.4	13.4	23.4	10.3	13.3	11.9	9.5

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Cells have been suppressed to protect confidentiality where the presentation could identify a patient or service provider or where rates are likely to be highly volatile, for example, where the denominator is very small. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (www.aihw.gov.au).

Table 14A.33 **Hospital patient days used by those eligible and waiting for residential aged care (a)**

	<i>NSW</i>	<i>Vic (b)</i>	<i>Qld</i>	<i>WA</i>	<i>SA (c)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(b)	Victoria has developed alternative care pathways for older people waiting for residential aged care to be supported outside the acute hospital system. These alternative care pathways impact on the data reporting the number of hospital patient days by those eligible and waiting for residential aged care.								
(c)	Due to specific state-based attributes relating to the administration of residential aged care in SA, data relating to the rate per 1000 patient days should be interpreted with care.								
(d)	Data for Tasmania for 2008-09 does not include two private hospitals that account for approximately one eighth of Tasmania's total hospital separations.								
(e)	For 2010-11 and subsequent years, Indigenous status data for Tasmania and the ACT are of sufficient quality for statistical reporting purposes. For 2009-10 and previous years, data for Tasmania and the ACT should be interpreted with caution.								
(f)	'Other Australians' includes non-Indigenous Australians and those for whom Indigenous status was not stated.								
(g)	Disaggregation by remoteness is by the patient's usual residence, not the location of the hospital. Patient days are reported by jurisdiction of hospitalisation, regardless of the jurisdiction of residence. Hence, rates represent the number of patient days for patients living in each remoteness area (regardless of their jurisdiction of usual residence) divided by the total number of patient days for patients living in that remoteness area and hospitalised in the reporting jurisdiction.								
(h)	Socio-Economic Indexes for Areas (SEIFA) quintiles are based on the ABS Index of Relative Socio-Economic Disadvantage (IRSD), with quintile 1 being the most disadvantaged and quintile 5 being the least disadvantaged. Each SEIFA quintile represents approximately 20 per cent of the national population, but does not necessarily represent 20 per cent of the population in each state or territory. Disaggregation by SEIFA is by the patient's usual residence, not the location of the hospital. Patient days are reported by jurisdiction of hospitalisation, regardless of the jurisdiction of residence. Hence, rates represent the number of patient days for patients living in each SEIFA quintile (regardless of their jurisdiction of usual residence) divided by the total number of patient days for patients living in that SEIFA quintile and hospitalised in the reporting jurisdiction.								
(i)	Total includes separations for which place of residence was not known, not stated or could not be mapped to a SEIFA index.								
	.. Not applicable. – Nil or rounded to zero. np Not published.								

Source: AIHW (unpublished) National Hospital Morbidity Database.

TABLE 14A.34

Table 14A.34 Residential aged care services re-accredited in the past year, re-accreditation period in effect, as at 30 June (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA (b)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
30-Jun-19										
Re-accreditation period (c)										
<2 years	no.	53	19	16	2	13	3	3	–	109
2 years or more but < 3 years	no.	31	20	12	3	9	5	2	1	83
3 years	no.	324	351	200	90	76	25	8	3	1 077
Total re-accredited services	no.	408	390	228	95	98	33	13	4	1 269
Re-accreditation period (c)										
<2 years	%	13.0	4.9	7.0	2.1	13.3	9.1	23.1	–	8.6
2 years or more but < 3 years	%	7.6	5.1	5.3	3.2	9.2	15.2	15.4	25.0	6.5
3 years	%	79.4	90.0	87.7	94.7	77.6	75.8	61.5	75.0	84.9
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
30-Jun-18										
Re-accreditation period (c)										
<2 years	no.	38	7	11	2	9	–	3	1	71
2 years or more but < 3 years	no.	19	5	5	2	3	1	1	–	36
3 years	no.	556	398	204	128	102	45	16	5	1 454
Total re-accredited services	no.	613	410	220	132	114	46	20	6	1 561
Re-accreditation period (c)										
<2 years	%	6.2	1.7	5.0	1.5	7.9	–	15.0	16.7	4.5
2 years or more but < 3 years	%	3.1	1.2	2.3	1.5	2.6	2.2	5.0	–	2.3
3 years	%	90.7	97.1	92.7	97.0	89.5	97.8	80.0	83.3	93.1
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0
30-Jun-17										
Re-accreditation period (c)										
<2 years	no.	6	–	3	2	3	–	–	–	14
2 years or more but < 3 years	no.	1	–	6	3	–	–	–	–	10
3 years	no.	126	134	93	47	36	11	5	3	455
Total re-accredited services	no.	133	134	102	52	39	11	5	3	479

Table 14A.34 Residential aged care services re-accredited in the past year, re-accreditation period in effect, as at 30 June (a)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA (b)</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Re-accreditation period (c)										
<2 years	%	4.5	–	2.9	3.8	7.7	–	–	–	2.9
2 years or more but < 3 years	%	0.8	–	5.9	5.8	–	–	–	–	2.1
3 years	%	94.7	100.0	91.2	90.4	92.3	100.0	100.0	100.0	95.0
Total	%	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0	100.0

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data as at 30 June relates only to decisions made during the relevant financial year following a re-accreditation site audit or a review audit activity. Excludes Commencing Home decisions on 33 commencing homes during 2018-19, 35 commencing homes in 2017-18 and 34 commencing homes in 2016-17.
- (b) For the period 2017-18 the 3 years decisions includes 520 own motion decisions made by the Agency.
- (c) Note that accreditation period shows the decision in effect as at 30 June.

– Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished).

TABLE 14A.35

Table 14A.35 **Proportion of residential aged care services that are three year re-accredited, by remoteness, 2018-19 (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Major Cities										
Re-accreditation period (number)										
< 3 years	no.	59	28	13	3	16	–	5	–	124
3 years	no.	212	205	126	77	50	–	8	–	678
Total re-accredited services	no.	271	233	139	80	66	–	13	–	802
Re-accreditation period (proportion)										
< 3 years	%	21.8	12.0	9.4	3.8	24.2	–	38.5	–	15.5
3 years	%	78.2	88.0	90.6	96.3	75.8	–	61.5	–	84.5
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	–	100.0	–	100.0
Inner Regional										
Re-accreditation period (number)										
< 3 years	no.	15	11	4	–	2	5	–	–	37
3 years	no.	84	104	48	6	10	14	–	–	266
Total re-accredited services	no.	99	115	52	6	12	19	–	–	303
Re-accreditation period (proportion)										
< 3 years	%	15.2	9.6	7.7	–	16.7	26.3	–	–	12.2
3 years	%	84.8	90.4	92.3	100.0	83.3	73.7	–	–	87.8
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	–	100.0
Outer Regional										
Re-accreditation period (number)										
< 3 years	no.	10	–	11	1	3	2	–	1	28
3 years	no.	26	40	23	5	15	9	–	3	121

TABLE 14A.35

Table 14A.35 **Proportion of residential aged care services that are three year re-accredited, by remoteness, 2018-19 (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Total re-accredited services	no.	36	40	34	6	18	11	–	4	149
Re-accreditation period (proportion)										
< 3 years	%	27.8	–	32.4	16.7	16.7	18.2	–	25.0	18.8
3 years	%	72.2	100.0	67.6	83.3	83.3	81.8	–	75.0	81.2
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	100.0	100.0
Remote										
Re-accreditation period (number)										
< 3 years	no.	–	–	–	–	1	1	–	–	2
3 years	no.	2	2	3	1	1	1	–	–	10
Total re-accredited services	no.	2	2	3	1	2	2	–	–	12
Re-accreditation period (proportion)										
< 3 years	%	–	–	–	–	50.0	50.0	–	–	16.7
3 years	%	100.0	100.0	100.0	100.0	50.0	50.0	–	–	83.3
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	–	100.0
Very Remote										
Re-accreditation period (number)										
< 3 years	no.	–	–	–	1	–	–	–	–	1
3 years	no.	–	–	–	1	–	1	–	–	2
Total re-accredited services	no.	–	–	–	2	–	1	–	–	3
Re-accreditation period (proportion)										
< 3 years	%	–	–	–	50.0	–	–	–	–	33.3
3 years	%	–	–	–	50.0	–	100.0	–	–	66.7
Total re-accredited services	%	–	–	–	100.0	–	100.0	–	–	100.0

Table 14A.35 **Proportion of residential aged care services that are three year re-accredited, by remoteness, 2018-19 (a), (b), (c)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
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Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Includes decisions made during 2018-19 following a re-accreditation site audit or a review audit activity.

(b) Accreditation period shows the decision in effect as at 30 June 2019.

(c) Excludes decisions on 33 commencing homes during 2018-19.

- Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished)

TABLE 14A.36

Table 14A.36 **Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2018-19 (a), (b), (c)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Size of residential aged care facility (places)</i>									
1-20 places									
Re-accreditation period (number)									
< 3 years	no.	1	–	1	–	–	–	–	2
3 years	no.	9	36	6	3	1	4	–	61
Total re-accredited services	no.	10	36	7	3	1	4	–	63
Re-accreditation period (proportion)									
< 3 years	%	10.0	–	14.3	–	–	–	–	3.2
3 years	%	90.0	100.0	85.7	100.0	100.0	100.0	–	96.8
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	100.0
21-40 places									
Re-accreditation period (number)									
< 3 years	no.	8	6	3	1	2	2	–	22
3 years	no.	46	63	31	16	19	4	–	179
Total re-accredited services	no.	54	69	34	17	21	6	–	201
Re-accreditation period (proportion)									
< 3 years	%	14.8	8.7	8.8	5.9	9.5	33.3	–	10.9
3 years	%	85.2	91.3	91.2	94.1	90.5	66.7	–	89.1
Total re-accredited services	%	100.0	100.0	100.0	100.0	100.0	100.0	–	100.0
41-60 places									
Re-accreditation period (number)									
< 3 years	no.	10	8	1	1	7	2	–	29
3 years	no.	68	81	33	19	14	5	2	222
Total re-accredited services	no.	78	89	34	20	21	7	2	251

Table 14A.36 **Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2018-19 (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
Re-accreditation period (proportion)										
< 3 years	%	12.8	9.0	2.9	5.0	33.3	28.6	–	–	11.6
3 years	%	87.2	91.0	97.1	95.0	66.7	71.4	100.0	–	88.4
Total re-accredited services	%	100.0	–	100.0						
61-80 places										
Re-accreditation period (number)										
< 3 years	no.	22	7	3	1	3	–	–	–	36
3 years	no.	74	47	30	14	13	5	3	–	186
Total re-accredited services	no.	96	54	33	15	16	5	3	–	222
Re-accreditation period (proportion)										
< 3 years	%	22.9	13.0	9.1	6.7	18.8	–	–	–	16.2
3 years	%	77.1	87.0	90.9	93.3	81.3	100.0	100.0	–	83.8
Total re-accredited services	%	100.0	–	100.0						
81-100 places										
Re-accreditation period (number)										
< 3 years	no.	13	2	5	–	2	2	–	–	24
3 years	no.	41	52	27	14	18	5	1	1	159
Total re-accredited services	no.	54	54	32	14	20	7	1	1	183
Re-accreditation period (proportion)										
< 3 years	%	24.1	3.7	15.6	–	10.0	28.6	–	–	13.1
3 years	%	75.9	96.3	84.4	100.0	90.0	71.4	100.0	100.0	86.9
Total re-accredited services	%	100.0								
101+ places										
Re-accreditation period (number)										

Table 14A.36 **Proportion of residential aged care services that are three year re-accredited, by size of facility (places), 2018-19 (a), (b), (c)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
< 3 years	no.	30	16	15	2	8	2	5	1	79
3 years	no.	86	72	73	24	11	2	2	–	270
Total re-accredited services	no.	116	88	88	26	19	4	7	1	349
Re-accreditation period (proportion)										
< 3 years	%	25.9	18.2	17.0	7.7	42.1	50.0	71.4	100.0	22.6
3 years	%	74.1	81.8	83.0	92.3	57.9	50.0	28.6	–	77.4
Total re-accredited services	%	100.0								

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Includes decisions made during 2018-19 following a re-accreditation site audit or a review audit activity.

(b) Accreditation period shows the decision in effect as at 30 June 2019.

(c) Excludes decisions on 33 commencing homes during 2018-19.

– Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished)

Table 14A.37 **All re-accredited residential aged care services, re-accreditation period in effect, as at 30 June (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2019										
Re-accreditation period (b)										
<2 years	%	5.9	2.4	3.9	0.8	5.3	4.2	12.0	–	4.1
2 years or more but < 3 years	%	4.1	2.9	3.1	2.1	4.9	8.3	12.0	8.3	3.7
3 years	%	89.9	94.7	93.0	97.1	89.9	87.5	76.0	91.7	92.3
Total re-accredited	no.	874	761	457	242	247	72	25	12	2 690
2018										
Re-accreditation period (b)										
<2 years	%	3.3	0.4	2.4	0.9	2.0	–	7.7	8.3	2.0
2 years or more but < 3 years	%	1.4	0.4	1.3	2.1	1.2	1.4	3.8	–	1.2
3 years	%	95.3	99.2	96.2	97.0	96.7	98.6	88.5	91.7	96.9
Total re-accredited	no.	873	756	449	234	246	73	26	12	2 669
2017										
Re-accreditation period (b)										
<2 years	%	0.9	0.1	0.5	0.9	2.8	–	–	–	0.8
2 years or more but < 3 years	%	0.9	0.1	3.0	1.7	–	–	4.0	8.3	1.1
3 years	%	98.2	99.7	96.6	97.4	97.2	100.0	96.0	91.7	98.2
Total re-accredited	no.	866	748	438	232	247	75	25	12	2 643

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

(a) Data as at 30 June 2019 relate to all re-accredited services, but does not include accreditation periods for 33 commencing homes. Similarly, data for 30 June 2018 do not include 35 commencing homes, and data for 30 June 2017 do not include 34 commencing homes.

(b) Re-accreditation period shows the decision in effect as at 30 June.

– Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.38 **Aged Care Complaints Scheme/Commissioner (number) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT	Aust
2018-19									
Complaints received that are in-scope, by service type									
<i>Residential aged care (permanent & respite)</i>	1 790	1 689	1 096	373	544	128	104	24	5 748
Home Care Packages (HCP)	460	364	423	132	97	28	30	18	1 552
Home Support (CHSP + HACC)	120	123	97	35	38	8	23	7	451
All other (including Flexible / Community Care)	9	19	9	14	19	–	–	7	77
Total in-scope complaints received	2 379	2 195	1 625	554	698	164	157	56	7 828
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite).	28.3	33.8	30.9	23.8	32.0	28.1	45.2	45.6	30.4
2017-18									
Complaints received that are in-scope, by service type									
<i>Residential aged care (permanent & respite)</i>	1 362	1 238	941	241	393	75	45	20	4 315
Home Care Packages (HCP)	351	228	257	62	40	32	27	17	1 014
Home Support (CHSP + HACC)	110	105	106	13	45	5	16	6	406
All other (including Flexible / Community Care)	8	10	6	5	13	–	1	1	44
Total in-scope complaints received	1 831	1 581	1 310	321	491	112	89	44	5 779
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite).	21.6	25.1	27.3	15.7	23.2	16.4	19.2	40.2	23.1
2016-17									
Complaints received that are in-scope, by service type									
<i>Residential aged care (permanent & respite)</i>	1 201	1 053	723	240	275	95	51	16	3 654
Home Care Packages (HCP)	253	138	167	66	24	24	8	10	690
Home Support (CHSP + HACC)	117	85	67	7	40	6	12	3	337
All other (including Flexible / Community Care)	8	3	8	–	8	–	–	3	30
Total in-scope complaints received	1 579	1 279	965	313	347	125	71	32	4 711
Complaints received for residential aged care services per 1000 residential aged care residents (permanent and respite).	19.1	21.7	21.5	16.0	16.4	21.0	21.6	33.0	19.9

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) From 1 July 2015, the Commonwealth Home Support Programme (CHSP) consolidated aged care services provided under the Commonwealth HACC Program, National Respite for Carers Program, Day Therapy Centres Program, and the Assistance with Care and Housing for the Aged Program. The former Scheme continued to respond to HACC sub-program aged care complaints from 1 July 2015 and began responding to aged care complaints related to all sub-program under the CHSP from 1 November 2015.
- (b) On 1 January 2016, the Aged Care Complaints Commissioner replaced the Aged Care Complaints Scheme.

Table 14A.38 **Aged Care Complaints Scheme/Commissioner (number) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
(c) Flexible / Community Care includes National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFACP), Short-Term Restorative Care Programme (STRCP), Multi-Purpose Services (MPS) and Transition Care.									

– Nil or rounded to zero.

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.39 **Compliance with service standards for Australian Government home care and support service providers, 2018-19 (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>Progress with reviews to be conducted during 3-year cycle (2017 – 2020)</i>										
Reviews conducted to 30 June 2019 of those to be conducted (b)	no.	280	292	261	61	137	44	20	54	1 149
Reviews to be conducted during cycle	no.	752	458	533	125	198	72	29	77	2 244
Reviews conducted to 30 June 2019 of those to be conducted	%	37.2	63.8	49.0	48.8	69.2	61.1	69.0	70.1	51.2
<i>Proportion of reviews that met all expected outcomes under each of the Standards</i>										
Standard 1 — Effective management (c)	%	93.2	93.8	86.6	95.1	90.5	90.9	95.0	92.6	91.6
Standard 2 — Appropriate access and service delivery (d)	%	94.3	97.3	96.2	91.8	86.9	93.2	95.0	88.9	94.2
Standard 3 — Service user rights and responsibilities (e)	%	98.9	98.3	95.4	93.4	94.9	100.0	100.0	98.1	97.2

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The Australian Government programs included varies across jurisdictions. The programs included for NSW, Victoria, QLD, SA, Tasmania, the ACT and the NT are Commonwealth Home Support Program and Home Care. For WA, it is Home Care and the National Respite for Carers Program. In July 2018, the services previously known as WA HACC, transitioned to the Commission.
- (b) 2018-19 is year 2 of a 3 year cycle for Home Care.
- (c) Standard 1 — Effective management — the service provider demonstrates effective management processes based on a continuous improvement approach to service management, planning and delivery.
- (d) Standard 2 — Appropriate access and service delivery — each service user (and prospective service user) has access to services and service users receive appropriate services that are planned, delivered and evaluated in partnership with themselves and/or their representatives.
- (e) Standard 3 — Service user rights and responsibilities — each service user (and/or their representative) is provided with information to assist them to make service choices and has the right (and responsibility) to be consulted and respected. Service users (and/or their representative) have access to complaints and advocacy information and processes and their privacy and confidentiality and right to independence is respected.

Source: Aged Care Quality and Safety Commission (unpublished).

Table 14A.40 **Compliance with service standards for WA HACC service providers**

		2016	2017	2018	2019
<i>Progress with reviews to be conducted during 3-year cycle (2015 – 2018)</i>					
Reviews conducted to 30 June	no.	77	94	94	..
Reviews to be conducted during cycle	no.	115	117	117	..
Reviews conducted to 30 June of those to be conducted	%	67.0	80.3	80.3	..
<i>Proportion of reviews that met all expected outcomes under each of the Standards (a)</i>					
Standard 1 — Effective management (b)					
	%	88.0	88.2
Standard 2 — Appropriate access and service delivery (c)					
	%	94.0	94.1
Standard 3 — Service user rights and responsibilities (d)					
	%	97.0	94.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) The proportion of reviews that met all expected outcomes under each of the standards was not collected for 2018. The Quality Review compliance process for the WA HACC Program was ceased from mid-2017 due to the WA HACC Transition to the Commonwealth Home Support Programme (CHSP) and the National Disability Insurance Scheme (NDIS).
- (b) Standard 1 — Effective management — the service provider demonstrates effective management processes based on a continuous improvement approach to service management, planning and delivery.
- (c) Standard 2 — Appropriate access and service delivery — each service user (and prospective service user) has access to services and service users receive appropriate services that are planned, delivered and evaluated in partnership with themselves and/or their representatives.
- (d) Standard 3 — Service user rights and responsibilities — each service user (and/or their representative) is provided with information to assist them to make service choices and has the right (and responsibility) to be consulted and respected. Service users (and/or their representative) have access to complaints and advocacy information and processes and their privacy and confidentiality and right to independence is respected.
- .. Not applicable.

Source: WA Government (unpublished).

Table 14A.41 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by sex, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
2015										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	('000)	56.9 ± 9.6	56.8 ± 9.1	35.8 ± 7.5	16.4 ± 3.7	22.5 ± 4.9	7.5 ± 2.2	2.2 ± 0.7	0.6 ± 0.5*	199.0 ± 15.6
Female	('000)	111.7 ± 15.5	101.4 ± 10.5	57.3 ± 9.5	29.8 ± 4.4	37.4 ± 5.7	11.6 ± 2.1	5.4 ± 1.3	np	355.7 ± 23.0
People	('000)	172.3 ± 19.2	157.0 ± 15.7	94.6 ± 12.1	46.5 ± 5.5	59.0 ± 8.6	18.8 ± 3.0	8.1 ± 1.4	0.9 ± 0.9*	554.4 ± 30.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Male	('000)	61.1 ± 9.5	62.5 ± 10.9	41.2 ± 7.5	17.4 ± 3.6	23.0 ± 5.0	7.9 ± 1.9	2.8 ± 0.8	0.7 ± 0.5*	217.3 ± 16.6
Female	('000)	125.4 ± 15.2	114.6 ± 12.1	70.2 ± 9.6	34.5 ± 5.1	39.3 ± 5.3	14.0 ± 2.1	6.3 ± 1.5	0.6 ± 0.6*	404.9 ± 23.8
People	('000)	186.6 ± 19.4	175.4 ± 19.3	109.8 ± 11.8	52.4 ± 5.9	62.3 ± 8.2	22.5 ± 2.8	9.4 ± 1.7	1.5 ± 0.9*	621.2 ± 32.9
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	%	93.1 ± 6.2	90.9 ± 2.9	86.9 ± 9.0	94.3 ± 9.1	97.8 ± 2.9	94.9 ± 15.8	78.6 ± 10.9	85.7 ± 44.8	91.6 ± 1.6
Female	%	89.1 ± 6.1	88.5 ± 4.2	81.6 ± 7.7	86.4 ± 0.0	95.2 ± 6.7	82.9 ± 8.4	85.7 ± 10.4	83.3 ± 62.2	87.8 ± 2.4
People	%	92.3 ± 3.8	89.5 ± 1.9	86.2 ± 5.9	88.7 ± 3.3	94.7 ± 5.8	83.6 ± 8.4	86.2 ± 7.3	60.0 ± 46.9	89.2 ± 1.2
2012										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	('000)	56.4 ± 8.6	58.9 ± 7.7	36.3 ± 6.4	13.7 ± 3.6	19.6 ± 3.7	6.2 ± 1.6	1.8 ± 0.9	0.7 ± 0.5*	194.5 ± 14.9
Female	('000)	120.9 ± 15.2	98.9 ± 10.5	68.8 ± 8.4	25.4 ± 5.0	37.1 ± 5.3	11.6 ± 1.9	3.6 ± 1.0	0.7 ± 0.4*	365.0 ± 22.2
People	('000)	175.0 ± 18.2	158.2 ± 14.6	105.0 ± 11.1	38.1 ± 6.2	57.1 ± 7.2	18.0 ± 2.7	5.9 ± 1.3	1.4 ± 0.6	558.8 ± 27.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Male	('000)	67.0 ± 9.2	64.1 ± 7.8	40.9 ± 6.8	15.8 ± 3.9	20.8 ± 3.9	6.8 ± 1.7	2.4 ± 0.9	0.7 ± 0.4*	218.1 ± 15.0
Female	('000)	135.4 ± 15.1	114.7 ± 10.6	74.7 ± 8.5	29.3 ± 5.2	41.5 ± 5.5	13.5 ± 1.9	4.7 ± 1.0	0.9 ± 0.4	414.9 ± 22.0
People	('000)	201.5 ± 17.8	178.1 ± 14.3	114.9 ± 11.9	43.5 ± 6.8	63.6 ± 7.5	20.2 ± 2.7	7.1 ± 1.4	1.7 ± 0.6	630.5 ± 27.2
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Male	%	84.2 ± 5.6	91.9 ± 4.5	88.8 ± 5.2	86.7 ± 8.2	94.2 ± 3.7	91.2 ± 6.4	75.0 ± 22.2	100.0 ± 32.7	89.2 ± 3.0
Female	%	89.3 ± 5.1	86.2 ± 4.6	92.1 ± 4.0	86.7 ± 7.0	89.4 ± 4.7	85.9 ± 7.6	76.6 ± 11.4	77.8 ± 29.6	88.0 ± 2.6
People	%	86.8 ± 4.8	88.8 ± 4.0	91.4 ± 1.8	87.6 ± 3.8	89.8 ± 3.9	89.1 ± 5.6	83.1 ± 9.6	82.4 ± 18.2	88.6 ± 2.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.41 People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by sex, by State/Territory (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.									
(b) Only persons who reported receiving assistance from at least one organised service in the last 6 months.									
(c) Satisfaction with quality of assistance received from organised services includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility, property maintenance, reading and writing, self-care tasks and transport. Data excludes assistance received with communication tasks.									
(d) Excludes people who are residents of cared accommodation.									
(e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.									
(f) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.									
np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

TABLE 14A.42

Table 14A.42 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
2015										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Male	'000	55.5 ± 9.5	53.7 ± 9.4	37.2 ± 7.4	15.2 ± 3.3	22.2 ± 4.9	6.8 ± 2.1	2.3 ± 0.7	np	190.7 ± 15.3
Female	'000	108.9 ± 14.1	93.8 ± 10.5	60.1 ± 10.5	30.0 ± 5.1	36.9 ± 5.4	10.8 ± 2.1	4.7 ± 1.2	np	343.2 ± 22.2
People	'000	163.0 ± 18.5	148.7 ± 15.7	96.5 ± 12.7	45.0 ± 6.0	57.6 ± 8.0	16.5 ± 3.0	7.5 ± 1.4	0.9 ± 0.8*	534.2 ± 28.3
Number of people aged 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Male	'000	71.7 ± 10.5	69.0 ± 11.2	48.6 ± 8.4	19.1 ± 3.8	26.3 ± 4.7	10.5 ± 2.0	3.2 ± 0.9	0.9 ± 0.6*	253.2 ± 18.9
Female	'000	136.9 ± 15.6	126.5 ± 12.9	80.2 ± 10.1	37.8 ± 5.2	44.6 ± 5.6	15.7 ± 2.1	7.4 ± 1.5	1.1 ± 0.6*	448.7 ± 24.6
People	'000	207.3 ± 20.3	197.2 ± 20.9	127.3 ± 13.0	58.6 ± 6.3	70.8 ± 8.5	26.0 ± 2.8	10.6 ± 1.7	1.7 ± 0.9*	701.6 ± 34.4
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Male	%	77.4 ± 6.7	77.8 ± 4.9	76.5 ± 7.8	79.6 ± 7.2	84.4 ± 10.8	64.8 ± 15.6	71.9 ± 11.6	np	75.3 ± 2.2
Female	%	79.5 ± 4.8	74.2 ± 3.3	74.9 ± 9.1	79.4 ± 8.1	82.7 ± 6.3	68.8 ± 9.7	63.5 ± 10.1	np	76.5 ± 2.5
People	%	78.6 ± 4.5	75.4 ± 0.0	75.8 ± 6.2	76.8 ± 6.0	81.4 ± 5.7	63.5 ± 9.5	70.8 ± 6.1	52.9 ± 38.1	76.1 ± 1.5
2012										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Male	'000	58.7 ± 8.9	53.1 ± 7.1	34.7 ± 6.3	12.9 ± 3.3	17.7 ± 3.3	5.9 ± 1.6	1.8 ± 0.8	0.4 ± 0.4*	187.2 ± 13.9
Female	'000	116.3 ± 13.9	91.3 ± 10.6	64.0 ± 8.2	24.6 ± 4.5	35.6 ± 4.6	9.5 ± 1.9	3.2 ± 0.9	0.5 ± 0.4*	344.2 ± 21.6
People	'000	172.8 ± 16.9	145.5 ± 13.4	100.5 ± 10.6	37.5 ± 5.7	54.3 ± 6.5	15.5 ± 2.6	5.3 ± 1.2	1.1 ± 0.6*	530.5 ± 27.0
Number of people aged 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Male	'000	75.6 ± 10.1	74.0 ± 8.4	48.3 ± 7.4	19.4 ± 4.3	24.1 ± 3.9	7.4 ± 1.7	2.9 ± 0.8	0.9 ± 0.5*	252.6 ± 16.3
Female	'000	148.2 ± 15.4	130.8 ± 10.8	83.8 ± 9.4	35.9 ± 5.8	45.1 ± 5.5	14.6 ± 2.1	5.5 ± 1.0	1.1 ± 0.4	464.5 ± 20.9
People	'000	224.7 ± 18.9	202.9 ± 14.7	131.0 ± 13.1	56.7 ± 7.8	68.5 ± 7.5	22.1 ± 2.9	7.9 ± 1.4	2.2 ± 0.7	718.3 ± 28.2
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Male	%	77.6 ± 5.5	71.8 ± 4.9	71.8 ± 6.9	66.5 ± 8.9	73.4 ± 7.2	79.7 ± 10.6	62.1 ± 20.3	44.4 ± 36.3	74.1 ± 2.8
Female	%	78.5 ± 4.6	69.8 ± 5.6	76.4 ± 4.6	68.5 ± 5.6	78.9 ± 3.6	65.1 ± 8.8	58.2 ± 13.1	45.5 ± 31.7	74.1 ± 3.2
People	%	76.9 ± 3.9	71.7 ± 4.1	76.7 ± 2.7	66.1 ± 4.1	79.3 ± 3.7	70.1 ± 7.6	67.1 ± 9.6	50.0 ± 23.1	73.9 ± 2.5

