Commonwealth of Australia 2012

**ISBN 978-1-74037-419-4**

This work is copyright. Apart from any use as permitted under the *Copyright Act 1968*, the work may be reproduced in whole or in part for study or training purposes, subject to the inclusion of an acknowledgment of the source. Reproduction for commercial use or sale requires prior written permission from the Productivity Commission. Requests and inquiries concerning reproduction and rights should be addressed to Media and Publications (at the address below).

The Productivity Commission acts as the Secretariat for the Steering Committee.

*This publication is available from the Productivity Commission website at www.pc.gov.au. If you require part or all of this publication in a different format, please contact the Secretariat (see below).*

Secretariat

Steering Committee for the Review of Government Service Provision

Productivity Commission

LB 2 Collins Street East Post Office

Level 12

530 Collins Street

Melbourne VIC 3000

Tel: (03) 9653 2100 or Freecall: 1800 020 083

Fax: (03) 9653 2199

Email: gsp@pc.gov.au

www.pc.gov.au/gsp

**An appropriate citation for this paper is:**

SCRGSP (Steering Committee for the Review of Government Service Provision) 2012, *National Agreement Performance Information 2011-12: National Disability Agreement*, Productivity Commission, Canberra.

|  |  |
| --- | --- |
|  | **Steering Committee for the**  **Review of Government**  **Service Provision** |

Mr Paul McClintock AO

Chairman

COAG Reform Council

Level 24, 6 O’Connell Street

SYDNEY NSW 2000

Dear Mr McClintock

In accordance with Schedule C of the *Intergovernmental Agreement on Federal Financial Relations* I am pleased to submit to you the Steering Committee’s report on the performance data for the *National Disability Agreement*.

This report is one of four Steering Committee reports that provide performance data on the National Agreements related to healthcare, affordable housing, disability and Indigenous reform. A separate appendix provides additional contextual information to assist in interpreting the information in this report.

This report was produced with the assistance of Australian, State and Territory Government departments and agencies, and a number of statistical bodies. The Steering Committee would like to record its appreciation for the efforts of all those involved in the development of this report.

Yours sincerely

Gary Banks AO  
Chairman

21 December 2012

|  |
| --- |
| **Secretariat c/- Productivity Commission**  Locked Bag 2, Collins Street East Post Office, Melbourne VIC 8003  Level 12, 530 Collins Street Melbourne  Ph: 03 9653 2100 Fax: 03 9653 2199 www.pc.gov.au/gsp |

# This Report

|  |
| --- |
|  |
| The Steering Committee for the Review of Government Service Provision was requested by COAG to collate information relevant to the performance indicators in the National Agreements, and to provide it to the COAG Reform Council. The COAG Reform Council subsequently requested the Steering Committee to include information on all categories of performance information set out in each National Agreement, including those variously referred to as performance indicators, progress measures, outputs, benchmarks and targets.  The information in this report is an input to the COAG Reform Council’s analysis. To facilitate the COAG Reform Council’s work, this report contains the following information:   * background and roles and responsibilities of various parties in National Agreement performance reporting * contextual information relevant to the *National Disability Agreement* * overview of the performance indicators, performance benchmarks and key issues in performance reporting for the *National Disability Agreement* * individual indicator specifications and summaries of data issues * attachment tables containing the performance data. The electronic version of this report contains electronic links between indicator specifications and attachment tables, to assist navigation through the report. Attachment tables are also available in excel format.   The original data quality statements provided by data collection agencies are also provided as an attachment to this report. |
|  |
|  |

# 

# Steering Committee

This Report was produced under the direction of the Steering Committee for the Review of Government Service Provision (SCRGSP). The Steering Committee comprises the following current members:

Mr Gary Banks Chairman Productivity Commission

Mr Ron Perry Aust. Govt. Department of Prime Minister and Cabinet

Mr Peter Robinson Aust. Govt. The Treasury

Mr Mark Thomman Aust. Govt. Department of Finance and Deregulation

Dr Meg Montgomery NSW Department of Premier and Cabinet

Mr Kevin Cosgriff NSW Department of Treasury

Mr Simon Kent Vic Department of the Premier and Cabinet

Mr Jeremy Nott Vic Department of Treasury and Finance

Ms Nicole Tabb Qld Department of the Premier and Cabinet

Ms Janelle Thurlby Qld Department of Treasury

Ms Marion Burchell WA Department of the Premier and Cabinet

Mr Coan Harvey WA Department of Treasury

Mr Chris McGowan SA Department of the Premier and Cabinet

Mr David Reynolds SA Department of Treasury and Finance

Ms Rebekah Burton Tas Department of Premier and Cabinet

Ms Pam Davoren ACT Chief Minister’s Department

Ms Jenny Coccetti NT Department of the Chief Minister

Mr Craig Graham NT NT Treasury

Mr Peter Harper Australian Bureau of Statistics

Mr David Kalisch Australian Institute of Health and Welfare

People who also served on the Steering Committee during the production of this Report include:

Mr Warren Hill WA Department of the Premier and Cabinet

Mr David Christmas WA Department of Treasury

Contents

This Report v

Steering Committee vii

Contents ix

National Disability Agreement performance reporting 1

Framework for National Agreement reporting 1

Performance reporting 2

Changes from the previous National Disability Agreement performance report 7

Context for National Disability Agreement performance reporting 9

Performance benchmarks 15

Performance indicators 21

Data tables 71

Data Quality Statements 585

References 626

Acronyms and abbreviations 628

Glossary 630