ERRATUM

The following pages replace page 352 and 353 of the report. In the report, revenue of around \$15 million from Australia Post's associates was overlooked. The inclusion of this revenue increases the reported operating profit of Australia Post by \$15 million, to \$407 million.

AUSTRALIA POST

Commonwealth

Australia Post was established in 1975 and corporatised in 1989 under the *Australian Postal Corporation Act 1989*. Its principal activities are letter delivery, parcel delivery, third party agency services (receiving bill payments for other companies) and the sale of postal products and merchandise. Australia Post holds a legislative monopoly for the processing and distribution of letters under 250 grams.

Pre-tax operating profit in 2001-02, was slightly (\$5 million) higher than that reported in 2000-01, due mainly to higher revenues from sales of goods and services and interest revenues.

Debt levels have been stable since 1998-99 after an increase in the level of debt was recorded in 1997-98. As a result, debt to equity and debt to total assets ratios have declined since 1998-99. Increases in operating profit over recent years have also resulted in a rise in interest cover.

Australia Post is subject to all taxes and pays dividends to the Commonwealth Government. In 2001-02, almost \$292 million was provided for or paid to the government by way of dividends. This comprised of the payment of an interim dividend of \$83 million and a \$90 million 'special' dividend in April 2002, with further dividends of \$119 million (\$27 million as a 'special' dividend) being provided for.

Australia Post is required to internally fund two non-commercial activities. It must provide a letter service which reasonably meets community at a uniform price. In addition, Australia Post must ensure that performance standards for the letter service reasonably meet the social, industrial and commercial needs of the Australian community. The uniform standard letter service remained unchanged at 45 cents during the reporting period. 2

Since 1989, the Commonwealth Government has directed Australia Post to provide, free of charge, pensioner mail redirection for the first month after a pensioner changes address. Australia Post estimated that this Ministerial direction cost around \$4 million in 2001-02.

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Australia Post receives no financial assistance from the Government to meet these CSOs. The cost of CSOs was estimated by Australia Post to be \$88 million for 2000-01 using the avoidable cost methodology.

The price for this service increased to 50 cents in January 2003.

AUSTRALIA POST (continued)

Performance indicators 1997-98 to 2001-02

| | Units | 1997-98 ^a | 1998-99 | 1999-00 ^b | 2000-01 | 2001-02 |
|--|-------------|----------------------|---------|----------------------|---------|---------|
| Size | , | | | | | |
| Total assets | \$m | 2 736 | 2 854 | 3 037 | 3 199 | 3 229 |
| Total revenue | \$m | 3 300 | 3 468 | 3 743 | 3 733 | 3 758 |
| Profitability | | | | | | |
| Operating profit before tax (includes abnormals) | \$'000) | 335 200 | 373 000 | 391 900 | 402 100 | 407 200 |
| Operating sales margin | % | 10.3 | 11.0 | 10.9 | 11.2 | 11.1 |
| Cost recovery | % | 113.0 | 112.5 | 113.5 | 112.7 | 112.4 |
| Return on assets | % | 13.4 | 14.2 | 14.4 | 14.0 | 13.6 |
| Return on equity | % | 26.3 | 27.1 | 25.0 | 24.7 | 26.3 |
| Financial management | | | | | | |
| Debt to equity | % | 52.2 | 54.7 | 47.8 | 47.5 | 46.5 |
| Debt to total assets | % | 16.8 | 19.0 | 18.0 | 17.0 | 16.5 |
| Total liabilities to equity | % | 218.9 | 194.3 | 173.8 | 186.6 | 183.3 |
| Interest cover | times | 17.0 | 15.8 | 13.3 | 13.1 | 15.3 |
| Current ratio | % | 90.6 | 87.9 | 93.8 | 100.2 | 108.8 |
| Leverage ratio | % | 318.9 | 294.3 | 273.8 | 286.6 | 283.3 |
| Payments to and from go | vernmen | t | | | | |
| Dividends | \$'000 | 215 100 | 148 700 | 155 700 | 274 500 | 291 800 |
| Dividend to equity ratio | % | 25.1 | 16.3 | 15.0 | 24.7 | 25.9 |
| Dividend payout ratio | % | 95.6 | 60.0 | 60.0 | 100.0 | 98.2 |
| Income tax expense | \$'000 | 110 200 | 125 200 | 132 400 | 127 600 | 110 200 |
| CSO funding ^c | \$'000 | 0 | 0 | 0 | 0 | 0 |

a Net abnormal expenses of \$41.2 million came from charges resulting from year 2000 software modification costs, and charges resulting from a bond rate movement effect on employee entitlement provisions. b Net abnormal expenses of \$34 million incurred for year 2000 compliance and GST implementation costs. c Australia Post internally funds a standard letter service. This was estimated by Australia Post to cost \$92 million in 2000-01. A Commonwealth Government direction in 1989 to provide free mail redirection for eligible pensioners, is also internally funded and was estimated by Australia Post to cost \$4.3 million in 2000-01.