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

Table 14A.42 People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by State/Territory (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.									
(a)	Includes persons who reported receiving assistance from at least one organised service in the last six months and persons who have an unmet need for assistance from organised services.								
(b)	Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.								
(c)	Satisfaction with range of organised services available includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility tasks, property maintenance, reading and writing, self-care tasks and transport. Data excludes satisfaction with the range of organised communication services available.								
(d)	Excludes people who are residents of cared accommodation.								
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS cat. no. 4430.0) for more details.								
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.								

np Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

TABLE 14A.43

Table 14A.43 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (f)	Aust
2015										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Male	'000	13.8 ± 6.4	13.3 ± 5.4	7.3 ± 3.6*	3.6 ± 1.9*	2.8 ± 1.7*	np	np	–	42.0 ± 8.9
Female	'000	18.6 ± 6.9	19.5 ± 6.7	14.9 ± 5.2	3.7 ± 2.0*	9.3 ± 3.5	2.6 ± 1.2	1.0 ± 0.8*	–	69.6 ± 11.7
People	'000	34.5 ± 9.9	31.4 ± 8.4	22.6 ± 6.4	7.8 ± 2.6	10.9 ± 3.7	3.1 ± 1.3	1.3 ± 0.8*	0.6 ± 0.4*	111.5 ± 14.9
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Male	'000	17.3 ± 6.9	14.8 ± 5.8	7.7 ± 4.1*	3.5 ± 2.0*	3.3 ± 1.8*	np	np	–	47.8 ± 9.6
Female	'000	27.0 ± 7.5	27.5 ± 7.7	19.2 ± 5.6	7.2 ± 2.7	12.7 ± 3.9	3.4 ± 1.4	1.0 ± 0.8*	–	94.1 ± 12.9
People	'000	43.4 ± 10.2	43.1 ± 10.1	26.0 ± 7.0	11.4 ± 2.8	14.8 ± 4.1	3.5 ± 1.4	1.7 ± 0.9*	0.6 ± 0.4*	144.4 ± 15.8
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Male	%	79.8 ± 19.1	89.9 ± 9.5	94.8 ± 69.1	102.9 ± 80.9	84.8 ± 25.3	100.0	60.0 ± np	–	87.9 ± 5.5
Female	%	68.9 ± 17.0	70.9 ± 14.0	77.6 ± 14.6	51.4 ± 20.1	73.2 ± 15.8	76.5 ± 20.1	100.0	–	74.0 ± 7.3
People	%	79.5 ± 13.2	72.9 ± 9.4	86.9 ± 8.0	68.4 ± 15.1	73.6 ± 14.0	88.6 ± 12.0	76.5 ± 22.8	100.0	77.2 ± 5.9
2012										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Male	'000	4.8 ± 3.5*	9.9 ± 3.5	2.5 ± 2.4*	2.2 ± 1.8*	2.1 ± 1.3*	1.0 ± 0.8*	np	–	24.2 ± 5.4
Female	'000	21.7 ± 5.7	20.0 ± 4.8	8.7 ± 4.0	4.2 ± 2.2*	4.5 ± 1.8	1.4 ± 0.9*	0.7 ± 0.5*	np	62.4 ± 8.1
People	'000	28.7 ± 6.8	28.7 ± 5.2	13.8 ± 4.5	6.2 ± 2.6	5.7 ± 2.2	2.0 ± 1.2*	0.7 ± 0.6*	np	84.7 ± 10.0
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Male	'000	7.7 ± 4.0*	10.2 ± 3.5	3.3 ± 2.6*	2.8 ± 1.9*	2.6 ± 1.4*	1.4 ± 0.8*	0.7 ± 0.5*	–	26.8 ± 5.7
Female	'000	25.1 ± 5.8	24.6 ± 5.4	11.7 ± 4.3	5.9 ± 2.3	4.0 ± 2.0*	1.4 ± 0.9*	0.8 ± 0.6*	np	73.2 ± 8.8
People	'000	33.7 ± 7.0	34.8 ± 6.1	15.7 ± 4.9	8.4 ± 2.7	7.4 ± 2.3	2.7 ± 1.2	1.1 ± 0.7*	np	100.0 ± 10.4
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Male	%	62.3 ± 32.2	97.1 ± 8.0	75.8 ± 43.7	78.6 ± 35.7	80.8 ± 26.9	71.4 ± 40.0	np	–	90.3 ± 5.8
Female	%	86.5 ± 11.4	81.3 ± 8.1	74.4 ± 20.3	71.2 ± 24.6	112.5 ± 71.2	100.0	87.5 ± 26.9	100.0	85.2 ± 4.2
People	%	85.2 ± 9.4	82.5 ± 4.4	87.9 ± 8.3	73.8 ± 21.1	77.0 ± 16.8	74.1 ± 29.5	63.6 ± 39.1	100.0	84.7 ± 4.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.43 Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
(a)	Includes primary carers (aged 15 years or over) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See section 15.4 for more details.								
(b)	Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.								
(c)	Data includes only those persons who undertook a personal interview, and does not include proxy interviews.								
(d)	Primary carers who did not state their receipt and satisfaction with the quality of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2015 this represents 32 per cent of all Primary Carers of persons aged 65 years or over who used services. In 2012, 48 per cent of Primary Carers of persons aged 65 years or over did not state their receipt and satisfaction with the quality of organised services.								
(e)	Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.								
(f)	Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.								
	– Nil or rounded to zero. np Not published.								

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

TABLE 14A.44

Table 14A.44 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
<i>2015</i>										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	'000	21.7 ± 6.2	13.2 ± 5.7	9.8 ± 4.5	3.5 ± 2.4*	5.3 ± 2.3	1.7 ± 1.1*	1.0 ± 0.6*	np	55.2 ± 9.2
Female	'000	38.2 ± 9.8	27.8 ± 6.7	19.7 ± 6.4	6.8 ± 2.7	10.5 ± 3.9	3.8 ± 1.5	1.3 ± 0.8*	np	110.8 ± 12.2
People	'000	58.3 ± 11.7	40.6 ± 9.0	30.8 ± 8.3	11.5 ± 3.8	15.4 ± 4.6	4.7 ± 1.7	2.5 ± 0.9	0.8 ± 0.6*	166.8 ± 16.3
Number of primary carers										
Male	'000	43.0 ± 9.0	31.6 ± 7.6	18.7 ± 6.7	7.3 ± 2.9	10.3 ± 2.8	2.3 ± 1.5*	1.9 ± 0.8	0.2 ± np*	116.3 ± 13.4
Female	'000	78.1 ± 12.7	66.1 ± 10.8	39.8 ± 7.7	17.6 ± 4.1	23.5 ± 5.1	6.8 ± 2.0	2.8 ± 1.3	1.1 ± 0.6*	236.8 ± 19.0
People	'000	123.7 ± 15.5	99.5 ± 13.5	61.0 ± 10.0	24.6 ± 4.6	34.0 ± 6.1	9.0 ± 2.6	4.8 ± 1.3	0.9 ± 0.7*	353.5 ± 23.6
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	%	50.5 ± 9.8	41.8 ± 15.2	52.4 ± 14.9	47.9 ± 25.7	51.5 ± 17.4	73.9 ± 0.0	52.6 ± 25.4	100.0	47.5 ± 5.7
Female	%	48.9 ± 9.7	42.1 ± 7.5	49.5 ± 12.9	38.6 ± 12.5	44.7 ± 13.6	55.9 ± 15.7	46.4 ± 19.8	np	46.8 ± 3.5
People	%	47.1 ± 7.3	40.8 ± 7.1	50.5 ± 10.8	46.7 ± 12.5	45.3 ± 10.9	52.2 ± 11.7	52.1 ± 13.5	88.9 ± 25.4	47.2 ± 3.4
<i>2012</i>										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	'000	10.4 ± 5.1	13.2 ± 4.7	6.1 ± 3.3*	3.1 ± 1.8*	4.0 ± 1.8	0.9 ± 0.7*	np	–	38.0 ± 7.1
Female	'000	29.1 ± 5.9	25.1 ± 5.2	14.4 ± 4.8	7.8 ± 3.1	6.1 ± 1.9	2.8 ± 1.0	0.7 ± 0.6*	0.3 ± 0.3*	84.1 ± 10.1
People	'000	38.6 ± 7.7	36.8 ± 7.2	20.5 ± 5.4	9.9 ± 3.6	9.4 ± 2.8	3.9 ± 1.3	1.4 ± 0.7*	0.3 ± 0.3*	122.7 ± 13.0
Number of primary carers										
Male	'000	27.0 ± 6.6	24.9 ± 6.2	11.1 ± 4.2	6.0 ± 2.6	5.8 ± 2.4	1.6 ± 1.0*	1.5 ± 0.7	–	79.7 ± 12.0
Female	'000	59.8 ± 9.1	58.9 ± 9.4	30.8 ± 7.0	14.6 ± 4.2	13.0 ± 3.3	4.8 ± 1.6	1.7 ± 0.9*	0.4 ± 0.4*	185.1 ± 14.1
People	'000	87.7 ± 12.5	84.2 ± 11.4	44.1 ± 8.1	19.5 ± 4.8	18.7 ± 4.5	7.0 ± 1.9	2.8 ± 1.0	0.4 ± 0.3*	264.8 ± 21.8
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Male	%	38.5 ± 16.1	53.0 ± 13.6	55.0 ± 20.7	51.7 ± 21.2	69.0 ± 12.2	56.2 ± 30.4	np	–	47.7 ± 5.2
Female	%	48.7 ± 6.4	42.6 ± 5.7	46.8 ± 11.3	53.4 ± 14.7	46.9 ± 8.7	58.3 ± 10.7	41.2 ± 30.5	75.0 ± 45.6	45.4 ± 4.2
People	%	44.0 ± 6.1	43.7 ± 6.2	46.5 ± 8.7	50.8 ± 13.6	50.3 ± 9.0	55.7 ± 11.4	50.0 ± 19.3	75.0 ± 16.3	46.3 ± 3.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

Table 14A.44 Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by sex of carer, by State and Territory (a), (b), (c), (d), (e)

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
<p>(a) Includes primary carers (aged 15 years or over) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See section 15.4 for more details.</p> <p>(b) Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.</p> <p>(c) Data includes only those persons who undertook a personal interview, and does not include proxy interviews.</p> <p>(d) Primary carers who did not state their satisfaction with the range of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2015 this represents 17 per cent of Primary Carers of persons aged 65 years or over. In 2012, 28 per cent of Primary Carers of persons aged 65 years or over did not state their satisfaction with the range of organised services available.</p> <p>(e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.</p> <p>(f) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.</p> <p>– Nil or rounded to zero. np Not published.</p>									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012 and 2015, Cat. No. 4430.0.

TABLE 14A.45

Table 14A.45 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by remoteness area, by State/Territory (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (g)</i>	<i>Aust</i>
2018										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	110.7 ± 13.9	122.0 ± 13.6	72.5 ± 10.9	42.6 ± 7.5	34.8 ± 12.9	..	7.5 ± 2.6	..	395.4 ± 24.0
Other (h)	'000	67.3 ± 11.6	45.4 ± 9.7	41.4 ± 11.1	8.1 ± 2.6	15.5 ± 7.3	20.4 ± 5.0	..	1.2 ± np**	198.4 ± 21.0
Total	'000	177.2 ± 16.3	168.3 ± 17.8	113.3 ± 12.2	51.6 ± 8.0	55.4 ± 14.7	20.4 ± 5.0	7.5 ± 2.6	1.2 ± np**	594.4 ± 30.3
Number of people 65 aged years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	136.6 ± 16.9	140.5 ± 14.0	88.8 ± 12.4	50.9 ± 8.0	43.3 ± 13.6	..	9.5 ± 3.2	..	467.5 ± 26.6
Other (h)	'000	77.1 ± 12.4	55.9 ± 11.7	47.0 ± 11.7	9.6 ± 3.0	18.3 ± 6.9	26.7 ± 6.2	..	1.2 ± np**	235.9 ± 24.0
Total	'000	214.6 ± 19.3	197.8 ± 19.8	135.9 ± 13.9	60.5 ± 8.2	58.2 ± 14.7	26.7 ± 6.2	9.5 ± 3.2	1.2 ± np**	704.5 ± 34.5
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	81.0 ± 1.7	86.8 ± 4.3	81.6 ± 4.8	83.7 ± 6.7	80.4 ± 15.9	..	78.9 ± 7.1	..	84.6 ± 1.8
Other (h)	%	87.3 ± 5.5	81.2 ± 3.3	88.1 ± 8.8	84.4 ± 8.9	84.7 ± 24.1	76.4 ± 6.1	..	100.0 ± np**	84.1 ± 2.5
Total	%	82.6 ± 1.6	85.1 ± 3.0	83.4 ± 2.9	85.3 ± 6.4	95.2 ± 7.5	76.4 ± 6.1	78.9 ± 7.1	100.0 ± np**	84.4 ± 1.2
2015										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	113.3 ± 15.1	109.4 ± 15.0	62.5 ± 11.9	34.2 ± 5.0	46.0 ± 6.2	..	8.1 ± 1.4	..	371.5 ± 27.7
Other (h)	'000	60.0 ± 15.2	46.8 ± 8.9	30.2 ± 9.5	11.8 ± 2.5	13.5 ± 5.7	18.8 ± 3.0	..	0.9 ± 0.9*	183.0 ± 21.9
Total	'000	172.3 ± 19.2	157.0 ± 15.7	94.6 ± 12.1	46.5 ± 5.5	59.0 ± 8.6	18.8 ± 3.0	8.1 ± 1.4	0.9 ± 0.9*	554.4 ± 30.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	125.1 ± 15.7	121.1 ± 16.1	70.1 ± 11.7	38.4 ± 5.6	48.0 ± 5.8	..	9.4 ± 1.7	..	413.7 ± 29.2
Other (h)	'000	61.8 ± 14.7	54.3 ± 10.1	37.8 ± 10.6	14.3 ± 2.8	15.1 ± 5.6	22.5 ± 2.8	..	1.5 ± 0.9*	208.2 ± 22.9
Total	'000	186.6 ± 19.4	175.4 ± 19.3	109.8 ± 11.8	52.4 ± 5.9	62.3 ± 8.2	22.5 ± 2.8	9.4 ± 1.7	1.5 ± 0.9*	621.2 ± 32.9
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	90.6 ± 4.1	90.3 ± 3.0	89.2 ± 8.2	89.1 ± 2.1	95.8 ± 5.6	..	86.2 ± 7.3	..	89.8 ± 2.1
Other (h)	%	97.1 ± 8.6	86.2 ± 3.4	79.9 ± 11.6	82.5 ± 5.7	89.4 ± 17.9	83.6 ± 8.4	..	60.0 ± 46.9	87.9 ± 4.1
Total	%	92.3 ± 3.8	89.5 ± 1.9	86.2 ± 5.9	88.7 ± 3.3	94.7 ± 5.8	83.6 ± 8.4	86.2 ± 7.3	60.0 ± 46.9	89.2 ± 1.2
2012										
Number of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	'000	113.5 ± 14.7	112.3 ± 13.4	65.6 ± 10.2	26.2 ± 4.7	42.2 ± 6.5	..	5.9 ± 1.3	..	366.0 ± 25.1

TABLE 14A.45

Table 14A.45 **People aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services in the last six months, by remoteness area, by State/Territory (a), (b), (c), (d), (e), (f)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (g)</i>	<i>Aust</i>
Other (h)	'000	62.0 ± 11.7	44.0 ± 8.2	38.7 ± 9.7	12.3 ± 4.0	15.3 ± 3.5	18.0 ± 2.7	..	1.4 ± 0.6	191.6 ± 16.5
Total	'000	175.0 ± 18.2	158.2 ± 14.6	105.0 ± 11.1	38.1 ± 6.2	57.1 ± 7.2	18.0 ± 2.7	5.9 ± 1.3	1.4 ± 0.6	558.8 ± 27.4
Number of people aged 65 years or over who received formal assistance with at least one activity in the previous 6 months										
Major cities	'000	129.8 ± 15.0	129.7 ± 13.5	74.8 ± 10.8	30.3 ± 5.3	46.2 ± 6.8	..	7.1 ± 1.4	..	413.4 ± 24.3
Other (h)	'000	73.5 ± 12.5	51.0 ± 8.4	41.6 ± 10.0	13.5 ± 4.2	17.4 ± 3.7	20.2 ± 2.7	..	1.7 ± 0.6	217.4 ± 18.7
Total	'000	201.5 ± 17.8	178.1 ± 14.3	114.9 ± 11.9	43.5 ± 6.8	63.6 ± 7.5	20.2 ± 2.7	7.1 ± 1.4	1.7 ± 0.6	630.5 ± 27.2
Proportion of people aged 65 years or over who are satisfied with the quality of assistance received from organised and formal services received in the last 6 months										
Major cities	%	87.4 ± 5.1	86.6 ± 5.1	87.7 ± 4.8	86.5 ± 3.9	91.3 ± 3.8	..	83.1 ± 9.6	..	88.5 ± 3.1
Other (h)	%	84.4 ± 6.8	86.3 ± 7.4	93.0 ± 6.4	91.1 ± 7.9	87.9 ± 8.3	89.1 ± 5.6	..	82.4 ± 18.2	88.1 ± 0.0
Total	%	86.8 ± 4.8	88.8 ± 4.0	91.4 ± 1.8	87.6 ± 3.8	89.8 ± 3.9	89.1 ± 5.6	83.1 ± 9.6	82.4 ± 18.2	88.6 ± 2.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.
- (b) Satisfaction questions only asked of persons who reported receiving assistance from at least one organised service in the last 6 months.
- (c) Only persons who reported receiving assistance from at least one organised service in the last 6 months.
- (d) Satisfaction with quality of assistance received from organised services includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility, property maintenance, reading and writing, self-care tasks and transport. Data excludes assistance received with communication tasks.
- (e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (f) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (g) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (h) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.46

Table 14A.46 **People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory (a), (b), (c), (d), (e)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
2018										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	'000	108.1 ± 14.0	113.0 ± 12.0	72.0 ± 10.9	41.8 ± 6.6	35.8 ± 12.6	..	7.8 ± 2.7	..	373.9 ± 22.7
Other (g)	'000	60.6 ± 11.0	46.3 ± 8.7	37.9 ± 10.8	8.1 ± 2.9	16.5 ± 6.4	18.9 ± 5.2	..	1.5 ± np**	190.6 ± 19.4
Total	'000	170.8 ± 15.7	156.6 ± 15.7	108.1 ± 12.7	49.1 ± 6.9	52.8 ± 14.1	18.9 ± 5.2	7.8 ± 2.7	1.5 ± np**	567.3 ± 27.8
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	153.7 ± 17.8	157.4 ± 14.5	96.4 ± 12.5	59.1 ± 7.4	42.6 ± 13.6	..	12.5 ± 3.3	..	519.5 ± 26.5
Other (g)	'000	93.5 ± 13.6	63.0 ± 12.6	55.8 ± 13.3	10.7 ± 2.9	21.1 ± 7.0	29.4 ± 6.2	..	2.7 ± 2.1*	276.6 ± 26.0
Total	'000	244.6 ± 21.1	219.3 ± 19.8	152.7 ± 15.6	70.9 ± 7.6	61.5 ± 14.1	29.4 ± 6.2	12.5 ± 3.3	2.7 ± 2.1*	796.5 ± 37.5
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	70.3 ± 4.1	71.8 ± 3.8	74.7 ± 5.9	70.7 ± 6.9	84.0 ± 12.2	..	62.4 ± 14.1	..	72.0 ± 2.4
Other (g)	%	64.8 ± 7.1	73.5 ± 9.5	67.9 ± 10.9	75.7 ± 17.1	78.2 ± 15.3	64.3 ± 11.3	..	55.6 ± 48.9*	68.9 ± 2.7
Total	%	69.8 ± 2.3	71.4 ± 3.1	70.8 ± 4.2	69.3 ± 6.2	85.9 ± 11.6	64.3 ± 11.3	62.4 ± 14.1	55.6 ± 48.9*	71.2 ± 1.0
2015										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	'000	109.7 ± 15.5	104.5 ± 15.6	61.3 ± 12.4	31.5 ± 5.1	44.3 ± 5.7	..	7.5 ± 1.4	..	359.4 ± 28.2
Other (g)	'000	53.8 ± 14.2	42.6 ± 8.4	34.5 ± 10.8	12.0 ± 2.9	13.9 ± 5.4	16.5 ± 3.0	..	0.9 ± 0.8*	176.1 ± 21.4
Total	'000	163.0 ± 18.5	148.7 ± 15.7	96.5 ± 12.7	45.0 ± 6.0	57.6 ± 8.0	16.5 ± 3.0	7.5 ± 1.4	0.9 ± 0.8*	534.2 ± 28.3
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	140.6 ± 16.8	138.0 ± 17.3	81.9 ± 12.0	43.2 ± 5.9	54.5 ± 6.4	..	10.6 ± 1.7	..	468.2 ± 30.3
Other (g)	'000	69.0 ± 14.3	58.0 ± 10.9	45.4 ± 12.9	15.4 ± 2.8	16.6 ± 5.2	26.0 ± 2.8	..	1.7 ± 0.9*	232.7 ± 24.2
Total	'000	207.3 ± 20.3	197.2 ± 20.9	127.3 ± 13.0	58.6 ± 6.3	70.8 ± 8.5	26.0 ± 2.8	10.6 ± 1.7	1.7 ± 0.9*	701.6 ± 34.4
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	78.0 ± 5.8	75.7 ± 6.1	74.8 ± 10.4	72.9 ± 6.1	81.3 ± 4.3	..	70.8 ± 6.1	..	76.8 ± 3.5
Other (g)	%	78.0 ± 12.8	73.4 ± 4.5	76.0 ± 10.1	77.9 ± 12.5	83.7 ± 18.7	63.5 ± 9.5	..	52.9 ± 38.1	75.7 ± 4.7
Total	%	78.6 ± 4.5	75.4 ± 0.0	75.8 ± 6.2	76.8 ± 6.0	81.4 ± 5.7	63.5 ± 9.5	70.8 ± 6.1	52.9 ± 38.1	76.1 ± 1.5
2012										
Number of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	'000	112.0 ± 13.6	101.8 ± 12.0	65.1 ± 9.4	23.5 ± 4.6	38.6 ± 5.8	..	5.3 ± 1.2	..	348.2 ± 23.2

Table 14A.46 People aged 65 years or over who are satisfied with the range of organised and formal service options available, by sex, by remoteness area, by State/Territory (a), (b), (c), (d), (e)

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (f)</i>	<i>Aust</i>
Other (g)	'000	60.3 ± 11.5	42.2 ± 7.7	36.1 ± 9.3	12.9 ± 3.7	14.5 ± 3.5	15.5 ± 2.6	..	1.1 ± 0.6*	183.0 ± 17.2
Total	'000	172.8 ± 16.9	145.5 ± 13.4	100.5 ± 10.6	37.5 ± 5.7	54.3 ± 6.5	15.5 ± 2.6	5.3 ± 1.2	1.1 ± 0.6*	530.5 ± 27.0
Number of people 65 years or over who receive assistance or have an unmet need for assistance from organised services										
Major cities	'000	145.8 ± 15.4	146.2 ± 13.5	82.2 ± 11.8	39.8 ± 6.6	50.2 ± 6.9	..	7.9 ± 1.4	..	472.2 ± 24.1
Other (g)	'000	79.4 ± 14.0	59.0 ± 9.6	47.7 ± 11.5	17.8 ± 4.5	18.7 ± 3.7	22.1 ± 2.9	..	2.2 ± 0.7	245.9 ± 20.2
Total	'000	224.7 ± 18.9	202.9 ± 14.7	131.0 ± 13.1	56.7 ± 7.8	68.5 ± 7.5	22.1 ± 2.9	7.9 ± 1.4	2.2 ± 0.7	718.3 ± 28.2
Proportion of people aged 65 years or over who are satisfied with the range of organised services available										
Major cities	%	76.8 ± 4.5	69.6 ± 5.0	79.2 ± 1.9	59.0 ± 6.0	76.9 ± 4.8	..	67.1 ± 9.6	..	73.7 ± 3.2
Other (g)	%	75.9 ± 5.4	71.5 ± 5.9	75.7 ± 6.7	72.5 ± 10.1	77.5 ± 11.1	70.1 ± 7.6	..	50.0 ± 23.1	74.4 ± 3.4
Total	%	76.9 ± 3.9	71.7 ± 4.1	76.7 ± 2.7	66.1 ± 4.1	79.3 ± 3.7	70.1 ± 7.6	67.1 ± 9.6	50.0 ± 23.1	73.9 ± 2.5

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Data includes only those persons living in households who undertook a personal interview, and does not include proxy interviews.
- (b) Includes persons who reported receiving assistance from at least one organised service in the last six months and persons who have an unmet need for assistance from organised services.
- (c) Satisfaction with range of organised services available includes assistance with cognitive or emotional tasks, health care, household chores, meal preparation, mobility tasks, property maintenance, reading and writing, self-care tasks and transport. Data excludes satisfaction with the range of organised communication services available.
- (d) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (e) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (f) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.
- (g) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.47

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (h)	Aust
2018										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Major cities	'000	45.7 ± 10.9	46.3 ± 10.2	31.4 ± 8.5	15.9 ± 4.1	5.9 ± 5.5*	..	4.9 ± 2.1	..	152.3 ± 17.3
Other (i)	'000	18.6 ± 7.7	12.1 ± 4.4	17.8 ± 6.1	4.8 ± 2.3	6.1 ± 4.1*	2.4 ± 2.2*	..	–	63.4 ± 11.8
Total	'000	65.2 ± 12.8	57.7 ± 11.2	50.9 ± 11.1	19.7 ± 4.4	8.0 ± 6.6*	2.4 ± 2.2*	4.9 ± 2.1	–	212.7 ± 20.8
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	67.3 ± 13.2	59.7 ± 11.2	43.7 ± 9.4	21.1 ± 5.0	8.6 ± 6.5*	..	7.0 ± 3.1	..	211.7 ± 20.4
Other (i)	'000	23.3 ± 8.0	17.7 ± 5.3	27.5 ± 7.2	7.7 ± 3.2	3.9 ± np**	5.3 ± 2.9*	..	2.2 ± np**	85.8 ± 14.0
Total	'000	90.1 ± 15.4	76.8 ± 12.0	70.6 ± 12.5	27.9 ± 5.4	17.0 ± 7.8	5.3 ± 2.9*	7.0 ± 3.1	2.2 ± np**	298.3 ± 25.7
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	67.9 ± 9.3	77.6 ± 8.8	71.9 ± 11.7	75.4 ± 7.4	68.6 ± 36.7*	..	70.0 ± 22.9	..	71.9 ± 4.4
Other (i)	%	79.8 ± 18.0	68.4 ± 14.6	64.7 ± 14.3	62.3 ± 16.5	156.4 ± np**	45.3 ± 34.2*	..	–	73.9 ± 6.7
Total	%	72.4 ± 7.0	75.1 ± 8.5	72.1 ± 9.2	70.6 ± 8.0	47.1 ± 32.7*	45.3 ± 34.2*	70.0 ± 22.9	–	71.3 ± 3.4
2015										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Major cities	'000	21.9 ± 8.7	23.8 ± 7.0	14.8 ± 5.5	6.1 ± 2.4	9.9 ± 3.0	..	1.3 ± 0.8*	..	75.0 ± 12.2
Other (i)	'000	13.9 ± 7.2*	9.9 ± 4.0	9.4 ± 4.2	1.5 ± 1.4*	2.9 ± 1.8*	3.1 ± 1.3	..	0.6 ± 0.4*	35.8 ± 9.3
Total	'000	34.5 ± 9.9	31.4 ± 8.4	22.6 ± 6.4	7.8 ± 2.6	10.9 ± 3.7	3.1 ± 1.3	1.3 ± 0.8*	0.6 ± 0.4*	111.5 ± 14.9
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	26.4 ± 9.2	31.5 ± 8.1	16.7 ± 6.0	9.1 ± 2.8	12.7 ± 3.6	..	1.7 ± 0.9*	..	97.6 ± 13.0
Other (i)	'000	15.5 ± 7.2	11.2 ± 4.8	9.8 ± 4.5	1.9 ± 1.7*	3.3 ± 1.8*	3.5 ± 1.4	..	0.6 ± 0.4*	46.8 ± 10.4
Total	'000	43.4 ± 10.2	43.1 ± 10.1	26.0 ± 7.0	11.4 ± 2.8	14.8 ± 4.1	3.5 ± 1.4	1.7 ± 0.9*	0.6 ± 0.4*	144.4 ± 15.8
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	83.0 ± 16.1	75.6 ± 10.5	88.6 ± 8.2	67.0 ± 16.5	78.0 ± 7.5	..	76.5 ± 22.8	..	76.8 ± 7.2
Other (i)	%	89.7 ± 20.6	88.4 ± 13.5	95.9 ± 10.3	78.9 ± 23.4	87.9 ± 24.3	88.6 ± 12.0	..	100.0	76.5 ± 10.5
Total	%	79.5 ± 13.2	72.9 ± 9.4	86.9 ± 8.0	68.4 ± 15.1	73.6 ± 14.0	88.6 ± 12.0	76.5 ± 22.8	100.0	77.2 ± 5.9
2012										
Number of primary carers who are satisfied with the quality of organised services received in the last 6 months to help in their caring role										
Major cities	'000	18.0 ± 5.9	18.1 ± 4.2	9.0 ± 4.1	5.0 ± 2.3	5.1 ± 1.9	..	0.7 ± 0.6*	..	56.6 ± 8.3

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
Other (i)	'000	9.9 ± 4.5	8.7 ± 3.3	np	np	1.4 ± 1.2*	2.0 ± 1.2*	..	np	30.0 ± 5.8
Total	'000	28.7 ± 6.8	28.7 ± 5.2	13.8 ± 4.5	6.2 ± 2.6	5.7 ± 2.2	2.0 ± 1.2*	0.7 ± 0.6*	np	84.7 ± 10.0
Number of primary carers who received organised assistance in their caring role in the previous 6 months										
Major cities	'000	20.1 ± 5.9	20.4 ± 4.6	11.7 ± 4.3	5.6 ± 2.3	6.0 ± 2.1	..	1.1 ± 0.7*	..	66.5 ± 8.7
Other (i)	'000	13.2 ± 4.8	11.8 ± 4.3	4.8 ± 2.7*	np	1.4 ± 1.2*	2.7 ± 1.2	..	np	35.2 ± 6.3
Total	'000	33.7 ± 7.0	34.8 ± 6.1	15.7 ± 4.9	8.4 ± 2.7	7.4 ± 2.3	2.7 ± 1.2	1.1 ± 0.7*	np	100.0 ± 10.4
Proportion of primary carers who are satisfied with the quality of organised services received to help in their caring role										
Major cities	%	89.6 ± 12.8	88.7 ± 5.9	76.9 ± 20.2	89.3 ± 16.5	85.0 ± 13.2	..	63.6 ± 39.1	..	85.1 ± 5.7
Other (i)	%	75.0 ± 20.6	73.7 ± 6.4	47.9 ± 46.4	100.0	100.0	74.1 ± 29.5	..	100.0	85.2 ± 6.0
Total	%	85.2 ± 9.4	82.5 ± 4.4	87.9 ± 8.3	73.8 ± 21.1	77.0 ± 16.8	74.1 ± 29.5	63.6 ± 39.1	100.0	84.7 ± 4.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Includes primary carers (aged 15 years or over living in households) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See definitions for Main recipient of care and Primary Carer in the Survey of Disability, Ageing and Carers, Australia: Summary of Findings, 2015 (Cat. no. 4430.0) Glossary.
- (b) Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.
- (c) Data includes only those persons who undertook a personal interview, and does not include proxy interviews.
- (d) Only includes primary carers who reported receiving assistance from organised services to assist with their caring role in the last 6 months.
- (e) Primary carers who did not state their receipt and satisfaction with the quality of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2018 this represents 24 per cent of all Primary Carers of persons aged 65 years or over who used organised services in the previous 6 months and 32 per cent and 48% of the same population in 2015 and 2012 respectively. Refer to SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for further information about the 'not stated' responses for these data items.
- (f) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (g) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

Table 14A.47 **Primary carers (carers of people aged 65 years or over) who are satisfied with the quality of formal services received to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
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(h) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(i) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.

.. Not applicable. – Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.48

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by emoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	Unit	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (h)	Aust
2018										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	'000	62.4 ± 14.2	52.5 ± 9.7	44.2 ± 9.8	18.0 ± 4.9	10.3 ± 7.1*	..	3.1 ± 1.9*	..	193.2 ± 22.0
Other (i)	'000	22.6 ± 9.0	17.1 ± 5.0	24.7 ± 6.6	3.9 ± 2.0*	6.4 ± 4.9*	4.6 ± 2.9*	..	2.1 ± np**	79.6 ± 13.7
Total	'000	86.5 ± 17.6	70.3 ± 11.2	68.4 ± 11.8	21.7 ± 5.0	17.0 ± 8.5*	4.6 ± 2.9*	3.1 ± 1.9*	2.1 ± np**	272.8 ± 28.9
Number of primary carers										
Major cities	'000	166.0 ± 24.1	147.8 ± 16.2	99.0 ± 15.1	50.2 ± 7.5	36.4 ± 12.7	..	13.5 ± 3.8	..	515.8 ± 35.4
Other (i)	'000	71.1 ± 14.9	46.4 ± 10.0	71.8 ± 13.7	10.4 ± 3.4	17.2 ± 8.2	22.3 ± 5.9	..	4.9 ± 4.2*	239.0 ± 23.4
Total	'000	236.6 ± 26.0	193.9 ± 17.5	169.3 ± 20.2	59.8 ± 8.3	55.2 ± 14.5	22.3 ± 5.9	13.5 ± 3.8	4.9 ± 4.2*	756.1 ± 40.0
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	37.6 ± 6.6	35.5 ± 5.2	44.6 ± 7.2	35.9 ± 8.2	28.3 ± 16.8*	..	23.0 ± 12.6*	..	37.5 ± 3.4
Other (i)	%	31.8 ± 10.8	36.9 ± 7.2	34.4 ± 6.5	37.5 ± 14.8	37.2 ± 22.5*	20.6 ± 11.7*	..	42.9 ± np**	33.3 ± 4.7
Total	%	36.6 ± 6.3	36.3 ± 4.8	40.4 ± 5.0	36.3 ± 6.6	30.8 ± 13.2	20.6 ± 11.7*	23.0 ± 12.6*	42.9 ± np**	36.1 ± 3.3
2015										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	'000	41.5 ± 10.1	29.6 ± 7.5	19.2 ± 6.7	7.0 ± 2.6	9.7 ± 3.5	..	2.5 ± 0.9	..	107.7 ± 15.2
Other (i)	'000	18.8 ± 8.3	14.2 ± 4.6	12.8 ± 5.5	3.1 ± 2.3*	5.2 ± 2.7*	4.7 ± 1.7	..	0.8 ± 0.6*	57.9 ± 10.1
Total	'000	58.3 ± 11.7	40.6 ± 9.0	30.8 ± 8.3	11.5 ± 3.8	15.4 ± 4.6	4.7 ± 1.7	2.5 ± 0.9	0.8 ± 0.6*	166.8 ± 16.3
Number of primary carers										
Major cities	'000	86.5 ± 15.4	77.1 ± 11.3	35.1 ± 7.3	18.6 ± 4.3	26.6 ± 4.8	..	4.8 ± 1.3	..	248.4 ± 23.4
Other (i)	'000	36.7 ± 10.0	22.4 ± 6.7	26.8 ± 7.2	5.5 ± 2.5	7.2 ± 3.0	9.0 ± 2.6	..	0.9 ± 0.7*	106.5 ± 13.6
Total	'000	123.7 ± 15.5	99.5 ± 13.5	61.0 ± 10.0	24.6 ± 4.6	34.0 ± 6.1	9.0 ± 2.6	4.8 ± 1.3	0.9 ± 0.7*	353.5 ± 23.6
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	48.0 ± 7.9	38.4 ± 7.9	54.7 ± 15.2	37.6 ± 10.8	36.5 ± 11.4	..	52.1 ± 13.5	..	43.4 ± 4.6
Other (i)	%	51.2 ± 17.8	63.4 ± 8.0	47.8 ± 15.8	56.4 ± 32.5	72.2 ± 20.9	52.2 ± 11.7	..	88.9 ± 25.4	54.4 ± 6.5
Total	%	47.1 ± 7.3	40.8 ± 7.1	50.5 ± 10.8	46.7 ± 12.5	45.3 ± 10.9	52.2 ± 11.7	52.1 ± 13.5	88.9 ± 25.4	47.2 ± 3.4
2012										
Number of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	'000	26.9 ± 6.5	24.3 ± 6.1	15.5 ± 5.0	6.2 ± 2.8	6.2 ± 2.2	..	1.4 ± 0.7*	..	77.4 ± 11.1

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by emoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
Other (i)	'000	13.5 ± 5.3	13.7 ± 4.1	6.5 ± 3.2*	4.0 ± 2.2*	3.0 ± 1.8*	3.9 ± 1.3	..	0.3 ± 0.3*	43.4 ± 7.1
Total	'000	38.6 ± 7.7	36.8 ± 7.2	20.5 ± 5.4	9.9 ± 3.6	9.4 ± 2.8	3.9 ± 1.3	1.4 ± 0.7*	0.3 ± 0.3*	122.7 ± 13.0
Number of primary carers										
Major cities	'000	59.0 ± 10.3	57.4 ± 8.1	30.3 ± 6.8	13.9 ± 4.0	12.5 ± 3.4	..	2.8 ± 1.0	..	174.1 ± 17.1
Other (i)	'000	26.5 ± 7.6	29.5 ± 7.1	13.1 ± 5.0	5.6 ± 3.3*	6.8 ± 2.7	7.0 ± 1.9	..	0.4 ± 0.3*	90.2 ± 12.0
Total	'000	87.7 ± 12.5	84.2 ± 11.4	44.1 ± 8.1	19.5 ± 4.8	18.7 ± 4.5	7.0 ± 1.9	2.8 ± 1.0	0.4 ± 0.3*	264.8 ± 21.8
Proportion of primary carers who are satisfied with the range of organised services available to help in their caring role										
Major cities	%	45.6 ± 7.7	42.3 ± 8.8	51.2 ± 11.8	44.6 ± 15.4	49.6 ± 12.1	..	50.0 ± 19.3	..	44.5 ± 4.6
Other (i)	%	50.9 ± 13.6	46.4 ± 8.1	49.6 ± 15.5	71.4 ± 28.8	44.1 ± 18.8	55.7 ± 11.4	..	75.0 ± 16.3	48.1 ± 4.6
Total	%	44.0 ± 6.1	43.7 ± 6.2	46.5 ± 8.7	50.8 ± 13.6	50.3 ± 9.0	55.7 ± 11.4	50.0 ± 19.3	75.0 ± 16.3	46.3 ± 3.1

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

- (a) Includes primary carers (aged 15 years or over living in households) with a main recipient of care aged 65 years or more, or a non-main recipient aged 65 years or more. Recipients of primary carers are people living with a profound or severe core activity limitation. See definitions for Main recipient of care and Primary Carer in the Survey of Disability, Ageing and Carers, Australia: Summary of Findings, 2015 (Cat. no. 4430.0) Glossary.
- (b) Organised services to help in caring role may include services which are not directly related to a carer's recipient but which the primary carer perceives as helping them in their caring role.
- (c) Data includes only those persons who undertook a personal interview, and does not include proxy interviews.
- (d) Primary carers who did not state their satisfaction with the range of organised services have been excluded from both the numerator and the denominator. Proportions have been calculated excluding these 'not stated' responses. It should be noted that in 2018 this represents 24% of all Primary Carers of persons aged 65 years or over, 32% of the same population in 2015, and 28% 2012. Refer to SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for further information about the 'not stated' responses for these data items.
- (e) Cells in the table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. Refer to the SDAC Summary of Findings Publication (ABS Cat. no. 4430.0) for more details.
- (f) Includes those who do not currently receive any assistance.
- (g) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).
- (h) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

Table 14A.48 **Primary carers (carers of people aged 65 years or over) who are satisfied with the range of formal services available to help in their caring role, by remoteness area, by State and Territory (a), (b), (c), (d), (e), (f), (g)**

<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (h)</i>	<i>Aust</i>
(i) Includes inner regional, outer regional and remote. Excludes very remote and migratory areas. Refer to the SDAC Summary of Findings publication (ABS Cat. no. 4430.0) for further details.									
.. Not applicable. np Not published.									

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2012, 2015 and 2018, Cat. No. 4430.0.

Table 14A.49 **Aged care assessment program — activity and costs (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (b)</i>	<i>Aust</i>
Assessments (all people)										
2009-10	no.	60 562	49 776	29 096	19 447	16 533	4 994	2 212	959	183 579
2010-11	no.	59 499	49 210	28 677	19 106	13 625	4 864	1 942	1 057	177 980
2011-12	no.	60 171	51 382	30 045	18 382	13 641	5 170	2 294	1 044	182 129
2012-13	no.	60 996	53 374	30 640	18 097	13 338	4 854	2 089	892	184 280
2013-14	no.	62 269	54 513	29 609	16 883	13 651	5 155	2 285	1 071	185 436
2014-15	no.	58 179	53 484	32 685	16 714	12 624	4 950	2 026	941	181 603
2015-16	no.	52 734	46 280	28 293	15 118	12 907	4 046	1 890	800	162 068
2016-17	no.	53 866	46 584	28 392	14 890	12 987	4 008	1 974	891	163 592
2017-18	no.	60 943	52 104	34 657	15 932	14 709	4 724	1 830	950	185 849
2018-19	no.	60 057	49 749	31 628	15 243	15 535	4 667	1 766	933	179 578
Real expenditure (2018-19 dollars) (c), (d)										
2009-10	\$m	30.3	21.8	15.7	9.0	8.1	2.4	1.0	1.2	89.6
2010-11	\$m	28.0	17.9	14.6	8.4	5.8	2.2	0.8	1.0	78.6
2011-12	\$m	33.8	25.4	16.8	9.6	10.2	2.5	1.1	1.4	100.9
2012-13	\$m	38.1	27.4	19.8	11.3	10.1	3.0	1.2	1.5	112.4
2013-14	\$m	36.2	26.0	18.8	10.8	9.6	2.8	1.2	1.4	106.7
2014-15	\$m	38.2	27.5	19.5	11.4	10.2	3.0	1.2	1.5	112.5
2015-16	\$m	40.2	29.2	21.0	12.1	10.8	3.2	1.3	1.6	119.3
2016-17	\$m	42.6	30.7	22.1	12.7	11.3	3.3	1.4	1.7	125.9
2017-18	\$m	43.6	31.4	22.6	13.0	11.6	3.4	1.4	1.7	128.8
2018-19	\$m	43.2	30.9	22.4	12.8	11.7	3.5	1.5	1.9	127.8
Aged care assessment, unit costs (2018-19 dollars) (d)										
Cost per assessment (all people) (e), (f)										
2009-10	\$	501.01	438.34	541.17	462.99	487.88	471.78	441.64	1 206.59	488.14
2010-11	\$	471.24	364.21	507.43	437.35	425.50	447.53	413.35	933.48	441.80
2011-12	\$	562.28	494.72	558.31	523.78	747.81	485.39	496.11	1 321.20	553.91
2012-13	\$	624.06	513.08	644.65	626.24	758.43	612.87	586.30	1 683.30	609.68
2013-14	\$	580.58	477.06	633.52	637.52	703.29	548.24	508.65	1 332.24	575.37

Table 14A.49 **Aged care assessment program — activity and costs (a)**

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (b)</i>	<i>Aust</i>
2014-15	\$	656.75	513.86	596.80	680.77	804.03	603.71	606.80	1 606.41	619.24
2015-16	\$	762.21	630.18	743.64	798.80	834.54	783.78	689.82	2 004.18	736.26
2016-17	\$	791.62	658.40	779.28	852.80	872.21	832.09	695.03	1 893.34	769.34
2017-18	\$	716.08	602.43	653.38	815.79	788.15	722.49	766.77	1 816.43	693.07
2018-19	\$	719.87	621.36	706.66	839.60	751.42	753.24	841.19	1 987.54	711.79

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Data in this table include complete assessments only for all years and exclude assessments which were withdrawn or cancelled.
- (b) The high cost for ACAT assessment in the NT is influenced by assessments of clients in remote locations necessitating additional costs including travel and accommodation for ACAT assessors.
- (c) Aged care assessment expenditure is Australian Government spending only.
- (d) Time series financial data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49).
- (e) Cost per assessment includes clients aged less than 65 years.
- (f) Data for 2015-16 was extracted from the Ageing and Aged Care Data Warehouse in October 2017. ACATs transitioned to use My Aged Care systems in early 2016. My Aged Care assessment data contained an additional 37 473 assessments nationwide that could not be attributed to a state or territory.

Source: Department of Health (unpublished); table 2A.49.

Table 14A.50 **CHSP and HACC — cost per hour of service (2018-19 dollars) (a), (b)**

	NSW	Vic (c)	Qld	WA (d)	SA	Tas	ACT	NT (e)	Aust
HACC									
<i>2011-12</i>									
Domestic assistance	41.72	33.62	na	56.00	41.76	50.11	41.21	na	na
Personal Care	46.26	41.08	na	56.00	64.46	46.46	61.24	na	na
Allied Health	79.50	97.87	na	132.63	87.00	101.74	79.07	na	na
Nursing	82.01	91.18	na	132.63	79.83	107.95	88.82	na	na
<i>2012-13</i>									
Domestic assistance	57.23	33.43	47.49	56.74	38.08	52.86	45.01	42.29	49.96
Personal Care	64.40	41.46	48.64	56.74	54.75	50.34	63.51	32.72	56.68
Allied Health	98.75	90.44	93.59	146.65	80.78	101.96	83.41	na	94.20
Nursing	96.27	97.87	93.29	146.65	113.00	108.29	87.05	na	97.34
<i>2013-14</i>									
Domestic assistance	58.26	33.73	50.74	60.94	40.98	55.13	49.41	45.18	48.57
Personal Care	65.71	39.17	51.42	60.94	57.40	53.80	64.28	29.01	55.14
Allied Health	106.01	104.46	97.52	159.96	93.26	106.83	87.36	na	99.96
Nursing	100.64	95.76	97.41	159.96	119.46	111.34	87.08	na	99.45
<i>2014-15</i>									
Domestic assistance	57.31	35.49	49.92	52.19	40.32	54.24	48.62	44.46	na
Personal Care	64.65	42.36	50.59	85.06	56.48	52.93	63.25	28.54	na
Allied Health	104.45	100.29	95.96	191.45	91.76	105.11	85.96	426.76	na
Nursing	99.02	104.98	95.85	157.47	117.54	109.55	85.69	220.72	na
<i>2015-16</i>									
Domestic assistance	..	38.52	..	52.17
Personal Care	..	41.26	..	84.94
Allied Health	..	98.47	..	180.97
Nursing	..	99.79	..	155.93
<i>2016-17</i>									
Domestic assistance	53.26
Personal Care	93.72
Allied Health	200.01
Nursing	161.16
<i>2017-18</i>									
Domestic assistance	54.25
Personal Care	95.93
Allied Health	171.44
Nursing	170.10
<i>2018-19 (f)</i>									
Domestic assistance
Personal Care
Allied Health
Nursing
CHSP (f)									
<i>2017-18</i>									
Domestic assistance	56.16	46.97	45.38	..	46.97	48.61	55.02	83.38	49.44
Personal Care	64.68	62.70	53.01	..	90.22	54.23	55.92	59.93	62.24
Allied Health	116.12	102.78	98.25	..	101.23	102.39	112.48	129.16	102.30

Table 14A.50 **CHSP and HACC — cost per hour of service (2018-19 dollars) (a), (b)**

	<i>NSW</i>	<i>Vic (c)</i>	<i>Qld</i>	<i>WA (d)</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
Nursing	34.99	114.12	132.69	..	118.37	91.26	73.47	545.96	77.86
<i>2018-19</i>									
Domestic assistance	63.14	48.24	50.76	58.23	48.69	52.42	55.71	70.71	53.84
Personal Care	71.76	64.52	56.88	84.15	82.95	59.37	69.33	41.51	67.53
Allied Health	107.29	107.81	113.87	109.20	119.33	148.75	89.28	132.58	111.04
Nursing	141.14	110.53	114.93	191.92	116.68	105.27	80.10	364.90	118.10

Data are not comparable across jurisdictions (see caveats in footnotes below).

Data are complete (subject to caveats) for the current reporting period.

- (a) Time series financial data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49).
- (b) There is no commonly agreed methodology for calculating unit costs and therefore unit costs across jurisdictions are not comparable.
- (c) The unit costs reported for some years do not correspond to Victoria's HACC unit prices published by the Department of Health, since they are based on a different methodology.
- (d) WA contract by service group. Unit costs reported are an average across all services in the group.
- (e) Unit costings are not available for the NT for some years or for some services in some years due to remote services and other factors.
- (f) The Department of Health advised that the CHSP was estimated to have supported more than 640 000 older clients aged 65 years and over (aged 50 years and over for Aboriginal and Torres Strait Islander people) in 2015-16 through direct delivery of home support services. Due to under-reporting and a new data capturing system CHSP client and activity data were not provided for 2015-16.

na Not available. .. Not applicable.

Source: Department of Health (unpublished); Victorian and WA governments (unpublished); table 2A.49.

TABLE 14A.51

Table 14A.51 **Participation of people aged 65 years or over in any social and community activities away from home in the last three months, by disability status (per cent) (a), (b), (c), (d)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (e)	Aust
2018									
<i>Participated in social or community activities away from home</i>									
Profound or severe disability (f)	79.5 ± 5.1	88.7 ± 4.2	81.9 ± 4.8	82.5 ± 6.3	84.1 ± 8.7	96.3 ± 40.8	69.8 ± 17.9	87.1 ± 50.5*	82.9 ± 3.2
Other disability (g)	95.1 ± 2.8	95.6 ± –	94.3 ± 3.1	97.4 ± 1.7	93.1 ± 6.0	91.3 ± 5.9	92.0 ± 6.1	75.5 ± 21.8	94.7 ± 1.1
All disability types (h)	90.5 ± 2.3	93.3 ± –	90.4 ± 3.2	93.4 ± 3.1	94.0 ± 4.8	91.8 ± 4.1	91.4 ± 5.6	88.2 ± 20.4	91.4 ± 1.4
Without disability	96.8 ± 1.3	97.5 ± 1.3	96.4 ± 2.1	96.7 ± 1.5	96.0 ± 4.5	97.8 ± 2.3	97.3 ± 3.6	89.2 ± 9.8	97.0 ± 0.6
All older people	93.6 ± 1.3	95.6 ± 0.9	93.1 ± 1.6	95.1 ± 1.3	95.3 ± 3.2	96.4 ± 2.5	94.7 ± 3.7	90.9 ± 9.1	94.4 ± 0.7
<i>Did not participate in any social or community activities away from home</i>									
Profound or severe disability (f)	20.8 ± 5.2	13.4 ± 4.1	18.1 ± 6.5	16.5 ± 7.3	16.7 ± 9.1*	9.6 ± 8.3*	11.5 ± np**	25.8 ± np**	17.1 ± 2.2
Other disability (g)	4.8 ± 1.6	4.7 ± 1.9	6.4 ± 2.1	2.2 ± 2.0*	7.8 ± np**	5.4 ± 4.7*	6.1 ± np**	9.4 ± np**	5.2 ± 1.0
All disability types (h)	9.6 ± 2.0	6.7 ± 1.9	9.7 ± 2.6	5.8 ± 2.4	7.7 ± 6.1*	6.7 ± 4.3*	10.2 ± 7.9*	18.4 ± np**	8.6 ± 1.1
Without disability	3.2 ± 1.1	2.0 ± 1.0*	3.6 ± 1.6	3.4 ± 1.2	2.6 ± np**	0.8 ± np**	2.3 ± np**	–	3.1 ± 0.6
All older people	6.3 ± 1.3	4.3 ± 1.0	6.9 ± 1.6	4.7 ± 1.2	5.9 ± 3.2*	3.5 ± 2.6*	5.7 ± 4.1*	6.7 ± np**	5.7 ± 0.7
2015									
<i>Participated in social or community activities away from home</i>									
Profound or severe disability (f)	79.4 ± 5.4	88.5 ± 2.8	79.1 ± 5.2	79.5 ± 12.4	83.8 ± 7.7	91.5 ± 5.0	91.3 ± 6.2	94.1 ± 22.8	82.9 ± 2.3
Other disability (g)	93.5 ± 2.0	95.5 ± 1.0	94.2 ± 2.7	94.0 ± 3.6	96.5 ± 1.1	94.6 ± 3.3	94.7 ± 6.2	90.2 ± 7.9	94.7 ± 0.9
All disability types (h)	90.2 ± 1.4	92.4 ± 1.5	90.6 ± 3.1	90.8 ± 3.4	93.6 ± 2.5	92.8 ± 2.1	94.4 ± 4.2	88.5 ± 9.7	91.3 ± 1.0
Without disability	95.3 ± 1.6	96.2 ± 0.9	96.4 ± 1.0	94.9 ± 1.8	97.0 ± 2.1	93.7 ± 2.6	96.4 ± 2.5	97.4 ± 4.7	95.9 ± 0.7
All older people	92.9 ± 1.2	94.5 ± 1.1	93.3 ± 1.3	93.1 ± 2.0	95.4 ± 1.1	94.2 ± 1.8	95.2 ± 1.9	95.5 ± 4.1	93.6 ± 0.6
<i>Did not participate in any social or community activities away from home</i>									
Profound or severe disability (f)	18.9 ± 5.0	12.7 ± 4.2	17.2 ± 5.3	19.0* ± 12.9	15.2 ± 5.5	10.0* ± 7.2	13.8 ± 6.4	np	16.9 ± 2.3
Other disability (g)	5.7 ± 1.5	4.7 ± 1.9	5.7 ± 1.9	5.0 ± 2.2	3.2 ± 1.4	5.7* ± 3.5	4.5* ± 3.1	np	5.2 ± 0.8
All disability types (h)	9.9 ± 1.8	7.5 ± 1.9	9.9 ± 2.3	8.7 ± 3.4	6.1 ± 1.9	6.8 ± 3.0	7.5 ± 3.3	np	8.8 ± 1.0
Without disability	4.9 ± 1.5	3.7 ± 1.6	3.5 ± 1.5	5.9 ± 2.1	2.1* ± 1.6	5.0* ± 3.0	np	5.3* ± 4.7	4.2 ± 0.8

Table 14A.51 **Participation of people aged 65 years or over in any social and community activities away from home in the last three months, by disability status (per cent) (a), (b), (c), (d)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (e)</i>	<i>Aust</i>
All older people	7.3 ± 1.2	5.6 ± 1.1	6.4 ± 1.3	7.2 ± 2.0	4.5 ± 1.1	5.6 ± 1.8	4.6 ± 1.9	6.0* ± 4.1	6.3 ± 0.6

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

(a) Cells in this table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. For more information on data quality, including collection methodologies and data limitations, see the ABS website (<http://www.abs.gov.au/ausstats/abs@.nsf/PrimaryMainFeatures/4430.0?OpenDocument>).

(b) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(c) Persons aged 65 years or over, living in households.

(d) The social and community activities participated in away from home in the last 3 months are: visited relatives or friends, went out with friends or relatives, religious or spiritual group activities, voluntary or community service activities, performing arts group activity, art or craft, or practical hobby group activities, went on holidays or camping with others, sport or physical recreation with others, other recreational or special interest group activities, support groups and other activities not specified elsewhere.

(e) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(f) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.

(g) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.

(h) Includes those who do not have a specific limitation or restriction.

– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.52

Table 14A.52 **People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
2018									
<i>Last week (e)</i>									
Profound or severe disability (f)	69.5 ± 4.8	74.9 ± 7.6	66.9 ± 2.5	75.7 ± 6.5	75.6 ± 15.6	88.2 ± 5.4	56.3 ± 16.3	35.5 ± np**	71.4 ± 3.1
Other disability (g)	75.1 ± 4.0	78.5 ± 4.0	74.9 ± 3.7	82.6 ± 4.2	79.8 ± 7.2	80.2 ± 6.8	74.2 ± 14.1	77.4 ± 35.2	77.6 ± 2.4
All disability types (h)	73.1 ± 3.2	76.9 ± 3.8	72.8 ± 3.1	81.6 ± 3.4	83.4 ± 4.3	80.8 ± 5.5	76.3 ± 11.2	63.2 ± 33.7*	75.8 ± 1.6
Without disability	76.8 ± 3.3	75.8 ± 2.8	78.3 ± 3.7	83.8 ± 2.6	84.9 ± 5.2	84.2 ± 6.9	83.4 ± 6.2	54.2 ± 33.5*	78.3 ± 1.4
All older people	75.1 ± 2.4	76.5 ± 2.1	75.3 ± 2.5	82.9 ± 2.3	83.8 ± 4.9	81.7 ± 5.1	80.1 ± 6.8	61.2 ± 21.6	77.1 ± 1.1
<i>Last month (i)</i>									
Profound or severe disability (f)	87.0 ± 2.9	95.4 ± 3.4	89.5 ± 5.3	91.6 ± 6.6	84.8 ± 10.1	91.9 ± 9.9	77.1 ± 10.4	71.0 ± 30.3	89.3 ± 2.6
Other disability (g)	93.5 ± 2.7	94.0 ± 2.0	92.1 ± 2.7	95.0 ± 3.5	92.4 ± 7.2	90.2 ± 5.3	92.6 ± 8.3	90.6 ± 25.0	93.1 ± 1.6
All disability types (h)	91.3 ± 2.3	93.5 ± 1.8	91.1 ± 2.9	95.0 ± 2.2	92.7 ± 2.9	92.2 ± 4.5	91.0 ± 7.0	85.5 ± 28.3	92.0 ± 0.9
Without disability	92.7 ± 1.8	93.8 ± 1.7	93.4 ± 2.0	96.6 ± 1.5	95.8 ± 2.8	96.2 ± 3.2	102.3 ± 24.3	75.9 ± 18.7	94.1 ± 0.9
All older people	92.2 ± 1.3	93.8 ± 1.3	91.9 ± 1.4	95.6 ± 1.3	94.8 ± 3.2	93.2 ± 2.9	94.7 ± 3.7	78.2 ± 11.2	93.1 ± 0.7
<i>Last three months (j)</i>									
Profound or severe disability (f)	95.8 ± 0.6	98.4 ± 2.9	98.3 ± 3.1	95.7 ± 4.1	92.0 ± 9.6	102.9 ± 43.2	85.4 ± 10.2	100.0 ± –	95.7 ± 1.3
Other disability (g)	99.0 ± 0.6	98.6 ± 0.6	97.3 ± 2.9	98.2 ± 2.5	93.6 ± 7.0	96.1 ± 4.5	95.7 ± 9.2	100.0 ± –	98.0 ± 1.2
All disability types (h)	97.6 ± –	97.9 ± –	97.1 ± 2.1	98.0 ± 1.5	99.3 ± –	97.5 ± 2.7	98.0 ± 1.5	100.0 ± –	97.4 ± 0.8
Without disability	98.6 ± 0.6	98.6 ± 0.4	99.1 ± 1.6	98.7 ± 1.5	100.0 ± –	101.8 ± 20.8	100.0 ± –	100.0 ± –	99.0 ± 1.0
All older people	98.1 ± 0.6	98.4 ± 0.6	97.6 ± 1.0	98.7 ± 0.6	98.7 ± 1.9	99.0 ± 1.2	100.4 ± 2.2	100.0 ± –	98.3 ± 0.4
2015									
<i>Last week (e)</i>									
Profound or severe disability (f)	73.7 ± 5.6	78.0 ± 9.6	67.8 ± 4.7	80.4 ± 10.2	78.2 ± 3.9	81.5 ± 10.4	75.0 ± 13.4	70.6 ± 28.7	74.5 ± 2.9
Other disability (g)	77.0 ± 2.1	78.0 ± 5.6	72.1 ± 3.3	79.6 ± 6.0	80.5 ± 4.7	83.5 ± 5.4	76.5 ± 4.9	75.6 ± 14.2	77.3 ± 1.7
All disability types (h)	76.4 ± 2.3	77.3 ± 3.9	70.8 ± 3.4	79.3 ± 5.5	80.2 ± 3.0	82.3 ± 4.2	72.8 ± 8.0	67.2 ± 13.1	76.3 ± 1.6
Without disability	75.6 ± 2.9	81.4 ± 3.0	77.0 ± 2.1	79.2 ± 3.9	82.3 ± 3.7	84.5 ± 5.1	80.2 ± 6.5	75.0 ± 11.8	78.4 ± 1.4

Table 14A.52 **People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
All older people	76.0 ± 2.2	79.5 ± 3.0	74.1 ± 2.3	79.3 ± 3.2	81.2 ± 2.8	83.5 ± 2.9	78.2 ± 5.7	72.4 ± 8.4	77.4 ± 1.0
<i>Last month (i)</i>									
Profound or severe disability (f)	91.0 ± 3.9	93.1 ± 10.9	86.7 ± 9.1	95.8 ± 8.7	92.2 ± 1.6	93.1 ± 6.7	88.8 ± 13.2	105.9 ± 1.4	90.9 ± 0.8
Other disability (g)	92.7 ± 2.3	94.1 ± 1.6	91.3 ± 0.6	93.9 ± 3.3	94.7 ± 2.2	92.7 ± 4.2	92.4 ± 2.4	85.4 ± 10.9	93.4 ± 1.1
All disability types (h)	92.6 ± 1.9	93.6 ± 0.4	90.5 ± 0.5	93.9 ± 2.7	94.3 ± 1.2	94.0 ± 2.2	89.2 ± 4.0	85.2 ± 10.6	92.7 ± 0.8
Without disability	93.2 ± 1.5	94.2 ± 1.3	94.1 ± 2.0	92.1 ± 2.4	94.1 ± 2.5	92.5 ± 3.2	93.9 ± 1.5	89.5 ± 6.8	93.8 ± 1.0
All older people	92.9 ± 1.4	94.2 ± 1.4	92.4 ± 1.3	93.2 ± 1.7	94.8 ± 1.3	93.7 ± 2.0	92.6 ± 3.0	90.3 ± 5.2	93.2 ± 0.7
<i>Last three months (j)</i>									
Profound or severe disability (f)	96.0 ± 2.8	99.0 ± 12.7	91.5 ± 10.2	102.7 ± 16.4	100.0 ± 0.7	100.8 ± 0.4	98.8 ± 16.3	100.0 ± 15.5	96.8 ± 0.7
Other disability (g)	98.2 ± 1.1	99.6 ± 6.6	97.6 ± 2.5	97.3 ± 2.3	99.3 ± 1.4	96.8 ± 2.8	100.0 ± 14.8	90.2 ± 7.7	98.4 ± 3.3
All disability types (h)	98.0 ± 0.6	98.2 ± 1.1	96.8 ± 1.9	97.7 ± 1.6	99.7 ± 0.5	98.2 ± 0.8	99.1 ± 2.0	96.7 ± 6.0	97.8 ± 0.3
Without disability	98.0 ± 0.9	98.8 ± 4.9	98.6 ± 0.6	98.3 ± 1.5	98.1 ± 2.4	97.2 ± 2.2	98.4 ± 2.3	98.7 ± 4.1	98.4 ± 0.5
All older people	97.9 ± 0.9	99.1 ± 0.5	97.7 ± 1.0	98.5 ± 0.8	99.2 ± 0.7	97.9 ± 1.2	99.1 ± 0.9	97.8 ± 3.2	98.2 ± 0.4

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

(a) Cells in this table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. For more information on data quality, including collection methodologies and data limitations, see the ABS website (<http://www.abs.gov.au/ausstats/abs@.nsf/PrimaryMainFeatures/4430.0?OpenDocument>).

(b) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(c) Data are for persons aged 65 years or over, living in households

(d) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(e) Includes people who had face-to-face contact with family or friends not living in the same household every day or at least once in the last week.

(f) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.

Table 14A.52 **People aged 65 years or over who had face-to-face contact with family or friends not living in the same household in last three months, by frequency of contact and disability status (per cent) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (d)</i>	<i>Aust</i>
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(g) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.

(h) Includes those who do not have a specific limitation or restriction.

(i) Includes people who had face-to-face contact with family or friends not living in the same household every day, at least once in last month including every day or last week.

(j) Includes people who had face-to-face contact with family or friends not living in the same household every day, at least once in last three months including every day or last week or last month.

– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

TABLE 14A.53

Table 14A.53 **People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
2018									
<i>Older people who left home as often as liked</i>									
Profound or severe disability (e)	52.4 ± 4.9	53.1 ± 5.2	56.2 ± 6.1	62.0 ± 8.9	52.2 ± 18.1	62.5 ± 13.1	47.9 ± 19.5	58.1 ± 41.3*	54.2 ± 3.6
Other disability (f)	86.4 ± 3.7	86.4 ± 3.0	86.7 ± 3.4	86.1 ± 3.5	89.1 ± 7.7	85.7 ± 4.5	90.8 ± 6.9	79.2 ± 32.1	86.7 ± 1.9
All disability types (g)	75.8 ± 3.7	76.8 ± 3.0	77.8 ± 3.0	80.6 ± 4.3	82.9 ± 7.5	77.3 ± 3.8	73.5 ± 8.9	75.0 ± 33.1	77.2 ± 1.7
Without disability	94.7 ± 1.3	93.3 ± 1.6	96.4 ± 1.5	93.7 ± 1.5	89.6 ± 5.8	97.2 ± 3.2	92.7 ± 7.3	88.0 ± 11.4	94.4 ± 0.9
All older people	85.8 ± 1.7	85.5 ± 1.8	86.8 ± 1.7	87.7 ± 1.9	87.1 ± 5.3	85.3 ± 4.5	83.9 ± 6.1	82.4 ± 12.9	86.2 ± 0.8
<i>Older people who did not leave home or did not leave home as often as they would like</i>									
Profound or severe disability (e)	48.1 ± 6.1	47.7 ± 7.9	43.8 ± 7.6	37.2 ± 9.3	38.9 ± 16.5	43.4 ± 14.1	44.8 ± 19.4	45.2 ± np**	45.5 ± 2.5
Other disability (f)	14.2 ± 2.8	14.0 ± 2.4	14.0 ± 2.4	12.4 ± 3.3	9.2 ± 5.5*	13.7 ± 7.3*	9.2 ± np**	–	13.3 ± 1.4
All disability types (g)	24.3 ± 2.9	23.4 ± 3.0	22.5 ± 3.0	19.2 ± 3.5	17.7 ± 6.0	21.3 ± 6.7	22.9 ± 11.2	21.1 ± np**	22.8 ± 1.3
Without disability	5.5 ± 1.4	6.9 ± 1.6	3.4 ± 1.2	6.2 ± 2.1	6.9 ± np**	1.5 ± np**	5.8 ± np**	–	5.8 ± 0.9
All older people	14.2 ± 1.8	14.4 ± 1.8	13.0 ± 1.8	11.9 ± 2.0	12.9 ± 5.3	13.2 ± 4.5	16.1 ± 6.2	14.5 ± np**	13.8 ± 0.9
<i>Reasons why older people did not leave home as often as would like</i>									
Own disability/condition	46.5 ± 2.2	41.5 ± 1.9	40.1 ± 4.0	39.3 ± 3.6	42.1 ± 6.5	63.0 ± 6.4	46.2 ± 9.3	108.3 ± np**	42.8 ± 1.3
Another person's disability/condition	8.0 ± 1.7	9.6 ± 1.8	11.5 ± 2.3	12.1 ± 3.0*	13.2 ± 6.1*	11.8 ± 5.7*	8.8 ± np**	–	9.5 ± 0.9
Could not be bothered/nowhere to go	11.5 ± 2.0	9.3 ± 1.7	14.1 ± 2.7	15.2 ± 3.4	20.3 ± 8.7*	–	20.0 ± 9.5*	25.0 ± np**	11.9 ± 1.1
Other reasons	35.7 ± 2.9	40.0 ± 3.6	35.4 ± 3.4	36.5 ± 4.0	24.2 ± 8.3*	22.8 ± 7.8*	36.2 ± 6.8	–	35.3 ± 1.6
All reasons	100.0 ± –	100.0 ± –							
2015									
<i>Older people who left home as often as liked</i>									
Profound or severe disability (e)	51.1 ± 4.7	57.6 ± 3.7	52.8 ± 7.0	61.3 ± 8.6	49.9 ± 6.7	53.8 ± 15.0	60.0 ± 10.8	64.7 ± 30.5	54.6 ± 2.1
Other disability (f)	84.7 ± 3.3	87.6 ± 2.2	86.5 ± 3.9	88.2 ± 3.1	86.5 ± 2.9	87.6 ± 4.1	82.6 ± 5.4	85.4 ± 11.7	86.5 ± 1.3
All disability types (g)	75.3 ± 2.8	76.8 ± 1.8	77.6 ± 3.2	82.4 ± 2.3	76.7 ± 2.5	79.5 ± 5.1	73.7 ± 5.3	78.7 ± 3.9	76.9 ± 0.9
Without disability	93.5 ± 1.0	92.2 ± 0.3	94.6 ± 1.6	93.6 ± 0.9	92.4 ± 3.1	96.0 ± 1.5	96.4 ± 2.7	98.7 ± 3.5	93.4 ± 0.3

Table 14A.53 **People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent) (a), (b), (c)**

	NSW	Vic	Qld	WA	SA	Tas	ACT	NT (d)	Aust
All older people	84.7 ± 1.9	85.2 ± 1.9	86.2 ± 1.8	89.0 ± 2.0	83.8 ± 2.4	87.1 ± 2.7	86.0 ± 2.7	94.8 ± 6.1	85.5 ± 0.8
<i>Older people who did not leave home or did not leave home as often as they would like</i>									
Profound or severe disability (e)	48.0 ± 6.6	43.3 ± 7.1	43.7 ± 7.5	40.2 ± 9.8	52.9 ± 8.3	47.7 ± 13.6	40.0 ± 9.0	47.1 ± 16.5	45.6 ± 3.3
Other disability (f)	14.8 ± 2.6	12.9 ± 2.6	13.3 ± 3.2	11.2 ± 3.2	13.3 ± 3.3	11.6 ± 4.0	12.9 ± 6.4	14.6 ± 13.6	13.6 ± 1.2
All disability types (g)	25.0 ± 3.1	22.7 ± 3.2	22.6 ± 3.0	16.9 ± 3.6	23.8 ± 3.7	19.9 ± 4.6	27.2 ± 5.1	np	23.0 ± 1.4
Without disability	6.6 ± 1.9	7.7 ± 1.8	5.3 ± 1.8	6.1 ± 2.3	7.3 ± 2.0	3.3* ± 2.5	3.6* ± 2.8	np	6.5 ± 0.8
All older people	15.3 ± 1.9	14.9 ± 1.9	13.5 ± 1.8	11.3 ± 2.0	16.1 ± 2.4	12.5 ± 2.7	14.2 ± 2.8	6.7* ± 6.3	14.5 ± 0.8
<i>Reasons why older people did not leave home as often as would like</i>									
Own disability/condition	46.1 ± 7.7	43.5 ± 6.6	43.4 ± 6.5	31.7 ± 8.0	46.7 ± 6.8	50.0 ± 12.5	55.6 ± 13.9	np	43.5 ± 3.8
Another person's disability/condition	12.8 ± 3.8	12.3 ± 4.0	10.1* ± 5.1	9.6* ± 5.2	13.9 ± 6.1	np	12.7* ± 9.2	np	11.7 ± 1.9
Could not be bothered/nowhere to go	9.7 ± 3.3	9.8 ± 4.3	13.9 ± 5.6	21.5 ± 7.4	9.2* ± 5.0	13.4* ± 7.9	np	np	12.0 ± 2.1
Other reasons	34.0 ± 4.9	34.1 ± 5.1	32.2 ± 6.0	37.4 ± 7.3	28.9 ± 4.7	27.7 ± 8.2	20.6 ± 6.4	66.7* ± 39.6	33.4 ± 2.5
All reasons	100.0								

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

* Indicates the estimate or proportion has a relative standard error between 25 per cent and 50 per cent and should therefore be used with caution.

** Indicates the estimate or proportion has a relative standard error greater than 50 per cent and is considered too unreliable for general use.

(a) Cells in this table have been randomly adjusted to avoid the release of confidential data. Discrepancies may occur between sums of the component items and totals. For more information on data quality, including collection methodologies and data limitations, see the ABS website (<http://www.abs.gov.au/ausstats/abs@.nsf/PrimaryMainFeatures/4430.0?OpenDocument>).

(b) The rates reported in this table include 95 per cent confidence intervals (for example, X per cent ± X per cent).

(c) Data are for persons aged 65 years or over, living in households.

(d) Data for the NT should be interpreted with caution as the Survey of Disability, Ageing and Carers excludes very remote areas which comprises more than 20 per cent of the estimated resident population in the NT living in private dwellings.

(e) Profound or severe core activity limitation refers to always or sometimes needing assistance with one or more of the core activities. Core activities comprise communication, mobility and self care.

(f) Includes those with moderate or mild core activity limitations, schooling or employment restrictions and those who do not have a specific limitation or restriction.

(g) Includes those who do not have a specific limitation or restriction.

Table 14A.53 **People aged 65 years or over and whether they leave home as often as they would like, by disability status (per cent) (a), (b), (c)**

	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT (d)</i>	<i>Aust</i>
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– Nil or rounded to zero. **np** Not published.

Source: ABS (unpublished) Survey of Disability, Ageing and Carers, 2015 and 2018, Cat. No. 4430.0.

Table 14A.54 Transition Care Program, summary measures

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2009-10</i>										
Admissions (a)	no.	4 714	4 271	2 748	1 188	1 277	348	202	92	14 840
Discharges (a)	no.	4 602	4 175	2 647	1 166	1 227	353	201	85	14 456
Average length of stay (a)	days	64	55	58	68	56	57	64	65	60
Allocated places (b), (c)	no.	1 156	837	606	286	289	97	49	29	3 349
Operational places (b)	no.	934	674	480	227	231	82	41	29	2 698
Services (b)	no.	41	15	10	7	3	3	1	4	84
Australian government expenditure (d)	2018-19 dollars (\$m)	42.4	33.6	23.1	10.2	12.3	3.0	1.9	1.0	127.4
State and territory governments expenditure (e)	2018-19 dollars (\$m)	26.7	30.6	20.5	8.6	8.4	3.4	1.6	0.5	100.3
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	64	77	67	65	64	76	78	72
Average Modified Barthel Index on exit (f), (g), (h)	no.	89	71	89	83	74	82	85	93	82
<i>2010-11</i>										
Admissions (a)	no.	5 576	5 018	3 318	1 733	1 574	367	203	113	17 902
Discharges (a)	no.	5 358	4 888	3 225	1 656	1 522	364	210	118	17 341
Average length of stay (a)	days	66	56	60	52	67	63	65	62	61
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 156	837	606	286	289	97	49	29	3 349
Services (b)	no.	46	18	10	8	3	3	1	4	93
Australian government expenditure (d)	2018-19 dollars (\$m)	55.9	43.7	31.3	14.0	16.5	3.7	1.9	1.2	168.3
State and territory governments expenditure (e)	2018-19 dollars (\$m)	25.4	36.3	20.6	9.4	8.4	4.6	1.6	0.5	106.8
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	64	77	61	67	68	78	73	72
Average Modified Barthel Index on exit (f), (g), (h)	no.	89	70	89	68	84	84	94	84	81
<i>2011-12</i>										
Admissions (a)	no.	6 842	6 008	4 126	2 048	1 856	455	222	105	21 662
Discharges (a)	no.	6 688	5 860	4 026	2 018	1 798	452	224	98	21 164
Average length of stay (a)	days	68	58	59	52	70	60	59	66	62
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	51	19	11	8	3	3	1	4	100
Australian government expenditure (d)	2018-19 dollars (\$m)	75.0	59.9	40.6	18.5	21.0	5.0	2.0	1.2	223.1
State and territory governments expenditure (e)	2018-19 dollars (\$m)	31.0	38.3	20.4	9.6	7.7	7.1	1.5	0.6	116.1
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	66	78	60	67	69	78	77	72
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	73	90	67	83	85	93	90	83

Table 14A.54 Transition Care Program, summary measures

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
2012-13										
Admissions (a)	no.	7 213	6 189	4 613	2 121	1 986	458	241	114	22 935
Discharges (a)	no.	7 185	6 244	4 612	2 098	2 011	459	223	122	22 954
Average length of stay (a)	days	68	60	55	51	66	57	59	68	61
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	45	19	11	8	4	3	1	2	93
Australian government expenditure (d)	2018-19 dollars (\$m)	81.8	65.9	44.8	19.1	23.1	5.9	2.3	1.5	244.5
State and territory governments expenditure (e)	2018-19 dollars (\$m)	27.9	41.3	20.5	10.0	7.5	6.3	1.4	0.1	114.6
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	66	78	58	67	66	82	79	72
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	74	90	64	84	83	94	89	83
2013-14										
Admissions (a)	no.	7 312	6 152	4 772	2 016	1 896	599	282	128	23 157
Discharges (a)	no.	7 349	6 192	4 740	2 076	1 910	622	292	119	23 300
Average length of stay (a)	days	67	57	54	54	67	52	61	78	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	40	19	11	8	4	3	1	1	87
Australian government expenditure (d)	2018-19 dollars (\$m)	84.5	64.4	45.4	21.0	22.8	6.0	3.1	1.5	248.7
State and territory governments expenditure (e)	2018-19 dollars (\$m)	28.2	41.5	16.2	9.5	7.7	2.1	1.2	0.2	110.2
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	65	75	58	69	65	89	81	72
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	72	86	65	84	84	96	92	82
2014-15										
Admissions (a)	no.	7 858	6 780	5 084	2 319	1 908	600	308	126	24 983
Discharges (a)	no.	7 796	6 775	5 075	2 273	1 927	591	297	129	24 863
Average length of stay (a)	days	66	56	53	52	68	59	67	76	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	36	19	11	8	4	3	1	1	83
Australian government expenditure (d)	2018-19 dollars (\$m)	88.7	77.9	52.6	20.0	26.8	7.5	3.5	1.7	278.6
State and territory governments expenditure (e)	2018-19 dollars (\$m)	30.1	41.3	18.6	10.7	8.1	5.1	1.2	0.1	116.1
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	64	73	58	68	66	86	84	71
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	72	85	67	85	84	93	93	82

Table 14A.54 Transition Care Program, summary measures

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2015-16</i>										
Admissions (a)	no.	7 636	6 529	4 850	2 157	2 050	595	332	121	24 270
Discharges (a)	no.	7 648	6 581	4 854	2 167	2 030	598	323	122	24 323
Average length of stay (a)	days	68	56	53	55	65	51	69	83	60
Allocated places (b), (c)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Operational places (b)	no.	1 378	1 000	733	346	347	109	58	29	4 000
Services (b)	no.	36	19	11	8	4	3	1	1	83
Australian government expenditure (d)	2018-19 dollars (\$m)	90.2	66.6	50.1	25.5	23.8	5.9	2.3	3.4	270.4
State and territory governments expenditure (e)	2018-19 dollars (\$m)	29.5	41.3	18.6	11.3	7.8	5.1	1.7	0.4	116.5
Average Modified Barthel Index on entry (f), (g), (h)	no.	79	64	72	58	69	65	85	84	71
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	72	83	66	86	82	93	94	81
<i>2016-17</i>										
Admissions (a)	no.	7 669	6 884	4 679	2 329	2 329	602	281	140	24 913
Discharges (a)	no.	7 693	6 811	4 701	2 312	2 336	614	297	127	24 891
Average length of stay (a)	days	68	55	56	53	57	55	74	83	59
Allocated places (b), (c)	no.	1 466	1 100	825	435	367	119	68	39	4 419
Operational places (b)	no.	1 466	1 100	825	435	367	119	68	39	4 419
Services (b)	no.	47	31	20	15	7	6	2	3	131
Australian government expenditure (d)	2018-19 dollars (\$m)	92.3	69.2	48.2	21.4	24.0	5.4	3.8	1.8	267.1
State and territory governments expenditure (e)	2018-19 dollars (\$m)	29.8	41.6	15.1	12.1	7.9	5.0	2.2	0.4	114.2
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	65	72	55	69	67	85	83	71
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	72	83	63	85	83	96	92	81
<i>2017-18</i>										
Admissions (a)	no.	7 604	6 721	4 363	2 736	2 374	592	259	129	24 778
Discharges (a)	no.	7 572	6 747	4 338	2 706	2 346	582	254	132	24 677
Average length of stay (a)	days	69	56	57	51	55	60	79	77	60
Allocated places (b), (c)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Operational places (b)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Services (b)	no.	33	19	11	9	4	3	1	1	81
Australian government expenditure (d)	2018-19 dollars (\$m)	92.4	70.9	45.7	27.3	23.4	7.6	3.4	1.8	272.5
State and territory governments expenditure (e)	2018-19 dollars (\$m)	30.2	41.6	15.8	12.9	7.9	5.3	2.0	0.4	116.2
Average Modified Barthel Index on entry (f), (g), (h)	no.	80	65	72	53	69	63	87	84	70
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	73	84	61	85	81	96	92	81

Table 14A.54 Transition Care Program, summary measures

	<i>Unit</i>	<i>NSW</i>	<i>Vic</i>	<i>Qld</i>	<i>WA</i>	<i>SA</i>	<i>Tas</i>	<i>ACT</i>	<i>NT</i>	<i>Aust</i>
<i>2018-19</i>										
Admissions (a)	no.	7 522	6 338	4 463	2 331	2 431	571	244	128	24 028
Discharges (a)	no.	7 553	6 350	4 497	2 272	2 432	578	246	135	24 063
Average length of stay (a)	days	70	58	58	51	55	59	81	78	61
Allocated places (b), (c)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Operational places (b)	no.	1 378	1 000	733	406	347	109	58	29	4 060
Services (b)	no.	33	19	11	9	4	3	1	1	81
Australian government expenditure (d)	2018-19 dollars (\$m)	93.4	67.5	47.0	21.4	25.6	6.5	3.4	1.9	266.7
State and territory governments expenditure (e)	2018-19 dollars (\$m)	30.6	41.7	16.9	13.1	8.1	5.0	2.1	0.4	117.9
Average Modified Barthel Index on entry (f), (g), (h)	no.	79	65	72	53	71	66	86	86	70
Average Modified Barthel Index on exit (f), (g), (h)	no.	91	73	84	62	86	83	96	92	81

Data are comparable (subject to caveats) across jurisdictions and over time.

Data are complete (subject to caveats) for the current reporting period.

- (a) Average length of stay and the Modified Barthel Index data only include recipients who completed a transition care episode, while admissions and discharges are totals for the financial year (that is, not restricted to those who completed transition care episode).
- (b) At 30 June.
- (c) Allocated places include places that will not be funded and therefore cannot become operational until the next financial year. For more information on data quality, including collection methodologies and data limitations, see the AIHW website (<https://www.aihw.gov.au/reports/aged-care/national-aged-care-data-clearinghouse-data-dictionary-version-1-0/contents/table-of-contents>).
- (d) Data are adjusted to 2018-19 dollars using the GGFCE chain price deflator (2018-19=100) (table 2A.49). Includes direct funding only.
- (e) Includes direct funding and in-kind contributions. See table 14A.3 for footnotes related to State and Territory expenditure on the Transition Care Program.
- (f) The Modified Barthel Index is a measure of functioning in the activities of daily living reported for Transition Care Program recipients who completed a transition care episode with zero being fully dependent and 100 being fully independent.
- (g) Different health and aged care service systems, local operating procedures and client groups can have an effect on the outcomes of the Transition Care Program across jurisdictions.
- (h) Average Functional Capacity Scores on Entry and on Exit are for Transition Care completed episodes only.

Source: Department of Health (unpublished); table 2A.49